## Visitor Research Program

# Analysis of Visitors Who Reside Within York Region 

## Postal Codes Collected Between 2017-2019

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Understanding your customer helps you make informed decisions on your product offerings and how you can market effectively to your ideal guest.

Central Counties Visitor Research Program will be able to provide you with a deeper understanding of your customers and valuable information to improve your marketing ROI, identify partnerships, and grow your business.

To take advantage of our program, collect your customer postal codes and the city/town they live in and provide the spreadsheet to Central Counties Tourism. We will run your postal data through our Environics research program to provide information to you about:

- Where your visitors/guests/customers/members are coming from;
- How far they are driving;
- What cities contain the most people in your target audience; and
- A profile of your top five target audience, including media usage and psycho-graphics.

The data you receive will arrive in an easy to read template that will highlight who your customers are, what recreational activities interest them, what type of food and drink they are interested in, where hotspots of people interested in your product may be, and even how they like to receive information about your product.

Tips to read this document:

- Numbers that appear in RED font and in RED boxes indicate over indexed ${ }^{1}$ by $>10$
- Numbers that appear in BLUE font and in BLUE boxes indicate under indexed ${ }^{1}$ by $<10$
- Report 1: Executive Report.
- Report 2: Ranking Areas for Customers: Rank areas based on the presence of your customers.
- Report 3: Distance Decay: The distribution of your customers around your location.
- Report 4: Ranking Standard Areas: Ranking Areas for a Target Group - Rank areas based on the presence of your top five Prizm profiles.
- Report 5: Top five Prizm Profile descriptions
- Appendix: Additional Ranking Variables (e.g., Internet/Social Media usage, leisure/travel, F\&B, Social Values,...)
- Count: the number of your target group
- \% (Count/Total x 100): \% of the target group that exhibits a characteristic or behaviour
- Base Count: number of households found in the market for the given variable
- Base \% (Base Count/Total x 100): \% composition of the benchmark (referred to as base)
- Penetration Rate (\% pen) (Count/Base Count x 100): describes the \% of the target group that exhibit that characteristic or behaviour in the overall total. A key metric to look at when assessing the segment composition of your geography
- ${ }^{1}$ Index (\%/Base\% x 100): measures if the variable in the target group is underrepresented or over represented when compared to the average of the area being studied, the benchmark. For example, an index of 110 means that there is a $10 \%$ higher concentration of that specific variable within your audience than the average. An index of 100 is the average for the area.


Report 1: Executive Report

## Demographic Snapshot


60.1\%

Are Visible Minority Presence (111)


4 People+
48.2\% of HHs have 3 or more people at Home
(125)

Couples with Children at Home (111)

65.3\%

Of Visitors travelled within 40 Km

49.9\%

Born outside of Canada
(104)

\$141,376
Average Household Income (103)

## 14\%

Work in Sales \&
Service (104) \& $12.8 \%$ in Business/Finance (109)

Top Ten Forward Sortation Areas (FSAs)

| Name | Count |  | Name |
| :---: | :---: | :---: | :---: |
| L6A (Vaughan, ON) | 122,298 | Vaughan, ON (CY) | 313,757 |
| L4H (Woodbridge, ON) | 94,594 | Richmond Hill, ON (T) | 122,316 |
| L4J (Thornhill, ON) | 45,665 | Markham, ON (CY) | 119,145 |
| L4E (Richmond Hill, ON) | 43,093 | Newmarket, ON (T) | 41,697 |
| L4C (Richmond Hill, ON) | 39,884 | Aurora, ON (T) | 29,049 |
| L4L (Woodbridge, ON) | 35,392 | King, ON (TP) | 17,978 |
| L4G (Aurora, ON) | 29,049 | Whitchurch-Stouffville, ON (T) | 17,537 |
| L3X (Newmarket, ON) | 28,688 | Georgina, ON (T) | 13,401 |
| L6C (Markham, ON) | 23,868 | East Gwillimbury, ON (T) | 10,880 |
| L3T (Thornhill, ON) | 21,814 | Toronto, ON (C) | 258 |

## (1) Social Media Highlights



FACEBOOK
$78.2 \%$ currently use Index: 103

Top Activities (Daily)



## TWITTER

$38.2 \%$ currently use Index:116

Top Activities (Daily)


INSTAGRAM
46.4\% currently use Index: 109

Top Activities (Daily)



LINKEDIN
$58.5 \%$ currently use Index: 109

Top Activities (Weekly)


## $\rightarrow$ YOUTUBE

$76.6 \%$ currently use Index:103

Top Activities (Daily)


Customer Benchmark


SNAPCHAT
$14.9 \%$ currently use Index: 109

Top Activities (Weekly)


68.0\% currently use Index: 112

Top Activities (Daily)


国 Oustomer Benchmark

Demographics | Population \& Households

MEDIAN MAINTAINER AGE
49
Index: 90

HOUSEHOLD SIZE


MARITAL STATUS

64.8\%

Index:106

Married/Common-Law

POPULATION BY AGE

|  | $\%$ | Index |
| :--- | ---: | ---: |
| 0 to 4 | 6.8 | 139 |
| 5 to 9 | 7.7 | 140 |
| 10 to 14 | 7.5 | 126 |
| 15 to 19 | 6.9 | 104 |
| 20 to 24 | 6.0 | 92 |
| 25 to 29 | 5.7 | 87 |
| 30 to 34 | 6.7 | 104 |
| 35 to 39 | 8.0 | 130 |
| 40 to 44 | 8.2 | 131 |
| 45 to 49 | 8.2 | 114 |
| 50 to 54 | 7.3 | 96 |
| 55 to 59 | 6.0 | 79 |
| 60 to 64 | 4.5 | 70 |
| 65 to 69 | 3.4 | 66 |
| 70 to 74 | 2.9 | 68 |
| 75 to 79 | 1.8 | 66 |
| 80 to 84 | 1.3 | 62 |
| $85+$ | 1.1 | 56 |

## FAMILY STATUS*


64.1\%

Index: 111

Couples With Children At Home

AGE OF CHILDREN AT HOME


Benchmark:York Region Boundary

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Demographics | Housing \& Income
Customers:York 2017-2019 All Postal Codes: QTY

TENURE


AVERAGE HOUSEHOLD INCOME
HOUSEHOLD INCOME DISTRIBUTION


Demographics | Education \& Employment
Customers:York 2017-2019 All Postal Codes: QTY

EDUCATION


University Degree

## LABOUR FORCE PARTICIPATION


68.7\%

Index: 108

Participation Rate

METHOD OF TRAVEL TO WORK: TOP 2*


Travel to work by Car (as Driver)

EDUCATIONAL ATTAINMENT


Benchmark:York Region Boundary
*Ranked by percent composition

OCCUPATIONS: TOP 5*


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## Demographics | Diversity

Customers:York 2017-2019 All Postal Codes: QTY

VISIBLE MINORITY PRESENCE

60.1\%

Index: 111

Belong to a visible minority group

NON-OFFICIAL LANGUAGE

5.3\%

Index: 94

No knowledge of English or French

IMMIGRATION

49.9\%

Index: 104

PERIOD OF IMMIGRATION*

2001 to 2005
\% Comp: 7.1 Index: 121

VISIBLE MINORITY STATUS: TOP 5**
LANGUAGES SPOKEN AT HOME: TOP 5**


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[^1]**Ranked by percent composition

| Index Colours: | $<80$ | $80-110$ | $110+$ |
| :--- | :--- | :--- | :--- |

Customers:York 2017-2019 All Postal Codes: QTY

## HOUSEHOLD CHARACTERISTICS

|  | \% | Base \% | Index |
| :---: | :---: | :---: | :---: |
| Age of Household Maintainer |  |  |  |
| 15 to 24 | 0.52 | 0.74 | 70 |
| 25 to 34 | 12.34 | 10.09 | 122 |
| 35 to 44 | 25.78 | 17.30 | 149 |
| 45 to 54 | 27.99 | 23.78 | 118 |
| 55 to 64 | 18.70 | 23.13 | 81 |
| 65 to 74 | 9.22 | 14.97 | 62 |
| 75 or Oder | 5.45 | 9.98 | 55 |
| Size of Household |  |  |  |
| 1 Person | 10.17 | 14.85 | 69 |
| 2 Persons | 20.62 | 26.34 | 78 |
| 3 Persons | 21.07 | 20.17 | 104 |
| 4 Persons | 29.04 | 23.37 | 124 |
| 5 or Mbre Persons | 19.11 | 15.27 | 125 |
| Household Type |  |  |  |
| Total Family Households | 88.34 | 83.02 | 106 |
| One-Family Households | 81.91 | 77.67 | 105 |
| Multiple-Family Households | 6.44 | 5.35 | 120 |
| Non-Family Households | 11.66 | 16.98 | 69 |
| One-Person Households | 10.23 | 15.02 | 68 |
| Two-Or-Mbre-Person Households | 1.43 | 1.96 | 73 |
| Marital Status |  |  |  |
| Married Or Living With A Common-Law Partner | 64.82 | 60.98 | 106 |
| Single (Never Legally Married) | 25.42 | 27.44 | 93 |
| Separated | 2.21 | 2.34 | 94 |
| Divorced | 3.86 | 4.52 | 85 |
| Widowed | 3.69 | 4.72 | 78 |
| Children at Home |  |  |  |
| Percent: Households with Children at Home | 67.93 | 59.44 | 114 |
| Age of Children at Home |  |  |  |
| 0 to 4 | 17.17 | 13.17 | 130 |
| 5 to 9 | 19.48 | 15.13 | 129 |
| 10 to 14 | 18.54 | 16.31 | 114 |
| 15 to 19 | 16.12 | 17.33 | 93 |
| 20 to 24 | 13.04 | 15.83 | 82 |
| 25 and over | 15.66 | 22.23 | 70 |

