



CENTRAL COUNTIES TOURISM



# Region 6 - Covid-19 Survey #6 Comparison June 10 – 19 2020

TIAO Survey #6 Questions	RTO6 VS TIAO*		
What is the current status of your tourism business or operation?	RTO6	TIAO	Difference
Temporarily closed	41.77%	38.95%	2.82%
Permanently closed	1.27%	1.32%	-0.05%
Preparing to re-open for Stage 2 on Friday, June 12 at 12:01 a.m	2.53%	12.76%	-10.23%
Re-opened after closing	22.78%	14.74%	8.05%
Open	20.25%	14.47%	5.78%
Other	11.39%	17.76%	-6.37%

What are the considerations and questions you are fielding from potential visitors to your business. Select all that apply.	RTO6	TIAO	Difference
Questions around physical distancing	47.44%	38.95%	8.49%
Questions around new cleaning protocol	34.62%	35.26%	-0.65%
Questions around new staff procedures	20.51%	19.47%	1.04%
Questions around limits to capacity	43.59%	42.50%	1.09%
Questions around activities that are permitted or restricted	46.15%	47.24%	-1.08%
General questions or comments about COVID-19	17.95%	23.55%	-5.60%
My tourism business/operation is not open	24.36%	28.29%	-3.93%
None	5.13%	4.61%	0.52%
N/A	1.28%	3.16%	-1.88%
Other	10.26%	16.97%	-6.72%

Please indicate the risk your tourism business is facing presently. Select all that apply.	RTO6	TIAO	Difference
Unable to pay commercial rent or mortgage	16.67%	24.08%	-7.41%
Unable to pay commercial utilities	12.82%	19.61%	-6.78%
Employee lay offs	42.31%	44.08%	-1.77%
Closing your business temporarily	38.46%	40.79%	-2.33%
Closing your business permanently	10.26%	13.68%	-3.43%
Unable to pay staff wages	20.51%	26.97%	-6.46%
Unable to pay staff sick leave	3.85%	10.26%	-6.42%
Unable to open for the summer season	38.46%	33.16%	5.30%
Insurmountable debt levels	10.26%	22.89%	-12.64%
Bankruptcy	5.13%	8.55%	-3.42%
Significant loss of cash flow	76.92%	76.84%	0.08%
Unable to cross the US border in order to open by business in Ontario	1.28%	6.97%	-5.69%
Unsure who has the authority to grant me permission to re-open	14.10%	13.68%	0.42%
Other	8.97%	17.24%	-8.26%

Please indicate which types of COVID-19 related aid you have received to date. Select all that apply.	RTO6	TIAO	Difference
10% wage subsidy	12.82%	10.00%	2.82%
75% wage subsidy	37.18%	29.74%	7.44%
\$40,000 Interest free loan	42.31%	43.29%	-0.98%
Employment Insurance (EI)	3.85%	3.03%	0.82%
Canada Emergency Response Benefit (CERB)	26.92%	34.47%	-7.55%
I do not qualify for any of the COVID-19 aid	15.38%	13.82%	1.57%
N/A	17.95%	10.79%	7.16%
Other	8.97%	8.68%	0.29%

Has your Landlord applied for the Ontario-Canada Emergency Commercial Rent Assistance (OCERCA) program?	RTO6	TIAO	Difference
Yes	11.39%	8.22%	3.17%
No	16.46%	15.52%	0.94%
I do not qualify	15.19%	13.79%	1.40%
I do not have a commercial lease	44.30%	53.45%	-9.14%
Other	12.66%	9.02%	3.64%

Please indicate what percentage of your workforce you were able to sustain with the Canadian Emergency Wage Subsidy (CEWS).	RTO6	TIAO	Difference
1-10%	11.54%	11.84%	-0.30%
11-20%	2.56%	3.29%	-0.73%
21-30%	6.41%	4.21%	2.20%
31-40%	3.85%	2.11%	1.74%
41-50%	1.28%	3.03%	-1.74%
51-60%	0.00%	1.71%	-1.71%
61-70%	6.41%	2.50%	3.91%
71-80%	3.85%	2.11%	1.74%
81-90%	1.28%	1.84%	-0.56%
91-100%	10.26%	5.79%	4.47%
My application was not successful	0.00%	0.66%	-0.66%
I did not apply because I do not qualify	24.36%	24.74%	-0.38%
N/A	23.08%	26.32%	-3.24%
Other	5.13%	9.87%	-4.74%

What other forms of aid/resources do you require during COVID-19? Select all that apply.	RTO6	TIAO	Difference
Grants to cover the infrastructure costs and PPE required for re-opening	46.15%	43.03%	3.13%
Greater access/eligibility to the Canadian Emergency Commercial Rent Assistance	11.54%	10.79%	0.75%
Increased access to interest free loans	24.36%	30.92%	-6.56%
Increased access to direct financial aid	25.64%	36.58%	-10.94%
Debt forgiveness	21.79%	33.95%	-12.15%
Information on when and how you will be able to re-open your business	43.59%	32.76%	10.83%
Continued and extended access to the Canadian Emergency Wage Subsidy (CEWS)	34.62%	37.76%	-3.15%
Information on when and how the border will re-open to the US	8.97%	28.82%	-19.84%
None	10.26%	7.63%	2.62%
N/A	11.54%	6.84%	4.70%
Other	8.97%	12.76%	-3.79%

Is the current COVID-19 government aid sufficient to ensure that your tourism operation will remain economically viable?	RTO6	TIAO	Difference
Yes	20.51%	13.49%	7.02%
No	47.44%	56.08%	-8.65%
N/A	20.51%	15.74%	4.77%
Other	11.54%	14.68%	-3.14%

\*Please note: RTO6 received 78 responses VS TIAO's 760 responses



TIAO Survey #6 Sectors	RTO6 VS TIAO*		
	RTO6	TIAO	Difference
Attractions	11.54%	6.32%	5.22%
Accommodations	16.67%	19.47%	-2.81%
Food & Beverage Services	15.38%	9.21%	6.17%
Transportation	0.00%	1.18%	-1.18%
Tour Operator	0.00%	5.92%	-5.92%
Recreation	3.85%	3.03%	0.82%
Camping	0.00%	1.84%	-1.84%
Retail	14.10%	6.18%	7.92%
Sector Association	0.00%	0.66%	-0.66%
Education	1.28%	1.71%	-0.43%
Meeting & Conventions	0.00%	2.24%	-2.24%
Culture/Heritage	8.97%	4.21%	4.76%
Arts	11.54%	4.61%	6.93%
Sport	2.56%	0.66%	1.91%
Tourism Operator	1.28%	11.05%	-9.77%
Film	0.00%	0.00%	0.00%
Festivals and Events	7.69%	8.29%	-0.60%
Indigenous Tourism	0.00%	0.13%	-0.13%
DMO	1.28%	3.03%	-1.74%
Angling, Hunting & Nature	0.00%	3.82%	-3.82%
Other	3.85%	6.45%	-2.60%

*\*Please note: RTO6 received 78 responses VS TIAO's 760 responses*



TIAO Survey #6 Questions	RTO6 Attractions & Recreation VS TIAO Attractions & Recreation*			RTO6 Attractions & Recreation VS RTO6 All Sectors*			TIAO Attractions & Recreation VS TIAO All Sectors		
	RTO6 Attractions & Recreation	TIAO Attractions & Recreation	Difference	RTO6 Attractions & Recreation	RTO6	Difference	TIAO Attractions & Recreation	TIAO	Difference
What is the current status of your tourism business or operation?									
Temporarily closed	75.00%	57.75%	17.25%	75.00%	41.77%	33.23%	57.75%	38.95%	18.80%
Permanently closed	0.00%	1.41%	-1.41%	0.00%	1.27%	-1.27%	1.41%	1.32%	0.09%
Preparing to re-open for Stage 2 on Friday, June 12 at 12:01 a.m	0.00%	7.04%	-7.04%	0.00%	2.53%	-2.53%	7.04%	12.76%	-5.72%
Re-opened after closing	16.67%	15.49%	1.17%	16.67%	22.78%	-6.12%	15.49%	14.74%	0.76%
Open	0.00%	4.23%	-4.23%	0.00%	20.25%	-20.25%	4.23%	14.47%	-10.25%
Other	8.33%	14.08%	-5.75%	8.33%	11.39%	-3.06%	14.08%	17.76%	-3.68%

What are the considerations and questions you are fielding from potential visitors to your business. Select all that apply.	RTO6 Attractions & Recreation	TIAO Attractions & Recreation	Difference	RTO6 Attractions & Recreation	RTO6	Difference	TIAO Attractions & Recreation	TIAO	Difference
	Questions around physical distancing	41.67%	43.66%	-2.00%	41.67%	47.44%	-5.77%	43.66%	38.95%
Questions around new cleaning protocol	33.33%	38.03%	-4.69%	33.33%	34.62%	-1.28%	38.03%	35.26%	2.77%
Questions around new staff procedures	16.67%	29.94%	-7.28%	16.67%	20.31%	-3.85%	29.94%	19.47%	10.47%
Questions around limits to capacity	50.00%	52.11%	-2.11%	50.00%	43.59%	6.41%	52.11%	42.50%	9.61%
Questions around activities that are permitted or restricted	16.67%	54.93%	-4.93%	50.00%	46.15%	3.85%	54.93%	47.24%	7.69%
General questions or comments about COVID-19	16.67%	25.35%	-8.69%	16.67%	17.95%	-1.28%	25.35%	23.55%	1.80%
My tourism business/operation is not open	58.33%	39.44%	18.90%	58.33%	24.36%	33.97%	39.44%	28.29%	11.15%
None	0.00%	1.41%	-1.41%	0.00%	5.13%	-5.13%	1.41%	4.61%	-3.20%
N/A	0.00%	1.41%	-1.41%	0.00%	1.28%	-1.28%	1.41%	3.16%	-1.75%
Other	8.33%	8.45%	-0.12%	8.33%	10.26%	-1.92%	8.45%	16.97%	-8.52%

