



CENTRAL COUNTIES TOURISM



Region 6 - Covid-19 Survey #7 Comparison  
July 17-31, 2020

| TIAO Survey #7 Questions   | RTO6 VS TIAO* |        |            |
|--|---------------|--------|------------|
|  | RTO6          | TIAO   | Difference |
| <b>What is the current status of your tourism business or operation?</b> |               |        |            |
| Temporarily closed   | 32.00%        | 25.37% | 6.63%      |
| Permanently closed   | 2.00%         | 1.19%  | 0.81%      |
| Preparing to re-open for Stage 3 Friday, July 17, 2020                   | 10.00%        | 4.75%  | 5.25%      |
| Partially open/ limited operations/ reduced capacity                     | 28.00%        | 37.24% | -9.24%     |
| Re-opened after closing  | 14.00%        | 12.76% | 1.24%      |
| Open/ Never Closed   | 10.00%        | 10.98% | -0.98%     |
| Re-opened and then required to close again due to regulations            | 0.00%         | 0.15%  | -0.15%     |
| Other  | 4.00%         | 7.57%  | -3.57%     |

| Please select the option that best reflects your confidence around whether your tourism business will remain economically viable through to 2021. | RTO6 VS TIAO* |        |            |
|---|---------------|--------|------------|
|   | RTO6          | TIAO   | Difference |
| High confidence   | 14.00%        | 12.37% | 1.63%      |
| Moderate confidence   | 28.00%        | 29.51% | -1.51%     |
| Neutral   | 18.00%        | 16.39% | 1.61%      |
| Low confidence  | 28.00%        | 23.10% | 4.90%      |
| Very low confidence   | 12.00%        | 14.16% | -2.16%     |
| My business is already closed   | 0.00%         | 1.79%  | -1.79%     |
| N/A   | 0.00%         | 1.34%  | -1.34%     |
| Other   | 0.00%         | 1.34%  | -1.34%     |

| Please indicate the risk your tourism business is facing presently. Select all that apply. | RTO6 VS TIAO* |        |            |
|--|---------------|--------|------------|
|  | RTO6          | TIAO   | Difference |
| Unable to pay commercial rent or mortgage  | 20.00%        | 21.40% | -1.40%     |
| Unable to pay commercial utilities   | 12.00%        | 15.90% | -3.90%     |
| Employee lay offs  | 40.00%        | 40.86% | -0.86%     |
| Closing your business temporarily  | 34.00%        | 30.01% | 3.99%      |
| Closing your business permanently  | 8.00%         | 8.77%  | -0.77%     |
| Unable to pay staff wages  | 18.00%        | 23.33% | -5.33%     |
| Unable to pay staff sick leave   | 8.00%         | 8.77%  | -0.77%     |
| Unable to open for the summer season   | 28.00%        | 24.52% | 3.48%      |
| Insurmountable debt levels   | 12.00%        | 19.32% | -7.32%     |
| Bankruptcy   | 4.00%         | 4.90%  | -0.90%     |
| Significant loss of cash flow  | 60.00%        | 72.51% | -12.51%    |
| Unable to cross the US border in order to open my business in Ontario                      | 0.00%         | 3.71%  | -3.71%     |
| Unsure who has the authority to grant me permission to re-open                             | 8.00%         | 6.39%  | 1.61%      |
| Other  | 22.00%        | 20.06% | 1.94%      |

| Please indicate which types of COVID-19 related aid you have received to date. Select all that apply. | RTO6 VS TIAO* |        |            |
|---|---------------|--------|------------|
|   | RTO6          | TIAO   | Difference |
| 10% wage subsidy  | 12.00%        | 10.85% | 1.15%      |
| 75% wage subsidy  | 30.00%        | 33.14% | -3.14%     |
| \$40,000 Interest free loan   | 48.00%        | 43.09% | 4.91%      |
| Employment Insurance (EI)   | 4.00%         | 3.42%  | 0.58%      |
| Canada Emergency Response Benefit (CERB)  | 30.00%        | 31.65% | -1.65%     |
| \$50,000 Interest free loan via an Aboriginal Financial Institution (AFI)                             | 2.00%         | 0.30%  | 1.70%      |
| I do not qualify for any of the COVID-19 aid  | 24.00%        | 16.94% | 7.06%      |
| N/A   | 16.00%        | 8.62%  | 7.38%      |
| Other   | 10.00%        | 12.18% | -2.18%     |

| Has your Landlord applied for the Ontario-Canada Emergency Commercial Rent Assistance (OCERCA) program? | RTO6 VS TIAO* |        |            |
|---|---------------|--------|------------|
|   | RTO6          | TIAO   | Difference |
| Yes   | 18.00%        | 12.52% | 5.48%      |
| No  | 14.00%        | 15.35% | -1.35%     |
| I do not qualify  | 14.00%        | 16.24% | -2.24%     |
| I do not have a commercial lease  | 46.00%        | 46.05% | -0.05%     |
| Other   | 8.00%         | 9.84%  | -1.84%     |

| Please indicate what percentage of you workforce you were able to sustain with the Canadian Emergency Wage Subsidy (CEWS). | RTO6 VS TIAO* |        |            |
|--|---------------|--------|------------|
|  | RTO6          | TIAO   | Difference |
| 1-10%  | 6.00%         | 10.00% | -4.00%     |
| 11-20%   | 6.00%         | 4.18%  | 1.82%      |
| 21-30%   | 0.00%         | 4.03%  | -4.03%     |
| 31-40%   | 4.00%         | 2.54%  | 1.46%      |
| 41-50%   | 6.00%         | 4.18%  | 1.82%      |
| 51-60%   | 0.00%         | 2.09%  | -2.09%     |
| 61-70%   | 8.00%         | 2.69%  | 5.31%      |
| 71-80%   | 4.00%         | 4.63%  | -0.63%     |
| 81-90%   | 4.00%         | 3.58%  | 0.42%      |
| 91-100%  | 8.00%         | 7.01%  | 0.99%      |
| My application was not successful  | 2.00%         | 1.19%  | 0.81%      |
| I did not apply because I do not qualify   | 34.00%        | 22.69% | 11.31%     |
| N/A  | 12.00%        | 23.88% | -11.88%    |
| Other  | 6.00%         | 7.31%  | -1.31%     |

| What other forms of aid/resources do you require during COVID-19? Select all that apply. | RTO6 VS TIAO* |        |            |
|--|---------------|--------|------------|
|  | RTO6          | TIAO   | Difference |
| Grants to cover the infrastructure costs and PPE required for re-opening                 | 28.00%        | 35.66% | -7.66%     |
| Greater access/eligibility to the Canadian Emergency Commercial Rent Assistance          | 16.00%        | 11.29% | 4.71%      |
| Increased access to interest free loans  | 22.00%        | 28.38% | -6.38%     |
| Increased access to direct financial aid   | 20.00%        | 31.65% | -11.65%    |
| Debt forgiveness   | 22.00%        | 32.24% | -10.24%    |
| Information on when and how you will be able to re-open your business                    | 20.00%        | 18.87% | 1.13%      |
| Extended access to the Canadian Emergency Wage Subsidy (CEWS) into 2021                  | 30.00%        | 36.55% | -6.55%     |
| Financial aid for businesses disproportionately impacted by the US border closure        | 4.00%         | 17.98% | -13.98%    |
| None   | 20.00%        | 13.82% | 6.18%      |
| N/A  | 20.00%        | 9.36%  | 10.64%     |
| Other  | 4.00%         | 11.29% | -7.29%     |

| Is the current COVID-19 government aid sufficient to ensure that your tourism operation will remain economically viable? | RTO6 VS TIAO* |        |            |
|--|---------------|--------|------------|
|  | RTO6          | TIAO   | Difference |
| Yes  | 20.00%        | 18.03% | 1.97%      |
| No   | 36.00%        | 53.06% | -17.06%    |
| N/A  | 30.00%        | 15.95% | 14.05%     |
| Other  | 14.00%        | 12.97% | 1.03%      |

\*Please note: RTO6 received 50 responses VS TIAO's 675 responses



| TIAO Survey #7 Sectors                   | RTO6 VS TIAO* |        |            |
|--|---------------|--------|------------|
|  | RTO6          | TIAO   | Difference |
| Attractions                              | 6.00%         | 5.79%  | 0.21%      |
| Amusement Parks                          | 0.00%         | 0.59%  | -0.59%     |
| Water Parks                              | 2.00%         | 0.74%  | 1.26%      |
| Accommodations                           | 18.00%        | 19.61% | -1.61%     |
| Food & Beverage Services                 | 18.00%        | 11.14% | 6.86%      |
| Transportation                           | 0.00%         | 1.49%  | -1.49%     |
| Tour Operator                            | 2.00%         | 4.90%  | -2.90%     |
| Recreation                               | 4.00%         | 2.97%  | 1.03%      |
| Camping                                  | 0.00%         | 1.49%  | -1.49%     |
| Retail                                   | 8.00%         | 6.69%  | 1.31%      |
| Sector Association                       | 0.00%         | 1.19%  | -1.19%     |
| Education                                | 2.00%         | 1.34%  | 0.66%      |
| Meetings & Conventions                   | 2.00%         | 2.08%  | -0.08%     |
| Culture/Heritage                         | 10.00%        | 4.31%  | 5.69%      |
| Arts                                     | 14.00%        | 5.05%  | 8.95%      |
| Sports                                   | 4.00%         | 1.63%  | 2.37%      |
| Tourism Operator                         | 0.00%         | 8.62%  | -8.62%     |
| Film                                     | 0.00%         | 0.15%  | -0.15%     |
| Festivals & Events                       | 10.00%        | 6.84%  | 3.16%      |
| Indigenous Tourism                       | 0.00%         | 0.30%  | -0.30%     |
| Destination Marketing Organization (DMO) | 0.00%         | 2.53%  | -2.53%     |
| Angling, Hunting, Nature                 | 0.00%         | 3.12%  | -3.12%     |
| Other                                    | 0.00%         | 7.43%  | -7.43%     |

*\*Please note: RTO6 received 50 responses VS TIAO's 675 responses*



| TIAO Survey #7 Questions  | RT06 Accommodations VS TIAO Accommodations* |                     |            | RT06 Accommodations VS RT06 All Sectors* |        |            | TIAO Accommodations VS TIAO All Sectors |        |            |
|---|---|---------------------|------------|--|--------|------------|---|--------|------------|
|   | RT06 Accommodations                         | TIAO Accommodations | Difference | RT06 Accommodations                      | RT06   | Difference | TIAO Accommodations                     | TIAO   | Difference |
| What is the current status of your tourism business or operation? |   |                     |            |  |        |            |   |        |            |
| Temporarily closed  | 33.33%                                      | 12.98%              | 20.36%     | 33.33%                                   | 32.00% | 1.33%      | 12.98%                                  | 25.37% | -12.39%    |
| Permanently closed  | 0.00%                                       | 0.76%               | -0.76%     | 0.00%                                    | 2.00%  | -2.00%     | 0.76%                                   | 1.19%  | -0.42%     |
| Preparing to re-open for Stage 3 Friday, July 17, 2020            | 22.22%                                      | 3.05%               | 19.17%     | 22.22%                                   | 10.00% | 12.22%     | 3.05%                                   | 4.73%  | -1.69%     |
| Partially open/limited operations/reduced capacity                | 33.33%                                      | 41.98%              | -8.65%     | 33.33%                                   | 28.00% | 5.33%      | 41.98%                                  | 37.24% | 4.74%      |
| Re-opened after closing   | 11.11%                                      | 24.43%              | -13.32%    | 11.11%                                   | 14.00% | -2.89%     | 24.43%                                  | 12.76% | 11.67%     |
| Open/Never Closed   | 0.00%                                       | 13.74%              | -13.74%    | 0.00%                                    | 10.00% | -10.00%    | 13.74%                                  | 10.98% | 2.76%      |
| Re-opened and then required to close again due to regulations     | 0.00%                                       | 0.00%               | 0.00%      | 0.00%                                    | 0.00%  | 0.00%      | 0.00%                                   | 0.15%  | -0.15%     |
| Other   | 0.00%                                       | 3.05%               | -3.05%     | 0.00%                                    | 4.00%  | -4.00%     | 3.05%                                   | 7.57%  | -4.51%     |

| Please select the option that best reflects your confidence around whether your tourism business will remain economically viable through to 2021. | RT06 Accommodations |                     |            | RT06                |        |            | TIAO Accommodations |        |            |
|---|---------------------|---------------------|------------|---------------------|--------|------------|---------------------|--------|------------|
|   | RT06 Accommodations | TIAO Accommodations | Difference | RT06 Accommodations | RT06   | Difference | TIAO Accommodations | TIAO   | Difference |
| High confidence   | 11.11%              | 12.21%              | -1.10%     | 11.11%              | 14.00% | -2.89%     | 12.21%              | 12.37% | -0.16%     |
| Moderate confidence   | 11.11%              | 30.53%              | -19.42%    | 11.11%              | 28.00% | -16.89%    | 30.53%              | 29.51% | 1.03%      |
| Neutral   | 11.11%              | 14.50%              | -3.39%     | 11.11%              | 18.00% | -6.89%     | 14.50%              | 16.39% | -1.89%     |
| Low confidence  | 55.56%              | 23.66%              | 31.89%     | 55.56%              | 28.00% | 27.56%     | 23.66%              | 23.10% | 0.56%      |
| Very low confidence   | 11.11%              | 12.98%              | -1.87%     | 11.11%              | 12.00% | -0.89%     | 12.98%              | 14.16% | -1.18%     |
| My business is already closed   | 0.00%               | 2.29%               | -2.29%     | 0.00%               | 0.00%  | 0.00%      | 2.29%               | 1.79%  | 0.50%      |
| N/A   | 0.00%               | 1.53%               | -1.53%     | 0.00%               | 0.00%  | 0.00%      | 1.53%               | 1.34%  | 0.19%      |
| Other   | 0.00%               | 2.29%               | -2.29%     | 0.00%               | 0.00%  | 0.00%      | 2.29%               | 1.34%  | 0.95%      |