## DWELUNGCHARACTERISTICS

|  | \% | Base \% | Index |
| :---: | :---: | :---: | :---: |
| Housing Tenure |  |  |  |
| Omed | 89.10 | 85.30 | 104 |
| Rented | 10.91 | 14.69 | 74 |
| Band Housing | 0.00 | 0.00 | 0 |
| Housing Type |  |  |  |
| Houses | 90.67 | 82.35 | 110 |
| Single-Detached House | 61.66 | 63.10 | 98 |
| Semi-Detached House | 11.47 | 6.35 | 181 |
| Row House | 17.55 | 12.91 | 136 |
| Apartments | 9.29 | 17.51 | 53 |
| High-rise ( $5+$ Floors) | 5.93 | 10.37 | 57 |
| Low-rise (<5 Floors) | 1.72 | 3.25 | 53 |
| Detached Duplex | 1.64 | 3.89 | 42 |
| Other Dwelling Types | 0.04 | 0.13 | 27 |
| Housing Period of Construction |  |  |  |
| Before 1961 | 1.19 | 5.71 | 21 |
| 1961-1980 | 2.69 | 13.72 | 20 |
| 1981-1990 | 3.81 | 18.00 | 21 |
| 1991-2000 | 14.52 | 18.92 | 77 |
| 2001-2005 | 18.29 | 14.30 | 128 |
| 2006-2010 | 30.28 | 12.92 | 234 |
| 2011-2016 | 22.06 | 10.80 | 204 |
| After 2016 | 7.16 | 5.64 | 127 |

Benchmark:York Region Boundar

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| Index Colours: | $<80$ | $80-110$ | $110+$ |
| :--- | :---: | :---: | :---: |

## Opticks Social | Social Media Activities

Customer: York 2017-2019 All Postal Codes: QTY


| Index Colours: | $<80$ | $80-110$ | $110+$ |
| :--- | :--- | :--- | :--- |

## Opticks Social | Social Media Usage

FRIENDS IN ALL SM NETWORKS

REASONS TO FOLLOW BRANDS USING SOCIAL MEDIA


Benchmark:York Region Boundary

Chosen and ranked by percent composition

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| Index Colours: | $<80$ | $80-110$ | $110+$ |
| :--- | :--- | :--- | :--- |

## Opticks Social | Purchases and Future Usage

Customer: York 2017-2019 All Postal Codes: QTY

SOCIAL MEDIA PURCHASES - SEEK SUGGESTIONS/RECOMMENDATIONS WHEN CONSIDERING: (Top 4)
Vacation

USAGE EXPECTATIONS (Increase in the next yr)


Benchmark: York Region Boundary

Chosen and ranked by percent composition
Note: N/A values are displayed if variables do not meet criteria
(!)Indicates variables with low sample size. Please analyze with discretion

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## Opticks Social | Social Media Attitudes

Customer:York 2017-2019 All Postal Codes: QTY
Use SM to stay connected with personal contacts
\% Comp 49.3 Index 108

## Behavioural | Media Overview

Customers: York 2017-2019 All Postal Codes: QTY


| $\square$ TELEVISION | Viewers: $88.2 \%$ <br> Index: 101 |
| :---: | :---: |
| 159 Minutes/Day* $^{\text {Index: } 95}$ |  |

Top Program Types**


NEWSPAPER $\quad$ Readers: $15.7 \%$
Index: 70
0.6 Hours Week*

Index: 60
Top Sections Read**


## DIRECT/OUTDOOR

17 Min/Day commuting one-way by car* Index: 115

Top DM Formats Used**


Benchmark: York Region Boundary
*Consumption values based to Household Population 12+
**Chosen from index ranking with minimum 5\% composition

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| IndexColours: | $<80$ | $80-110$ | $110+$ |
| :--- | :--- | :--- | :--- |

Customers: York 2017-2019 All Postal Codes: QTY

| TELEVISION |  |  |  |
| :---: | :---: | :---: | :---: |
|  | \% | Base \% | Index |
| Viewership |  |  |  |
| Heavy | 8.71 | 12.21 | 71 |
| Medium/Heavy | 14.62 | 15.85 | 92 |
| Medium | 16.58 | 17.50 | 95 |
| Medium/Light | 24.63 | 20.61 | 120 |
| Light | 23.62 | 21.09 | 112 |
| Top Program Types (Watch in Typical Week)* |  |  |  |
| Cartoons | 15.74 | 10.72 | 147 |
| Children's programs | 10.48 | 7.98 | 131 |
| Basketball (when in season) | 24.53 | 19.66 | 125 |
| Soccer | 11.09 | 8.84 | 125 |
| Game shows | 16.81 | 15.78 | 107 |
| Hockey (When in season) | 24.32 | 22.92 | 106 |
| Baseball (when in season) | 16.46 | 16.28 | 101 |
| Mbming local news | 17.68 | 17.46 | 101 |
| Mbvies | 46.77 | 46.18 | 101 |
| Contest shows | 14.27 | 14.20 | 100 |
| Home renovation/decoration shows | 23.20 | 23.31 | 100 |
| Cooking programs | 20.74 | 20.92 | 99 |
| News/current affairs | 25.11 | 25.40 | 99 |
| Situation comedies | 24.63 | 24.81 | 99 |
| Sci-Fi/fantasy/comic book shows | 13.31 | 13.55 | 98 |

RADIO

| Listenership | $\%$ | Base $\%$ | Index |
| :--- | ---: | ---: | ---: |
| Heavy | 9.44 | 13.91 | 68 |
| Medium/Heavy | 20.16 | 21.53 | 94 |
| Medium | 22.16 | 21.60 | 103 |
| Mdium/Light | 25.22 | 21.32 | 118 |
| Light | 23.03 | 21.65 | 106 |
| Top Formats (Weekly Reach)* |  |  |  |
| Ethnic/Multi-cultural | 7.52 | 5.58 | 135 |
| Mainstream Top 40/CHR | 34.37 | 28.05 | 123 |
| Hot Adult Contemporary | 17.00 | 15.02 | 113 |
| Sports | 7.40 | 6.72 | 110 |
| Mbderm/Alternative Rock | 8.59 | 8.99 | 95 |
| Al News | 15.22 | 16.45 | 93 |
| News/Talk | 18.62 | 20.02 | 93 |
| Adult Contemporary | 14.18 | 16.17 | 88 |
| Mainstream Rock | 9.79 | 11.59 | 84 |
| Classic Hits | 10.43 | 13.06 | 80 |
| Multi/Variety/Specialty | 5.89 | 7.49 | 79 |
|  |  |  |  |

## NEWSPAPERS

|  | \% | Base \% | Index |
| :---: | :---: | :---: | :---: |
| Readership - Dailies |  |  |  |
| Heavy | 2.99 | 4.89 | 61 |
| Medium/Heavy | 2.46 | 4.28 | 57 |
| Medium | 2.94 | 4.76 | 62 |
| Medium/Light | 3.44 | 4.11 | 84 |
| Light | 3.90 | 4.56 | 85 |
| Section Read - Dailies* |  |  |  |
| Mbvie \& entertainment | 34.09 | 34.73 | 98 |
| Sports | 30.36 | 30.83 | 98 |
| Classified ads (excl. real estate) | 10.38 | 10.65 | 97 |
| Health | 31.64 | 32.68 | 97 |
| New homes section | 13.88 | 14.96 | 93 |
| Local \& regional news | 49.37 | 54.39 | 91 |
| Food | 27.59 | 30.72 | 90 |
| International news/world section | 43.59 | 48.51 | 90 |
| Fashion/lifestyle | 18.06 | 20.48 | 88 |
| National news | 42.16 | 48.23 | 87 |
| Readership - Community Papers |  |  |  |
| Heavy | 5.38 | 7.13 | 75 |
| Medium/Heavy | 4.52 | 5.98 | 76 |
| Medium | 7.42 | 7.38 | 101 |
| Medium/Light | 4.35 | 5.50 | 79 |
| Light | 8.77 | 7.37 | 119 |

INTERNET

|  | \% | Base \% | Index |
| :---: | :---: | :---: | :---: |
| Usage |  |  |  |
| Heavy | 29.64 | 27.08 | 109 |
| Medium/Heavy | 21.23 | 20.14 | 105 |
| Medium | 17.32 | 16.58 | 104 |
| Medium/Light | 13.55 | 14.13 | 96 |
| Light | 11.83 | 13.82 | 86 |
| Online Social Networks (Used in Past Month) |  |  |  |
| Snapchat | 15.44 | 14.11 | 109 |
| Instagram | 33.11 | 30.66 | 108 |
| Twitter | 15.97 | 15.29 | 104 |
| YouTube | 41.88 | 40.19 | 104 |
| Linkedln | 15.06 | 14.69 | 103 |
| Facebook | 46.49 | 47.35 | 98 |
| Pinterest | 11.34 | 11.77 | 96 |
| Video/photo sharing | 1.49 | 1.90 | 78 |
| Tumblr | 1.24 | 1.64 | 76 |
| Online/Internet dating sites | 1.01 | 1.53 | 66 |
| Top Activities (Past Week) |  |  |  |
| Access celebrity gossip content | 11.59 | 8.49 | 137 |
| Read or look into online magazines | 8.87 | 6.99 | 127 |
| Listen to Internet-only music service (e.g. Spotify) | 27.70 | 22.53 | 123 |
| Listen to a radio broadcast via streaming audio | 11.82 | 9.80 | 121 |
| Access a TV station's website | 9.64 | 8.18 | 118 |
| Share/refer/link friends to a website or an article | 25.88 | 22.12 | 117 |
| Access professional sports content | 20.04 | 17.08 | 117 |
| Watch free streaming music videos | 36.34 | 31.67 | 115 |
| Download music/MP3 files (free or paid) | 17.57 | 15.49 | 113 |
| Consult consumer reviews | 27.48 | 24.30 | 113 |
| Download/print/redeem discount coupon | 12.19 | 10.92 | 112 |
| Participate in an online social network | 61.20 | 55.32 | 111 |
| Access travel content | 14.18 | 12.73 | 111 |
| Enter online contests | 7.08 | 6.41 | 110 |
| Play/download online games | 29.39 | 26.76 | 110 |