Please indicate the risk your tourism business is facing presently. Select all that apply.	RTO6 Attractions & Recreation	TIAO Attractions & Recreation	Difference	RTO6 Attractions & Recreation	RTO6	Difference	TIAO Attractions & Recreation	TIAO	Difference
	Unable to pay commercial rent or mortgage	8.33%	19.72%	-11.38%	8.33%	16.67%	-8.33%	19.72%	24.08%
Unable to pay commercial utilities	16.67%	15.49%	1.17%	16.67%	12.82%	3.85%	15.49%	19.61%	-4.11%
Employee lay offs	50.00%	61.97%	-11.97%	50.00%	42.31%	7.69%	61.97%	44.08%	17.89%
Closing your business temporarily	58.33%	56.34%	2.00%	58.33%	38.46%	19.87%	56.34%	40.79%	15.55%
Closing your business permanently	16.67%	16.90%	-0.23%	16.67%	10.26%	6.41%	16.90%	13.68%	3.22%
Unable to pay staff wages	16.67%	30.99%	-14.32%	16.67%	20.51%	-3.85%	30.99%	26.97%	4.01%
Unable to pay staff sick leave	8.33%	12.68%	-4.34%	8.33%	3.85%	4.49%	12.68%	10.26%	2.41%
Unable to open for the summer season	58.33%	47.89%	10.45%	58.33%	38.46%	19.87%	47.89%	33.16%	14.73%
Insurmountable debt levels	0.00%	18.31%	-18.31%	0.00%	10.26%	-10.26%	18.31%	22.89%	-4.58%
Bankruptcy	0.00%	5.63%	-5.63%	0.00%	5.13%	-5.13%	5.63%	8.55%	-2.92%
Significant loss of cash flow	91.67%	84.51%	7.16%	91.67%	76.92%	14.74%	84.51%	76.84%	7.66%
Unable to cross the US border in order to open by business in Ontario	0.00%	2.82%	-2.82%	0.00%	1.28%	-1.28%	2.82%	6.97%	-4.16%
Unsure who has the authority to grant me permission to re-open	41.67%	39.44%	2.23%	41.67%	14.10%	27.56%	39.44%	13.68%	25.75%
Other	8.33%	11.27%	-2.93%	8.33%	8.97%	-0.64%	11.27%	17.24%	-5.97%

Please indicate which types of COVID-19 related aid you have received to date. Select all that apply.	RTO6 Attractions & Recreation	TIAO Attractions & Recreation	Difference	RTO6 Attractions & Recreation	RTO6	Difference	TIAO Attractions & Recreation	TIAO	Difference
	10% wage subsidy	16.67%	21.13%	-4.46%	16.67%	12.82%	3.85%	21.13%	10.00%
75% wage subsidy	41.67%	49.30%	-7.63%	41.67%	37.18%	4.49%	49.30%	29.74%	19.56%
\$40,000 interest free loan	33.33%	47.89%	-14.55%	33.33%	42.31%	-8.97%	47.89%	43.29%	4.60%
Employment Insurance (EI)	8.33%	5.63%	2.70%	8.33%	3.85%	4.49%	5.63%	3.03%	2.61%
Canada Emergency Response Benefit (CERB)	8.33%	30.99%	-22.65%	8.33%	26.92%	-18.59%	30.99%	34.47%	-3.49%
I do not qualify for any of the COVID-19 aid	16.67%	11.27%	5.40%	16.67%	15.38%	1.28%	11.27%	13.82%	-2.55%
N/A	16.67%	8.45%	8.22%	16.67%	17.95%	-1.28%	8.45%	10.79%	-2.34%
Other	8.33%	5.63%	2.70%	8.33%	8.97%	-0.64%	5.63%	8.68%	-3.05%

Has your Landlord applied for the Ontario-Canada Emergency Commercial Rent Assistance (OCERCA) program?	RTO6 Attractions & Recreation	TIAO Attractions & Recreation	Difference	RTO6 Attractions & Recreation	RTO6	Difference	TIAO Attractions & Recreation	TIAO	Difference
	Yes	8.33%	11.27%	-2.93%	8.33%	11.39%	-3.06%	11.27%	8.22%
No	8.33%	14.08%	-5.75%	8.33%	16.46%	-8.12%	14.08%	15.52%	-1.43%
I do not qualify	25.00%	16.90%	8.10%	25.00%	15.19%	9.81%	16.90%	13.79%	3.11%
I do not have a commercial lease	58.33%	52.11%	6.22%	58.33%	44.30%	14.03%	52.11%	53.45%	-1.34%
Other	0.00%	5.63%	-5.63%	0.00%	12.66%	-12.66%	5.63%	9.02%	-3.38%

Please indicate what percentage of your workforce you were able to sustain with the Canadian Emergency Wage Subsidy (CEWS).	RTO6 Attractions & Recreation	TIAO Attractions & Recreation	Difference	RTO6 Attractions & Recreation	RTO6	Difference	TIAO Attractions & Recreation	TIAO	Difference
	1-10%	16.67%	22.54%	-5.87%	16.67%	11.54%	5.13%	22.54%	11.84%
11-20%	0.00%	4.23%	-4.23%	0.00%	2.56%	-2.56%	4.23%	3.29%	0.94%
21-30%	16.67%	12.68%	3.99%	16.67%	6.41%	10.26%	12.68%	4.21%	8.47%
31-40%	0.00%	2.82%	-2.82%	0.00%	3.85%	-3.85%	2.82%	3.03%	-0.21%
41-50%	0.00%	1.41%	-1.41%	0.00%	1.28%	-1.28%	1.41%	3.03%	-1.62%
51-60%	0.00%	2.82%	-2.82%	0.00%	0.00%	0.00%	2.82%	1.71%	1.11%
61-70%	8.33%	4.23%	4.11%	8.33%	6.41%	1.92%	4.23%	2.50%	1.73%
71-80%	0.00%	1.41%	-1.41%	0.00%	3.85%	-3.85%	1.41%	2.11%	-0.70%
81-90%	0.00%	1.41%	-1.41%	0.00%	1.28%	-1.28%	1.41%	1.84%	-0.43%
91-100%	25.00%	7.04%	17.96%	25.00%	10.26%	14.74%	7.04%	5.79%	1.25%
My application was not successful	0.00%	1.41%	-1.41%	0.00%	0.00%	0.00%	1.41%	0.66%	0.75%
I did not apply because I do not qualify	8.33%	14.08%	-5.75%	8.33%	24.36%	-16.03%	14.08%	24.74%	-10.65%
N/A	16.67%	18.31%	-1.64%	16.67%	23.08%	-6.41%	18.31%	26.32%	-8.01%
Other	8.33%	5.63%	2.70%	8.33%	5.13%	3.21%	5.63%	9.87%	-4.23%

What other forms of aid/resources do you require during COVID-19? Select all that apply.	RTO6 Attractions & Recreation	TIAO Attractions & Recreation	Difference	RTO6 Attractions & Recreation	RTO6	Difference	TIAO Attractions & Recreation	TIAO	Difference
	Grants to cover the infrastructure costs and PPE required for re-opening	58.33%	52.11%	6.22%	58.33%	46.15%	12.18%	52.11%	43.03%
Greater access/eligibility to the Canadian Emergency Commercial Rent Assistance	8.33%	15.49%	-7.16%	8.33%	11.54%	-3.21%	15.49%	10.79%	4.70%
Increased access to interest free loans	25.00%	39.44%	-14.44%	25.00%	24.36%	0.64%	39.44%	30.92%	8.52%
Increased access to direct financial aid	33.33%	43.66%	-10.33%	33.33%	25.64%	7.69%	43.66%	36.58%	7.08%
Debt forgiveness	16.67%	32.39%	-15.73%	16.67%	21.79%	-5.13%	32.39%	33.95%	-1.55%
Information on when and how you will be able to re-open your business	58.33%	59.15%	-0.82%	58.33%	43.59%	14.74%	59.15%	32.76%	26.39%
Continued and extended access to the Canadian Emergency Wage Subsidy (CEWS)	33.33%	56.34%	-23.00%	33.33%	34.62%	-1.28%	56.34%	37.76%	18.57%
Information on when and how the border will re-open to the US	0.00%	12.68%	-12.68%	0.00%	8.97%	-8.97%	12.68%	28.82%	-16.14%
None	0.00%	2.82%	-2.82%	0.00%	10.26%	-10.26%	2.82%	7.63%	-4.81%
N/A	8.33%	7.04%	1.29%	8.33%	11.54%	-3.21%	7.04%	8.84%	0.20%
Other	25.00%	11.27%	13.73%	25.00%	8.97%	16.03%	11.27%	12.76%	-1.50%

Is the current COVID-19 government aid sufficient to ensure that your tourism operation will remain economically viable?	RTO6 Attractions & Recreation	TIAO Attractions & Recreation	Difference	RTO6 Attractions & Recreation	RTO6	Difference	TIAO Attractions & Recreation	TIAO	Difference
	Yes	27.27%	14.29%	12.99%	27.27%	20.51%	6.76%	14.29%	13.49%
No	27.27%	50.00%	-22.73%	27.27%	47.44%	-20.16%	50.00%	56.08%	-6.08%
N/A	36.36%	22.86%	13.51%	36.36%	20.51%	15.85%	22.86%	15.74%	7.12%
Other	9.09%	12.86%	-3.77%	9.09%	11.54%	-2.45%	12.86%	14.68%	-1.83%

\*Please note: RTO6 Attractions & Recreation sectors received 12 responses VS TIAO Attractions & Recreation sector's 71 responses

\*Please note: RTO6 Attractions & Recreation sectors received 12 responses VS RTO6's 78 responses

\*Please note: TIAO Attractions & Recreation sectors received 71 responses VS TIAO's 760 responses



TIAO Survey #6 Questions	RT06 Accommodations VS TIAO Accommodations*			RT06 Accommodations VS RT06 All Sectors*			TIAO Accommodations VS TIAO All Sectors		
	RT06 Accommodations	TIAO Accommodations	Difference	RT06 Accommodations	RT06	Difference	TIAO Accommodations	TIAO	Difference
<b>What is the current status of your tourism business or operation?</b>									
Temporarily closed	23.08%	27.70%	-4.63%	23.08%	41.77%	-18.70%	27.70%	38.95%	-11.24%
Permanently closed	0.00%	0.68%	-0.68%	0.00%	1.27%	-1.27%	0.68%	1.32%	-0.64%
Preparing to re-open for Stage 2 on Friday, June 12 at 12:01 a.m	0.00%	25.00%	-25.00%	0.00%	2.53%	-2.53%	25.00%	12.76%	12.24%
Re-opened after closing	30.77%	19.59%	11.17%	30.77%	22.78%	7.98%	19.59%	14.74%	4.86%
Open	46.15%	18.24%	27.91%	46.15%	20.25%	25.90%	18.24%	14.47%	3.77%
Other	0.00%	8.78%	-8.78%	0.00%	11.39%	-11.39%	8.78%	17.76%	-8.98%