| Please indicate the risk your tourism business is facing presently. Select all that apply. | RT06 Accommodations |                     |            | RT06                |        |            | TIAO Accommodations |        |            |
|--|---------------------|---------------------|------------|---------------------|--------|------------|---------------------|--------|------------|
|  | RT06 Accommodations | TIAO Accommodations | Difference | RT06 Accommodations | RT06   | Difference | TIAO Accommodations | TIAO   | Difference |
| Unable to pay commercial rent or mortgage  | 0.00%               | 23.48%              | -23.48%    | 0.00%               | 20.00% | -20.00%    | 23.48%              | 21.40% | 2.09%      |
| Unable to pay commercial utilities   | 11.11%              | 18.18%              | -7.07%     | 11.11%              | 12.00% | -0.89%     | 18.18%              | 15.90% | 2.28%      |
| Employee lay offs  | 55.56%              | 37.12%              | 18.43%     | 55.56%              | 40.00% | 15.56%     | 37.12%              | 40.86% | -3.74%     |
| Closing your business temporarily  | 33.33%              | 23.48%              | 9.85%      | 33.33%              | 34.00% | -0.67%     | 23.48%              | 30.01% | -6.53%     |
| Closing your business permanently  | 11.11%              | 6.82%               | 4.29%      | 11.11%              | 8.00%  | 3.11%      | 6.82%               | 8.77%  | -1.95%     |
| Unable to pay staff wages  | 22.22%              | 18.18%              | 4.04%      | 22.22%              | 18.00% | 4.22%      | 18.18%              | 23.33% | -5.15%     |
| Unable to pay staff sick leave   | 0.00%               | 0.09%               | -0.09%     | 0.00%               | 8.00%  | -8.00%     | 0.09%               | 8.77%  | -8.68%     |
| Unable to open for the summer season   | 22.22%              | 13.64%              | 8.59%      | 22.22%              | 28.00% | -5.78%     | 13.64%              | 24.52% | -10.88%    |
| Unrecoverable debt levels  | 0.00%               | 21.21%              | -21.21%    | 0.00%               | 12.00% | -12.00%    | 21.21%              | 19.32% | 1.90%      |
| Bankruptcy   | 0.00%               | 4.55%               | -4.55%     | 0.00%               | 4.00%  | -4.00%     | 4.55%               | 4.90%  | -0.35%     |
| Significant loss of cash flow  | 66.67%              | 76.52%              | -9.85%     | 66.67%              | 60.00% | 6.67%      | 76.52%              | 72.51% | 4.00%      |
| Unable to cross the US border in order to open my business in Ontario                      | 0.00%               | 3.03%               | -3.03%     | 0.00%               | 0.00%  | 0.00%      | 3.03%               | 3.71%  | -0.68%     |
| Unsure who has the authority to grant me permission to re-open                             | 11.11%              | 1.52%               | 9.60%      | 11.11%              | 8.00%  | 3.11%      | 1.52%               | 6.39%  | -4.87%     |
| Other  | 11.11%              | 22.73%              | -11.62%    | 11.11%              | 22.00% | -10.89%    | 22.73%              | 20.06% | 2.67%      |

| Please indicate which types of COVID-19 related aid you have received to date. Select all that apply. | RT06 Accommodations |                     |            | RT06                |        |            | TIAO Accommodations |        |            |
|---|---------------------|---------------------|------------|---------------------|--------|------------|---------------------|--------|------------|
|   | RT06 Accommodations | TIAO Accommodations | Difference | RT06 Accommodations | RT06   | Difference | TIAO Accommodations | TIAO   | Difference |
| 10% wage subsidy  | 0.00%               | 8.33%               | -8.33%     | 0.00%               | 12.00% | -12.00%    | 8.33%               | 10.85% | -2.51%     |
| 75% wage subsidy  | 22.22%              | 35.61%              | -13.38%    | 22.22%              | 30.00% | -7.78%     | 35.61%              | 33.14% | 2.47%      |
| \$40,000 interest free loan   | 22.22%              | 40.15%              | -17.93%    | 22.22%              | 48.00% | -25.78%    | 40.15%              | 43.09% | -2.94%     |
| Employment Insurance (EI)   | 0.00%               | 3.79%               | -3.79%     | 0.00%               | 4.00%  | -4.00%     | 3.79%               | 3.42%  | 0.37%      |
| Canada Emergency Response Benefit (CERB)  | 44.44%              | 37.12%              | 7.32%      | 44.44%              | 30.00% | 14.44%     | 37.12%              | 31.65% | 5.47%      |
| \$50,000 interest free loan via an Aboriginal Financial Institution (AFI)                             | 0.00%               | 0.76%               | -0.76%     | 0.00%               | 2.00%  | -2.00%     | 0.76%               | 0.30%  | 0.46%      |
| I do not qualify for any of the COVID-19 aid  | 22.22%              | 14.39%              | 7.83%      | 22.22%              | 24.00% | -1.78%     | 14.39%              | 16.94% | -2.55%     |
| N/A   | 11.11%              | 6.82%               | 4.29%      | 11.11%              | 16.00% | -4.89%     | 6.82%               | 8.62%  | -1.80%     |
| Other   | 22.22%              | 13.64%              | 8.59%      | 22.22%              | 10.00% | 12.22%     | 13.64%              | 12.18% | 1.45%      |

| Has your Landlord applied for the Ontario-Canada Emergency Commercial Rent Assistance (OCERCA) program? | RT06 Accommodations |                     |            | RT06                |        |            | TIAO Accommodations |        |            |
|---|---------------------|---------------------|------------|---------------------|--------|------------|---------------------|--------|------------|
|   | RT06 Accommodations | TIAO Accommodations | Difference | RT06 Accommodations | RT06   | Difference | TIAO Accommodations | TIAO   | Difference |
| Yes   | 0.00%               | 5.30%               | -5.30%     | 0.00%               | 18.00% | -18.00%    | 5.30%               | 12.52% | -7.22%     |
| No  | 0.00%               | 8.33%               | -8.33%     | 0.00%               | 14.00% | -14.00%    | 8.33%               | 15.35% | -7.02%     |
| I do not qualify  | 33.33%              | 18.94%              | 14.39%     | 33.33%              | 14.00% | 19.33%     | 18.94%              | 16.24% | 2.69%      |
| I do not have a commercial lease  | 55.56%              | 56.82%              | -1.26%     | 55.56%              | 46.00% | 9.56%      | 56.82%              | 46.05% | 10.77%     |
| Other   | 11.11%              | 10.61%              | 0.51%      | 11.11%              | 8.00%  | 3.11%      | 10.61%              | 9.84%  | 0.77%      |

| Please indicate what percentage of your workforce you were able to sustain with the Canadian Emergency Wage Subsidy (CEWS). | RT06 Accommodations |                     |            | RT06                |        |            | TIAO Accommodations |        |            |
|---|---------------------|---------------------|------------|---------------------|--------|------------|---------------------|--------|------------|
|   | RT06 Accommodations | TIAO Accommodations | Difference | RT06 Accommodations | RT06   | Difference | TIAO Accommodations | TIAO   | Difference |
| 1-10%   | 11.11%              | 9.92%               | 1.19%      | 11.11%              | 6.00%  | 5.11%      | 9.92%               | 10.00% | -0.08%     |
| 11-20%  | 0.00%               | 5.34%               | -5.34%     | 0.00%               | 6.00%  | -6.00%     | 5.34%               | 4.18%  | 1.16%      |
| 21-30%  | 0.00%               | 4.58%               | -4.58%     | 0.00%               | 0.00%  | 0.00%      | 4.58%               | 4.03%  | 0.55%      |
| 31-40%  | 11.11%              | 3.82%               | 7.29%      | 11.11%              | 4.00%  | 7.11%      | 3.82%               | 2.54%  | 1.28%      |
| 41-50%  | 0.00%               | 5.34%               | -5.34%     | 0.00%               | 6.00%  | -6.00%     | 5.34%               | 4.18%  | 1.16%      |
| 51-60%  | 0.00%               | 2.29%               | -2.29%     | 0.00%               | 0.00%  | 0.00%      | 2.29%               | 2.09%  | 0.20%      |
| 61-70%  | 0.00%               | 0.76%               | -0.76%     | 0.00%               | 8.00%  | -8.00%     | 0.76%               | 2.69%  | -1.93%     |
| 71-80%  | 0.00%               | 2.29%               | -2.29%     | 0.00%               | 4.00%  | -4.00%     | 2.29%               | 4.63%  | -2.34%     |
| 81-90%  | 11.11%              | 4.58%               | 6.53%      | 11.11%              | 4.00%  | 7.11%      | 4.58%               | 3.58%  | 1.00%      |
| 91-100%   | 0.00%               | 4.58%               | -4.58%     | 0.00%               | 8.00%  | -8.00%     | 4.58%               | 7.01%  | -2.43%     |
| My application was not successful   | 0.00%               | 0.76%               | -0.76%     | 0.00%               | 2.00%  | -2.00%     | 0.76%               | 1.19%  | -0.43%     |
| I did not apply because I do not qualify  | 44.44%              | 22.14%              | 22.31%     | 44.44%              | 34.00% | 10.44%     | 22.14%              | 22.69% | -0.55%     |
| N/A   | 11.11%              | 22.90%              | -11.79%    | 11.11%              | 12.00% | -0.89%     | 22.90%              | 23.88% | -0.98%     |
| Other   | 11.11%              | 10.69%              | 0.42%      | 11.11%              | 6.00%  | 5.11%      | 10.69%              | 7.31%  | 3.37%      |

| What other forms of aid/resources do you require during COVID-19? Select all that apply. | RT06 Accommodations |                     |            | RT06                |        |            | TIAO Accommodations |        |            |
|--|---------------------|---------------------|------------|---------------------|--------|------------|---------------------|--------|------------|
|  | RT06 Accommodations | TIAO Accommodations | Difference | RT06 Accommodations | RT06   | Difference | TIAO Accommodations | TIAO   | Difference |
| Grants to cover the infrastructure costs and PPE required for re-opening                 | 11.11%              | 24.24%              | -13.13%    | 11.11%              | 28.00% | -16.89%    | 24.24%              | 35.66% | -11.42%    |
| Greater access/eligibility to the Canadian Emergency Commercial Rent Assistance          | 0.00%               | 1.52%               | -1.52%     | 0.00%               | 16.00% | -16.00%    | 1.52%               | 11.29% | -9.78%     |
| Increased access to interest free loans  | 0.00%               | 33.33%              | -33.33%    | 0.00%               | 22.00% | -22.00%    | 33.33%              | 28.38% | 4.95%      |
| Increased access to direct financial aid   | 11.11%              | 34.85%              | -23.74%    | 11.11%              | 20.00% | -8.89%     | 34.85%              | 31.65% | 3.20%      |
| Debt forgiveness   | 0.00%               | 40.91%              | -40.91%    | 0.00%               | 22.00% | -22.00%    | 40.91%              | 32.24% | 8.67%      |
| Information on when and how you will be able to re-open your business                    | 22.22%              | 7.58%               | 14.65%     | 22.22%              | 20.00% | 2.22%      | 7.58%               | 18.57% | -11.29%    |
| Extended access to the Canadian Emergency Wage Subsidy (CEWS) into 2021                  | 33.33%              | 33.33%              | 0.00%      | 33.33%              | 30.00% | 3.33%      | 33.33%              | 36.55% | -3.22%     |
| Financial aid for businesses disproportionately impacted by the US border closure        | 11.11%              | 19.70%              | -8.59%     | 11.11%              | 4.00%  | 7.11%      | 19.70%              | 17.98% | 1.72%      |
| None   | 33.33%              | 16.67%              | 16.67%     | 33.33%              | 20.00% | 13.33%     | 16.67%              | 13.82% | 2.85%      |
| N/A  | 11.11%              | 10.61%              | 0.51%      | 11.11%              | 20.00% | -8.89%     | 10.61%              | 9.36%  | 1.24%      |
| Other  | 11.11%              | 14.39%              | -3.28%     | 11.11%              | 4.00%  | 7.11%      | 14.39%              | 11.29% | 3.10%      |

| Is the current COVID-19 government aid sufficient to ensure that your tourism operation will remain economically viable? | RT06 Accommodations |                     |            | RT06                |        |            | TIAO Accommodations |        |            |
|--|---------------------|---------------------|------------|---------------------|--------|------------|---------------------|--------|------------|
|  | RT06 Accommodations | TIAO Accommodations | Difference | RT06 Accommodations | RT06   | Difference | TIAO Accommodations | TIAO   | Difference |
| Yes  | 11.11%              | 16.67%              | -5.56%     | 11.11%              | 20.00% | -8.89%     | 16.67%              | 18.03% | -1.37%     |
| No   | 33.33%              | 48.48%              | -15.15%    | 33.33%              | 36.00% | -2.67%     | 48.48%              | 53.06% | -4.57%     |
| N/A  | 22.22%              | 11.36%              | 10.86%     | 22.22%              | 30.00% | -7.78%     | 11.36%              | 15.95% | -4.58%     |
| Other  | 33.33%              | 23.48%              | 9.85%      | 33.33%              | 14.00% | 19.33%     | 23.48%              | 12.97% | 10.52%     |

\*Please note: RT06 Accommodations sector received 9 responses VS TIAO Accommodations sector's 132 responses

\*Please note: RT06 Accommodations sector received 9 responses VS RT06's 50 responses