DIRECT

|  |  | $\%$ | Base $\%$ |
| :--- | ---: | ---: | ---: |
| Used in Shopping | 30.42 | 26.24 | 116 |
| Direct email offers | 35.49 | 32.40 | 110 |
| General information from the Internet/websites | 40.47 | 37.33 | 108 |
| Oline flyers | 21.03 | 20.62 | 102 |
| Local store catalogues | 5.51 | 5.75 | 96 |
| Mail order | 30.33 | 32.01 | 95 |
| Flyers inserted into a community newspaper | 28.71 | 31.15 | 92 |
| Coupons | 29.07 | 34.90 | 83 |
| Flyers delivered to the door or in the mail | 11.93 | 17.04 | 70 |
| Flyers inserted into a daily newspaper | 29.40 | 26.14 | 112 |
| Opinion of Flyers to Door/By Mail | 38.97 | 3.63 | 101 |
| Very unfavorarable | 17.69 | 18.61 | 95 |
| Somewhat favourable | 13.94 | 16.61 | 84 |
| Somewhat unfavourable |  |  |  |
| Very favourable |  |  |  |

MAGAZINES

|  |  |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| Readership |  | Base $\%$ | Index |  |  |  |
| Heavy | 2.44 | 2.92 | 84 |  |  |  |
| Medium/Heavy | 2.09 | 3.14 | 66 |  |  |  |
| Medium | 1.33 | 2.58 | 52 |  |  |  |
| Medium/Light | 3.24 | 3.46 | 94 |  |  |  |
| Light | 1.35 | 2.14 | 63 |  |  |  |
| Top Magazine Types* | 6.99 | 7.27 | 96 |  |  |  |
| Entertainment/celebrity | 7.54 | 8.99 | 84 |  |  |  |
| Food \& beverage |  |  |  |  |  |  |

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Customers: York 2017-2019 All Postal Codes: QTY

## Top Local Attractions \& Destinations

Theme parks

Indoor amusement centres

13.3\%

Index: 118


Zoos/aquariums 27.4\%

Index: 114

Top Professional Sports
Horse racing
(S) $7.2 \%$
Index: 145

Top Concert \& Theatre Venues

Concerts - Night clubs/bars
15.3\%

Index: 113

Basketball


Hockey


Concerts - Casinos

13.9\%

Index: 100

Soccer


Concerts - Arenas
 33.2\%

Index: 99

Benchmark:York Region Boundary
*Chosen from index ranking with minimum 5\% composition

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Customers: York 2017-2019 All Postal Codes: QTY

## Top Individual Sports

Snowboarding

7.1\%

Index:115

Billiards/pool

$26.5 \%$
Index:108

Racquet sports


Inline skating


## Top Team Sports

| Baseball/softball |  | Soccer |  |
| :---: | :---: | :---: | :---: |
|  | 24.4\% | $\stackrel{0}{7 \%}$ | 20.0\% |
| 1 | Index: 125 | 0 | Index: 121 |

Top Activities
Playing video games
Camping

48.1\%

Index: 111


Top Fitness

Health club activity

$31.8 \%$
Index: 106

Hiking/backpacking


ATV/snowmobiling

10.8\%

Index: 109

Jogging

29.6\%

Index: 105

Fishing/hunting

23.6\%

Index: 109

Home exercise

56.0\%

Index: 102

Customers:York 2017-2019 All Postal Codes: QTY

## Strong Values

|  | Index |
| :--- | ---: |
| Confidence in Advertising | 115 |
| Anomie-Aimlessness | 114 |
| Enthusiasm for Technology | 113 |
| Work Ethic | 113 |
| Racial Fusion | 111 |
| Technology Anxiety | 111 |
| Just Deserts | 110 |
| Personal Optimism | 110 |
| Primacy of the Family | 110 |
| Attraction For Crowds | 110 |

## Descriptions | Top 3 Strong Values

## Confidence in Advertising

Tendency to trust and use advertising as a source of reliable information. Also, a tendency to identify with the fashions and the role models promoted by advertising and the consumer society.

## Anomie-Aimlessness

The feeling of having no goals in life. Experiencing a void of meaning with respect to life in general. A feeling of alienation from society, having the impression of being cut off from what's happening

## Enthusiasm for Technology

Favourable bias toward technology. Tendency to be fascinated with the possibilities offered by modern technology; to believe that technology is the best tool for facing today's world, one that helps us adapt and respond to the demands of daily life. People who are strong on this construct have great confidence that science and technology can better their lives.

## $\zeta$ Weak Values

|  | Index |
| :--- | ---: |
| Fulfilment Through Work | 84 |
| Ecological Concern | 90 |
| Rejection of Orderliness | 92 |
| Personal Control | 93 |
| Ethical Consumerism | 95 |
| Primacy of Environmental Protection | 95 |
| Saving on Principle | 95 |
| Attraction to Nature | 95 |
| Adaptability to Complexity | 96 |
| Skepticism Towards Advertising | 96 |

## Descriptions | Top 3 Weak Values

## Fulfilment Through Work

A need to invest one's professional life with meaning and to find personal fulfillment through one's work. Also, a need to feel that one's work is useful to others and has some social value.

## Ecological Concern

A tendency to believe that today's environmental problems are a result of industrial and personal disregard for the environment. People strong on this construct feel that environmental destruction is unacceptable and reject the notion that job protection or economic advancement should be allowed at the expense of environmental protection. They also reject the idea that any one person is too small to make a contribution to this project

## Rejection of Orderliness

Living with a certain amount of disorder as an expression of oneself. Also, a desire to distance oneself from society's traditional moral code governing good manners and the golden rule in favour of a more informal and relaxed approach to life.

# Top 5 segments represent 64 . $1 \%$ of customers in York Region Boundary 



Rank:
1
Customers:
Customers \%:
192,994
28.17
\% in Benchmark: 15.06
Index
187


Rank:
Customers:
2
79,199
Customers \%:
11.56
\% in Benchmark: $\quad 14.50$
Index


Rank:
3
Customers:
Customers \%:
64,121
9.36
\% in Benchmark:
6.44

Index


Rank:
Customers:
Customers \%:
\% in Benchmark:
5.38

Index


Rank:
Customers: 47,689
Customers \%:
\% in Benchmark:
6.64

Index

One of the wealthier suburban lifestyles, Multiculture-ish is an ethnically diverse segment of middle-aged Asian and South Asian households. Located in and around major cities like Toronto, Calgary and Edmonton, many of these neighbourhoods emerged 20 years ago as new suburban subdivisions. Today, they're slowly being overtaken by urban sprawl and infill developments. Mbre than 40 percent of residents are immigrants, and the rest are typically secondgeneration Canadians who've settled in houses built since 1990. A quarter speak a non-official language, the most common being Mandarin, Cantonese and Punjabi, but residents also disproportionately speak Arabic, Urdu and Russian at home. Multiculture-ish households tend to be large-double the national average for four or more people - and the significant presence of children over the age of 5 influences their preference for family-friendly outings to theme parks, zoos and aquariums. Having completed university and college educations, these adults enjoy upscale incomes-earned fromjobs in management, business and the sciences-that are 50 percent higher than the national average and that allow themto exercise Ostentatious Consumption by purchasing items that symbolize affluence.

The most affluent of the Asian-dominated lifestyles, Asian Sophisticates features well-off and well-educated urban fringe households, nearly half of which came from China, Taiwan or Hong Kong. This segment has a high concentration of residents who speak a non-official language at home, in this case Mandarin or Cantonese. Many of these households are headed by immigrants who arrived in Canada during the last 30 years. Today they live in well-appointed homes and duplexes valued at nearly $\$ 1.4$ million, typically in satellite cities such as Toronto's Richmond Hill and Markham, and Vancouver's Surrey and Coquitlam With many large households and multi-generational families, Asian Sophisticates is filled with teenage and twenty-something children along with their Boomer parents and grandparents. With their university educations, the adults earn impressive incomes as white-collar professionals and managers in business, finance, the arts and, especially, science. Outside of work, these households enjoy active lifestyles, travelling abroad, frequenting concerts and casinos, and getting their exercise from downhill skiing and racquet sports. Believing that their home is an extension of their image (Status Via Home), they buy furnishings and decor items from both retail stores and e-commerce sites.

The middle-aged families of Multicultural Corners create an exceptionally diverse portrait. Mbre than a third of households contain foreign-born residents-fromthe Caribbean, Central America, Europe and Asia-though no one culture dominates. About a fifth of the population speak a non-official language and more than 40 percent identify as visible minorities-including black, Latin American, Arabic and South Asian. Having immigrated to Canada before 2000, these first- and second-generation Canadians have moved beyond gatew ay communities to the urban fringe areas of cities like Toronto, Calgary, Ottaw a and Edmonton. They've turned their moderate educations into upper-middle-class incomes earned fromservice sector and white-collar jobs. They typically own single-detached and row houses suitable for their relatively large families with older children; more than a third of households contain four or more people. And in these busy neighbourhoods where one of the stronger values is Time Stress, residents like to wind down at kid-friendly venues: toy and game stores, amusement parks and casual family restaurants. They also enjoy travelling and tend to stay at all-inclusive resorts and book cultural trips and eco-tours.