What are the considerations and questions you are fielding from potential visitors to your business. Select all that apply.	RT06 Accommodations	TIAO Accommodations	Difference	RT06 Accommodations	RT06	Difference	TIAO Accommodations	TIAO	Difference
	Questions around physical distancing	69.23%	43.24%	25.99%	69.23%	47.44%	21.79%	43.24%	38.95%
Questions around new cleaning protocol	76.92%	50.68%	26.25%	76.92%	34.62%	42.31%	50.68%	35.26%	15.41%
Questions around new staff procedures	30.77%	20.95%	9.82%	30.77%	20.51%	10.26%	20.95%	19.47%	1.47%
Questions around limits to capacity	46.15%	45.77%	0.38%	46.15%	43.59%	2.56%	45.77%	42.50%	3.27%
Questions around activities that are permitted or restricted	53.85%	55.41%	-1.56%	53.85%	46.15%	7.69%	55.41%	47.24%	8.17%
General questions or comments about COVID-19	15.38%	25.68%	-10.29%	15.38%	17.95%	-2.56%	25.68%	23.55%	2.12%
My tourism business/operation is not open	7.69%	22.30%	-14.60%	7.69%	24.36%	-16.67%	22.30%	28.29%	-5.99%
None	0.00%	1.35%	-1.35%	0.00%	5.13%	-5.13%	1.35%	4.61%	-3.25%
N/A	0.00%	2.70%	-2.70%	0.00%	1.28%	-1.28%	2.70%	3.16%	-0.46%
Other	0.00%	14.86%	-14.86%	0.00%	10.26%	-10.26%	14.86%	16.97%	-2.11%

Please indicate the risk your tourism business is facing presently. Select all that apply.	RT06 Accommodations	TIAO Accommodations	Difference	RT06 Accommodations	RT06	Difference	TIAO Accommodations	TIAO	Difference
	Unable to pay commercial rent or mortgage	0.00%	22.30%	-22.30%	0.00%	16.67%	-16.67%	22.30%	24.08%
Unable to pay commercial utilities	7.69%	22.97%	-15.28%	7.69%	12.82%	-5.13%	22.97%	19.61%	3.37%
Employee lay offs	46.15%	35.14%	11.02%	46.15%	42.31%	3.85%	35.14%	44.08%	-8.94%
Closing your business temporarily	38.46%	33.78%	4.68%	38.46%	38.46%	0.00%	33.78%	40.73%	-7.01%
Closing your business permanently	7.69%	7.43%	0.26%	7.69%	10.26%	-2.56%	7.43%	13.68%	-6.25%
Unable to pay staff wages	15.38%	14.86%	0.52%	15.38%	20.51%	-5.13%	14.86%	26.97%	-12.11%
Unable to pay staff sick leave	0.00%	9.46%	-9.46%	0.00%	3.85%	-3.85%	9.46%	10.26%	-0.80%
Unable to open for the summer season	23.08%	14.86%	8.21%	23.08%	38.46%	-15.38%	14.86%	33.16%	-18.29%
Insurmountable debt levels	0.00%	25.68%	-25.68%	0.00%	10.26%	-10.26%	25.68%	22.89%	2.78%
Bankruptcy	0.00%	8.11%	-8.11%	0.00%	5.13%	-5.13%	8.11%	8.55%	-0.44%
Significant loss of cash flow	69.23%	76.35%	-7.12%	69.23%	76.92%	-7.69%	76.35%	76.84%	-0.49%
Unable to cross the US border in order to open by business in Ontario	0.00%	6.08%	-6.08%	0.00%	1.28%	-1.28%	6.08%	6.97%	-0.89%
Unsured who has the authority to grant me permission to re-open	7.69%	6.76%	0.94%	7.69%	14.10%	-6.41%	6.76%	13.68%	-6.93%
Other	7.69%	15.54%	-7.85%	7.69%	8.97%	-1.28%	15.54%	17.24%	-1.70%

Please indicate which types of COVID-19 related aid you have received to date. Select all that apply.	RT06 Accommodations	TIAO Accommodations	Difference	RT06 Accommodations	RT06	Difference	TIAO Accommodations	TIAO	Difference
	10% wage subsidy	7.69%	8.11%	-0.42%	7.69%	12.82%	-5.13%	8.11%	10.00%
15% wage subsidy	46.15%	31.08%	15.07%	46.15%	37.18%	8.97%	31.08%	29.74%	1.34%
\$40,000 interest free loan	23.08%	33.28%	-10.21%	23.08%	42.31%	-19.23%	33.28%	43.29%	-9.51%
Employment Insurance (EI)	7.69%	4.73%	2.96%	7.69%	3.85%	3.85%	4.73%	3.03%	1.70%
Canada Emergency Response Benefit (CERB)	30.77%	41.89%	-11.12%	30.77%	26.92%	3.85%	41.89%	34.47%	7.42%
I do not qualify for any of the COVID-19 aid	7.69%	10.81%	-3.12%	7.69%	15.38%	-7.69%	10.81%	13.82%	-3.00%
N/A	15.38%	8.78%	6.60%	15.38%	17.95%	-2.56%	8.78%	10.79%	-2.01%
Other	7.69%	9.46%	-1.77%	7.69%	8.97%	-1.28%	9.46%	8.68%	0.78%

Has your Landlord applied for the Ontario-Canada Emergency Commercial Rent Assistance (OCERCA) program?	RT06 Accommodations	TIAO Accommodations	Difference	RT06 Accommodations	RT06	Difference	TIAO Accommodations	TIAO	Difference
	Yes	7.69%	2.70%	4.99%	7.69%	11.39%	-3.70%	2.70%	8.22%
No	15.38%	7.43%	7.95%	15.38%	16.46%	-1.07%	7.43%	15.52%	-8.08%
I do not qualify	15.38%	12.84%	2.55%	15.38%	15.19%	0.19%	12.84%	13.79%	-0.96%
I do not have a commercial lease	53.85%	72.97%	-19.13%	53.85%	44.30%	9.54%	72.97%	53.45%	19.52%
Other	7.69%	4.05%	3.64%	7.69%	12.66%	-4.97%	4.05%	9.02%	-4.96%

Please indicate what percentage of you workforce you were able to sustain with the Canadian Emergency Wage Subsidy (CEWS).	RT06 Accommodations	TIAO Accommodations	Difference	RT06 Accommodations	RT06	Difference	TIAO Accommodations	TIAO	Difference
	1-10%	7.69%	12.84%	-5.15%	7.69%	11.54%	-3.85%	12.84%	11.84%
11-20%	7.69%	4.73%	2.96%	7.69%	2.56%	5.13%	4.73%	3.29%	1.44%
21-30%	7.69%	6.76%	0.94%	7.69%	6.41%	1.28%	6.76%	4.23%	2.53%
31-40%	7.69%	2.03%	5.67%	7.69%	3.85%	3.85%	2.03%	2.11%	-0.08%
41-50%	0.00%	3.38%	-3.38%	0.00%	1.28%	-1.28%	3.38%	3.03%	0.35%
51-60%	0.00%	2.03%	-2.03%	0.00%	0.00%	0.00%	2.03%	1.71%	0.32%
61-70%	0.00%	2.70%	-2.70%	0.00%	6.41%	-6.41%	2.70%	2.50%	0.20%
71-80%	0.00%	2.70%	-2.70%	0.00%	3.85%	-3.85%	2.70%	2.11%	0.60%
81-90%	7.69%	2.03%	5.67%	7.69%	6.41%	1.28%	2.03%	1.84%	0.18%
91-100%	15.38%	2.03%	13.36%	15.38%	10.26%	5.13%	2.03%	5.79%	-3.76%
My application was not successful	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.66%	-0.66%
I did not apply because I do not qualify	23.08%	25.00%	-1.92%	23.08%	24.36%	-1.28%	25.00%	24.74%	0.26%
N/A	15.38%	27.03%	-11.64%	15.38%	23.08%	-7.69%	27.03%	26.32%	0.71%
Other	7.69%	6.76%	0.94%	7.69%	5.13%	2.56%	6.76%	9.87%	-3.11%

What other forms of aid/resources do you require during COVID-19? Select all that apply.	RT06 Accommodations	TIAO Accommodations	Difference	RT06 Accommodations	RT06	Difference	TIAO Accommodations	TIAO	Difference
	Grants to cover the infrastructure costs and PPE required for re-opening	30.77%	31.76%	-0.99%	30.77%	46.15%	-15.38%	31.76%	43.03%
Greater access/eligibility to the Canadian Emergency Commercial Rent Assistance	0.00%	2.03%	-2.03%	0.00%	11.54%	-11.54%	2.03%	10.79%	-8.76%
Increased access to interest free loans	30.77%	39.86%	-9.10%	30.77%	24.36%	6.41%	39.86%	30.92%	8.94%
Increased access to direct financial aid	15.38%	39.86%	-24.48%	15.38%	25.64%	-10.26%	39.86%	36.58%	3.29%
Debt forgiveness	15.38%	37.84%	-22.45%	15.38%	21.79%	-6.41%	37.84%	33.95%	3.89%
Information on when and how you will be able to re-open your business	15.38%	18.24%	-2.86%	15.38%	43.59%	-28.21%	18.24%	32.76%	-14.52%
Continued and extended access to the Canadian Emergency Wage Subsidy (CEWS)	30.77%	33.11%	-2.34%	30.77%	34.62%	-3.85%	33.11%	37.76%	-4.66%
Information on when and how the border will re-open to the US	38.46%	31.76%	6.70%	38.46%	8.97%	29.49%	31.76%	28.82%	2.94%
None	7.69%	7.43%	0.26%	7.69%	10.26%	-2.56%	7.43%	7.83%	-0.20%
N/A	7.69%	5.41%	2.29%	7.69%	11.54%	-3.85%	5.41%	6.84%	-1.44%
Other	15.38%	9.46%	5.93%	15.38%	8.97%	6.41%	9.46%	12.76%	-3.30%