\*Please note: TIAO Accommodations sector received 132 responses VS TIAO's 675 responses



| TIAO Survey #7 Questions   | RTO6 Arts VS TIAO Arts* |           |            | RTO6 Arts VS RTO6 All Sectors* |        |            | TIAO Arts VS TIAO All Sectors |        |            |
|--|-------------------------|-----------|------------|--------------------------------|--------|------------|-------------------------------|--------|------------|
|  | RTO6 Arts               | TIAO Arts | Difference | RTO6 Arts                      | RTO6   | Difference | TIAO Arts                     | TIAO   | Difference |
| <b>What is the current status of your tourism business or operation?</b> |                         |           |            |                                |        |            |                               |        |            |
| Temporarily closed   | 28.57%                  | 38.24%    | -9.66%     | 28.57%                         | 32.00% | -3.43%     | 38.24%                        | 25.37% | 12.86%     |
| Permanently closed   | 0.00%                   | 0.00%     | 0.00%      | 0.00%                          | 2.00%  | -2.00%     | 0.00%                         | 1.19%  | -1.19%     |
| Preparing to re-open for Stage 3 Friday, July 17, 2020                   | 0.00%                   | 0.00%     | 0.00%      | 0.00%                          | 10.00% | -10.00%    | 0.00%                         | 4.75%  | -4.75%     |
| Partially open/ limited operations/ reduced capacity                     | 28.57%                  | 32.35%    | -3.78%     | 28.57%                         | 28.00% | 0.57%      | 32.35%                        | 37.24% | -4.89%     |
| Re-opened after closing  | 14.29%                  | 14.71%    | -0.42%     | 14.29%                         | 14.00% | 0.29%      | 14.71%                        | 12.76% | 1.95%      |
| Open/ Never Closed   | 14.29%                  | 5.88%     | 8.40%      | 14.29%                         | 10.00% | 4.29%      | 5.88%                         | 10.98% | -5.10%     |
| Re-opened and then required to close again due to regulations            | 0.00%                   | 0.00%     | 0.00%      | 0.00%                          | 0.00%  | 0.00%      | 0.00%                         | 0.15%  | -0.15%     |
| Other  | 14.29%                  | 8.82%     | 5.46%      | 14.29%                         | 4.00%  | 10.29%     | 8.82%                         | 7.57%  | 1.26%      |

| Please select the option that best reflects your confidence around whether your tourism business will remain economically viable through to 2021. | RTO6 Arts | TIAO Arts | Difference | RTO6 Arts | RTO6   | Difference | TIAO Arts | TIAO   | Difference |
|---|-----------|-----------|------------|-----------|--------|------------|-----------|--------|------------|
| High confidence   | 14.29%    | 8.82%     | 5.46%      | 14.29%    | 14.00% | 0.29%      | 8.82%     | 12.37% | -3.55%     |
| Moderate confidence   | 42.86%    | 32.35%    | 10.50%     | 42.86%    | 28.00% | 14.86%     | 32.35%    | 29.51% | 2.84%      |
| Neutral   | 0.00%     | 14.71%    | -14.71%    | 0.00%     | 18.00% | -18.00%    | 14.71%    | 16.39% | -1.69%     |
| Low confidence  | 28.57%    | 26.47%    | 2.10%      | 28.57%    | 28.00% | 0.57%      | 26.47%    | 23.10% | 3.37%      |
| Very low confidence   | 14.29%    | 14.71%    | -0.42%     | 14.29%    | 12.00% | 2.29%      | 14.71%    | 14.16% | 0.55%      |
| My business is already closed   | 0.00%     | 0.00%     | 0.00%      | 0.00%     | 0.00%  | 0.00%      | 0.00%     | 1.79%  | -1.79%     |
| N/A   | 0.00%     | 2.94%     | -2.94%     | 0.00%     | 0.00%  | 0.00%      | 2.94%     | 1.34%  | 1.60%      |
| Other   | 0.00%     | 0.00%     | 0.00%      | 0.00%     | 0.00%  | 0.00%      | 0.00%     | 1.34%  | -1.34%     |

| Please indicate the risk your tourism business is facing presently. Select all that apply. | RTO6 Arts | TIAO Arts | Difference | RTO6 Arts | RTO6   | Difference | TIAO Arts | TIAO   | Difference |
|--|-----------|-----------|------------|-----------|--------|------------|-----------|--------|------------|
| Unable to pay commercial rent or mortgage  | 28.57%    | 14.71%    | 13.87%     | 28.57%    | 20.00% | 8.57%      | 14.71%    | 21.40% | -6.69%     |
| Unable to pay commercial utilities   | 0.00%     | 11.76%    | -11.76%    | 0.00%     | 12.00% | -12.00%    | 11.76%    | 15.90% | -4.13%     |
| Employee lay offs  | 14.29%    | 26.47%    | -12.18%    | 14.29%    | 40.00% | -25.71%    | 26.47%    | 40.86% | -14.39%    |
| Closing your business temporarily  | 28.57%    | 32.35%    | -3.78%     | 28.57%    | 34.00% | -5.43%     | 32.35%    | 30.01% | 2.34%      |
| Closing your business permanently  | 0.00%     | 0.00%     | 0.00%      | 0.00%     | 8.00%  | -8.00%     | 0.00%     | 8.77%  | -8.77%     |
| Unable to pay staff wages  | 14.29%    | 17.65%    | -3.36%     | 14.29%    | 18.00% | -3.71%     | 17.65%    | 23.33% | -5.68%     |
| Unable to pay staff sick leave   | 0.00%     | 5.88%     | -5.88%     | 0.00%     | 8.00%  | -8.00%     | 5.88%     | 8.77%  | -2.88%     |
| Unable to open for the summer season   | 28.57%    | 32.35%    | -3.78%     | 28.57%    | 28.00% | 0.57%      | 32.35%    | 24.52% | 7.84%      |
| Insurmountable debt levels   | 0.00%     | 5.88%     | -5.88%     | 0.00%     | 12.00% | -12.00%    | 5.88%     | 19.32% | -13.43%    |
| Bankruptcy   | 0.00%     | 0.00%     | 0.00%      | 0.00%     | 4.00%  | -4.00%     | 0.00%     | 4.90%  | -4.90%     |
| Significant loss of cash flow  | 57.14%    | 67.65%    | -10.50%    | 57.14%    | 60.00% | -2.86%     | 67.65%    | 72.51% | -4.86%     |
| Unable to cross the US border in order to open my business in Ontario                      | 0.00%     | 0.00%     | 0.00%      | 0.00%     | 0.00%  | 0.00%      | 0.00%     | 3.71%  | -3.71%     |
| Unsure who has the authority to grant me permission to re-open                             | 0.00%     | 2.94%     | -2.94%     | 0.00%     | 8.00%  | -8.00%     | 2.94%     | 6.39%  | -3.45%     |
| Other  | 57.14%    | 26.47%    | 30.67%     | 57.14%    | 22.00% | 35.14%     | 26.47%    | 20.06% | 6.41%      |

| Please indicate which types of COVID-19 related aid you have received to date. Select all that apply. | RTO6 Arts | TIAO Arts | Difference | RTO6 Arts | RTO6   | Difference | TIAO Arts | TIAO   | Difference |
|---|-----------|-----------|------------|-----------|--------|------------|-----------|--------|------------|
| 10% wage subsidy  | 14.29%    | 14.71%    | -0.42%     | 14.29%    | 12.00% | 2.29%      | 14.71%    | 10.85% | 3.86%      |
| 75% wage subsidy  | 28.57%    | 32.35%    | -3.78%     | 28.57%    | 30.00% | -1.43%     | 32.35%    | 33.14% | -0.78%     |
| \$40,000 Interest free loan   | 28.57%    | 29.41%    | -0.84%     | 28.57%    | 48.00% | -19.43%    | 29.41%    | 43.09% | -13.68%    |
| Employment Insurance (EI)   | 0.00%     | 0.00%     | 0.00%      | 0.00%     | 4.00%  | -4.00%     | 0.00%     | 3.42%  | -3.42%     |
| Canada Emergency Response Benefit (CERB)  | 14.29%    | 29.41%    | -15.13%    | 14.29%    | 30.00% | -15.71%    | 29.41%    | 31.65% | -2.24%     |
| \$50,000 Interest free loan via an Aboriginal Financial Institution (AFI)                             | 0.00%     | 0.00%     | 0.00%      | 0.00%     | 2.00%  | -2.00%     | 0.00%     | 0.30%  | -0.30%     |
| I do not qualify for any of the COVID-19 aid  | 42.86%    | 26.47%    | 16.39%     | 42.86%    | 24.00% | 18.86%     | 26.47%    | 16.94% | 9.53%      |
| N/A   | 14.29%    | 8.82%     | 5.46%      | 14.29%    | 16.00% | -1.71%     | 8.82%     | 8.62%  | 0.21%      |
| Other   | 42.86%    | 23.53%    | 19.33%     | 42.86%    | 10.00% | 32.86%     | 23.53%    | 12.18% | 11.35%     |

| Has your Landlord applied for the Ontario-Canada Emergency Commercial Rent Assistance (OCERCA) program? | RTO6 Arts | TIAO Arts | Difference | RTO6 Arts | RTO6   | Difference | TIAO Arts | TIAO   | Difference |
|---|-----------|-----------|------------|-----------|--------|------------|-----------|--------|------------|
| Yes   | 14.29%    | 17.65%    | -3.36%     | 14.29%    | 18.00% | -3.71%     | 17.65%    | 12.52% | 5.13%      |
| No  | 0.00%     | 8.82%     | -8.82%     | 0.00%     | 14.00% | -14.00%    | 8.82%     | 15.35% | -6.53%     |
| I do not qualify  | 0.00%     | 20.59%    | -20.59%    | 0.00%     | 14.00% | -14.00%    | 20.59%    | 16.24% | 4.34%      |
| I do not have a commercial lease  | 71.43%    | 38.24%    | 33.19%     | 71.43%    | 46.00% | 25.43%     | 38.24%    | 46.05% | -7.82%     |
| Other   | 14.29%    | 14.71%    | -0.42%     | 14.29%    | 8.00%  | 6.29%      | 14.71%    | 9.84%  | 4.87%      |

| Please indicate what percentage of your workforce you were able to sustain with the Canadian Emergency Wage Subsidy (CEWS). | RTO6 Arts | TIAO Arts | Difference | RTO6 Arts | RTO6   | Difference | TIAO Arts | TIAO   | Difference |
|---|-----------|-----------|------------|-----------|--------|------------|-----------|--------|------------|
| 1-10%   | 0.00%     | 8.82%     | -8.82%     | 0.00%     | 6.00%  | -6.00%     | 8.82%     | 10.00% | -1.18%     |
| 11-20%  | 14.29%    | 8.82%     | 5.46%      | 14.29%    | 6.00%  | 8.29%      | 8.82%     | 4.18%  | 4.64%      |
| 21-30%  | 0.00%     | 0.00%     | 0.00%      | 0.00%     | 0.00%  | 0.00%      | 0.00%     | 4.03%  | -4.03%     |
| 31-40%  | 0.00%     | 0.00%     | 0.00%      | 0.00%     | 4.00%  | -4.00%     | 0.00%     | 2.54%  | -2.54%     |
| 41-50%  | 0.00%     | 0.00%     | 0.00%      | 0.00%     | 6.00%  | -6.00%     | 0.00%     | 4.18%  | -4.18%     |
| 51-60%  | 0.00%     | 0.00%     | 0.00%      | 0.00%     | 0.00%  | 0.00%      | 0.00%     | 2.09%  | -2.09%     |
| 61-70%  | 14.29%    | 2.94%     | 11.34%     | 14.29%    | 8.00%  | 6.29%      | 2.94%     | 2.69%  | 0.25%      |
| 71-80%  | 0.00%     | 0.00%     | 0.00%      | 0.00%     | 4.00%  | -4.00%     | 0.00%     | 4.63%  | -4.63%     |
| 81-90%  | 0.00%     | 2.94%     | -2.94%     | 0.00%     | 4.00%  | -4.00%     | 2.94%     | 3.58%  | -0.64%     |
| 91-100%   | 0.00%     | 17.65%    | -17.65%    | 0.00%     | 8.00%  | -8.00%     | 17.65%    | 7.01%  | 10.63%     |
| My application was not successful   | 0.00%     | 0.00%     | 0.00%      | 0.00%     | 2.00%  | -2.00%     | 0.00%     | 1.19%  | -1.19%     |
| I did not apply because I do not qualify  | 42.86%    | 23.53%    | 19.33%     | 42.86%    | 34.00% | 8.86%      | 23.53%    | 22.69% | 0.84%      |
| N/A   | 14.29%    | 29.41%    | -15.13%    | 14.29%    | 12.00% | 2.29%      | 29.41%    | 23.88% | 5.53%      |
| Other   | 14.29%    | 5.88%     | 8.40%      | 14.29%    | 6.00%  | 8.29%      | 5.88%     | 7.31%  | -1.43%     |

| What other forms of aid/resources do you require during COVID-19? Select all that apply. | RTO6 Arts | TIAO Arts | Difference | RTO6 Arts | RTO6   | Difference | TIAO Arts | TIAO   | Difference |
|--|-----------|-----------|------------|-----------|--------|------------|-----------|--------|------------|
| Grants to cover the infrastructure costs and PPE required for re-opening                 | 28.57%    | 47.06%    | -18.49%    | 28.57%    | 28.00% | 0.57%      | 47.06%    | 35.66% | 11.40%     |
| Greater access/eligibility to the Canadian Emergency Commercial Rent Assistance          | 14.29%    | 11.76%    | 2.52%      | 14.29%    | 16.00% | -1.71%     | 11.76%    | 11.29% | 0.47%      |
| Increased access to interest free loans  | 14.29%    | 23.53%    | -9.24%     | 14.29%    | 22.00% | -7.71%     | 23.53%    | 28.38% | -4.85%     |
| Increased access to direct financial aid   | 42.86%    | 29.41%    | 13.45%     | 42.86%    | 20.00% | 22.86%     | 29.41%    | 31.65% | -2.24%     |
| Debt forgiveness   | 0.00%     | 11.76%    | -11.76%    | 0.00%     | 22.00% | -22.00%    | 11.76%    | 32.24% | -20.48%    |
| Information on when and how you will be able to re-open your business                    | 0.00%     | 26.47%    | -26.47%    | 0.00%     | 20.00% | -20.00%    | 26.47%    | 18.87% | 7.60%      |
| Extended access to the Canadian Emergency Wage Subsidy (CEWS) into 2021                  | 28.57%    | 38.24%    | -9.66%     | 28.57%    | 30.00% | -1.43%     | 38.24%    | 36.55% | 1.68%      |
| Financial aid for businesses disproportionately impacted by the US border closure        | 0.00%     | 8.82%     | -8.82%     | 0.00%     | 4.00%  | -4.00%     | 8.82%     | 17.98% | -9.16%     |
| None   | 14.29%    | 11.76%    | 2.52%      | 14.29%    | 20.00% | -5.71%     | 11.76%    | 13.82% | -2.05%     |
| N/A  | 28.57%    | 11.76%    | 16.81%     | 28.57%    | 20.00% | 8.57%      | 11.76%    | 9.36%  | 2.40%      |
| Other  | 14.29%    | 8.82%     | 5.46%      | 14.29%    | 4.00%  | 10.29%     | 8.82%     | 11.29% | -2.47%     |

| Is the current COVID-19 government aid sufficient to ensure that your tourism operation will remain economically viable? | RTO6 Arts | TIAO Arts | Difference | RTO6 Arts | RTO6   | Difference | TIAO Arts | TIAO   | Difference |
|--|-----------|-----------|------------|-----------|--------|------------|-----------|--------|------------|
| Yes  | 28.57%    | 26.47%    | 2.10%      | 28.57%    | 20.00% | 8.57%      | 26.47%    | 18.03% | 8.44%      |
| No   | 14.29%    | 38.24%    | -23.95%    | 14.29%    | 36.00% | -21.71%    | 38.24%    | 53.06% | -14.82%    |
| N/A  | 28.57%    | 20.59%    | 7.98%      | 28.57%    | 30.00% | -1.43%     | 20.59%    | 15.95% | 4.64%      |
| Other  | 28.57%    | 14.71%    | 13.87%     | 28.57%    | 14.00% | 14.57%     | 14.71%    | 12.97% | 1.74%      |

\*Please note: RTO6 Arts sector received 7 responses VS TIAO Arts sector's 34 responses