With one of the highest percentages of suburban households, Mbdern Suburbia is a magnet for younger and middleaged, diverse families with young children. Many of these acculturated households contain first- and secondgeneration Canadians fromAsia and South Asia who arrived in their 20s and 30s and have recently moved to new suburbs near large cities like Toronto, Edmonton, Calgary, Ottawa and Vancouver. Mbre than half the population identify as visible minorities: Mbre than twice the national average identify as Asian, and more than three times the average identify as South Asian. With their university and college educations, they earn upper-middle-class incomes froma wide range of jobs that afford themnew single-family, semi-detached or row houses. And few segments are more mobile: the number of residents who have moved in the last five years is nearly 70 percent above average. Mbdern Suburbia members have crafted active lifestyles for their relatively large families and participate in many teamsports, including basketball and hockey. For a splurge, they head to kid-friendly venues such as amusement parks, zoos and aquariums, admitting that Attraction for Crowds is among their strongest values.

Enblematic of Canadian's aging society, Mature \& Secure consists of older and mature couples and families aging in place in urban fringe neighbourhoods. Mbre than half the maintainers are over 55 years old. About 80 percent of this segment's households are found in Canada's largest markets: Toronto, Mbntreal, Vancouver, Calgary, Ottaw a and Edmonton. Many contain first- and second-generation Canadians, the immigrants having arrived between 1990 and 2010. And one in eight residents is Jew ish, the highest percentage among all segments and more than 11 times the national average. Well educated with university degrees, those still in the workforce earn upscale incomes from management and white-collar positions in business, finance, science and education. Longtime homeow ners, they live in stylish houses and duplexes built between 1960 and 1990 and valued at over $\$ 800,000$. With a high level of financial security, Mature \& Secure residents tend to own investments, real estate and imported luxury cars. Yet they also express a desire to provide a secure future for their children and grandchildren (Legacy).


Report 2: Ranking Standard Areas (FSA)


Variable Description: York 2017-2019 All Postal Codes- QTY; Normalization Variable is Total Households | About Page: https://en.environicsanalytics.ca/Envision/About/1/2020
Copyright ©2020 Environics Analytics (EA). | © $2006-2020$ TomTom
Additional Sources: Province of Ontario, York Region, Esri, HERE, Garmin, FAO, METI/NASA, USGS, EPA, NPS, NRCan, Parks Canada, Powered By ESRI
Disclaimer: Scale bar is for reference only.

## Ranking Areas - Std. Geo. | Customers

Customer: York 2017-2019 All Postal Codes: QTY

| Name | Code | Count | $\%$ | Base Count | Base $\%$ | $\%$ Pen | Index |
| :--- | :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| L6A (Vaughan, ON) | L6A | 122,298 | 17.83 | 26,865 | 5.36 | 455.23 | 333 |
| L4H (Woodbridge, ON) | L4H | 94,594 | 13.79 | 21,293 | 4.25 | 444.25 | 325 |
| L4J (Thornhill, ON) | L4J | 45,665 | 6.66 | 27,913 | 5.57 | 163.60 | 120 |
| L4E (Richmond Hill, ON) | L4E | 43,093 | 6.28 | 16,161 | 3.22 | 266.65 | 195 |
| L4C (Richmond Hill, ON) | L4C | 39,884 | 5.81 | 27,167 | 5.42 | 146.81 | 107 |
| L4L (Woodbridge, ON) | L4L | 35,392 | 5.16 | 19,530 | 3.89 | 181.22 | 132 |
| L4G (Aurora, ON) | L4G | 29,049 | 4.23 | 21,145 | 4.22 | 137.38 | 100 |
| L3X (Newmarket, ON) | L3X | 28,688 | 4.18 | 14,526 | 2.90 | 197.49 | 144 |
| L6C (Markham, ON) | L6C | 23,868 | 3.48 | 16,697 | 3.33 | 142.95 | 104 |
| L3T (Thornhill, ON) | L3T | 21,814 | 3.18 | 20,815 | 4.15 | 104.80 | 77 |
| L4S (Richmond Hill, ON) | L4S | 20,839 | 3.04 | 11,360 | 2.27 | 183.44 | 134 |
| L4B (Richmond Hill, ON) | L4B | 18,650 | 2.72 | 14,031 | 2.80 | 132.92 | 97 |
| L4A (Stouffville, ON) | L4A | 17,474 | 2.55 | 16,773 | 3.34 | 104.18 | 76 |
| L3R (Markham, ON) | L3R | 17,437 | 2.54 | 21,323 | 4.25 | 81.78 | 60 |
| L3Y (Newmarket, ON) | L3Y | 16,870 | 2.46 | 17,565 | 3.50 | 96.04 | 70 |
| L6E (Markham, ON) | L6E | 16,208 | 2.36 | 10,944 | 2.18 | 148.10 | 108 |
| L6B (Markham, ON) | L6B | 14,641 | 2.13 | 9,564 | 1.91 | 153.08 | 112 |
| L7B (King City, ON) | LTB | 13,447 | 1.96 | 5,191 | 1.03 | 259.04 | 189 |
| L4K (Concord, ON) | L4K | 12,872 | 1.88 | 5,272 | 1.05 | 244.16 | 178 |
| L3P (Markham, ON) | L3P | 12,855 | 1.87 | 13,166 | 2.63 | 97.64 | 71 |
| L3S (Markham, ON) | L3S | 10,555 | 1.54 | 14,963 | 2.98 | 70.54 | 52 |
| L4P (Keswick, ON) | L4P | 10,063 | 1.47 | 11,227 | 2.24 | 89.63 | 66 |
| LOG (Tottenham, ON) | LOG | 8,144 | 1.19 | 14,645 | 2.92 | 55.61 | 41 |
| L9N (East Gwillimbury, ON) | L9N | 3,404 | 0.50 | 3,555 | 0.71 | 95.75 | 70 |
| L0E (Sutton West, ON) | LOE | 3,338 | 0.49 | 8,452 | 1.69 | 39.49 | 29 |
| LOJ (Kleinburg, ON) | LOJ | 2,726 | 0.40 | 2,031 | 0.41 | 134.22 | 98 |
| L6G (Markham, ON) | L6G | 1,767 | 0.26 | 3,881 | 0.77 | 45.53 | 33 |
| M2H (Willowdale, ON) | M2H | 258 | 0.04 | 9,391 | 1.87 | 2.75 | 2 |
| L7E (Bolton, ON) | L7E | 67 | 0.01 | 11,778 | 2.35 | 0.57 | 0 |
| L3L (Woodbridge, ON) | L3L | 60 | 0.01 | 331 | 0.07 | 18.13 | 13 |
| L3Z (Bradford, ON) | L3Z | 53 | 0.01 | 12,455 | 2.48 | 0.43 | 0 |



Report 3: Distance Decay

## Distance Decay for 2017-2019

| Region | \% Local <br> Visitors <br> (within 40 KM ) | \% Rest of <br> Ontario | \% Other <br> Provinces | \% US Visitors |
| :---: | :---: | :---: | :---: | :---: |
| Durham Visitor | $\mathbf{5 7 . 1 2 \%}$ | $\mathbf{4 1 . 1 2 \%}$ | $\mathbf{1 . 1 2 \%}$ | $\mathbf{0 . 6 4 \%}$ |
| York Visitor | $\mathbf{6 5 . 2 9 \%}$ | $\mathbf{2 7 . 8 4 \%}$ | $\mathbf{2 . 0 8 \%}$ | $\mathbf{4 . 7 9 \%}$ |
| Headwaters <br> Visitor | $\mathbf{6 6 . 9 7 \%}$ | $\mathbf{3 2 . 2 2 \%}$ | $\mathbf{0 . 5 7 \%}$ | $\mathbf{0 . 2 4 \%}$ |
| RTO 6 Visitor | $\mathbf{6 5 . 1 9 \%}$ | $\mathbf{2 8 . 0 8 \%}$ | $\mathbf{2 . 0 5 \%}$ | $\mathbf{4 . 6 8 \%}$ |



Report 4: Ranking Standard Areas (according to top 5 Prizm profiles)