Is the current COVID-19 government aid sufficient to ensure that your tourism operation will remain economically viable?	RT06 Accommodations	TIAO Accommodations	Difference	RT06 Accommodations	RT06	Difference	TIAO Accommodations	TIAO	Difference
	Yes	15.38%	17.01%	-1.62%	15.38%	20.51%	-5.13%	17.01%	13.49%
No	69.23%	55.78%	13.45%	69.23%	47.44%	21.79%	55.78%	56.08%	-0.30%
N/A	7.69%	8.84%	-1.15%	7.69%	20.51%	-12.82%	8.84%	15.74%	-6.90%
Other	7.69%	18.37%	-10.68%	7.69%	11.54%	-3.85%	18.37%	14.68%	3.68%

\*Please note: RT06 Accommodations sector received 13 responses VS TIAO Accommodations sector's 148 responses

\*Please note: RT06 Accommodations sector received 13 responses VS RT06's 78 responses

\*Please note: TIAO Accommodations sector received 148 responses VS TIAO's 760 responses

TIAO Survey #6 Questions	RTO6 Festivals & Events VS TIAO Festivals & Events*			RTO6 Festivals & Events VS RTO6 All Sectors*			TIAO Festivals & Events VS TIAO All Sectors		
	RTO6 Festivals & Events	TIAO Festivals & Events	Difference	RTO6 Festivals & Events	RTO6	Difference	TIAO Festivals & Events	TIAO	Difference
What is the current status of your tourism business or operation?									
Temporarily closed	66.67%	58.73%	-7.94%	66.67%	41.77%	-24.89%	58.73%	38.95%	-19.78%
Permanently closed	0.00%	6.35%	-6.35%	0.00%	1.27%	-1.27%	6.35%	1.32%	-5.03%
Preparing to re-open for Stage 2 on Friday, June 12 at 12:01 a.m	0.00%	0.00%	0.00%	0.00%	2.53%	-2.53%	0.00%	12.76%	-12.76%
Re-opened after closing	0.00%	1.59%	-1.59%	0.00%	22.78%	-22.78%	1.59%	14.74%	-13.15%
Open	0.00%	3.17%	-3.17%	0.00%	20.25%	-20.25%	3.17%	14.47%	-11.30%
Other	33.33%	30.16%	3.17%	33.33%	11.39%	21.94%	30.16%	17.76%	12.40%

What are the considerations and questions you are fielding from potential visitors to your business. Select all that apply.	RTO6 Festivals & Events	TIAO Festivals & Events	Difference	RTO6 Festivals & Events	RTO6	Difference	TIAO Festivals & Events	TIAO	Difference
	Questions around physical distancing	33.33%	36.51%	-3.17%	33.33%	47.44%	-14.10%	36.51%	38.95%
Questions around new cleaning protocol	33.33%	28.57%	4.76%	33.33%	34.62%	-1.28%	28.57%	35.26%	-6.69%
Questions around new staff procedures	50.00%	28.57%	21.43%	50.00%	20.51%	29.49%	20.63%	19.47%	1.16%
Questions around limits to capacity	66.67%	49.21%	17.46%	66.67%	43.59%	23.08%	49.21%	42.50%	6.71%
Questions around activities that are permitted or restricted	50.00%	42.86%	7.14%	50.00%	46.15%	3.85%	42.86%	47.24%	-4.38%
General questions or comments about COVID-19	16.67%	11.11%	5.56%	16.67%	17.95%	-1.28%	11.11%	23.55%	-12.44%
My tourism business/operation is not open	16.67%	42.86%	-26.19%	16.67%	24.36%	-7.69%	42.86%	28.29%	14.57%
None	16.67%	3.17%	13.49%	16.67%	5.13%	11.54%	3.17%	4.61%	-1.43%
N/A	16.67%	7.94%	8.73%	16.67%	1.28%	15.38%	7.94%	3.16%	4.78%
Other	0.00%	11.11%	-11.11%	0.00%	10.26%	-10.26%	11.11%	16.97%	-5.86%

Please indicate the risk your tourism business is facing presently. Select all that apply.	RTO6 Festivals & Events	TIAO Festivals & Events	Difference	RTO6 Festivals & Events	RTO6	Difference	TIAO Festivals & Events	TIAO	Difference
	Unable to pay commercial rent or mortgage	16.67%	12.70%	3.97%	16.67%	16.67%	0.00%	12.70%	24.08%
Unable to pay commercial utilities	0.00%	17.46%	-17.46%	0.00%	12.82%	-12.82%	17.46%	19.61%	-2.14%
Employee layoffs	16.67%	34.92%	-18.25%	16.67%	42.31%	-25.64%	34.92%	44.08%	-9.16%
Closing your business temporarily	50.00%	46.03%	3.97%	50.00%	38.46%	11.54%	46.03%	40.79%	5.24%
Closing your business permanently	0.00%	7.94%	-7.94%	0.00%	10.26%	-10.26%	7.94%	13.68%	-5.75%
Unable to pay staff wages	16.67%	22.22%	-5.56%	16.67%	20.51%	-3.85%	22.22%	26.97%	-4.75%
Unable to pay staff sick leave	16.67%	6.35%	10.32%	16.67%	3.85%	12.82%	6.35%	10.26%	-3.91%
Unable to open for the summer season	50.00%	55.56%	-5.56%	50.00%	38.46%	11.54%	55.56%	33.16%	22.40%
Insurmountable debt levels	16.67%	19.05%	-2.38%	16.67%	10.26%	6.41%	19.05%	22.89%	-3.85%
Bankruptcy	0.00%	7.94%	-7.94%	0.00%	5.13%	-5.13%	7.94%	8.55%	-0.62%
Significant loss of cash flow	83.33%	85.71%	-2.38%	83.33%	76.92%	6.41%	85.71%	76.84%	8.87%
Unable to cross the US border in order to open by business in Ontario	16.67%	4.76%	11.90%	16.67%	1.28%	15.38%	4.76%	6.97%	-2.21%
Unsure who has the authority to grant me permission to re-open	33.33%	20.63%	12.70%	33.33%	14.10%	19.23%	20.63%	13.68%	6.95%
Other	0.00%	17.46%	-17.46%	0.00%	8.97%	-8.97%	17.46%	17.24%	0.22%

Please indicate which types of COVID-19 related aid you have received to date. Select all that apply.	RTO6 Festivals & Events	TIAO Festivals & Events	Difference	RTO6 Festivals & Events	RTO6	Difference	TIAO Festivals & Events	TIAO	Difference
	10% wage subsidy	0.00%	9.52%	-9.52%	0.00%	12.82%	-12.82%	9.52%	10.00%
75% wage subsidy	16.67%	28.57%	-11.90%	16.67%	37.18%	-20.51%	28.57%	29.74%	-1.17%
\$40,000 interest free loan	33.33%	30.16%	3.17%	33.33%	42.31%	-8.97%	30.16%	43.29%	-13.13%
Employment Insurance (EI)	0.00%	0.00%	0.00%	0.00%	3.85%	-3.85%	0.00%	3.03%	-3.03%
Canada Emergency Response Benefit (CERB)	16.67%	22.22%	-5.56%	16.67%	26.92%	-10.26%	22.22%	34.47%	-12.25%
I do not qualify for any of the COVID-19 aid	50.00%	31.75%	18.25%	50.00%	15.38%	34.62%	31.75%	13.82%	17.93%
N/A	16.67%	17.46%	-0.79%	16.67%	17.95%	-1.28%	17.46%	10.79%	6.67%
Other	0.00%	6.35%	-6.35%	0.00%	8.97%	-8.97%	6.35%	8.68%	-2.34%

Has your Landlord applied for the Ontario-Canada Emergency Commercial Rent Assistance (OCERCA) program?	RTO6 Festivals & Events	TIAO Festivals & Events	Difference	RTO6 Festivals & Events	RTO6	Difference	TIAO Festivals & Events	TIAO	Difference
	Yes	16.67%	6.35%	10.32%	16.67%	11.39%	5.27%	6.35%	8.22%
No	0.00%	14.29%	-14.29%	0.00%	16.46%	-16.46%	14.29%	15.52%	-1.23%
I do not qualify	16.67%	12.70%	3.97%	16.67%	15.19%	1.48%	12.70%	13.79%	-1.09%
I do not have a commercial lease	50.00%	55.56%	-5.56%	50.00%	44.30%	5.70%	55.56%	53.45%	2.11%
Other	16.67%	11.11%	5.56%	16.67%	12.66%	4.01%	11.11%	9.02%	2.09%

Please indicate what percentage of your workforce you were able to sustain with the Canadian Emergency Wage Subsidy (CEWS).	RTO6 Festivals & Events	TIAO Festivals & Events	Difference	RTO6 Festivals & Events	RTO6	Difference	TIAO Festivals & Events	TIAO	Difference
	1-10%	20.00%	6.45%	13.55%	20.00%	11.54%	8.46%	6.45%	11.84%
11-20%	0.00%	1.61%	-1.61%	0.00%	2.56%	-2.56%	1.61%	3.29%	-1.68%
21-30%	0.00%	1.61%	-1.61%	0.00%	6.41%	-6.41%	1.61%	4.21%	-2.60%
31-40%	0.00%	0.00%	0.00%	0.00%	3.85%	-3.85%	0.00%	2.14%	-2.14%
41-50%	0.00%	6.45%	-6.45%	0.00%	1.28%	-1.28%	6.45%	3.03%	3.43%
51-60%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	1.71%	-1.71%
61-70%	0.00%	3.23%	-3.23%	0.00%	6.41%	-6.41%	3.23%	2.00%	1.23%
71-80%	0.00%	3.23%	-3.23%	0.00%	3.85%	-3.85%	3.23%	2.11%	1.12%
81-90%	0.00%	1.61%	-1.61%	0.00%	1.28%	-1.28%	1.61%	1.84%	-0.23%
91-100%	0.00%	11.29%	-11.29%	0.00%	10.26%	-10.26%	11.29%	5.79%	5.50%
My application was not successful	0.00%	1.61%	-1.61%	0.00%	0.00%	0.00%	1.61%	0.66%	0.96%
I did not apply because I do not qualify	40.00%	29.03%	10.97%	40.00%	24.36%	15.64%	29.03%	24.74%	4.30%
N/A	40.00%	29.03%	10.97%	40.00%	23.08%	16.92%	29.03%	26.32%	2.72%
Other	0.00%	4.84%	-4.84%	0.00%	5.13%	-5.13%	4.84%	9.87%	-5.03%