\*Please note: RTO6 Arts sector received 7 responses VS RTO6's 50 responses

\*Please note: TIAO Arts sector received 34 responses VS TIAO's 675 responses



| TIAO Survey #7 Questions  | RT06 Culture/Heritage VS TIAO Culture/Heritage* |                       |            | RT06 Culture/Heritage VS RT06 All Sectors* |        |            | TIAO Culture/Heritage VS TIAO All Sectors |        |            |
|---|---|-----------------------|------------|--|--------|------------|---|--------|------------|
|   | RT06 Culture/Heritage                           | TIAO Culture/Heritage | Difference | RT06 Culture/Heritage                      | RT06   | Difference | TIAO Culture/Heritage                     | TIAO   | Difference |
| What is the current status of your tourism business or operation? |   |                       |            |  |        |            |   |        |            |
| Temporarily closed  | 40.00%  | 48.28%                | -8.28%     | 40.00%                                     | 32.00% | 8.00%      | 48.28%                                    | 25.37% | 22.90%     |
| Permanently closed  | 0.00%   | 0.00%                 | 0.00%      | 0.00%                                      | 2.00%  | -2.00%     | 0.00%                                     | 1.19%  | -1.19%     |
| Preparing to re-open for Stage 3 Friday, July 17, 2020            | 0.00%   | 0.00%                 | 0.00%      | 0.00%                                      | 10.00% | -10.00%    | 0.00%                                     | 4.75%  | -4.75%     |
| Partially open/ limited operations/ reduced capacity              | 40.00%  | 37.93%                | 2.07%      | 40.00%                                     | 28.00% | 12.00%     | 37.93%                                    | 37.24% | 0.69%      |
| Re-opened after closing   | 20.00%  | 10.34%                | 9.66%      | 20.00%                                     | 14.00% | 6.00%      | 10.34%                                    | 12.76% | -2.41%     |
| Open/ Never Closed  | 0.00%   | 0.00%                 | 0.00%      | 0.00%                                      | 10.00% | -10.00%    | 0.00%                                     | 10.98% | -10.98%    |
| Re-opened and then required to close again due to regulations     | 0.00%   | 3.45%                 | -3.45%     | 0.00%                                      | 0.00%  | 0.00%      | 3.45%                                     | 0.15%  | 3.30%      |
| Other   | 0.00%   | 0.00%                 | 0.00%      | 0.00%                                      | 4.00%  | -4.00%     | 0.00%                                     | 7.57%  | -7.57%     |

| Please select the option that best reflects your confidence around whether your tourism business will remain economically viable through to 2021. | RT06 Culture/Heritage VS TIAO Culture/Heritage* |                       |            | RT06 Culture/Heritage VS RT06 All Sectors* |        |            | TIAO Culture/Heritage VS TIAO All Sectors |        |            |
|---|---|-----------------------|------------|--|--------|------------|---|--------|------------|
|   | RT06 Culture/Heritage                           | TIAO Culture/Heritage | Difference | RT06 Culture/Heritage                      | RT06   | Difference | TIAO Culture/Heritage                     | TIAO   | Difference |
| High confidence   | 0.00%   | 6.90%                 | -6.90%     | 0.00%                                      | 14.00% | -14.00%    | 6.90%                                     | 12.37% | -5.47%     |
| Moderate confidence   | 20.00%  | 31.03%                | -11.03%    | 20.00%                                     | 28.00% | -8.00%     | 31.03%                                    | 29.51% | 1.53%      |
| Neutral   | 20.00%  | 20.69%                | -0.69%     | 20.00%                                     | 18.00% | 2.00%      | 20.69%                                    | 16.39% | 4.30%      |
| Low confidence  | 40.00%  | 20.69%                | 19.31%     | 40.00%                                     | 28.00% | 12.00%     | 20.69%                                    | 23.10% | -2.41%     |
| Very low confidence   | 20.00%  | 13.79%                | 6.21%      | 20.00%                                     | 12.00% | 8.00%      | 13.79%                                    | 14.16% | -0.36%     |
| My business is already closed   | 0.00%   | 0.00%                 | 0.00%      | 0.00%                                      | 0.00%  | 0.00%      | 0.00%                                     | 1.79%  | -1.79%     |
| N/A   | 0.00%   | 3.45%                 | -3.45%     | 0.00%                                      | 0.00%  | 0.00%      | 3.45%                                     | 1.34%  | 2.11%      |
| Other   | 0.00%   | 3.45%                 | -3.45%     | 0.00%                                      | 0.00%  | 0.00%      | 3.45%                                     | 1.34%  | 2.11%      |

| Please indicate the risk your tourism business is facing presently. Select all that apply. | RT06 Culture/Heritage VS TIAO Culture/Heritage* |                       |            | RT06 Culture/Heritage VS RT06 All Sectors* |        |            | TIAO Culture/Heritage VS TIAO All Sectors |        |            |
|--|---|-----------------------|------------|--|--------|------------|---|--------|------------|
|  | RT06 Culture/Heritage                           | TIAO Culture/Heritage | Difference | RT06 Culture/Heritage                      | RT06   | Difference | TIAO Culture/Heritage                     | TIAO   | Difference |
| Unable to pay commercial rent or mortgage  | 0.00%   | 3.45%                 | -3.45%     | 0.00%                                      | 20.00% | -20.00%    | 3.45%                                     | 21.40% | -17.95%    |
| Unable to pay commercial utilities   | 0.00%   | 13.79%                | -13.79%    | 0.00%                                      | 12.00% | -12.00%    | 13.79%                                    | 15.90% | -2.11%     |
| Employee lay offs  | 40.00%  | 41.38%                | -1.38%     | 40.00%                                     | 40.00% | 0.00%      | 41.38%                                    | 40.86% | 0.52%      |
| Closing your business temporarily  | 40.00%  | 51.72%                | -11.72%    | 40.00%                                     | 34.00% | 6.00%      | 51.72%                                    | 30.01% | 21.71%     |
| Closing your business permanently  | 0.00%   | 10.34%                | -10.34%    | 0.00%                                      | 8.00%  | -8.00%     | 10.34%                                    | 8.77%  | 1.58%      |
| Unable to pay staff wages  | 0.00%   | 27.59%                | -27.59%    | 0.00%                                      | 18.00% | -18.00%    | 27.59%                                    | 23.33% | 4.26%      |
| Unable to pay staff sick leave   | 0.00%   | 6.90%                 | -6.90%     | 0.00%                                      | 8.00%  | -8.00%     | 6.90%                                     | 8.77%  | -1.87%     |
| Unable to open for the summer season   | 40.00%  | 44.83%                | -4.83%     | 40.00%                                     | 28.00% | 12.00%     | 44.83%                                    | 24.52% | 20.31%     |
| Insurmountable debt levels   | 20.00%  | 17.24%                | 2.76%      | 20.00%                                     | 12.00% | 8.00%      | 17.24%                                    | 19.32% | -2.08%     |
| Bankruptcy   | 0.00%   | 0.00%                 | 0.00%      | 0.00%                                      | 4.00%  | -4.00%     | 0.00%                                     | 4.90%  | -4.90%     |
| Significant loss of cash flow  | 60.00%  | 72.41%                | -12.41%    | 60.00%                                     | 60.00% | 0.00%      | 72.41%                                    | 72.51% | -0.10%     |
| Unable to cross the US border in order to open my business in Ontario                      | 0.00%   | 6.90%                 | -6.90%     | 0.00%                                      | 0.00%  | 0.00%      | 6.90%                                     | 3.71%  | 3.18%      |
| Unsure who has the authority to grant me permission to re-open                             | 20.00%  | 17.24%                | 2.76%      | 20.00%                                     | 8.00%  | 12.00%     | 17.24%                                    | 6.39%  | 10.85%     |
| Other  | 20.00%  | 13.79%                | 6.21%      | 20.00%                                     | 22.00% | -2.00%     | 13.79%                                    | 20.06% | -6.27%     |

| Please indicate which types of COVID-19 related aid you have received to date. Select all that apply. | RT06 Culture/Heritage VS TIAO Culture/Heritage* |                       |            | RT06 Culture/Heritage VS RT06 All Sectors* |        |            | TIAO Culture/Heritage VS TIAO All Sectors |        |            |
|---|---|-----------------------|------------|--|--------|------------|---|--------|------------|
|   | RT06 Culture/Heritage                           | TIAO Culture/Heritage | Difference | RT06 Culture/Heritage                      | RT06   | Difference | TIAO Culture/Heritage                     | TIAO   | Difference |
| 10% wage subsidy  | 0.00%   | 6.90%                 | -6.90%     | 0.00%                                      | 12.00% | -12.00%    | 6.90%                                     | 10.85% | -3.95%     |
| 75% wage subsidy  | 20.00%  | 34.48%                | -14.48%    | 20.00%                                     | 30.00% | -10.00%    | 34.48%                                    | 33.14% | 1.35%      |
| \$40,000 Interest free loan   | 20.00%  | 27.59%                | -7.59%     | 20.00%                                     | 48.00% | -28.00%    | 27.59%                                    | 43.09% | -15.50%    |
| Employment Insurance (EI)   | 0.00%   | 0.00%                 | 0.00%      | 0.00%                                      | 4.00%  | -4.00%     | 0.00%                                     | 3.42%  | -3.42%     |
| Canada Emergency Response Benefit (CERB)  | 0.00%   | 3.45%                 | -3.45%     | 0.00%                                      | 30.00% | -30.00%    | 3.45%                                     | 31.65% | -28.20%    |
| \$50,000 Interest free loan via an Aboriginal Financial Institution (AFI)                             | 0.00%   | 0.00%                 | 0.00%      | 0.00%                                      | 2.00%  | -2.00%     | 0.00%                                     | 0.30%  | -0.30%     |
| I do not qualify for any of the COVID-19 aid  | 20.00%  | 24.14%                | -4.14%     | 20.00%                                     | 24.00% | -4.00%     | 24.14%                                    | 16.94% | 7.20%      |
| N/A   | 60.00%  | 20.69%                | 39.31%     | 60.00%                                     | 16.00% | 44.00%     | 20.69%                                    | 8.62%  | 12.07%     |
| Other   | 0.00%   | 17.24%                | -17.24%    | 0.00%                                      | 10.00% | -10.00%    | 17.24%                                    | 12.18% | 5.06%      |

| Has your Landlord applied for the Ontario-Canada Emergency Commercial Rent Assistance (OCERCA) program? | RT06 Culture/Heritage VS TIAO Culture/Heritage* |                       |            | RT06 Culture/Heritage VS RT06 All Sectors* |        |            | TIAO Culture/Heritage VS TIAO All Sectors |        |            |
|---|---|-----------------------|------------|--|--------|------------|---|--------|------------|
|   | RT06 Culture/Heritage                           | TIAO Culture/Heritage | Difference | RT06 Culture/Heritage                      | RT06   | Difference | TIAO Culture/Heritage                     | TIAO   | Difference |
| Yes   | 20.00%  | 6.90%                 | 13.10%     | 20.00%                                     | 18.00% | 2.00%      | 6.90%                                     | 12.52% | -5.62%     |
| No  | 0.00%   | 6.90%                 | -6.90%     | 0.00%                                      | 14.00% | -14.00%    | 6.90%                                     | 15.35% | -8.45%     |
| I do not qualify  | 0.00%   | 24.14%                | -24.14%    | 0.00%                                      | 14.00% | -14.00%    | 24.14%                                    | 16.24% | 7.89%      |
| I do not have a commercial lease  | 80.00%  | 41.38%                | 38.62%     | 80.00%                                     | 46.00% | 34.00%     | 41.38%                                    | 46.05% | -4.67%     |
| Other   | 0.00%   | 20.69%                | -20.69%    | 0.00%                                      | 8.00%  | -8.00%     | 20.69%                                    | 9.84%  | 10.85%     |

| Please indicate what percentage of your workforce you were able to sustain with the Canadian Emergency Wage Subsidy (CEWS). | RT06 Culture/Heritage VS TIAO Culture/Heritage* |                       |            | RT06 Culture/Heritage VS RT06 All Sectors* |        |            | TIAO Culture/Heritage VS TIAO All Sectors |        |            |
|---|---|-----------------------|------------|--|--------|------------|---|--------|------------|
|   | RT06 Culture/Heritage                           | TIAO Culture/Heritage | Difference | RT06 Culture/Heritage                      | RT06   | Difference | TIAO Culture/Heritage                     | TIAO   | Difference |
| 1-10%   | 0.00%   | 3.45%                 | -3.45%     | 0.00%                                      | 6.00%  | -6.00%     | 3.45%                                     | 10.00% | -6.55%     |
| 11-20%  | 0.00%   | 3.45%                 | -3.45%     | 0.00%                                      | 6.00%  | -6.00%     | 3.45%                                     | 4.18%  | -0.73%     |
| 21-30%  | 0.00%   | 0.00%                 | 0.00%      | 0.00%                                      | 0.00%  | 0.00%      | 4.03%                                     | 4.03%  | -0.03%     |
| 31-40%  | 0.00%   | 3.45%                 | -3.45%     | 0.00%                                      | 4.00%  | -4.00%     | 3.45%                                     | 2.54%  | 0.91%      |
| 41-50%  | 0.00%   | 0.00%                 | 0.00%      | 0.00%                                      | 6.00%  | -6.00%     | 0.00%                                     | 4.18%  | -4.18%     |
| 51-60%  | 0.00%   | 3.45%                 | -3.45%     | 0.00%                                      | 0.00%  | 0.00%      | 3.45%                                     | 2.09%  | 1.36%      |
| 61-70%  | 0.00%   | 3.45%                 | -3.45%     | 0.00%                                      | 8.00%  | -8.00%     | 3.45%                                     | 2.69%  | 0.76%      |
| 71-80%  | 0.00%   | 3.45%                 | -3.45%     | 0.00%                                      | 4.00%  | -4.00%     | 3.45%                                     | 4.63%  | -1.18%     |
| 81-90%  | 0.00%   | 3.45%                 | -3.45%     | 0.00%                                      | 4.00%  | -4.00%     | 3.45%                                     | 3.58%  | -0.13%     |
| 91-100%   | 0.00%   | 17.24%                | -17.24%    | 0.00%                                      | 8.00%  | -8.00%     | 17.24%                                    | 7.01%  | 10.23%     |
| My application was not successful   | 0.00%   | 0.00%                 | 0.00%      | 0.00%                                      | 2.00%  | -2.00%     | 0.00%                                     | 1.19%  | -1.19%     |
| I did not apply because I do not qualify  | 80.00%  | 31.03%                | 48.97%     | 80.00%                                     | 34.00% | 46.00%     | 31.03%                                    | 22.69% | 8.35%      |
| N/A   | 0.00%   | 20.69%                | -20.69%    | 0.00%                                      | 12.00% | -12.00%    | 20.69%                                    | 23.88% | -3.19%     |
| Other   | 20.00%  | 6.90%                 | 13.10%     | 20.00%                                     | 6.00%  | 14.00%     | 6.90%                                     | 7.31%  | -0.42%     |