## Ranking Areas - Std. Geo. | Target Group

FSAs that also appear in the Data provided

| Benchmark: York Region Boundary |  |  |  |  |  |  | Over Indexed by >10 |  |  |  | Under Indexed by <10 |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | 08 Multiculture-ish |  |  |  | 03 Asian Sophisticates |  |  |  | 18 Multicultural Corners |  |  |  | 11 Modern Suburbia |  |  |  | 07 Mature \& Secure |  |  |  |
| Name | Code | Base Count | Base \% | Count | \% | \% Pen | Index | Count | \% | \% Pen | Index | Count | \% | \% Pen | Index | Count | \% | \% Pen | Index | Count | \% | \% Pen | Index |
| L6C (Markham, ON) | L6C | 16,697 | 3.33 | 11 | 0.02 | 0.07 | 1 | 10,441 | 18.20 | 62.53 | 547 | 2 | 0.01 | 0.01 | 0 | 14 | 0.06 | 0.08 | 2 | 5 | 0.02 | 0.03 |  |
| L4S (Richmond Hill, ON) | L4S | 11,360 | 2.27 | 681 | 1.18 | 5.99 | 52 | 8,712 | 15.19 | 76.69 | 671 | 468 | 1.68 | 4.12 | 74 | 0 | 0.00 | 0.00 | 0 | 3 | 0.01 | 0.03 |  |
| L3R (Markham, ON) | L3R | 21,323 | 4.25 | 0 | 0.00 | 0.00 | 0 | 8,049 | 14.03 | 37.75 | 330 | 5 | 0.02 | 0.02 | 0 | 0 | 0.00 | 0.00 | 0 | 85 | 0.33 | 0.40 |  |
| L4B (Richmond Hill, ON) | L4B | 14,031 | 2.80 | 0 | 0.00 | 0.00 | 0 | 7,051 | 12.29 | 50.25 | 439 | 2 | 0.01 | 0.01 | 0 | 0 | 0.00 | 0.00 | 0 | 72 | 0.28 | 0.51 | 10 |
| L3P (Markham, ON) | L3P | 13,166 | 2.63 | 211 | 0.37 | 1.60 | 14 | 4,334 | 7.56 | 32.92 | 288 | 238 | 0.85 | 1.81 | 33 | 1 | 0.00 | 0.00 | 0 | 3,318 | 13.01 | 25.20 | 496 |
| L4C (Richmond Hill, ON) | L4C | 27,167 | 5.42 | 1,490 | 2.59 | 5.49 | 48 | 4,233 | 7.38 | 15.58 | 136 | 1,853 | 6.65 | 6.82 | 123 | 0 | 0.00 | 0.00 | 0 | 1,802 | 7.06 | 6.63 | 130 |
| L6E (Markham, ON) | L6E | 10,943 | 2.18 | 2,128 | 3.70 | 19.45 | 170 | 4,086 | 7.12 | 37.34 | 326 | 215 | 0.77 | 1.96 | 35 | 1,135 | 4.95 | 10.37 | 227 | 7 | 0.03 | 0.06 |  |
| L3T (Thornhill, ON) | L3T | 20,815 | 4.15 | 13 | 0.02 | 0.06 | 1 | 3,736 | 6.51 | 17.95 | 157 | 777 | 2.79 | 3.73 | 67 | 0 | 0.00 | 0.00 | 0 | 2,544 | 9.97 | 12.22 | 240 |
| L4E (Richmond Hill, ON) | L4E | 16,161 | 3.22 | 9,826 | 17.10 | 60.80 | 531 | 2,249 | 3.92 | 13.92 | 122 | 393 | 1.41 | 2.43 | 44 | 1,389 | 6.06 | 8.59 | 188 | 466 | 1.83 | 2.88 | 57 |
| M2H (Willowdale, ON) | M2H | 9,391 | 1.87 | 0 | 0.00 | 0.00 | 0 | 1,500 | 2.61 | 15.97 | 140 | 14 | 0.05 | 0.15 | 3 | 0 | 0.00 | 0.00 | 0 | 7 | 0.03 | 0.07 |  |
| M1W (Scarborough, ON) | M1W | 16,920 | 3.37 | 6 | 0.01 | 0.04 | 0 | 1,051 | 1.83 | 6.21 | 54 | 594 | 2.13 | 3.51 | 63 | 0 | 0.00 | 0.00 | 0 | 246 | 0.96 | 1.45 | 29 |
| L3S (Markham, ON) | L3S | 14,963 | 2.98 | 1,416 | 2.46 | 9.47 | 83 | 914 | 1.59 | 6.11 | 53 | 75 | 0.27 | 0.50 | 9 | 1 | 0.00 | 0.01 | 0 | 51 | 0.20 | 0.34 |  |
| L4J (Thornhill, ON) | L4J | 27,912 | 5.57 | 2,742 | 4.77 | 9.82 | 86 | 524 | 0.91 | 1.88 | 16 | 1,474 | 5.29 | 5.28 | 95 | 65 | 0.28 | 0.23 | 5 | 12,421 | 48.69 | 44.50 | 875 |
| L4A (Stouffville, ON) | L4A | 16,773 | 3.34 | 2,144 | 3.73 | 12.78 | 112 | 223 | 0.39 | 1.33 | 12 | 12 | 0.04 | 0.07 | 1 | 4,556 | 19.87 | 27.16 | 594 | 167 | 0.65 | 0.99 | 20 |
| L6G (Markham, ON) | L6G | 3,881 | 0.77 | 0 | 0.00 | 0.00 | 0 | 90 | 0.16 | 2.32 | 20 | 0 | 0.00 | 0.00 | 0 | 0 | 0.00 | 0.00 | 0 | 9 | 0.04 | 0.23 |  |
| L3X (Newmarket, ON) | L3X | 14,527 | 2.90 | 3,785 | 6.58 | 26.05 | 227 | 69 | 0.12 | 0.48 | 4 | 3,902 | 14.00 | 26.86 | 483 | 1,404 | 6.12 | 9.66 | 211 | 107 | 0.42 | 0.73 | 14 |
| L6A (Vaughan, ON) | L6A | 26,866 | 5.36 | 13,120 | 22.83 | 48.83 | 426 | 62 | 0.11 | 0.23 | 2 | 4,143 | 14.86 | 15.42 | 277 | 357 | 1.56 | 1.33 | 29 | 1,585 | 6.21 | 5.90 | 116 |
| L4G (Aurora, ON) | L4G | 21,145 | 4.22 | 2,113 | 3.68 | 9.99 | 87 | 19 | 0.03 | 0.09 | 1 | 3,002 | 10.77 | 14.20 | 255 | 2,391 | 10.43 | 11.31 | 247 | 393 | 1.54 | 1.86 | 37 |
| L6B (Markham, ON) | L6B | 9,564 | 1.91 | 3,260 | 5.67 | 34.08 | 297 | 9 | 0.02 | 0.10 | 1 | 475 | 1.70 | 4.97 | 89 | 3,851 | 16.80 | 40.27 | 881 | 455 | 1.78 | 4.75 | 93 |
| L4K (Concord, ON) | L4K | 5,272 | 1.05 | 1,471 | 2.56 | 27.90 | 243 | 4 | 0.01 | 0.08 | 1 | 2,114 | 7.58 | 40.10 | 722 | 5 | 0.02 | 0.09 | 2 | 92 | 0.36 | 1.75 | 34 |
| L3Y (Newmarket, ON) | L3Y | 17,565 | 3.50 | 80 | 0.14 | 0.45 | 4 | 2 | 0.00 | 0.01 | 0 | 752 | 2.70 | 4.28 | 77 | 1 | 0.00 | 0.01 | 0 | 174 | 0.68 | 0.99 | 20 |
| LOC (Sunderland, ON) | LOC | 3,362 | 0.67 | 0 | 0.00 | 0.00 | 0 | 0 | 0.00 | 0.00 | 0 | 0 | 0.00 | 0.00 | 0 | 0 | 0.00 | 0.00 | 0 | 0 | 0.00 | 0.00 |  |
| LOE (Sutton West, ON) | LOE | 8,452 | 1.69 | 0 | 0.00 | 0.00 | 0 | 0 | 0.00 | 0.00 | 0 | 0 | 0.00 | 0.00 | 0 | 0 | 0.00 | 0.00 | 0 | 0 | 0.00 | 0.00 |  |
| LOG (Tottenham, ON) | LOG | 14,645 | 2.92 | 73 | 0.13 | 0.50 | 4 | 0 | 0.00 | 0.00 | 0 | 0 | 0.00 | 0.00 | 0 | 1 | 0.01 | 0.01 | 0 | 0 | 0.00 | 0.00 |  |
| LOJ (Kleinburg, ON) | LOJ | 2,031 | 0.41 | 207 | 0.36 | 10.19 | 89 | 0 | 0.00 | 0.00 | 0 | 27 | 0.10 | 1.31 | 24 | 406 | 1.77 | 20.01 | 438 | 0 | 0.00 | 0.00 |  |
| LOK (Coldwater, ON) | LOK | 15,089 | 3.01 | 0 | 0.00 | 0.00 | 0 | 0 | 0.00 | 0.00 | 0 | 0 | 0.00 | 0.00 | 0 | 0 | 0.00 | 0.00 | 0 | 0 | 0.00 | 0.00 |  |
| LOL (Oro, ON) | LOL | 15,078 | 3.01 | 1 | 0.00 | 0.01 | 0 | 0 | 0.00 | 0.00 | 0 | 5 | 0.02 | 0.03 | 1 | 22 | 0.10 | 0.15 | 3 | 0 | 0.00 | 0.00 |  |
| L3L (Woodbridge, ON) | L3L | 331 | 0.07 | 96 | 0.17 | 29.10 | 255 | 0 | 0.00 | 0.00 | 0 | 3 | 0.01 | 0.91 | 17 | 8 | 0.04 | 2.54 | 56 | 0 | 0.00 | 0.00 |  |
| L3Z (Bradford, ON) | L3Z | 12,455 | 2.48 | 1 | 0.00 | 0.01 | 0 | 0 | 0.00 | 0.00 | 0 | 15 | 0.06 | 0.12 | 2 | 2,258 | 9.85 | 18.13 | 397 | 0 | 0.00 | 0.00 |  |
| L4H (Woodbridge, ON) | L4H | 21,293 | 4.25 | 10,830 | 18.84 | 50.86 | 444 | 0 | 0.00 | 0.00 | 0 | 2,189 | 7.85 | 10.28 | 185 | 4,247 | 18.52 | 19.95 | 436 | 3 | 0.01 | 0.01 |  |
| L4L (Woodbridge, ON) | L4L | 19,530 | 3.89 | 1,413 | 2.46 | 7.24 | 63 | 0 | 0.00 | 0.00 | 0 | 2,686 | 9.64 | 13.75 | 247 | 8 | 0.04 | 0.04 | 1 | 1,386 | 5.43 | 7.10 | 140 |
| L4P (Keswick, ON) | L4P | 11,227 | 2.24 | 0 | 0.00 | 0.00 | 0 | 0 | 0.00 | 0.00 | 0 | 0 | 0.00 | 0.00 | 0 | 396 | 1.73 | 3.53 | 77 | 0 | 0.00 | 0.00 |  |
| L7B (King City, ON) | L7B | 5,191 | 1.03 | 320 | 0.56 | 6.17 | 54 | 0 | 0.00 | 0.00 | 0 | 0 | 0.00 | 0.00 | 0 | 192 | 0.84 | 3.70 | 81 | 101 | 0.40 | 1.95 | 38 |
| L7E (Bolton, ON) | L7E | 11,778 | 2.35 | 7 | 0.01 | 0.06 | 1 | 0 | 0.00 | 0.00 | 0 | 206 | 0.74 | 1.75 | 31 | 0 | 0.00 | 0.00 | 0 | 10 | 0.04 | 0.09 |  |
| L9N (East Gwillimbury, ON) | L9N | 3,555 | 0.71 | 0 | 0.00 | 0.00 | 0 | 0 | 0.00 | 0.00 | 0 | 0 | 0.00 | 0.00 | 0 | 217 | 0.95 | 6.11 | 134 | - | 0.00 | 0.00 |  |
| L9P (Uxbridge, ON) | L9P | 6,519 | 1.30 | 0 | 0.00 | 0.00 | 0 | 0 | 0.00 | 0.00 | 0 | 0 | 0.00 | 0.00 | 0 | 0 | 0.00 | 0.00 | 0 | 0 | 0.00 | 0.00 |  |
| M9W (Etobicoke, ON) | M9W | 14,541 | 2.90 | 32 | 0.06 | 0.22 | 2 | 0 | 0.00 | 0.00 | 0 | 2,234 | 8.02 | 15.36 | 276 | 0 | 0.00 | 0.00 | 0 | 1 | 0.00 | 0.01 | 0 |