What other forms of aid/resources do you require during COVID-19? Select all that apply.	RTO6 Festivals & Events	TIAO Festivals & Events	Difference	RTO6 Festivals & Events	RTO6	Difference	TIAO Festivals & Events	TIAO	Difference
	Grants to cover the infrastructure costs and PPE required for re-opening	66.67%	49.21%	17.46%	66.67%	46.15%	20.51%	49.21%	43.03%
Greater access/eligibility to the Canadian Emergency Commercial Rent Assistance	16.67%	9.52%	7.14%	16.67%	11.54%	5.13%	9.52%	10.79%	-1.27%
Increased access to interest free loans	16.67%	23.81%	-7.14%	16.67%	24.36%	-7.69%	23.81%	30.92%	-7.11%
Increased access to direct financial aid	33.33%	31.75%	1.59%	33.33%	25.64%	7.69%	31.75%	36.58%	-4.83%
Debt forgiveness	16.67%	20.63%	-3.97%	16.67%	21.79%	-5.13%	20.63%	33.95%	-13.31%
Information on when and how you will be able to re-open your business	66.67%	46.03%	20.63%	66.67%	43.59%	23.08%	46.03%	32.76%	13.27%
Continued and extended access to the Canadian Emergency Wage Subsidy (CEWS)	16.67%	30.16%	-13.49%	16.67%	34.62%	-17.95%	30.16%	37.67%	-7.60%
Information on when and how the border will re-open to the US	16.67%	19.05%	-2.38%	16.67%	8.97%	7.69%	19.05%	28.82%	-9.77%
None	0.00%	7.94%	-7.94%	0.00%	10.26%	-10.26%	7.94%	7.63%	0.30%
N/A	16.67%	6.35%	10.32%	16.67%	5.13%	11.54%	6.35%	6.84%	-0.49%
Other	0.00%	11.11%	-11.11%	0.00%	8.97%	-8.97%	11.11%	12.76%	-1.65%

Is the current COVID-19 government aid sufficient to ensure that your tourism operation will remain economically viable?	RTO6 Festivals & Events	TIAO Festivals & Events	Difference	RTO6 Festivals & Events	RTO6	Difference	TIAO Festivals & Events	TIAO	Difference
	Yes	0.00%	7.94%	-7.94%	0.00%	20.51%	-20.51%	7.94%	13.49%
No	33.33%	58.73%	-25.40%	33.33%	47.44%	-14.10%	58.73%	56.08%	2.65%
N/A	50.00%	25.40%	24.60%	50.00%	20.51%	29.49%	25.40%	15.74%	9.66%
Other	16.67%	7.94%	8.73%	16.67%	11.54%	5.13%	7.94%	14.68%	-6.75%

\*Please note: RTO6 Festival & Events sector received 6 responses VS TIAO Festival & Events sector's 63 responses

\*Please note: RTO6 Festival & Events sector received 6 responses VS RTO6's 78 responses

\*Please note: TIAO Festival & Events sector received 63 responses VS TIAO's 760 responses



TIAO Survey #6 Questions	RTOG Food & Beverage Services VS TIAO Food & Beverage Services*			RTOG Food & Beverage Services VS RTOG All Sectors*			TIAO Food & Beverage Services VS TIAO All Sectors		
What is the current status of your tourism business or operation?	RTOG Food & Beverage Services	TIAO Food & Beverage Services	Difference	RTOG Food & Beverage Services	RTOG	Difference	TIAO Food & Beverage Services	TIAO	Difference
Temporarily closed	0.00%	20.29%	-20.29%	0.00%	41.77%	-41.77%	20.29%	38.95%	-18.66%
Permanently closed	0.00%	0.00%	0.00%	0.00%	1.27%	-1.27%	0.00%	1.32%	-1.32%
Preparing to re-open for Stage 2 on Friday, June 12 at 12:01 a.m	0.00%	18.84%	-18.84%	0.00%	2.53%	-2.53%	18.84%	12.76%	6.08%
Re-opened after closing	16.67%	17.39%	-0.72%	16.67%	22.78%	-6.12%	17.39%	14.74%	2.65%
Open	58.33%	26.09%	32.25%	58.33%	20.25%	38.08%	26.09%	14.47%	11.61%
Other	25.00%	17.39%	7.61%	25.00%	11.39%	13.61%	17.39%	17.76%	-0.37%

What are the considerations and questions you are fielding from potential visitors to your business. Select all that apply.	RTOG Food & Beverage Services	TIAO Food & Beverage Services	Difference	RTOG Food & Beverage Services	RTOG	Difference	TIAO Food & Beverage Services	TIAO	Difference
Questions around physical distancing	58.33%	44.29%	14.05%	58.33%	47.44%	10.90%	44.29%	38.95%	5.34%
Questions around new cleaning protocol	25.00%	32.86%	-7.86%	25.00%	34.62%	-9.62%	32.86%	35.26%	-2.41%
Questions around new staff procedures	16.67%	28.57%	-11.90%	16.67%	20.51%	-3.85%	28.57%	19.47%	9.10%
Questions around limits to capacity	58.33%	58.57%	-0.24%	58.33%	43.59%	14.74%	58.57%	42.50%	16.07%
Questions around activities that are permitted or restricted	33.33%	44.29%	-10.95%	33.33%	46.15%	-12.82%	44.29%	47.24%	-2.95%
General questions or comments about COVID-19	25.00%	25.71%	-0.71%	25.00%	17.95%	7.05%	25.71%	23.55%	2.16%
My tourism business/operation is not open	16.67%	15.71%	0.95%	16.67%	24.36%	-7.69%	15.71%	28.29%	-12.58%
None	8.33%	7.14%	1.19%	8.33%	5.13%	3.21%	7.14%	4.61%	2.54%
N/A	0.00%	1.43%	-1.43%	0.00%	1.28%	-1.28%	1.43%	3.16%	-1.73%
Other	0.00%	5.71%	-5.71%	0.00%	10.26%	-10.26%	5.71%	16.97%	-11.26%

Please indicate the risk your tourism business is facing presently. Select all that apply.	RTOG Food & Beverage Services	TIAO Food & Beverage Services	Difference	RTOG Food & Beverage Services	RTOG	Difference	TIAO Food & Beverage Services	TIAO	Difference
Unable to pay commercial rent or mortgage	58.33%	52.86%	5.48%	58.33%	16.67%	41.67%	52.86%	24.08%	28.78%
Unable to pay commercial utilities	41.67%	32.86%	8.81%	41.67%	12.82%	28.85%	32.86%	19.61%	13.25%
Employee lay offs	50.00%	64.29%	-14.29%	50.00%	42.31%	7.69%	64.29%	44.08%	20.21%
Closing your business temporarily	8.33%	28.57%	-20.24%	8.33%	38.46%	-30.13%	28.57%	40.79%	-12.22%
Closing your business permanently	16.67%	20.00%	-3.33%	16.67%	10.26%	6.41%	20.00%	13.68%	6.32%
Unable to pay staff wages	41.67%	31.43%	10.24%	41.67%	20.51%	21.15%	31.43%	26.97%	4.45%
Unable to pay staff sick leave	0.00%	20.00%	-20.00%	0.00%	-3.85%	3.85%	20.00%	10.26%	9.74%
Unable to open for the summer season	33.33%	22.86%	10.48%	33.33%	38.46%	-5.13%	22.86%	33.16%	-10.30%
Insurmountable debt levels	16.67%	35.71%	-19.05%	16.67%	10.26%	6.41%	35.71%	22.89%	12.82%
Bankruptcy	16.67%	15.71%	0.95%	16.67%	5.13%	11.54%	15.71%	8.55%	7.16%
Significant loss of cash flow	58.33%	80.00%	-21.67%	58.33%	76.92%	-18.59%	80.00%	76.84%	3.16%
Unable to cross the US border in order to open by business in Ontario	0.00%	0.00%	0.00%	0.00%	1.28%	-1.28%	0.00%	6.97%	-6.97%
Unsure who has the authority to grant me permission to re-open	0.00%	5.71%	-5.71%	0.00%	14.10%	-14.10%	5.71%	13.68%	-7.97%
Other	0.00%	7.14%	-7.14%	0.00%	8.97%	-8.97%	7.14%	17.24%	-10.09%

Please indicate which types of COVID-19 related aid you have received to date. Select all that apply.	RTOG Food & Beverage Services	TIAO Food & Beverage Services	Difference	RTOG Food & Beverage Services	RTOG	Difference	TIAO Food & Beverage Services	TIAO	Difference
10% wage subsidy	8.33%	17.14%	-8.81%	8.33%	12.82%	-4.49%	17.14%	10.00%	7.14%
75% wage subsidy	58.33%	52.86%	5.48%	58.33%	37.18%	21.15%	52.86%	29.74%	23.12%
\$40,000 Interest free loan	91.67%	72.86%	18.81%	91.67%	42.31%	49.36%	72.86%	43.29%	29.57%
Employment Insurance (EI)	0.00%	4.29%	-4.29%	0.00%	3.85%	-3.85%	4.29%	3.03%	1.26%
Canada Emergency Response Benefit (CERB)	33.33%	37.14%	-3.81%	33.33%	26.92%	6.41%	37.14%	34.47%	2.67%
I do not qualify for any of the COVID-19 aid	0.00%	4.29%	-4.29%	0.00%	15.38%	-15.38%	4.29%	13.82%	-9.53%
N/A	0.00%	2.86%	-2.86%	0.00%	17.95%	-17.95%	2.86%	10.79%	-7.93%
Other	8.33%	2.86%	5.48%	8.33%	8.97%	-0.64%	2.86%	8.68%	-5.83%