| What other forms of aid/resources do you require during COVID-19? Select all that apply. | RT06 Culture/Heritage VS TIAO Culture/Heritage* |                       |            | RT06 Culture/Heritage VS RT06 All Sectors* |        |            | TIAO Culture/Heritage VS TIAO All Sectors |        |            |
|--|---|-----------------------|------------|--|--------|------------|---|--------|------------|
|  | RT06 Culture/Heritage                           | TIAO Culture/Heritage | Difference | RT06 Culture/Heritage                      | RT06   | Difference | TIAO Culture/Heritage                     | TIAO   | Difference |
| Grants to cover the infrastructure costs and PPE required for re-opening                 | 20.00%  | 58.62%                | -38.62%    | 20.00%                                     | 28.00% | -8.00%     | 58.62%                                    | 35.66% | 22.96%     |
| Greater access/eligibility to the Canadian Emergency Commercial Rent Assistance          | 0.00%   | 6.90%                 | -6.90%     | 0.00%                                      | 16.00% | -16.00%    | 6.90%                                     | 11.29% | -4.40%     |
| Increased access to interest free loans  | 20.00%  | 10.34%                | 9.66%      | 20.00%                                     | 22.00% | -2.00%     | 10.34%                                    | 28.38% | -18.04%    |
| Increased access to direct financial aid   | 20.00%  | 34.48%                | -14.48%    | 20.00%                                     | 20.00% | 0.00%      | 34.48%                                    | 31.65% | 2.83%      |
| Debt forgiveness   | 0.00%   | 17.24%                | -17.24%    | 0.00%                                      | 22.00% | -22.00%    | 17.24%                                    | 32.24% | -15.00%    |
| Information on when and how you will be able to re-open your business                    | 0.00%   | 17.24%                | -17.24%    | 0.00%                                      | 20.00% | -20.00%    | 17.24%                                    | 18.87% | -1.63%     |
| Extended access to the Canadian Emergency Wage Subsidy (CEWS) into 2021                  | 20.00%  | 34.48%                | -14.48%    | 20.00%                                     | 30.00% | -10.00%    | 34.48%                                    | 36.55% | -2.07%     |
| Financial aid for businesses disproportionately impacted by the US border closure        | 0.00%   | 10.34%                | -10.34%    | 0.00%                                      | 4.00%  | -4.00%     | 10.34%                                    | 17.98% | -7.63%     |
| None   | 20.00%  | 3.45%                 | 16.55%     | 20.00%                                     | 20.00% | 0.00%      | 3.45%                                     | 13.82% | -10.37%    |
| N/A  | 40.00%  | 13.79%                | 26.21%     | 40.00%                                     | 20.00% | 20.00%     | 13.79%                                    | 9.36%  | 4.43%      |
| Other  | 0.00%   | 17.24%                | -17.24%    | 0.00%                                      | 4.00%  | -4.00%     | 17.24%                                    | 11.29% | 5.95%      |

| Is the current COVID-19 government aid sufficient to ensure that your tourism operation will remain economically viable? | RT06 Culture/Heritage VS TIAO Culture/Heritage* |                       |            | RT06 Culture/Heritage VS RT06 All Sectors* |        |            | TIAO Culture/Heritage VS TIAO All Sectors |        |            |
|--|---|-----------------------|------------|--|--------|------------|---|--------|------------|
|  | RT06 Culture/Heritage                           | TIAO Culture/Heritage | Difference | RT06 Culture/Heritage                      | RT06   | Difference | TIAO Culture/Heritage                     | TIAO   | Difference |
| Yes  | 0.00%   | 10.34%                | -10.34%    | 0.00%                                      | 20.00% | -20.00%    | 10.34%                                    | 18.03% | -7.69%     |
| No   | 0.00%   | 41.38%                | -41.38%    | 0.00%                                      | 36.00% | -36.00%    | 41.38%                                    | 53.06% | -11.68%    |
| N/A  | 80.00%  | 27.59%                | 52.41%     | 80.00%                                     | 30.00% | 50.00%     | 27.59%                                    | 15.95% | 11.64%     |
| Other  | 20.00%  | 20.69%                | -0.69%     | 20.00%                                     | 14.00% | 6.00%      | 20.69%                                    | 12.97% | 7.72%      |

\*Please note: RT06 Culture/Heritage sector received 5 responses VS TIAO Culture/Heritage sector's 29 responses

\*Please note: RT06 Culture/Heritage sector received 5 responses VS RT06's 50 responses

\*Please note: TIAO Culture/Heritage sector received 29 responses VS TIAO's 675 responses



| TIAO Survey #7 Questions  | RT06 Attractions & Recreation VS TIAO Attractions & Recreation* |                               |            | RT06 Attractions & Recreation VS RT06 All Sectors* |        |            | TIAO Attractions & Recreation VS TIAO All Sectors |        |            |
|---|---|-------------------------------|------------|--|--------|------------|---|--------|------------|
| What is the current status of your tourism business or operation? | RT06 Attractions & Recreation                                   | TIAO Attractions & Recreation | Difference | RT06 Attractions & Recreation                      | RT06   | Difference | TIAO Attractions & Recreation                     | TIAO   | Difference |
| Temporarily closed  | 40.00%  | 32.20%                        | 7.80%      | 40.00%   | 32.00% | 8.00%      | 32.20%  | 25.37% | 6.83%      |
| Permanently closed  | 20.00%  | 1.69%                         | 18.31%     | 20.00%   | 2.00%  | 18.00%     | 1.69%   | 1.19%  | 0.51%      |
| Preparing to re-open for Stage 3 Friday, July 17, 2020            | 0.00%   | 6.78%                         | -6.78%     | 0.00%  | 10.00% | -10.00%    | 6.78%   | 4.75%  | 2.03%      |
| Partially open/limited operations/reduced capacity                | 0.00%   | 32.29%                        | -32.29%    | 0.00%  | 28.00% | -28.00%    | 32.29%  | 37.24% | 0.05%      |
| Re-opened after closing   | 20.00%  | 16.95%                        | 3.05%      | 20.00%   | 14.00% | 6.00%      | 16.95%  | 12.76% | 4.19%      |
| Open/Never Closed   | 0.00%   | 1.69%                         | -1.69%     | 0.00%  | 10.00% | -10.00%    | 1.69%   | 10.98% | -9.28%     |
| Re-opened and then required to close again due to regulations     | 0.00%   | 0.00%                         | 0.00%      | 0.00%  | 0.00%  | 0.00%      | 0.00%   | 0.15%  | -0.15%     |
| Other   | 20.00%  | 3.39%                         | 16.61%     | 20.00%   | 4.00%  | 16.00%     | 3.39%   | 7.57%  | -4.18%     |

| Please select the option that best reflects your confidence around whether your tourism business will remain economically viable through to 2021. | RT06 Attractions & Recreation | TIAO Attractions & Recreation | Difference | RT06 Attractions & Recreation | RT06   | Difference | TIAO Attractions & Recreation | TIAO   | Difference |
|---|-------------------------------|-------------------------------|------------|-------------------------------|--------|------------|-------------------------------|--------|------------|
| High confidence   | 0.00%                         | 10.34%                        | -10.34%    | 0.00%                         | 14.00% | -14.00%    | 10.34%                        | 12.37% | -2.02%     |
| Moderate confidence   | 40.00%                        | 36.21%                        | 3.79%      | 40.00%                        | 28.00% | 12.00%     | 36.21%                        | 29.51% | 6.70%      |
| Neutral   | 40.00%                        | 17.24%                        | 22.76%     | 40.00%                        | 18.00% | 22.00%     | 17.24%                        | 16.39% | 0.85%      |
| Low confidence  | 20.00%                        | 18.97%                        | 1.03%      | 20.00%                        | 28.00% | -8.00%     | 18.97%                        | 23.10% | -4.13%     |
| Very low confidence   | 0.00%                         | 15.52%                        | -15.52%    | 0.00%                         | 12.00% | -12.00%    | 15.52%                        | 14.16% | 1.36%      |
| My business is already closed   | 0.00%                         | 1.72%                         | -1.72%     | 0.00%                         | 0.00%  | 0.00%      | 1.72%                         | 1.79%  | -0.06%     |
| N/A   | 0.00%                         | 0.00%                         | 0.00%      | 0.00%                         | 0.00%  | 0.00%      | 0.00%                         | 1.34%  | -1.34%     |
| Other   | 0.00%                         | 0.00%                         | 0.00%      | 0.00%                         | 0.00%  | 0.00%      | 0.00%                         | 1.34%  | -1.34%     |

| Please indicate the risk your tourism business is facing presently. Select all that apply. | RT06 Attractions & Recreation | TIAO Attractions & Recreation | Difference | RT06 Attractions & Recreation | RT06   | Difference | TIAO Attractions & Recreation | TIAO   | Difference |
|--|-------------------------------|-------------------------------|------------|-------------------------------|--------|------------|-------------------------------|--------|------------|
| Unable to pay commercial rent or mortgage  | 60.00%                        | 30.51%                        | 29.49%     | 60.00%                        | 20.00% | 40.00%     | 30.51%                        | 21.40% | 9.11%      |
| Unable to pay commercial utilities   | 20.00%                        | 16.95%                        | 3.05%      | 20.00%                        | 12.00% | 8.00%      | 16.95%                        | 15.90% | 1.05%      |
| Employee lay offs  | 80.00%                        | 52.54%                        | 27.46%     | 80.00%                        | 40.00% | 40.00%     | 52.54%                        | 40.86% | 11.68%     |
| Closing your business temporarily  | 80.00%                        | 42.37%                        | 37.63%     | 80.00%                        | 34.00% | 46.00%     | 42.37%                        | 30.01% | 12.36%     |
| Closing your business permanently  | 20.00%                        | 8.47%                         | 11.53%     | 20.00%                        | 8.00%  | 12.00%     | 8.47%                         | 8.77%  | -0.29%     |
| Unable to pay staff wages  | 40.00%                        | 20.34%                        | 19.66%     | 40.00%                        | 18.00% | 22.00%     | 20.34%                        | 23.33% | -2.99%     |
| Unable to pay staff sick leave   | 60.00%                        | 10.17%                        | 49.83%     | 20.00%                        | 8.00%  | 12.00%     | 10.17%                        | 8.77%  | 1.40%      |
| Unable to open for the summer season   | 60.00%                        | 23.73%                        | 36.27%     | 60.00%                        | 28.00% | 32.00%     | 23.73%                        | 24.52% | -0.79%     |
| Insurmountable debt levels   | 20.00%                        | 22.03%                        | -2.03%     | 20.00%                        | 12.00% | 8.00%      | 22.03%                        | 19.32% | 2.72%      |
| Bankruptcy   | 0.00%                         | 6.78%                         | -6.78%     | 0.00%                         | 4.00%  | -4.00%     | 6.78%                         | 4.90%  | 1.88%      |
| Significant loss of cash flow  | 60.00%                        | 72.88%                        | -12.88%    | 60.00%                        | 60.00% | 0.00%      | 72.88%                        | 72.51% | 0.37%      |
| Unable to cross the US border in order to open my business in Ontario                      | 0.00%                         | 1.69%                         | -1.69%     | 0.00%                         | 0.00%  | 0.00%      | 1.69%                         | 3.71%  | -2.02%     |
| Unsure who has the authority to grant me permission to re-open                             | 0.00%                         | 11.86%                        | -11.86%    | 0.00%                         | 8.00%  | -8.00%     | 11.86%                        | 6.39%  | 5.48%      |
| Other  | 0.00%                         | 8.47%                         | -8.47%     | 0.00%                         | 22.00% | -22.00%    | 8.47%                         | 20.06% | -11.58%    |

| Please indicate which types of COVID-19 related aid you have received to date. Select all that apply. | RT06 Attractions & Recreation | TIAO Attractions & Recreation | Difference | RT06 Attractions & Recreation | RT06   | Difference | TIAO Attractions & Recreation | TIAO   | Difference |
|---|-------------------------------|-------------------------------|------------|-------------------------------|--------|------------|-------------------------------|--------|------------|
| 10% wage subsidy  | 20.00%                        | 15.25%                        | 4.75%      | 20.00%                        | 12.00% | 8.00%      | 15.25%                        | 10.85% | 4.41%      |
| 75% wage subsidy  | 60.00%                        | 50.85%                        | 9.15%      | 60.00%                        | 30.00% | 30.00%     | 50.85%                        | 33.14% | 17.71%     |
| \$40,000 interest free loan   | 40.00%                        | 47.46%                        | -7.46%     | 40.00%                        | 48.00% | -8.00%     | 47.46%                        | 43.09% | 4.37%      |
| Employment Insurance (EI)   | 0.00%                         | 6.78%                         | -6.78%     | 0.00%                         | 4.00%  | -4.00%     | 6.78%                         | 3.42%  | 3.36%      |
| Canada Emergency Response Benefit (CERB)  | 20.00%                        | 32.20%                        | -12.20%    | 20.00%                        | 30.00% | -10.00%    | 32.20%                        | 31.65% | 0.55%      |
| \$50,000 interest free loan via an Aboriginal Financial Institution (AFI)                             | 0.00%                         | 0.00%                         | 0.00%      | 0.00%                         | 2.00%  | -2.00%     | 0.00%                         | 0.30%  | -0.30%     |
| I do not qualify for any of the COVID-19 aid  | 40.00%                        | 13.56%                        | 26.44%     | 40.00%                        | 24.00% | 16.00%     | 13.56%                        | 16.94% | -3.38%     |
| N/A   | 0.00%                         | 3.39%                         | -3.39%     | 0.00%                         | 16.00% | -16.00%    | 3.39%                         | 8.62%  | -5.23%     |
| Other   | 0.00%                         | 10.17%                        | -10.17%    | 0.00%                         | 10.00% | -10.00%    | 10.17%                        | 12.18% | -2.01%     |

| Has your Landlord applied for the Ontario-Canada Emergency Commercial Rent Assistance (OCERCA) program? | RT06 Attractions & Recreation | TIAO Attractions & Recreation | Difference | RT06 Attractions & Recreation | RT06   | Difference | TIAO Attractions & Recreation | TIAO   | Difference |
|---|-------------------------------|-------------------------------|------------|-------------------------------|--------|------------|-------------------------------|--------|------------|
| Yes   | 20.00%                        | 22.81%                        | -2.81%     | 20.00%                        | 18.00% | 2.00%      | 22.81%                        | 12.52% | 10.29%     |
| No  | 40.00%                        | 17.54%                        | 22.46%     | 40.00%                        | 14.00% | 26.00%     | 17.54%                        | 15.35% | 2.19%      |
| I do not qualify  | 0.00%                         | 17.54%                        | -17.54%    | 0.00%                         | 14.00% | -14.00%    | 17.54%                        | 16.24% | 1.30%      |
| I do not have a commercial lease  | 20.00%                        | 38.60%                        | -18.60%    | 20.00%                        | 46.00% | -26.00%    | 38.60%                        | 46.05% | -7.45%     |
| Other   | 20.00%                        | 3.51%                         | 16.49%     | 20.00%                        | 8.00%  | 12.00%     | 3.51%                         | 9.84%  | -6.33%     |