Report 5: Top 5 Prizm Profiles


Upscale, multi-ethnic suburban families

Population:
880,563
(2.32\% of Canada)

Households:
246,456
(1.65\% of Canada)

Average Household Income:
\$157,740
Average Household
Net Worth:
\$828,010
House Tenure:
Own

## Education:

University/College
Occupation:
White Collar/Service
Sector
Cultural Diversity Index:
High
Sample Social Value: Penchant for Risk

## Upscale, multi-ethnic suburban families

## Who They Are

One of the wealthier suburban lifestyles, Multiculture-ish is an ethnically diverse segment of middle-aged Asian and South Asian households. Located in and around major cities like Toronto, Calgary and Edmonton, many of these neighbourhoods emerged 20 years ago as new suburban subdivisions. Today, they're slowly being overtaken by urban sprawl and infill developments. More than 40 percent of residents are immigrants, and the rest are typically second-generation Canadians who've settled in houses built since 1990. A quarter speak a non-official language, the most common being Mandarin, Cantonese and Punjabi, but residents also disproportionately speak Arabic, Urdu and Russian at home. Multiculture-ish households tend to be largedouble the national average for four or more people-and the significant presence of children over the age of 5 influences their preference for family-friendly outings to theme parks, zoos and aquariums. Having completed university and college educations, these adults enjoy upscale incomes-earned from jobs in management, business and the sciences-that are 50 percent higher than the national average and that allow them to exercise Ostentatious Consumption by purchasing items that symbolize affluence.

The on-the-go families in Multiculture-ish have too much restless energy to lounge around on their couches. The adults would rather be jogging, golfing or taking fitness classes, and their kids can be found participating in formal sports programs. But the whole family will gather to cheer on their favourite pro baseball, football and hockey teams. Now in their prime earning years, these consumers have high rates for shopping at both full-price retail stores and factory outlets. At home, they accumulate multiple pets and electronics, including cats, dogs, TVs and mobile phones. For Multiculture-ish families, traditional media is so last century; they practically live on their mobile phones and participate in virtually every online activity at a high rate, including gaming, banking, purchasing products, watching TV and posting to social networks such as Instagram, Snapchat and Linkedln. They even download apps-paid and free-at rates far above average. Marketers should take note that they're also open to receiving promotional messages on their phone. As they observe, "My phone touches every part of my life."

## How They Think

As their name suggests, the new Canadians who make up a sizable portion of Multiculture-ish are proponents of Multiculturalism. They accept ethnic diversity within their communities and their families (Racial Fusion), and believe other cultures have a great deal to teach us (Culture Sampling). These immigrants recognize that getting what they want out of life often involves taking risks (Penchant for Risk), but they also try to analyze their actions in a dispassionate and analytical way (Introspection \& Empathy). Hoping to leave a Legacy, they believe in maintaining a disciplined Work Ethic to achieve greater gains in the future for themselves and their children. But they're also status conscious, making efforts to dress and decorate their homes to impress others (Need for Status Recognition, Concern for Appearance, Status via Home). In the marketplace, these enthusiastic consumers enjoy their role as influencers among their peer group (Joy of Consumption, Consumption Evangelism). They're even fond of advertising, trusting the information ads convey and appreciating their aesthetic qualities, whether in magazines, on TV or on billboards (Confidence in Advertising, Advertising as Stimulus).

## Where They Live



How They Live


## ATTITUDES

"It is important to me that people admire the things I own"
"Staying connected via social media is very important to me"
"In order to get what I like, I would be prepared to take great risks in life"
"I feel that I have a great deal of influence on the consumption choices of the people around me"

|  | Segment | Canada | Index* |  | Segment |  | Index* | O8 MULTICULTURE- |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Population | \% | \% |  | Households | \% | \% |  |  |
| Age |  |  |  | Maintainer Age |  |  |  |  |
| Under 5 | 5.9 | 5.1 | 115 | Under 25 | 0.7 | 3.0 | 22 | $83:$ |
| 5 to 14 | 15.0 | 10.8 | 139 | 25 to 34 | 9.5 | 14.6 | 65 |  |
| 15 to 24 | 14.6 | 11.9 | 122 | 35 to 44 | 24.7 | 17.6 | 140 |  |
| 25 to 44 | 27.2 | 27.2 | 100 | 45 to 54 | 30.4 | 18.1 | 168 | + |
| 45 to 64 | 27.7 | 26.9 | 103 | 55 to 64 | 21.2 | 20.3 | 105 | - |
| 65 to 74 | 6.2 | 10.4 | 60 | 65 to 74 | 9.6 | 15.5 | 62 | - |
| 75 to 84 | 2.6 | 5.4 | 48 | 75+ | 3.9 | 11.0 | 36 |  |
| 85+ | 0.8 | 2.3 | 33 |  |  |  |  | Upecice mulicethric silivitan fanties |
|  |  |  |  | Size |  |  |  |  |
| Home Language |  |  |  | 1 person | 7.6 | 28.3 | 27 |  |
| English | 73.5 | 67.4 | 109 | 2 people | 20.7 | 34.3 | 60 |  |
| French | 1.7 | 20.1 | 8 | 3 people | 20.7 | 15.2 | 136 |  |
| Non-Official | 24.8 | 12.4 | 200 | 4+ people | 51.0 | 22.2 | 230 |  |
| Immigration |  |  |  | Family Status |  |  |  |  |
| Immigrant Population | 43.5 | 23.0 | 189 | Non-Family | 9.8 | 32.6 | 30 |  |
| Before 2001 | 47.1 | 47.6 | 99 | Couples with Kids | 61.7 | 29.4 | 210 |  |
| 2001 to 2005 | 14.7 | 10.5 | 140 | Couples, no Kids | 20.5 | 27.2 | 75 |  |
| 2006 to 2010 | 11.8 | 12.0 | 98 | Lone-Parent Family | 8.0 | 10.8 | 74 |  |
| 2011 to 2016 | 9.7 | 13.8 | 71 |  |  |  |  |  |
| 2017 to present | 16.6 | 16.0 | 104 | Age of Children |  |  |  |  |
|  |  |  |  | Kids under 5 | 14.6 | 16.8 | 87 |  |
| Visible Minority |  |  |  | 5 to 9 | 17.9 | 17.9 | 100 |  |
| Visible Minority Presence | 56.0 | 25.8 | 217 | 10 to 14 | 19.3 | 17.6 | 110 |  |
|  |  |  |  | 15 to 19 | 17.6 | 17.5 | 100 |  |
| Marital Status |  |  |  | 20 to 24 | 14.2 | 13.4 | 106 |  |
| Single | 27.5 | 29.0 | 95 | 25+ | 16.4 | 16.7 | 98 |  |
| Married or Common Law | 64.3 | 56.9 | 113 |  |  |  |  |  |
| Wid/Div/Sep | 8.2 | 14.1 | 58 | Dwellings |  |  |  |  |
|  |  |  |  | Tenure |  |  |  |  |
| Mode of Transport |  |  |  | Own | 92.1 | 67.7 | 136 |  |
| Car | 83.6 | 78.5 | 107 | Rent | 7.9 | 31.9 | 25 |  |
| Public Transit | 13.4 | 13.0 | 103 | Band Housing | - | 0.4 | 0 |  |
| Class of Worker |  |  |  | Period of Construction |  |  |  |  |
| Employed | 68.1 | 61.2 | 111 | Before 1960 | 1.0 | 20.7 | 5 |  |
|  |  |  |  | 1961 to 1980 | 3.5 | 28.7 | 12 |  |
| Occupation |  |  |  | 1981 to 1990 | 9.2 | 12.9 | 71 |  |
| Agriculture | 0.2 | 1.5 | 15 | 1991 to 2000 | 20.1 | 12.1 | 166 |  |
| White Collar | 28.8 | 22.3 | 129 | 2001 to 2005 | 26.0 | 6.4 | 405 |  |
| Grey Collar | 26.3 | 25.2 | 104 | 2006 to 2010 | 24.5 | 7.2 | 342 |  |
| Blue Collar | 15.6 | 16.2 | 96 | 2011 to 2016 | 10.3 | 6.7 | 154 |  |
|  |  |  |  | 2017 to present | 5.4 | 5.3 | 101 |  |
| Education |  |  |  |  |  |  |  |  |
| No High School | 12.5 | 16.5 | 76 | Type |  |  |  |  |
| High School | 23.9 | 26.6 | 90 | Single-detached | 77.3 | 52.8 | 146 |  |
| Trade School | 4.2 | 9.2 | 46 | Semi-detached | 7.5 | 5.0 | 148 |  |
| College | 18.6 | 20.0 | 93 | Row | 11.0 | 6.6 | 168 |  |
| Some University | 2.4 | 2.3 | 102 | Duplex | 2.6 | 5.7 | 45 |  |
| University | 38.4 | 25.4 | 151 | Lowrise (<5 Stories) | 1.2 | 18.1 | 7 |  |
|  |  |  |  | Highrise (5+ Stories) | 0.3 | 10.2 | 3 |  |
| Income |  |  |  | Mobile | 0.0 | 1.3 | 4 |  |
| Avg Hhd Income | \$157,740 | \$104,603 | 151 |  |  |  |  | *index of 100 is average |