Has your Landlord applied for the Ontario-Canada Emergency Commercial Rent Assistance (OCERCA) program?	RTOG Food & Beverage Services	TIAO Food & Beverage Services	Difference	RTOG Food & Beverage Services	RTOG	Difference	TIAO Food & Beverage Services	TIAO	Difference
Yes	25.00%	26.09%	-1.09%	25.00%	11.39%	13.61%	26.09%	8.22%	17.86%
No	33.33%	30.43%	2.90%	33.33%	16.66%	16.68%	30.43%	15.52%	17.82%
I do not qualify	25.00%	14.49%	10.51%	25.00%	15.19%	9.81%	14.49%	13.79%	0.70%
I do not have a commercial lease	0.00%	17.39%	-17.39%	0.00%	44.30%	-44.30%	17.39%	53.45%	-36.06%
Other	16.67%	11.59%	5.07%	16.67%	12.66%	4.01%	11.59%	9.02%	2.58%

Please indicate what percentage of your workforce you were able to sustain with the Canadian Emergency Wage Subsidy (CEWS).	RTOG Food & Beverage Services	TIAO Food & Beverage Services	Difference	RTOG Food & Beverage Services	RTOG	Difference	TIAO Food & Beverage Services	TIAO	Difference
1-10%	25.00%	27.14%	-2.14%	25.00%	11.54%	13.46%	27.14%	11.84%	15.30%
11-20%	8.33%	15.71%	-7.38%	8.33%	2.56%	5.77%	15.71%	3.29%	12.42%
21-30%	16.67%	5.71%	10.95%	16.67%	6.41%	10.26%	5.71%	4.21%	1.50%
31-40%	8.33%	4.29%	4.05%	8.33%	3.85%	4.49%	4.29%	2.11%	2.18%
41-50%	0.00%	2.86%	-2.86%	0.00%	1.28%	-1.28%	2.86%	3.03%	-0.17%
51-60%	0.00%	2.86%	-2.86%	0.00%	0.00%	0.00%	2.86%	1.71%	1.15%
61-70%	0.00%	2.86%	-2.86%	0.00%	6.41%	-6.41%	2.86%	2.50%	0.36%
71-80%	8.33%	1.43%	6.90%	8.33%	3.85%	4.49%	1.43%	2.11%	-0.68%
81-90%	0.00%	0.00%	0.00%	0.00%	1.28%	-1.28%	0.00%	1.84%	-1.84%
91-100%	0.00%	0.00%	0.00%	0.00%	10.26%	-10.26%	0.00%	5.79%	-5.79%
N/A application was not successful	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.66%	-0.66%
I did not apply because I do not qualify	16.67%	12.86%	3.81%	16.67%	24.36%	-7.69%	12.86%	24.74%	-11.88%
Other	8.33%	12.86%	-4.52%	8.33%	23.08%	-14.74%	12.86%	26.32%	-13.46%
	8.33%	11.43%	-3.10%	8.33%	5.13%	3.21%	11.43%	9.87%	1.56%

What other forms of aid/resources do you require during COVID-19? Select all that apply.	RTOG Food & Beverage Services	TIAO Food & Beverage Services	Difference	RTOG Food & Beverage Services	RTOG	Difference	TIAO Food & Beverage Services	TIAO	Difference
Grants to cover the infrastructure costs and PPE required for re-opening	50.00%	55.71%	-5.71%	50.00%	46.15%	3.85%	55.71%	43.03%	12.69%
Greater access/eligibility to the Canadian Emergency Commercial Rent Assistance	16.67%	28.57%	-11.90%	16.67%	11.54%	5.13%	28.57%	10.79%	17.78%
Increased access to interest free loans	33.33%	30.00%	3.33%	33.33%	24.36%	8.97%	30.00%	30.92%	-0.92%
Increased access to direct financial aid	25.00%	30.00%	-5.00%	25.00%	25.64%	-0.64%	30.00%	36.58%	-6.58%
Debt forgiveness	41.67%	57.14%	-15.48%	41.67%	21.79%	19.87%	57.14%	33.95%	23.20%
Information on when and how you will be able to re-open your business	41.67%	28.57%	13.10%	41.67%	43.59%	-1.92%	28.57%	32.76%	-4.19%
Continued and extended access to the Canadian Emergency Wage Subsidy (CEWS)	50.00%	58.57%	-8.57%	50.00%	34.62%	15.38%	58.57%	37.76%	20.81%
Information on when and how the border will re-open to the US	0.00%	4.29%	-4.29%	0.00%	8.97%	-8.97%	4.29%	8.22%	-2.93%
None	8.33%	4.29%	4.05%	8.33%	10.26%	-1.92%	4.29%	7.63%	-3.35%
N/A	16.67%	4.29%	12.38%	16.67%	11.54%	5.13%	4.29%	6.84%	-2.56%
Other	0.00%	7.14%	-7.14%	0.00%	8.97%	-8.97%	7.14%	12.76%	-5.62%

Is the current COVID-19 government aid sufficient to ensure that your tourism operation will remain economically viable?	RTOG Food & Beverage Services	TIAO Food & Beverage Services	Difference	RTOG Food & Beverage Services	RTOG	Difference	TIAO Food & Beverage Services	TIAO	Difference
Yes	16.67%	8.57%	8.10%	16.67%	20.51%	-3.85%	8.57%	13.49%	-4.92%
No	58.33%	67.14%	-8.81%	58.33%	47.44%	10.90%	67.14%	56.08%	11.06%
N/A	0.00%	8.57%	-8.57%	0.00%	20.51%	-20.51%	8.57%	15.74%	-7.17%
Other	25.00%	15.71%	9.29%	25.00%	11.54%	13.46%	15.71%	14.68%	1.03%

\*Please note: RTOG Food & Beverage Services sector received 12 responses VS TIAO Food & Beverage Services sector's 70 responses

\*Please note: RTOG Food & Beverage Services sector received 12 responses VS RTOG's 78 responses

\*Please note: TIAO Food & Beverage Services sector received 70 responses VS TIAO's 760 responses





TIAO Survey #6 Questions	RTO6 Arts VS TIAO Arts*			RTO6 Arts VS RTO6 All Sectors*			TIAO Arts VS TIAO All Sectors		
	RTO6 Arts	TIAO Arts	Difference	RTO6 Arts	RTO6	Difference	TIAO Arts	TIAO	Difference
<b>What is the current status of your tourism business or operation?</b>									
Temporarily closed	77.78%	73.53%	4.25%	77.78%	41.77%	36.01%	73.53%	38.95%	34.58%
Permanently closed	0.00%	0.00%	0.00%	0.00%	1.27%	-1.27%	0.00%	1.32%	-1.32%
Preparing to re-open for Stage 2 on Friday, June 12 at 12:01 a.m	11.11%	5.88%	5.23%	11.11%	2.53%	8.58%	5.88%	12.76%	-6.88%
Re-opened after closing	11.11%	8.82%	2.29%	11.11%	22.78%	-11.67%	8.82%	14.74%	-5.91%
Open	0.00%	0.00%	0.00%	0.00%	20.25%	-20.25%	0.00%	14.47%	-14.47%
Other	0.00%	11.76%	-11.76%	0.00%	11.39%	-11.39%	11.76%	17.76%	-6.00%

What are the considerations and questions you are fielding from potential visitors to your business. Select all that apply.	RTO6 Arts	TIAO Arts	Difference	RTO6 Arts	RTO6	Difference	TIAO Arts	TIAO	Difference
Questions around physical distancing	55.56%	34.29%	21.27%	55.56%	47.44%	8.12%	34.29%	38.95%	-4.66%
Questions around new cleaning protocol	22.22%	25.71%	-3.49%	22.22%	34.62%	-12.39%	25.71%	35.26%	-9.55%
Questions around new staff procedures	11.11%	11.43%	-0.32%	11.11%	20.51%	-9.40%	11.43%	19.47%	-8.05%
Questions around limits to capacity	44.44%	37.14%	7.30%	44.44%	43.59%	0.85%	37.14%	42.50%	-5.36%
Questions around activities that are permitted or restricted	44.44%	25.71%	18.73%	44.44%	46.15%	-1.71%	25.71%	47.24%	-21.52%
General questions or comments about COVID-19	11.11%	5.71%	5.40%	11.11%	17.95%	-6.84%	5.71%	23.55%	-17.84%
My tourism business/operation is not open	11.11%	37.14%	-26.03%	11.11%	24.36%	-13.25%	37.14%	28.29%	8.85%
None	11.11%	11.43%	-0.32%	11.11%	5.13%	5.98%	11.43%	4.61%	6.82%
N/A	0.00%	5.71%	-5.71%	0.00%	1.28%	-1.28%	5.71%	3.16%	2.56%
Other	22.22%	11.43%	10.79%	22.22%	10.26%	11.97%	11.43%	16.97%	-5.55%

Please indicate the risk your tourism business is facing presently. Select all that apply.	RTO6 Arts	TIAO Arts	Difference	RTO6 Arts	RTO6	Difference	TIAO Arts	TIAO	Difference
Unable to pay commercial rent or mortgage	11.11%	14.29%	-3.17%	11.11%	16.67%	-5.56%	14.29%	24.08%	-9.79%
Unable to pay commercial utilities	0.00%	17.14%	-17.14%	0.00%	12.82%	-12.82%	17.14%	19.61%	-2.46%
Employee lay offs	11.11%	34.29%	-23.17%	11.11%	42.31%	-31.20%	34.29%	44.08%	-9.79%
Closing your business temporarily	55.56%	51.43%	4.13%	55.56%	38.46%	17.09%	51.43%	40.79%	10.64%
Closing your business permanently	11.11%	11.43%	-0.32%	11.11%	10.26%	0.85%	11.43%	13.68%	-2.26%
Unable to pay staff wages	22.22%	20.00%	2.22%	22.22%	20.51%	1.71%	20.00%	26.97%	-6.97%
Unable to pay staff sick leave	0.00%	2.86%	-2.86%	0.00%	3.85%	-3.85%	2.86%	10.26%	-7.41%
Unable to open for the summer season	66.67%	62.86%	3.81%	66.67%	38.46%	28.21%	62.86%	33.16%	29.70%
Insurmountable debt levels	0.00%	5.71%	-5.71%	0.00%	10.26%	-10.26%	5.71%	22.89%	-17.18%
Bankruptcy	0.00%	0.00%	0.00%	0.00%	5.13%	-5.13%	0.00%	8.55%	-8.55%
Significant loss of cash flow	77.78%	74.29%	3.49%	77.78%	76.92%	0.85%	74.29%	76.84%	-2.56%
Unable to cross the US border in order to open by business in Ontario	0.00%	0.00%	0.00%	0.00%	1.28%	-1.28%	0.00%	6.97%	-6.97%
Unsure who has the authority to grant me permission to re-open	11.11%	11.43%	-0.32%	11.11%	14.10%	-2.99%	11.43%	13.68%	-2.26%
Other	0.00%	17.14%	-17.14%	0.00%	8.97%	-8.97%	17.14%	17.24%	-0.09%