| Please indicate what percentage of your workforce you were able to sustain with the Canadian Emergency Wage Subsidy (CEWS). | RT06 Attractions & Recreation | TIAO Attractions & Recreation | Difference | RT06 Attractions & Recreation | RT06   | Difference | TIAO Attractions & Recreation | TIAO   | Difference |
|---|-------------------------------|-------------------------------|------------|-------------------------------|--------|------------|-------------------------------|--------|------------|
| 1-10%   | 0.00%                         | 12.07%                        | -12.07%    | 0.00%                         | 6.00%  | -6.00%     | 12.07%                        | 10.00% | 2.07%      |
| 11-20%  | 20.00%                        | 3.45%                         | 16.55%     | 20.00%                        | 6.00%  | 14.00%     | 3.45%                         | 4.18%  | -0.73%     |
| 21-30%  | 0.00%                         | 10.34%                        | -10.34%    | 0.00%                         | 0.00%  | 0.00%      | 10.34%                        | 4.03%  | 6.31%      |
| 31-40%  | 0.00%                         | 6.90%                         | -6.90%     | 0.00%                         | 4.00%  | -4.00%     | 6.90%                         | 2.54%  | 4.36%      |
| 41-50%  | 0.00%                         | 3.45%                         | -3.45%     | 0.00%                         | 6.00%  | -6.00%     | 3.45%                         | 4.18%  | -0.73%     |
| 51-60%  | 0.00%                         | 0.00%                         | 0.00%      | 0.00%                         | 0.00%  | 0.00%      | 0.00%                         | 2.09%  | -2.09%     |
| 61-70%  | 40.00%                        | 8.62%                         | 31.38%     | 40.00%                        | 8.00%  | 32.00%     | 8.62%                         | 2.69%  | 5.93%      |
| 71-80%  | 0.00%                         | 5.17%                         | -5.17%     | 0.00%                         | 4.00%  | -4.00%     | 5.17%                         | 4.63%  | 0.55%      |
| 81-90%  | 0.00%                         | 3.45%                         | -3.45%     | 0.00%                         | 4.00%  | -4.00%     | 3.45%                         | 3.58%  | -0.13%     |
| 91-100%   | 20.00%                        | 10.34%                        | 9.66%      | 20.00%                        | 8.00%  | 12.00%     | 10.34%                        | 7.01%  | 3.33%      |
| My application was not successful   | 0.00%                         | 1.72%                         | -1.72%     | 0.00%                         | 2.00%  | -2.00%     | 1.72%                         | 1.19%  | 0.53%      |
| I did not apply because I do not qualify  | 20.00%                        | 6.90%                         | 13.10%     | 20.00%                        | 34.00% | -14.00%    | 6.90%                         | 22.69% | -15.79%    |
| N/A   | 0.00%                         | 24.14%                        | -24.14%    | 0.00%                         | 12.00% | -12.00%    | 24.14%                        | 23.88% | 0.26%      |
| Other   | 0.00%                         | 3.45%                         | -3.45%     | 0.00%                         | 6.00%  | -6.00%     | 3.45%                         | 7.31%  | -3.87%     |

| What other forms of aid/resources do you require during COVID-19? Select all that apply. | RT06 Attractions & Recreation | TIAO Attractions & Recreation | Difference | RT06 Attractions & Recreation | RT06   | Difference | TIAO Attractions & Recreation | TIAO   | Difference |
|--|-------------------------------|-------------------------------|------------|-------------------------------|--------|------------|-------------------------------|--------|------------|
| Grants to cover the infrastructure costs and PPE required for re-opening                 | 80.00%                        | 54.24%                        | 25.76%     | 80.00%                        | 28.00% | 52.00%     | 54.24%                        | 35.66% | 18.58%     |
| Greater access/eligibility to the Canadian Emergency Commercial Rent Assistance          | 60.00%                        | 28.81%                        | 31.19%     | 60.00%                        | 16.00% | 44.00%     | 28.81%                        | 11.29% | 17.52%     |
| Increased access to interest free loans  | 40.00%                        | 27.12%                        | 12.88%     | 40.00%                        | 22.00% | 18.00%     | 27.12%                        | 28.38% | -1.26%     |
| Increased access to direct financial aid   | 20.00%                        | 45.76%                        | -25.76%    | 20.00%                        | 0.00%  | 20.00%     | 45.76%                        | 31.65% | 14.11%     |
| Debt forgiveness   | 40.00%                        | 28.81%                        | 11.19%     | 40.00%                        | 22.00% | 18.00%     | 28.81%                        | 32.24% | -3.43%     |
| Information on when and how you will be able to re-open your business                    | 40.00%                        | 22.03%                        | 17.97%     | 40.00%                        | 20.00% | 20.00%     | 22.03%                        | 18.87% | 3.16%      |
| Extended access to the Canadian Emergency Wage Subsidy (CEWS) into 2021                  | 40.00%                        | 50.85%                        | -10.85%    | 40.00%                        | 30.00% | 10.00%     | 50.85%                        | 36.55% | 14.29%     |
| Financial aid for businesses disproportionately impacted by the US border closure        | 0.00%                         | 11.86%                        | -11.86%    | 0.00%                         | 4.00%  | -4.00%     | 11.86%                        | 17.98% | -6.11%     |
| None   | 0.00%                         | 6.78%                         | -6.78%     | 0.00%                         | 20.00% | -20.00%    | 6.78%                         | 13.82% | -7.04%     |
| N/A  | 20.00%                        | 6.78%                         | 13.22%     | 20.00%                        | 20.00% | 0.00%      | 6.78%                         | 9.36%  | -2.58%     |
| Other  | 0.00%                         | 1.69%                         | -1.69%     | 0.00%                         | 4.00%  | -4.00%     | 1.69%                         | 11.29% | -9.60%     |

| Is the current COVID-19 government aid sufficient to ensure that your tourism operation will remain economically viable? | RT06 Attractions & Recreation  | TIAO Attractions & Recreation | Difference | RT06 Attractions & Recreation   | RT06   | Difference | TIAO Attractions & Recreation   | TIAO   | Difference |
|--|--|-------------------------------|------------|---|--------|------------|---|--------|------------|
| Yes  | 20.00%   | 25.86%                        | -5.86%     | 20.00%  | 20.00% | 0.00%      | 25.86%  | 18.03% | 7.83%      |
| No   | 60.00%   | 55.17%                        | 4.83%      | 60.00%  | 36.00% | 24.00%     | 55.17%  | 53.06% | 2.12%      |
| N/A  | 20.00%   | 12.07%                        | 7.93%      | 20.00%  | 30.00% | -10.00%    | 12.07%  | 15.95% | -3.88%     |
| Other  | 0.00%  | 6.90%                         | -6.90%     | 0.00%   | 14.00% | -14.00%    | 6.90%   | 12.97% | -6.07%     |
|  | *Please note: RT06 Attractions & Recreation received 5 responses VS TIAO Attractions & Recreation's 59 responses |                               |            | *Please note: RT06 Attractions & Recreation received 5 responses VS RT06's 50 responses |        |            | *Please note: TIAO Attractions & Recreation received 59 responses VS TIAO's 675 responses |        |            |





| TIAO Survey #7 Questions  | RT06 Festivals & Events VS TIAO Festivals & Events* |                         |            | RT06 Festivals & Events VS RT06 All Sectors* |        |            | TIAO Festivals & Events VS TIAO All Sectors |        |            |
|---|---|-------------------------|------------|--|--------|------------|---|--------|------------|
|   | RT06 Festivals & Events                             | TIAO Festivals & Events | Difference | RT06 Festivals & Events                      | RT06   | Difference | TIAO Festivals & Events                     | TIAO   | Difference |
| What is the current status of your tourism business or operation? |   |                         |            |  |        |            |   |        |            |
| Temporarily closed  | 40.00%  | 54.35%                  | -14.35%    | 40.00%                                       | 32.00% | 8.00%      | 54.35%                                      | 25.37% | 28.98%     |
| Permanently closed  | 0.00%   | 2.17%                   | -2.17%     | 0.00%  | 2.00%  | -2.00%     | 2.17%                                       | 1.19%  | 0.98%      |
| Preparing to re-open for Stage 3 Friday, July 17, 2020            | 0.00%   | 2.17%                   | -2.17%     | 0.00%  | 10.00% | -10.00%    | 2.17%                                       | 4.75%  | -2.57%     |
| Partially open/ limited operations/ reduced capacity              | 20.00%  | 19.57%                  | 0.43%      | 20.00%                                       | 28.00% | -8.00%     | 19.57%                                      | 37.24% | -17.68%    |
| Re-opened after closing   | 0.00%   | 0.00%                   | 0.00%      | 0.00%  | 14.00% | -14.00%    | 0.00%                                       | 12.76% | -12.76%    |
| Open/ Never Closed  | 40.00%  | 6.52%                   | 33.48%     | 40.00%                                       | 10.00% | 30.00%     | 6.52%                                       | 10.98% | -4.46%     |
| Re-opened and then required to close again due to regulations     | 0.00%   | 0.00%                   | 0.00%      | 0.00%  | 0.00%  | 0.00%      | 0.00%                                       | 0.15%  | -0.15%     |
| Other   | 0.00%   | 15.22%                  | -15.22%    | 0.00%  | 4.00%  | -4.00%     | 15.22%                                      | 7.57%  | 7.65%      |

| Please select the option that best reflects your confidence around whether your tourism business will remain economically viable through to 2021. | RT06 Festivals & Events VS TIAO Festivals & Events* |                         |            | RT06 Festivals & Events VS RT06 All Sectors* |        |            | TIAO Festivals & Events VS TIAO All Sectors |        |            |
|---|---|-------------------------|------------|--|--------|------------|---|--------|------------|
|   | RT06 Festivals & Events                             | TIAO Festivals & Events | Difference | RT06 Festivals & Events                      | RT06   | Difference | TIAO Festivals & Events                     | TIAO   | Difference |
| High confidence   | 40.00%  | 6.67%                   | 33.33%     | 40.00%                                       | 14.00% | 26.00%     | 6.67%                                       | 12.37% | -5.70%     |
| Moderate confidence   | 0.00%   | 26.67%                  | -26.67%    | 0.00%  | 28.00% | -28.00%    | 26.67%                                      | 29.51% | -2.84%     |
| Neutral   | 20.00%  | 22.22%                  | -2.22%     | 20.00%                                       | 18.00% | 2.00%      | 22.22%                                      | 16.39% | 5.83%      |
| Low confidence  | 20.00%  | 17.78%                  | 2.22%      | 20.00%                                       | 28.00% | -8.00%     | 17.78%                                      | 23.10% | -5.32%     |
| Very low confidence   | 20.00%  | 20.00%                  | 0.00%      | 20.00%                                       | 12.00% | 8.00%      | 20.00%                                      | 14.16% | 5.84%      |
| My business is already closed   | 0.00%   | 6.67%                   | -6.67%     | 0.00%  | 0.00%  | 0.00%      | 6.67%                                       | 1.79%  | 4.88%      |
| N/A   | 0.00%   | 0.00%                   | 0.00%      | 0.00%  | 0.00%  | 0.00%      | 0.00%                                       | 1.34%  | -1.34%     |
| Other   | 0.00%   | 0.00%                   | 0.00%      | 0.00%  | 0.00%  | 0.00%      | 0.00%                                       | 1.34%  | -1.34%     |

| Please indicate the risk your tourism business is facing presently. Select all that apply. | RT06 Festivals & Events VS TIAO Festivals & Events* |                         |            | RT06 Festivals & Events VS RT06 All Sectors* |        |            | TIAO Festivals & Events VS TIAO All Sectors |        |            |
|--|---|-------------------------|------------|--|--------|------------|---|--------|------------|
|  | RT06 Festivals & Events                             | TIAO Festivals & Events | Difference | RT06 Festivals & Events                      | RT06   | Difference | TIAO Festivals & Events                     | TIAO   | Difference |
| Unable to pay commercial rent or mortgage  | 0.00%   | 6.52%                   | -6.52%     | 0.00%  | 20.00% | -20.00%    | 6.52%                                       | 21.40% | -14.87%    |
| Unable to pay commercial utilities   | 0.00%   | 6.52%                   | -6.52%     | 0.00%  | 12.00% | -12.00%    | 6.52%                                       | 15.90% | -9.38%     |
| Employee lay offs  | 0.00%   | 32.61%                  | -32.61%    | 0.00%  | 40.00% | -40.00%    | 32.61%                                      | 40.86% | -8.25%     |
| Closing your business temporarily  | 40.00%  | 41.30%                  | -1.30%     | 40.00%                                       | 34.00% | 6.00%      | 41.30%                                      | 30.01% | 11.29%     |
| Closing your business permanently  | 0.00%   | 8.70%                   | -8.70%     | 0.00%  | 8.00%  | -8.00%     | 8.70%                                       | 8.77%  | -0.07%     |
| Unable to pay staff wages  | 0.00%   | 17.39%                  | -17.39%    | 0.00%  | 18.00% | -18.00%    | 17.39%                                      | 23.33% | -5.94%     |
| Unable to pay staff sick leave   | 0.00%   | 6.52%                   | -6.52%     | 0.00%  | 8.00%  | -8.00%     | 6.52%                                       | 8.77%  | -2.24%     |
| Unable to open for the summer season   | 40.00%  | 45.65%                  | -5.65%     | 40.00%                                       | 28.00% | 12.00%     | 45.65%                                      | 24.52% | 21.14%     |
| Insurmountable debt levels   | 0.00%   | 13.04%                  | -13.04%    | 0.00%  | 12.00% | -12.00%    | 13.04%                                      | 19.32% | -6.27%     |
| Bankruptcy   | 0.00%   | 4.35%                   | -4.35%     | 0.00%  | 4.00%  | -4.00%     | 4.35%                                       | 4.90%  | -0.56%     |
| Significant loss of cash flow  | 60.00%  | 69.57%                  | -9.57%     | 60.00%                                       | 60.00% | 0.00%      | 69.57%                                      | 72.51% | -2.95%     |
| Unable to cross the US border in order to open my business in Ontario                      | 0.00%   | 0.00%                   | 0.00%      | 0.00%  | 0.00%  | 0.00%      | 0.00%                                       | 3.71%  | -3.71%     |
| Unsure who has the authority to grant me permission to re-open                             | 0.00%   | 8.70%                   | -8.70%     | 0.00%  | 8.00%  | -8.00%     | 8.70%                                       | 6.39%  | 2.31%      |
| Other  | 0.00%   | 21.74%                  | -21.74%    | 0.00%  | 22.00% | -22.00%    | 21.74%                                      | 20.06% | 1.68%      |