Upscale, middle-aged Asian families

Population:
369,290
(0.97\% of Canada)

Households:
108,362
(0.72\% of Canada)

Average Household Income:
\$151,291
Average Household
Net Worth:
\$2,063,645
House Tenure:
Own

## Education:

University
Occupation:
White Collar
Cultural Diversity
Index:
High
Sample Social Value:
Status via Home

## Upscale, middle-aged Asian families

## Who They Are

The most affluent of the Asian-dominated lifestyles, Asian Sophisticates features welloff and well-educated urban fringe households, nearly half of which came from China, Taiwan or Hong Kong. This segment has a high concentration of residents who speak a non-official language at home, in this case Mandarin or Cantonese. Many of these households are headed by immigrants who arrived in Canada during the last 30 years. Today they live in well-appointed homes and duplexes valued at nearly $\$ 1.4$ million, typically in satellite cities such as Toronto's Richmond Hill and Markham, and Vancouver's Surrey and Coquitlam. With many large households and multigenerational families, Asian Sophisticates is filled with teenage and twenty-something children along with their Boomer parents and grandparents. With their university educations, the adults earn impressive incomes as white-collar professionals and managers in business, finance, the arts and, especially, science. Outside of work, these households enjoy active lifestyles, travelling abroad, frequenting concerts and casinos, and getting their exercise from downhill skiing and racquet sports. Believing that their home is an extension of their image (Status Via Home), they buy furnishings and decor items from both retail stores and e-commerce sites.

Few segments have exhibited more wanderlust than Asian Sophisticates. In surveys, members rank near the top in a dozen travel categories-from visiting Europe and the Caribbean to booking cruises, buying resort packages and staying at bed and breakfasts. They come home to showplaces outfitted with the latest kitchen appliances, stylish furniture and well-tended landscapes; they have one of the highest rates for using professional gardening services. They prefer high-brow entertainment, often going to a ballet, opera or symphony. With their expressed desire to impress others, they like to be first with wearable tech gadgets like smart watches and fitness trackers. They download virtually every free app-for banking, news, weather and games-at high rates. And though these middle-aged families and children frequent a number of fashion-forward clothing chains-including Holt Renfrew, H\&M and Zarathey prefer the convenience of shopping online using their computer, mobile phone or tablet. And they'll use any platform within easy reach to watch movies, read e-books, make investments, access restaurant reviews and, of course, discover their next travel destination.

## How They Think

Members of Asian Sophisticates display values of confidence, engagement and materialism, and they rarely feel threatened by the pace of change (Adaptability to Complexity). Financially secure, they've achieved an average net worth well over two million dollars, which allows them to indulge in the Ostentatious Consumption of luxury goods. Many then share their finds with friends (Consumption Evangelism) as they strive to impress others with their good taste (Need for Status Recognition). As first-generation Canadians, they're active in social issues and take part in Community Involvement in support of their new country. They also enjoy mixing with large groups (Attraction to Crowds), though they have little interest in incorporating the influences of other cultures into their lives (low on Culture Sampling). Strong on Advertising as Stimulus, they appreciate well-designed ads and notice them in bus shelters, subway platforms, shopping malls, gas stations and elevators. These sophisticated shoppers value authenticity and are more likely to buy products that provide a deeper brand experience, especially if they're offered in the store or website of a large retailer (Brand Genuineness, Confidence in Big Business).

## Where They Live



How They Live


Mountain Equipment Co-op camera and finishing stores purchase electronics online

## ((1))

INTERNET
investment sites shopping online purchase sports equipment watch free streaming videos


FINANCIAL
American Express Gold/ Platinum stocks
group life insurance full-service investment broker


SOCIAL
Reddit
WhatsApp YouTube Instagram


HEALTH
Participate in vigorous physical activities

## ATTITUDES

"I buy the latest high-tech gadgets before most people I know"
"It is one of my goals in life that, when I die, I leave as much money as I can to others"
"It is important that people admire the things I own"
"I prefer to shop online for convenience"


|  | Segment <br> Population | Canada <br> \% | Index* |
| :--- | ---: | ---: | ---: |
| Age |  |  |  |
| Under 5 | 3.7 | 5.1 | 71 |
| 5 to 14 | 10.2 | 10.8 | 94 |
| 15 to 24 | 14.4 | 11.9 | 121 |
| 25 to 44 | 23.3 | 27.2 | 86 |
| 45 to 64 | 31.3 | 26.9 | 117 |
| 65 to 74 | 10.7 | 10.4 | 103 |
| 75 to 84 | 4.8 | 5.4 | 90 |
| $85+$ | 1.6 | 2.3 | 69 |


| Home Language |  |  |  |
| :--- | ---: | ---: | ---: |
| English | 54.1 | 67.4 | 80 |
| French | 0.7 | 20.1 | 3 |
| Non-Official | 45.2 | 12.4 | 363 |
|  |  |  |  |
| Immigration | 59.8 | 23.0 | 260 |
| Immigrant Population | 53.4 | 47.6 | 112 |
| Before 2001 | 12.4 | 10.5 | 118 |
| 2001 to 2005 | 11.0 | 12.0 | 92 |
| 2006 to 2010 | 9.9 | 13.8 | 72 |
| 2011 to 2016 | 13.3 | 16.0 | 83 |
| 2017 to present |  |  |  |
|  | 77.0 | 25.8 | 298 |
| Visible Minority |  |  |  |
| Visible Minority Presence |  |  |  |
|  | 28.9 | 29.0 | 100 |
| Marital Status | 62.5 | 56.9 | 110 |
| Single | 8.7 | 14.1 | 61 |


| Mode of Transport |  |  |  |
| :--- | :--- | :--- | :--- |
| Car | 78.8 | 78.5 | 100 |
| Public Transit | 17.2 | 13.0 | 132 |


| Class of Worker |  |  |  |
| :--- | ---: | ---: | ---: |
| Employed | 56.6 | 61.2 | 92 |
|  |  |  |  |
| Occupation | 0.2 | 1.5 | 14 |
| Agriculture | 27.9 | 22.3 | 125 |
| White Collar | 21.3 | 25.2 | 84 |
| Grey Collar | 9.4 | 16.2 | 58 |

## Education

| No High School | 11.0 | 16.5 | 67 |
| :--- | ---: | ---: | ---: |
| High School | 24.6 | 26.6 | 93 |
| Trade School | 2.8 | 9.2 | 31 |
| College | 14.2 | 20.0 | 71 |
| Some University | 2.8 | 2.3 | 124 |
| University | 44.4 | 25.38 | 175 |

## Income

Avg Hhd Income

|  | Segment | Canada | Index* |
| :---: | :---: | :---: | :---: |
| Households | \% | \% |  |
| Maintainer Age |  |  |  |
| Under 25 | 1.0 | 3.0 | 34 |
| 25 to 34 | 6.2 | 14.6 | 42 |
| 35 to 44 | 14.5 | 17.6 | 83 |
| 45 to 54 | 25.6 | 18.1 | 141 |
| 55 to 64 | 26.9 | 20.3 | 133 |
| 65 to 74 | 17.1 | 15.5 | 110 |
| 75+ | 8.7 | 11.0 | 79 |

## Size

| 1 person | 8.2 | 28.3 | 29 |
| :--- | ---: | ---: | ---: |
| 2 people | 24.8 | 34.3 | 72 |
| 3 people | 22.9 | 15.2 | 151 |
| 4+ people | 44.0 | 22.2 | 199 |

Family Status

| Non-Family | 10.6 | 32.6 | 32 |
| :--- | ---: | ---: | ---: |
| Couples with Kids | 57.5 | 29.4 | 195 |
| Couples, no Kids | 24.9 | 27.2 | 92 |
| Lone-Parent Family | 7.0 | 10.8 | 65 |
|  |  |  |  |
| Age of Children | 9.7 | 16.8 | 58 |
| Kids under 5 | 12.9 | 17.9 | 72 |
| 5 to 9 | 15.4 | 17.6 | 88 |
| 10 to 14 | 18.7 | 17.5 | 106 |
| 15 to 19 | 17.5 | 13.4 | 131 |
| 20 to 24 | 25.8 | 16.7 | 154 |
| $25+$ |  |  |  |

## Dwellings

Tenure

| Own | 91.9 | 67.7 | 136 |
| :--- | ---: | ---: | ---: |
| Rent | 8.1 | 31.9 | 26 |
| Band Housing | - | 0.4 | 0 |

Period of Construction

| Before 1960 | 4.9 | 20.7 | 24 |
| :--- | ---: | ---: | ---: |
| 1961 to 1980 | 15.2 | 28.7 | 53 |
| 1981 to 1990 | 21.4 | 12.9 | 166 |
| 1991 to 2000 | 28.3 | 12.1 | 233 |
| 2001 to 2005 | 14.7 | 6.4 | 229 |
| 2006 to 2010 | 5.7 | 7.2 | 80 |
| 2011 to 2016 | 5.4 | 6.7 | 80 |
| 2017 to present | 4.5 | 5.3 | 84 |

Type

| Single-detached | 77.5 | 52.8 | 147 |
| :--- | ---: | ---: | ---: |
| Semi-detached | 4.4 | 5.0 | 87 |
| Row | 10.0 | 6.6 | 152 |
| Duplex | 6.0 | 5.7 | 104 |
| Lowrise (<5 Stories) | 1.2 | 18.1 | 6 |
| Highrise (5+ Stories) | 0.9 | 10.2 | 9 |
| Mobile | 0.0 | 1.3 | 1 |



Diverse, upper-middle-income city families

Population:
860,964
(2.27\% of Canada)

Households:
273,429
(1.83\% of Canada)

Average Household Income:
\$127,639
Average Household
Net Worth:
\$690,065
House Tenure:
Own

## Education:

University/College/ High School

Occupation:
Service Sector/White Collar

Cultural Diversity Index:
High
Sample Social Value:
Religiosity

## Diverse, upper-middle-income city families

## Who They Are

The middle-aged families of Multicultural Corners create an exceptionally diverse portrait. More than a third of households contain foreign-born residents-from the Caribbean, Central America, Europe and Asia-though no one culture dominates. About a fifth of the population speak a non-official language and more than 40 percent identify as visible minorities-including Black, Latin American, Arabic and South Asian. Having immigrated to Canada before 2000, these first- and second-generation Canadians have moved beyond gateway communities to the urban fringe areas of cities like Toronto, Calgary, Ottawa and Edmonton. They've turned their moderate educations into upper-middle-class incomes earned from service sector and whitecollar jobs. They typically own single-detached and row houses suitable for their relatively large families with older children; more than a third of households contain four or more people. And in these busy neighbourhoods where one of the stronger values is Time Stress, residents like to wind down at kid-friendly venues: toy and game stores, amusement parks and casual family restaurants. They also enjoy travelling and tend to stay at all-inclusive resorts and book cultural trips and eco-tours.