Please indicate which types of COVID-19 related aid you have received to date. Select all that apply.	RTO6 Arts	TIAO Arts	Difference	RTO6 Arts	RTO6	Difference	TIAO Arts	TIAO	Difference
10% wage subsidy	22.22%	14.29%	7.94%	22.22%	12.82%	9.40%	14.29%	10.00%	4.29%
75% wage subsidy	22.22%	31.43%	-9.21%	22.22%	37.18%	-14.96%	31.43%	29.74%	1.69%
\$40,000 Interest free loan	22.22%	25.71%	-3.49%	22.22%	42.31%	-20.09%	25.71%	43.29%	-17.58%
Employment Insurance (EI)	0.00%	2.86%	-2.86%	0.00%	3.85%	-3.85%	2.86%	3.03%	-0.17%
Canada Emergency Response Benefit (CERB)	11.11%	34.29%	-23.17%	11.11%	26.92%	-15.81%	34.29%	34.47%	-0.19%
I do not qualify for any of the COVID-19 aid	33.33%	17.14%	16.19%	33.33%	15.38%	17.95%	17.14%	13.82%	3.33%
N/A	44.44%	20.00%	24.44%	44.44%	17.95%	26.50%	20.00%	10.79%	9.21%
Other	22.22%	14.29%	7.94%	22.22%	8.97%	13.25%	14.29%	8.68%	5.60%

Has your Landlord applied for the Ontario-Canada Emergency Commercial Rent Assistance (OCERCA) program?	RTO6 Arts	TIAO Arts	Difference	RTO6 Arts	RTO6	Difference	TIAO Arts	TIAO	Difference
Yes	11.11%	8.57%	2.54%	11.11%	11.39%	-0.28%	8.57%	8.22%	0.35%
No	0.00%	14.29%	-14.29%	0.00%	16.46%	-16.46%	14.29%	15.52%	-1.23%
I do not qualify	11.11%	11.43%	-0.32%	11.11%	15.19%	-4.08%	11.43%	13.79%	-2.36%
I do not have a commercial lease	55.56%	45.71%	9.84%	55.56%	44.30%	11.25%	45.71%	53.45%	-7.73%
Other	22.22%	20.00%	2.22%	22.22%	12.66%	9.56%	20.00%	9.02%	10.98%

Please indicate what percentage of your workforce you were able to sustain with the Canadian Emergency Wage Subsidy (CEWS).	RTO6 Arts	TIAO Arts	Difference	RTO6 Arts	RTO6	Difference	TIAO Arts	TIAO	Difference
1-10%	0.00%	2.86%	-2.86%	0.00%	11.54%	-11.54%	2.86%	11.84%	-8.98%
11-20%	0.00%	0.00%	0.00%	0.00%	2.56%	-2.56%	0.00%	3.29%	-3.29%
21-30%	0.00%	0.00%	0.00%	0.00%	6.41%	-6.41%	0.00%	4.21%	-4.21%
31-40%	0.00%	5.71%	-5.71%	0.00%	3.85%	-3.85%	5.71%	2.11%	3.61%
41-50%	0.00%	5.71%	-5.71%	0.00%	1.28%	-1.28%	5.71%	3.03%	2.69%
51-60%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	1.71%	-1.71%
61-70%	11.11%	2.86%	8.25%	11.11%	6.41%	4.70%	2.86%	2.50%	0.36%
71-80%	11.11%	5.71%	5.40%	11.11%	3.85%	7.26%	5.71%	2.11%	3.61%
81-90%	0.00%	0.00%	0.00%	0.00%	1.28%	-1.28%	0.00%	1.84%	-1.84%
91-100%	0.00%	8.57%	-8.57%	0.00%	10.26%	-10.26%	8.57%	5.79%	2.78%
My application was not successful	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.66%	-0.66%
I did not apply because I do not qualify	22.22%	20.00%	2.22%	22.22%	24.36%	-2.14%	20.00%	24.74%	-4.74%
N/A	55.56%	42.86%	12.70%	55.56%	23.08%	32.48%	42.86%	26.32%	16.54%
Other	0.00%	5.71%	-5.71%	0.00%	5.13%	-5.13%	5.71%	9.87%	-4.15%

What other forms of aid/resources do you require during COVID-19? Select all that apply.	RTO6 Arts	TIAO Arts	Difference	RTO6 Arts	RTO6	Difference	TIAO Arts	TIAO	Difference
Grants to cover the infrastructure costs and PPE required for re-opening	33.33%	40.00%	-6.67%	33.33%	46.15%	-12.82%	40.00%	43.03%	-3.03%
Greater access/eligibility to the Canadian Emergency Commercial Rent Assistance	0.00%	5.71%	-5.71%	0.00%	11.54%	-11.54%	5.71%	10.79%	-5.08%
Increased access to interest free loans	0.00%	17.14%	-17.14%	0.00%	24.36%	-24.36%	17.14%	30.92%	-13.78%
Increased access to direct financial aid	0.00%	22.86%	-22.86%	0.00%	25.64%	-25.64%	22.86%	36.58%	-13.72%
Debt forgiveness	0.00%	8.57%	-8.57%	0.00%	21.79%	-21.79%	8.57%	33.95%	-25.38%
Information on when and how you will be able to re-open your business	55.56%	37.14%	18.41%	55.56%	43.59%	11.97%	37.14%	32.76%	4.38%
Continued and extended access to the Canadian Emergency Wage Subsidy (CEWS)	22.22%	25.71%	-3.49%	22.22%	34.62%	-12.39%	25.71%	37.76%	-12.05%
Information on when and how the border will re-open to the US	0.00%	2.86%	-2.86%	0.00%	8.97%	-8.97%	2.86%	28.82%	-25.96%
None	22.22%	17.14%	5.08%	22.22%	10.26%	11.97%	17.14%	7.63%	9.51%
N/A	11.11%	5.71%	5.40%	11.11%	11.54%	-0.43%	5.71%	6.84%	-1.13%
Other	0.00%	14.29%	-14.29%	0.00%	8.97%	-8.97%	14.29%	12.76%	1.52%

Is the current COVID-19 government aid sufficient to ensure that your tourism operation will remain economically viable?	RTO6 Arts	TIAO Arts	Difference	RTO6 Arts	RTO6	Difference	TIAO Arts	TIAO	Difference
Yes	22.22%	17.65%	4.58%	22.22%	20.51%	1.71%	17.65%	13.49%	4.15%
No	11.11%	44.12%	-33.01%	11.11%	47.44%	-36.32%	44.12%	56.08%	-11.97%
N/A	44.44%	17.65%	26.80%	44.44%	20.51%	23.93%	17.65%	15.74%	1.91%
Other	22.22%	20.59%	1.63%	22.22%	11.54%	10.68%	20.59%	14.68%	5.91%

\*Please note: RTO6 Arts sector received 9 responses VS TIAO Arts sector's 35 responses

\*Please note: RTO6 Arts sector received 9 responses VS RTO6's 78 responses

\*Please note: TIAO Arts sector received 35 responses VS TIAO's 760 responses





TIAO Survey #6 Questions	RTO6 Culture/Heritage VS TIAO Culture/Heritage*			RTO6 Culture/Heritage VS RTO6 All Sectors*			TIAO Culture/Heritage VS TIAO All Sectors		
What is the current status of your tourism business or operation?	RTO6 Culture/H heritage	TIAO Culture/Heritage	Difference	RTO6 Culture/H heritage	RTO6	Difference	TIAO Culture/H heritage	TIAO	Difference
Temporarily closed	85.71%	68.75%	16.96%	85.71%	41.77%	43.94%	68.75%	38.95%	29.80%
Permanently closed	0.00%	0.00%	0.00%	0.00%	1.27%	-1.27%	0.00%	1.32%	-1.32%
Preparing to re-open for Stage 2 on Friday, June 12 at 12:01 a.m	0.00%	12.50%	-12.50%	0.00%	2.53%	-2.53%	12.50%	12.76%	-0.26%
Re-opened after closing	0.00%	3.13%	-3.13%	0.00%	22.78%	-22.78%	3.13%	14.74%	-11.61%
Open	0.00%	0.00%	0.00%	0.00%	20.25%	-20.25%	0.00%	14.47%	-14.47%
Other	14.29%	15.63%	-1.34%	14.29%	11.39%	2.89%	15.63%	17.76%	-2.14%

What are the considerations and questions you are fielding from potential visitors to your business. Select all that apply.	RTO6 Culture/H heritage	TIAO Culture/Heritage	Difference	RTO6 Culture/H heritage	RTO6	Difference	TIAO Culture/H heritage	TIAO	Difference
Questions around physical distancing	0.00%	46.88%	-46.88%	0.00%	47.44%	-47.44%	46.88%	38.95%	7.93%
Questions around new cleaning protocol	0.00%	37.50%	-37.50%	0.00%	34.62%	-34.62%	37.50%	35.26%	2.24%
Questions around new staff procedures	0.00%	40.50%	-40.50%	0.00%	37.13%	-20.51%	37.50%	19.47%	18.03%
Questions around limits to capacity	0.00%	43.75%	-43.75%	0.00%	43.59%	-43.59%	43.75%	42.50%	1.25%
Questions around activities that are permitted or restricted	0.00%	46.88%	-46.88%	0.00%	46.15%	-46.15%	46.88%	47.24%	-0.36%
General questions or comments about COVID-19	0.00%	15.63%	-15.63%	0.00%	17.95%	-17.95%	15.63%	23.55%	-7.93%
My tourism business/operation is not open	71.43%	43.75%	27.68%	71.43%	24.36%	47.07%	43.75%	28.29%	15.46%
None	14.29%	12.50%	1.79%	14.29%	5.13%	9.16%	12.50%	4.61%	7.89%
N/A	0.00%	0.00%	0.00%	0.00%	1.28%	-1.28%	0.00%	3.16%	-3.16%
Other	14.29%	12.50%	1.79%	14.29%	10.26%	4.03%	12.50%	16.97%	-4.47%