| Please indicate which types of COVID-19 related aid you have received to date. Select all that apply. | RT06 Festivals & Events VS TIAO Festivals & Events* |                         |            | RT06 Festivals & Events VS RT06 All Sectors* |        |            | TIAO Festivals & Events VS TIAO All Sectors |        |            |
|---|---|-------------------------|------------|--|--------|------------|---|--------|------------|
|   | RT06 Festivals & Events                             | TIAO Festivals & Events | Difference | RT06 Festivals & Events                      | RT06   | Difference | TIAO Festivals & Events                     | TIAO   | Difference |
| 10% wage subsidy  | 0.00%   | 6.52%                   | -6.52%     | 0.00%  | 12.00% | -12.00%    | 6.52%                                       | 10.85% | -4.33%     |
| 75% wage subsidy  | 0.00%   | 19.57%                  | -19.57%    | 0.00%  | 30.00% | -30.00%    | 19.57%                                      | 33.14% | -13.57%    |
| \$40,000 Interest free loan   | 20.00%  | 21.74%                  | -1.74%     | 20.00%                                       | 48.00% | -28.00%    | 21.74%                                      | 43.09% | -21.35%    |
| Employment Insurance (EI)   | 0.00%   | 2.17%                   | -2.17%     | 0.00%  | 4.00%  | -4.00%     | 2.17%                                       | 3.42%  | -1.24%     |
| Canada Emergency Response Benefit (CERB)  | 40.00%  | 19.57%                  | 20.43%     | 40.00%                                       | 30.00% | 10.00%     | 19.57%                                      | 31.65% | -12.08%    |
| \$50,000 Interest free loan via an Aboriginal Financial Institution (AFI)                             | 0.00%   | 0.00%                   | 0.00%      | 0.00%  | 2.00%  | -2.00%     | 0.00%                                       | 0.30%  | -0.30%     |
| I do not qualify for any of the COVID-19 aid  | 40.00%  | 36.96%                  | 3.04%      | 40.00%                                       | 24.00% | 16.00%     | 36.96%                                      | 16.94% | 20.02%     |
| N/A   | 20.00%  | 13.04%                  | 6.96%      | 20.00%                                       | 16.00% | 4.00%      | 13.04%                                      | 8.62%  | 4.43%      |
| Other   | 0.00%   | 8.70%                   | -8.70%     | 0.00%  | 10.00% | -10.00%    | 8.70%                                       | 12.18% | -3.49%     |

| Has your Landlord applied for the Ontario-Canada Emergency Commercial Rent Assistance (OCERCA) program? | RT06 Festivals & Events VS TIAO Festivals & Events* |                         |            | RT06 Festivals & Events VS RT06 All Sectors* |        |            | TIAO Festivals & Events VS TIAO All Sectors |        |            |
|---|---|-------------------------|------------|--|--------|------------|---|--------|------------|
|   | RT06 Festivals & Events                             | TIAO Festivals & Events | Difference | RT06 Festivals & Events                      | RT06   | Difference | TIAO Festivals & Events                     | TIAO   | Difference |
| Yes   | 20.00%  | 4.35%                   | 15.65%     | 20.00%                                       | 18.00% | 2.00%      | 4.35%                                       | 12.52% | -8.17%     |
| No  | 0.00%   | 15.22%                  | -15.22%    | 0.00%  | 14.00% | -14.00%    | 15.22%                                      | 15.35% | -0.13%     |
| I do not qualify  | 0.00%   | 13.04%                  | -13.04%    | 0.00%  | 14.00% | -14.00%    | 13.04%                                      | 16.24% | -3.20%     |
| I do not have a commercial lease  | 80.00%  | 54.35%                  | 25.65%     | 80.00%                                       | 46.00% | 34.00%     | 54.35%                                      | 46.05% | 8.30%      |
| Other   | 0.00%   | 13.04%                  | -13.04%    | 0.00%  | 8.00%  | -8.00%     | 13.04%                                      | 9.84%  | 3.21%      |

| Please indicate what percentage of your workforce you were able to sustain with the Canadian Emergency Wage Subsidy (CEWS). | RT06 Festivals & Events VS TIAO Festivals & Events* |                         |            | RT06 Festivals & Events VS RT06 All Sectors* |        |            | TIAO Festivals & Events VS TIAO All Sectors |        |            |
|---|---|-------------------------|------------|--|--------|------------|---|--------|------------|
|   | RT06 Festivals & Events                             | TIAO Festivals & Events | Difference | RT06 Festivals & Events                      | RT06   | Difference | TIAO Festivals & Events                     | TIAO   | Difference |
| 1-10%   | 20.00%  | 6.52%                   | 13.48%     | 20.00%                                       | 6.00%  | 14.00%     | 6.52%                                       | 10.00% | -3.48%     |
| 11-20%  | 0.00%   | 2.17%                   | -2.17%     | 0.00%  | 6.00%  | -6.00%     | 2.17%                                       | 4.18%  | -2.01%     |
| 21-30%  | 0.00%   | 2.17%                   | -2.17%     | 0.00%  | 0.00%  | 0.00%      | 2.17%                                       | 4.03%  | -1.86%     |
| 31-40%  | 0.00%   | 2.17%                   | -2.17%     | 0.00%  | 4.00%  | -4.00%     | 2.17%                                       | 2.54%  | -0.36%     |
| 41-50%  | 20.00%  | 2.17%                   | 17.83%     | 20.00%                                       | 6.00%  | 14.00%     | 2.17%                                       | 4.18%  | -2.01%     |
| 51-60%  | 0.00%   | 0.00%                   | 0.00%      | 0.00%  | 0.00%  | 0.00%      | 0.00%                                       | 2.09%  | -2.09%     |
| 61-70%  | 0.00%   | 0.00%                   | 0.00%      | 0.00%  | 8.00%  | -8.00%     | 0.00%                                       | 2.69%  | -2.69%     |
| 71-80%  | 0.00%   | 10.87%                  | -10.87%    | 0.00%  | 4.00%  | -4.00%     | 10.87%                                      | 4.63%  | 6.24%      |
| 81-90%  | 0.00%   | 2.17%                   | -2.17%     | 0.00%  | 4.00%  | -4.00%     | 2.17%                                       | 3.58%  | -1.41%     |
| 91-100%   | 0.00%   | 4.35%                   | -4.35%     | 0.00%  | 8.00%  | -8.00%     | 4.35%                                       | 7.01%  | -2.67%     |
| My application was not successful   | 0.00%   | 0.00%                   | 0.00%      | 0.00%  | 2.00%  | -2.00%     | 0.00%                                       | 1.19%  | -1.19%     |
| I did not apply because I do not qualify  | 40.00%  | 34.78%                  | 5.22%      | 40.00%                                       | 34.00% | 6.00%      | 34.78%                                      | 22.69% | 12.10%     |
| N/A   | 20.00%  | 21.74%                  | -1.74%     | 20.00%                                       | 12.00% | 8.00%      | 21.74%                                      | 23.88% | -2.14%     |
| Other   | 0.00%   | 10.87%                  | -10.87%    | 0.00%  | 6.00%  | -6.00%     | 10.87%                                      | 7.31%  | 3.56%      |

| What other forms of aid/resources do you require during COVID-19? Select all that apply. | RT06 Festivals & Events VS TIAO Festivals & Events* |                         |            | RT06 Festivals & Events VS RT06 All Sectors* |        |            | TIAO Festivals & Events VS TIAO All Sectors |        |            |
|--|---|-------------------------|------------|--|--------|------------|---|--------|------------|
|  | RT06 Festivals & Events                             | TIAO Festivals & Events | Difference | RT06 Festivals & Events                      | RT06   | Difference | TIAO Festivals & Events                     | TIAO   | Difference |
| Grants to cover the infrastructure costs and PPE required for re-opening                 | 0.00%   | 30.43%                  | -30.43%    | 0.00%  | 28.00% | -28.00%    | 30.43%                                      | 35.66% | -5.23%     |
| Greater access/eligibility to the Canadian Emergency Commercial Rent Assistance          | 0.00%   | 4.35%                   | -4.35%     | 0.00%  | 16.00% | -16.00%    | 4.35%                                       | 11.29% | -6.94%     |
| Increased access to interest free loans  | 20.00%  | 19.57%                  | 0.43%      | 20.00%                                       | 22.00% | -2.00%     | 19.57%                                      | 28.38% | -8.82%     |
| Increased access to direct financial aid   | 0.00%   | 21.74%                  | -21.74%    | 0.00%  | 20.00% | -20.00%    | 21.74%                                      | 31.65% | -9.91%     |
| Debt forgiveness   | 20.00%  | 26.09%                  | -6.09%     | 20.00%                                       | 22.00% | -2.00%     | 26.09%                                      | 32.24% | -6.16%     |
| Information on when and how you will be able to re-open your business                    | 20.00%  | 39.13%                  | -19.13%    | 20.00%                                       | 20.00% | 0.00%      | 39.13%                                      | 18.87% | 20.26%     |
| Extended access to the Canadian Emergency Wage Subsidy (CEWS) into 2021                  | 0.00%   | 23.91%                  | -23.91%    | 0.00%  | 30.00% | -30.00%    | 23.91%                                      | 36.55% | -12.64%    |
| Financial aid for businesses disproportionately impacted by the US border closure        | 0.00%   | 8.70%                   | -8.70%     | 0.00%  | 4.00%  | -4.00%     | 8.70%                                       | 17.98% | -9.28%     |
| None   | 40.00%  | 10.87%                  | 29.13%     | 40.00%                                       | 20.00% | 20.00%     | 10.87%                                      | 13.82% | -2.95%     |
| N/A  | 20.00%  | 13.04%                  | 6.96%      | 20.00%                                       | 20.00% | 0.00%      | 13.04%                                      | 9.36%  | 3.68%      |
| Other  | 0.00%   | 23.91%                  | -23.91%    | 0.00%  | 4.00%  | -4.00%     | 23.91%                                      | 11.29% | 12.62%     |

| Is the current COVID-19 government aid sufficient to ensure that your tourism operation will remain economically viable? | RT06 Festivals & Events VS TIAO Festivals & Events* |                         |            | RT06 Festivals & Events VS RT06 All Sectors* |        |            | TIAO Festivals & Events VS TIAO All Sectors |        |            |
|--|---|-------------------------|------------|--|--------|------------|---|--------|------------|
|  | RT06 Festivals & Events                             | TIAO Festivals & Events | Difference | RT06 Festivals & Events                      | RT06   | Difference | TIAO Festivals & Events                     | TIAO   | Difference |
| Yes  | 20.00%  | 10.87%                  | 9.13%      | 20.00%                                       | 20.00% | 0.00%      | 10.87%                                      | 18.03% | -7.16%     |
| No   | 60.00%  | 58.70%                  | 1.30%      | 60.00%                                       | 36.00% | 24.00%     | 58.70%                                      | 53.06% | 5.64%      |
| N/A  | 20.00%  | 17.39%                  | 2.61%      | 20.00%                                       | 30.00% | -10.00%    | 17.39%                                      | 15.95% | 1.44%      |
| Other  | 0.00%   | 13.04%                  | -13.04%    | 0.00%  | 14.00% | -14.00%    | 13.04%                                      | 12.97% | 0.08%      |

\*Please note: RT06 Festival & Events sector received 5 responses VS TIAO Festival & Events sector's 46 responses

\*Please note: RT06 Festival & Events sector received 5 responses VS RT06's 50 responses

\*Please note: TIAO Festival & Events sector received 46 responses VS TIAO's 675 responses





| TIAO Survey #7 Questions  | RT06 Food & Beverage Services VS TIAO Food & Beverage Services* |                               |            | RT06 Food & Beverage Services VS RT06 All Sectors* |        |            | TIAO Food & Beverage Services VS TIAO All Sectors |        |            |
|---|---|-------------------------------|------------|--|--------|------------|---|--------|------------|
| What is the current status of your tourism business or operation? | RT06 Food & Beverage Services                                   | TIAO Food & Beverage Services | Difference | RT06 Food & Beverage Services                      | RT06   | Difference | TIAO Food & Beverage Services                     | TIAO   | Difference |
| Temporarily closed  | 22.22%  | 13.33%                        | 8.89%      | 22.22%   | 32.00% | -9.78%     | 13.33%  | 25.37% | -12.04%    |
| Permanently closed  | 0.00%   | 1.33%                         | -1.33%     | 0.00%  | 2.00%  | -2.00%     | 1.33%   | 1.19%  | 0.15%      |
| Preparing to re-open for Stage 3 Friday, July 17, 2020            | 11.11%  | 12.00%                        | -0.89%     | 11.11%   | 10.00% | 1.11%      | 12.00%  | 4.75%  | 7.25%      |
| Partially open/ limited operations/ reduced capacity              | 44.44%  | 48.00%                        | -3.56%     | 44.44%   | 28.00% | 16.44%     | 48.00%  | 37.24% | 10.76%     |
| Re-opened after closing   | 0.00%   | 6.67%                         | -6.67%     | 0.00%  | 14.00% | -14.00%    | 6.67%   | 12.76% | -6.09%     |
| Open/ Never Closed  | 22.22%  | 14.67%                        | 7.56%      | 22.22%   | 10.00% | 12.22%     | 14.67%  | 10.98% | 3.69%      |
| Re-opened and then required to close again due to regulations     | 0.00%   | 0.00%                         | 0.00%      | 0.00%  | 0.00%  | 0.00%      | 0.00%   | 0.15%  | -0.15%     |
| Other   | 0.00%   | 4.00%                         | -4.00%     | 0.00%  | 4.00%  | -4.00%     | 4.00%   | 7.57%  | -3.57%     |

| Please select the option that best reflects your confidence around whether your tourism business will remain economically viable through to 2021. | RT06 Food & Beverage Services | TIAO Food & Beverage Services | Difference | RT06 Food & Beverage Services | RT06   | Difference | TIAO Food & Beverage Services | TIAO   | Difference |
|---|-------------------------------|-------------------------------|------------|-------------------------------|--------|------------|-------------------------------|--------|------------|
| High confidence   | 0.00%                         | 10.67%                        | -10.67%    | 0.00%                         | 14.00% | -14.00%    | 10.67%                        | 12.37% | -1.70%     |
| Moderate confidence   | 44.44%                        | 28.00%                        | 16.44%     | 44.44%                        | 28.00% | 16.44%     | 28.00%                        | 29.51% | -1.51%     |
| Neutral   | 33.33%                        | 17.33%                        | 16.00%     | 33.33%                        | 18.00% | 15.33%     | 17.33%                        | 16.39% | 0.94%      |
| Low confidence  | 11.11%                        | 32.00%                        | -20.89%    | 11.11%                        | 28.00% | -16.89%    | 32.00%                        | 23.10% | 8.90%      |
| Very low confidence   | 11.11%                        | 12.00%                        | -0.89%     | 11.11%                        | 12.00% | -0.89%     | 12.00%                        | 14.16% | -2.16%     |
| My business is already closed   | 0.00%                         | 0.00%                         | 0.00%      | 0.00%                         | 0.00%  | 0.00%      | 0.00%                         | 1.79%  | -1.79%     |
| N/A   | 0.00%                         | 0.00%                         | 0.00%      | 0.00%                         | 0.00%  | 0.00%      | 0.00%                         | 1.34%  | -1.34%     |
| Other   | 0.00%                         | 0.00%                         | 0.00%      | 0.00%                         | 0.00%  | 0.00%      | 0.00%                         | 1.34%  | -1.34%     |

| Please indicate the risk your tourism business is facing presently. Select all that apply. | RT06 Food & Beverage Services | TIAO Food & Beverage Services | Difference | RT06 Food & Beverage Services | RT06   | Difference | TIAO Food & Beverage Services | TIAO   | Difference |
|--|-------------------------------|-------------------------------|------------|-------------------------------|--------|------------|-------------------------------|--------|------------|
| Unable to pay commercial rent or mortgage  | 55.56%                        | 37.33%                        | 18.22%     | 55.56%                        | 20.00% | 35.56%     | 37.33%                        | 21.40% | 15.94%     |
| Unable to pay commercial utilities   | 44.44%                        | 29.33%                        | 15.11%     | 44.44%                        | 12.00% | 32.44%     | 29.33%                        | 12.90% | 13.43%     |
| Employee lay offs  | 66.67%                        | 45.33%                        | 21.33%     | 66.67%                        | 40.00% | 26.67%     | 45.33%                        | 40.86% | 4.47%      |
| Closing your business temporarily  | 11.11%                        | 20.00%                        | -8.89%     | 11.11%                        | 24.00% | -12.89%    | 20.00%                        | 30.01% | -10.01%    |
| Closing your business permanently  | 22.22%                        | 13.33%                        | 8.89%      | 22.22%                        | 8.00%  | 14.22%     | 13.33%                        | 8.77%  | 4.57%      |
| Unable to pay staff wages  | 44.44%                        | 29.33%                        | 15.11%     | 44.44%                        | 18.00% | 26.44%     | 29.33%                        | 23.33% | 6.00%      |
| Unable to pay staff sick leave   | 33.33%                        | 12.00%                        | 21.33%     | 33.33%                        | 8.00%  | 25.33%     | 12.00%                        | 8.77%  | 3.23%      |
| Unable to open for the summer season   | 22.22%                        | 14.67%                        | 7.56%      | 22.22%                        | 28.00% | -5.78%     | 14.67%                        | 24.52% | -9.85%     |
| Insurmountable debt levels   | 44.44%                        | 17.33%                        | 27.11%     | 44.44%                        | 12.00% | 32.44%     | 17.33%                        | 19.32% | -1.98%     |
| Bankruptcy   | 22.22%                        | 12.00%                        | 10.22%     | 22.22%                        | 4.00%  | 18.22%     | 12.00%                        | 4.90%  | 7.10%      |
| Significant loss of cash flow  | 77.78%                        | 78.67%                        | -0.89%     | 77.78%                        | 60.00% | 17.78%     | 78.67%                        | 72.51% | 6.16%      |
| Unable to cross the US border in order to open my business in Ontario                      | 0.00%                         | 1.33%                         | -1.33%     | 0.00%                         | 0.00%  | 0.00%      | 1.33%                         | 3.71%  | -2.38%     |
| Unsure who has the authority to grant me permission to re-open                             | 22.22%                        | 6.67%                         | 15.56%     | 22.22%                        | 8.00%  | 14.22%     | 6.67%                         | 6.39%  | 0.28%      |
| Other  | 11.11%                        | 13.33%                        | -2.22%     | 11.11%                        | 22.00% | -10.89%    | 13.33%                        | 20.06% | -6.73%     |

| Please indicate which types of COVID-19 related aid you have received to date. Select all that apply. | RT06 Food & Beverage Services | TIAO Food & Beverage Services | Difference | RT06 Food & Beverage Services | RT06   | Difference | TIAO Food & Beverage Services | TIAO   | Difference |
|---|-------------------------------|-------------------------------|------------|-------------------------------|--------|------------|-------------------------------|--------|------------|
| 10% wage subsidy  | 22.22%                        | 14.67%                        | 7.56%      | 22.22%                        | 12.00% | 10.22%     | 14.67%                        | 10.85% | 3.82%      |
| 75% wage subsidy  | 22.22%                        | 28.00%                        | -5.78%     | 22.22%                        | 30.00% | -7.78%     | 28.00%                        | 33.14% | -5.14%     |
| \$40,000 interest free loan   | 100.00%                       | 68.00%                        | 32.00%     | 100.00%                       | 48.00% | 52.00%     | 68.00%                        | 49.09% | 24.91%     |
| Employment Insurance (EI)   | 0.00%                         | 2.67%                         | -2.67%     | 0.00%                         | 4.00%  | -4.00%     | 2.67%                         | 3.42%  | -0.75%     |
| Canada Emergency Response Benefit (CERB)  | 55.56%                        | 40.00%                        | 15.56%     | 55.56%                        | 30.00% | 25.56%     | 40.00%                        | 31.65% | 8.35%      |
| \$50,000 interest free loan via an Aboriginal Financial Institution (AFI)                             | 0.00%                         | 0.00%                         | 0.00%      | 0.00%                         | 2.00%  | -2.00%     | 0.00%                         | 0.30%  | -0.30%     |
| I do not qualify for any of the COVID-19 aid  | 0.00%                         | 6.67%                         | -6.67%     | 0.00%                         | 24.00% | -24.00%    | 6.67%                         | 16.94% | -10.27%    |
| N/A   | 0.00%                         | 4.00%                         | -4.00%     | 0.00%                         | 16.00% | -16.00%    | 4.00%                         | 8.62%  | -4.62%     |
| Other   | 0.00%                         | 6.67%                         | -6.67%     | 0.00%                         | 10.00% | -10.00%    | 6.67%                         | 12.18% | -5.52%     |

| Has your Landlord applied for the Ontario-Canada Emergency Commercial Rent Assistance (OCERCA) program? | RT06 Food & Beverage Services | TIAO Food & Beverage Services | Difference | RT06 Food & Beverage Services | RT06   | Difference | TIAO Food & Beverage Services | TIAO   | Difference |
|---|-------------------------------|-------------------------------|------------|-------------------------------|--------|------------|-------------------------------|--------|------------|
| Yes   | 33.33%                        | 28.00%                        | 5.33%      | 33.33%                        | 18.00% | 15.33%     | 28.00%                        | 12.52% | 15.48%     |
| No  | 33.33%                        | 24.00%                        | 9.33%      | 33.33%                        | 14.00% | 19.33%     | 24.00%                        | 15.35% | 8.65%      |
| I do not qualify  | 11.11%                        | 14.67%                        | -3.56%     | 11.11%                        | 14.00% | -2.89%     | 14.67%                        | 16.24% | -1.58%     |
| I do not have a commercial lease  | 22.22%                        | 24.00%                        | -1.78%     | 22.22%                        | 46.00% | -23.78%    | 24.00%                        | 46.05% | -22.05%    |
| Other   | 0.00%                         | 9.33%                         | -9.33%     | 0.00%                         | 8.00%  | -8.00%     | 9.33%                         | 9.84%  | -0.50%     |

| Please indicate what percentage of your workforce you were able to sustain with the Canadian Emergency Wage Subsidy (CEWS). | RT06 Food & Beverage Services | TIAO Food & Beverage Services | Difference | RT06 Food & Beverage Services | RT06   | Difference | TIAO Food & Beverage Services | TIAO   | Difference |
|---|-------------------------------|-------------------------------|------------|-------------------------------|--------|------------|-------------------------------|--------|------------|
| 1-10%   | 11.11%                        | 12.00%                        | -0.89%     | 11.11%                        | 6.00%  | 5.11%      | 12.00%                        | 10.00% | 2.00%      |
| 11-20%  | 11.11%                        | 8.00%                         | 3.11%      | 11.11%                        | 6.00%  | 5.11%      | 8.00%                         | 4.18%  | 3.82%      |
| 21-30%  | 0.00%                         | 10.67%                        | -10.67%    | 0.00%                         | 0.00%  | 0.00%      | 10.67%                        | 4.03%  | 6.64%      |
| 31-40%  | 11.11%                        | 1.33%                         | 9.78%      | 11.11%                        | 4.00%  | 7.11%      | 1.33%                         | 2.54%  | -1.20%     |
| 41-50%  | 22.22%                        | 5.33%                         | 16.89%     | 22.22%                        | 6.00%  | 16.22%     | 5.33%                         | 4.18%  | 1.15%      |
| 51-60%  | 0.00%                         | 5.33%                         | -5.33%     | 0.00%                         | 0.00%  | 0.00%      | 5.33%                         | 2.09%  | 3.24%      |
| 61-70%  | 11.11%                        | 4.00%                         | 7.11%      | 11.11%                        | 8.00%  | 3.11%      | 4.00%                         | 2.69%  | 1.31%      |
| 71-80%  | 0.00%                         | 6.67%                         | -6.67%     | 0.00%                         | 4.00%  | -4.00%     | 6.67%                         | 4.63%  | 2.04%      |
| 81-90%  | 0.00%                         | 4.00%                         | -4.00%     | 0.00%                         | 4.00%  | -4.00%     | 4.00%                         | 3.58%  | 0.42%      |
| 91-100%   | 0.00%                         | 1.33%                         | -1.33%     | 0.00%                         | 8.00%  | -8.00%     | 1.33%                         | 7.01%  | -5.68%     |
| My application was not successful   | 11.11%                        | 2.67%                         | 8.44%      | 11.11%                        | 2.00%  | 9.11%      | 2.67%                         | 1.19%  | 1.47%      |
| I did not apply because I do not qualify  | 11.11%                        | 21.33%                        | -10.22%    | 11.11%                        | 34.00% | -22.89%    | 21.33%                        | 22.69% | -1.35%     |
| N/A   | 11.11%                        | 17.33%                        | -6.22%     | 11.11%                        | 12.00% | -0.89%     | 17.33%                        | 23.88% | -6.55%     |
| Other   | 0.00%                         | 0.00%                         | 0.00%      | 0.00%                         | 6.00%  | -6.00%     | 0.00%                         | 7.31%  | -7.31%     |

| What other forms of aid/resources do you require during COVID-19? Select all that apply. | RT06 Food & Beverage Services | TIAO Food & Beverage Services | Difference | RT06 Food & Beverage Services | RT06   | Difference | TIAO Food & Beverage Services | TIAO   | Difference |
|--|-------------------------------|-------------------------------|------------|-------------------------------|--------|------------|-------------------------------|--------|------------|
| Grants to cover the infrastructure costs and PPE required for re-opening                 | 66.67%                        | 45.33%                        | 21.33%     | 66.67%                        | 28.00% | 38.67%     | 45.33%                        | 35.66% | 9.67%      |
| Greater access/eligibility to the Canadian Emergency Commercial Rent Assistance          | 44.44%                        | 26.67%                        | 17.78%     | 44.44%                        | 16.00% | 28.44%     | 26.67%                        | 11.29% | 15.37%     |
| Increased access to interest free loans  | 66.67%                        | 40.00%                        | 26.67%     | 66.67%                        | 22.00% | 44.67%     | 40.00%                        | 28.38% | 11.62%     |
| Increased access to direct financial aid   | 44.44%                        | 33.33%                        | 11.11%     | 44.44%                        | 20.00% | 24.44%     | 33.33%                        | 31.65% | 1.68%      |
| Debt forgiveness   | 77.78%                        | 50.67%                        | 27.11%     | 77.78%                        | 22.00% | 55.78%     | 50.67%                        | 32.24% | 18.42%     |
| Information on when and how you will be able to re-open your business                    | 11.11%                        | 18.67%                        | -7.56%     | 11.11%                        | 20.00% | -8.89%     | 18.67%                        | 18.87% | -0.20%     |
| Extended access to the Canadian Emergency Wage Subsidy (CEWS) into 2021                  | 66.67%                        | 44.00%                        | 22.67%     | 66.67%                        | 36.00% | 30.67%     | 44.00%                        | 36.55% | 7.45%      |
| Financial aid for businesses disproportionately impacted by the US border closure        | 11.11%                        | 8.00%                         | 3.11%      | 11.11%                        | 4.00%  | 7.11%      | 8.00%                         | 17.98% | -9.98%     |
| None   | 0.00%                         | 9.33%                         | -9.33%     | 0.00%                         | 20.00% | -20.00%    | 9.33%                         | 13.82% | -4.49%     |
| N/A  | 0.00%                         | 2.67%                         | -2.67%     | 0.00%                         | 20.00% | -20.00%    | 2.67%                         | 9.36%  | -6.69%     |
| Other  | 0.00%                         | 6.67%                         | -6.67%     | 0.00%                         | 4.00%  | -4.00%     | 6.67%                         | 11.29% | -4.63%     |

| Is the current COVID-19 government aid sufficient to ensure that your tourism operation will remain economically viable? | RT06 Food & Beverage Services | TIAO Food & Beverage Services | Difference | RT06 Food & Beverage Services | RT06   | Difference | TIAO Food & Beverage Services | TIAO   | Difference |
|--|-------------------------------|-------------------------------|------------|-------------------------------|--------|------------|-------------------------------|--------|------------|
| Yes  | 11.11%                        | 21.33%                        | -10.22%    | 11.11%                        | 20.00% | -8.89%     | 21.33%                        | 18.03% | 3.30%      |
| No   | 66.67%                        | 54.67%                        | 12.00%     | 66.67%                        | 36.00% | 30.67%     | 54.67%                        | 53.06% | 1.61%      |
| N/A  | 11.11%                        | 13.33%                        | -2.22%     | 11.11%                        | 30.00% | -18.89%    | 13.33%                        | 15.95% | -2.61%     |
| Other  | 11.11%                        | 10.67%                        | 0.44%      | 11.11%                        | 14.00% | -2.89%     | 10.67%                        | 12.97% | -2.30%     |

\*Please note: RT06 Food & Beverage Services sector received 9 responses VS TIAO Food & Beverage Services sector's 75 responses

\*Please note: RT06 Food & Beverage Services sector received 9 responses VS RT06's 50 responses

\*Please note: TIAO Food & Beverage Services sector received 75 responses VS TIAO's 675 responses