Please indicate the risk your tourism business is facing presently. Select all that apply.	RTO6 Culture/H heritage	TIAO Culture/Heritage	Difference	RTO6 Culture/H heritage	RTO6	Difference	TIAO Culture/H heritage	TIAO	Difference
Unable to pay commercial rent or mortgage	14.29%	9.38%	4.91%	14.29%	16.67%	-2.38%	9.38%	24.08%	-14.70%
Unable to pay commercial utilities	0.00%	15.63%	-15.63%	0.00%	12.82%	-12.82%	15.63%	19.61%	-3.98%
Employee lay offs	85.71%	50.00%	35.71%	85.71%	42.31%	43.41%	50.00%	44.08%	5.92%
Closing your business temporarily	71.43%	59.38%	12.05%	71.43%	38.46%	32.97%	59.38%	40.79%	18.59%
Closing your business permanently	0.00%	3.13%	-3.13%	0.00%	10.26%	-10.26%	3.13%	13.68%	-10.56%
Unable to pay staff wages	28.57%	21.88%	6.70%	28.57%	20.51%	8.06%	21.88%	26.97%	-5.10%
Unable to pay staff sick leave	14.29%	6.25%	8.04%	14.29%	3.85%	10.44%	6.25%	10.26%	-4.01%
Unable to open for the summer season	71.43%	53.13%	18.30%	71.43%	38.46%	32.97%	53.13%	33.16%	19.97%
Insurmountable debt levels	0.00%	9.38%	-9.38%	0.00%	10.26%	-10.26%	9.38%	22.89%	-13.52%
Bankruptcy	0.00%	0.00%	0.00%	0.00%	5.13%	-5.13%	0.00%	8.55%	-8.55%
Significant loss of cash flow	100.00%	75.00%	25.00%	100.00%	76.92%	23.08%	75.00%	76.84%	-1.84%
Unable to cross the US border in order to open by business in Ontario	0.00%	6.25%	-6.25%	0.00%	1.28%	-1.28%	6.25%	6.97%	-0.72%
Unsure who has the authority to grant me permission to re-open	14.29%	18.75%	-4.46%	14.29%	14.10%	0.18%	18.75%	13.68%	5.07%
Other	14.29%	12.50%	1.79%	14.29%	8.97%	5.31%	12.50%	17.24%	-4.74%

Please indicate which types of COVID-19 related aid you have received to date. Select all that apply.	RTO6 Culture/H heritage	TIAO Culture/Heritage	Difference	RTO6 Culture/H heritage	RTO6	Difference	TIAO Culture/H heritage	TIAO	Difference
10% wage subsidy	28.57%	12.50%	16.07%	28.57%	12.82%	15.75%	12.50%	10.00%	2.50%
75% wage subsidy	0.00%	3.13%	-3.13%	0.00%	37.18%	-5.68%	40.63%	29.74%	10.89%
\$40,000 interest free loan	28.57%	31.25%	-2.68%	28.57%	42.31%	-13.74%	31.25%	43.29%	-12.04%
Employment Insurance (EI)	0.00%	3.13%	-3.13%	0.00%	3.85%	-3.85%	3.13%	3.03%	0.10%
Canada Emergency Response Benefit (CERB)	42.86%	12.50%	30.36%	42.86%	26.92%	15.93%	12.50%	34.47%	-21.97%
I do not qualify for any of the COVID-19 aid	0.00%	15.63%	-15.63%	0.00%	15.38%	-15.38%	15.63%	13.82%	1.81%
N/A	14.29%	18.75%	-4.46%	14.29%	17.95%	-3.66%	18.75%	10.79%	7.96%
Other	14.29%	12.50%	1.79%	14.29%	8.97%	5.31%	12.50%	8.68%	3.82%

Has your Landlord applied for the Ontario-Canada Emergency Commercial Rent Assistance (OCERCA) program?	RTO6 Culture/H heritage	TIAO Culture/Heritage	Difference	RTO6 Culture/H heritage	RTO6	Difference	TIAO Culture/H heritage	TIAO	Difference
Yes	0.00%	6.25%	-6.25%	0.00%	11.39%	-11.39%	6.25%	8.22%	-1.97%
No	0.00%	21.88%	-21.88%	0.00%	16.46%	-16.46%	21.88%	15.52%	6.36%
I do not qualify	0.00%	12.50%	-12.50%	0.00%	15.19%	-15.19%	12.50%	13.79%	-1.29%
I do not have a commercial lease	71.43%	43.75%	27.68%	71.43%	44.30%	27.12%	43.75%	53.45%	-9.70%
Other	28.57%	15.63%	12.95%	28.57%	12.66%	15.91%	15.63%	9.02%	6.61%

Please indicate what percentage of you workforce you were able to sustain with the Canadian Emergency Wage Subsidy (CEWS).	RTO6 Culture/H heritage	TIAO Culture/Heritage	Difference	RTO6 Culture/H heritage	RTO6	Difference	TIAO Culture/H heritage	TIAO	Difference
1-10%	0.00%	6.25%	-6.25%	0.00%	11.54%	-11.54%	6.25%	11.84%	-5.59%
11-20%	0.00%	3.13%	-3.13%	0.00%	2.56%	-2.56%	3.13%	3.29%	-0.16%
21-30%	0.00%	0.00%	0.00%	0.00%	6.41%	-6.41%	0.00%	4.21%	-4.21%
31-40%	0.00%	3.13%	-3.13%	0.00%	3.85%	-3.85%	3.13%	2.11%	1.02%
41-50%	0.00%	3.13%	-3.13%	0.00%	1.28%	-1.28%	3.13%	3.03%	0.10%
51-60%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	1.71%	-1.71%
61-70%	14.29%	3.13%	11.16%	14.29%	6.41%	7.88%	3.13%	2.50%	0.63%
71-80%	0.00%	0.00%	0.00%	0.00%	3.85%	-3.85%	0.00%	2.11%	-2.11%
81-90%	0.00%	3.13%	-3.13%	0.00%	1.28%	-1.28%	3.13%	1.84%	1.28%
91-100%	28.57%	31.25%	-2.68%	28.57%	10.26%	18.32%	31.25%	5.79%	25.46%
My application was not successful	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.66%	-0.66%
I did not apply because I do not qualify	28.57%	25.00%	3.57%	28.57%	24.36%	4.21%	25.00%	24.74%	0.26%
N/A	28.57%	18.75%	9.82%	28.57%	23.08%	5.49%	18.75%	26.32%	-7.57%
Other	0.00%	3.13%	-3.13%	0.00%	5.13%	-5.13%	3.13%	9.87%	-6.74%

What other forms of aid/resources do you require during COVID-19? Select all that apply.	RTO6 Culture/H heritage	TIAO Culture/Heritage	Difference	RTO6 Culture/H heritage	RTO6	Difference	TIAO Culture/H heritage	TIAO	Difference
Grants to cover the infrastructure costs and PPE required for re-opening	100.00%	65.63%	34.38%	100.00%	46.15%	53.85%	65.63%	43.03%	22.60%
Greater access/eligibility to the Canadian Emergency Commercial Rent Assistance	14.29%	9.38%	4.91%	14.29%	11.54%	2.75%	9.38%	10.79%	-1.41%
Increased access to interest free loans	0.00%	6.25%	-6.25%	0.00%	24.36%	-24.36%	6.25%	30.92%	-24.67%
Increased access to direct financial aid	71.43%	40.63%	30.80%	71.43%	25.64%	45.79%	40.63%	36.58%	4.05%
Debt forgiveness	0.00%	21.88%	-21.88%	0.00%	21.79%	-21.79%	21.88%	33.95%	-12.07%
Information on when and how you will be able to re-open your business	71.43%	62.50%	8.93%	71.43%	43.59%	27.84%	62.50%	32.76%	29.74%
Continued and extended access to the Canadian Emergency Wage Subsidy (CEWS)	57.14%	50.00%	7.14%	57.14%	34.62%	22.53%	50.00%	37.76%	12.24%
Information on when and how the border will re-open to the US	0.00%	9.38%	-9.38%	0.00%	8.97%	-8.97%	9.38%	28.82%	-19.44%
None	0.00%	6.25%	-6.25%	0.00%	10.26%	-10.26%	6.25%	7.63%	-1.38%
N/A	0.00%	6.25%	-6.25%	0.00%	11.54%	-11.54%	6.25%	6.84%	-0.59%
Other	28.57%	9.38%	19.20%	28.57%	8.97%	19.60%	9.38%	12.76%	-3.39%

Is the current COVID-19 government aid sufficient to ensure that your tourism operation will remain economically viable?	RTO6 Culture/H heritage	TIAO Culture/Heritage	Difference	RTO6 Culture/H heritage	RTO6	Difference	TIAO Culture/H heritage	TIAO	Difference
Yes	14.29%	21.88%	-7.59%	14.29%	20.51%	-6.23%	21.88%	13.49%	8.38%
No	57.14%	37.50%	19.64%	57.14%	47.44%	9.71%	37.50%	56.08%	-18.58%
N/A	14.29%	31.25%	-16.96%	14.29%	20.51%	-6.23%	31.25%	15.74%	15.51%
Other	14.29%	9.38%	4.91%	14.29%	11.54%	2.75%	9.38%	14.68%	-5.31%

\*Please note: RTO6 Culture/Heritage sector received 7 responses VS TIAO Culture/Heritage sector's 32 responses

\*Please note: RTO6 Culture/Heritage sector received 7 responses VS RTO6's 78 responses

\*Please note: TIAO Culture/Heritage sector received 32 responses VS TIAO's 760 responses