The multi-generational households of Multicultural Corners do many activities as a family. They engage in a lot of aerobic sports-swimming, skiing and tennis-as well as team sports like baseball, basketball and soccer. Many adults are ambitious-telling researchers, "You should seize opportunities in life when they arise" - so they sign up for university courses and enroll their children in programs offered through Learning Centres. But with their six-figure incomes, Multicultural Corners households have already achieved a level of upper-middle-class comfort. They're big purchasers of youth-oriented goods like toys, games, books and fast fashion from stores such as H\&M, Old Navy, the Disney Store and Mastermind. These families like to go out and are a prime market for casual restaurants like Jack Astor's, Montana's and The Keg. As media consumers, Multicultural Corners residents increasingly look to the Internet, often downloading music, streaming TV, accessing news sites and reading restaurant reviews. Mobile phones are their digital platform of choice, and they're receptive to texted marketing messages. They also respond to out-of-home advertising placed in movie theatres, commuter trains, public washrooms and elevators.

## How They Think

Having moved to Canada for a better life, the immigrant families of Multicultural Corners are striving to improve their lives and willing to defer pleasure to realize that goal (Work Ethic). These hard-working households put family first and are conservative in their views towards family structure (Primacy of the Family, Traditional Families). But they're also willing to set aside traditional moral codes in favour of more informal conventions; they accept that it's not always necessary to play by the rules or obey authority figures (Rejection of Orderliness, Rejection of Authority). Active members of their local religious community (Religiosity), they like to connect with smaller, close-knit groups in an authentic and sincere manner (Social Intimacy, Personal Expression). But many feel overwhelmed from juggling work and the needs of their large families, causing their Need for Escape from everyday responsibilities. As consumers, Multicultural Corners residents enjoy advertising for its aesthetics and look for brands that offer sensual experiences and value (Advertising as a Stimulus, Sensualism, Importance of Price). On the whole, these households have embraced the lives they have chosen and feel they deserve the rewards they enjoy (Just Deserts).

## Where They Live



| $\square$ | High |
| :--- | :--- |
| Average |  |
| $\square$ | Low |




How They Live


LEISURE
aerobics baseball amusement parks pro basketball games


TRADITIONAL MEDIA
NBA regular season on TV Food Network modern rock radio health/fitness magazines


FOOD/DRINK
tortilla wraps ginger ale
Mexican/burrito-style restaurants Pizza Pizza


AUTOMOTIVE
imported compact SUVs three vehicles Costco automotive products 2019 model year


## MOBILE

watch movies on phone read e-books on phone listen to radio/podcast on tablet compare products/prices on


SHOPPING
Mark's Winners
Shoppers Drug Mart Mastermind

## ((1)))

## INTERNET

travel sites
purchase concert tickets online career/job search online watch a subscription-based video service


FINANCIAL
gas station quick pay card mutual funds
term life insurance
donate to hospital foundations


SOCIAL
LinkedIn
Snapchat
Twitter
Instagram


HEALTH
Use massage therapy services

## ATTITUDES

"I've often discussed the problems in my neighbourhood or municipality with people"
"My religious beliefs are very important to me"
"I tend to always buy the same beauty products"
"It is very likely that, if a product is widely advertised, it will be a good product"

|  | Segment | Canada | Index* |  | Segment | Canada | Index* | 18 <br> MULTICULTURAL CORNERS |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Population | \% | \% |  | Households | \% | \% |  |  |
| Age |  |  |  | Maintainer Age |  |  |  | +hen |
| Under 5 | 4.9 | 5.1 | 95 | Under 25 | 1.0 | 3.0 | 32 | 5. |
| 5 to 14 | 11.3 | 10.8 | 105 | 25 to 34 | 10.4 | 14.6 | 71 |  |
| 15 to 24 | 14.0 | 11.9 | 117 | 35 to 44 | 19.0 | 17.6 | 108 |  |
| 25 to 44 | 27.0 | 27.2 | 99 | 45 to 54 | 23.8 | 18.1 | 131 |  |
| 45 to 64 | 28.5 | 26.9 | 106 | 55 to 64 | 22.8 | 20.3 | 112 | (1) |
| 65 to 74 | 8.3 | 10.4 | 80 | 65 to 74 | 13.1 | 15.5 | 84 |  |
| 75 to 84 | 4.3 | 5.4 | 79 | 75+ | 10.1 | 11.0 | 92 |  |
| 85+ | 1.8 | 2.3 | 76 |  |  |  |  | Diverse. upper-midate-incone eciy tamilies |
|  |  |  |  | Size |  |  |  |  |
| Home Language |  |  |  | 1 person | 13.7 | 28.3 | 48 |  |
| English | 77.4 | 67.4 | 115 | 2 people | 28.1 | 34.3 | 82 |  |
| French | 1.8 | 20.1 | 9 | 3 people | 20.7 | 15.2 | 136 |  |
| Non-Official | 20.8 | 12.4 | 167 | 4+ people | 37.4 | 22.2 | 169 |  |
| Immigration |  |  |  | Family Status |  |  |  |  |
| Immigrant Population | 38.7 | 23.0 | 168 | Non-Family | 17.6 | 32.6 | 54 |  |
| Before 2001 | 53.8 | 47.6 | 113 | Couples with Kids | 45.7 | 29.4 | 156 |  |
| 2001 to 2005 | 11.1 | 10.5 | 105 | Couples, no Kids | 24.2 | 27.2 | 89 |  |
| 2006 to 2010 | 10.6 | 12.0 | 88 | Lone-Parent Family | 12.4 | 10.8 | 115 |  |
| 2011 to 2016 | 9.3 | 13.8 | 68 |  |  |  |  |  |
| 2017 to present | 15.1 | 16.0 | 94 | Age of Children |  |  |  |  |
|  |  |  |  | Kids under 5 | 13.4 | 16.8 | 80 |  |
| Visible Minority |  |  |  | 5 to 9 | 15.1 | 17.9 | 84 |  |
| Visible Minority Presence | 42.0 | 25.8 | 163 | 10 to 14 | 16.7 | 17.6 | 95 |  |
|  |  |  |  | 15 to 19 | 18.3 | 17.5 | 104 |  |
| Marital Status |  |  |  | 20 to 24 | 15.8 | 13.4 | 118 |  |
| Single | 29.0 | 29.0 | 100 | 25+ | 20.7 | 16.7 | 124 |  |
| Married or Common Law | 59.2 | 56.9 | 104 |  |  |  |  |  |
| Wid/Div/Sep | 11.8 | 14.1 | 84 | Dwellings |  |  |  |  |
|  |  |  |  | Tenure |  |  |  |  |
| Mode of Transport |  |  |  | Own | 88.8 | 67.7 | 131 |  |
| Car | 80.3 | 78.5 | 102 | Rent | 11.2 | 31.9 | 35 |  |
| Public Transit | 15.7 | 13.0 | 121 | Band Housing | 0.0 | 0.4 | 0 |  |
| Class of Worker |  |  |  | Period of Construction |  |  |  |  |
| Employed | 65.8 | 61.2 | 107 | Before 1960 | 14.0 | 20.7 | 68 |  |
|  |  |  |  | 1961 to 1980 | 19.7 | 28.7 | 69 |  |
| Occupation |  |  |  | 1981 to 1990 | 15.0 | 12.9 | 117 |  |
| Agriculture | 0.3 | 1.5 | 18 | 1991 to 2000 | 23.5 | 12.1 | 194 |  |
| White Collar | 25.3 | 22.3 | 113 | 2001 to 2005 | 13.2 | 6.4 | 205 |  |
| Grey Collar | 27.4 | 25.2 | 109 | 2006 to 2010 | 7.1 | 7.2 | 99 |  |
| Blue Collar | 15.8 | 16.2 | 98 | 2011 to 2016 | 3.4 | 6.7 |  | 51 |
|  |  |  |  | 2017 to present | 4.1 | 5.3 | 78 |  |
| Education |  |  |  |  |  |  |  |  |
| No High School | 14.3 | 16.5 | 87 | Type |  |  |  |  |
| High School | 27.4 | 26.6 | 103 | Single-detached | 69.8 | 52.8 | 132 |  |
| Trade School | 5.7 | 9.2 | 62 | Semi-detached | 6.7 | 5.0 | 134 |  |
| College | 20.4 | 20.0 | 102 | Row | 15.6 | 6.6 | 237 |  |
| Some University | 2.3 | 2.3 | 99 | Duplex | 3.9 | 5.7 | 69 |  |
| University | 29.9 | 25.4 | 118 | Lowrise (<5 Stories) | 2.6 | 18.1 | 14 |  |
|  |  |  |  | Highrise (5+ Stories) | 1.2 | 10.2 | 12 |  |
| Income |  |  |  | Mobile | 0.1 | 1.3 | 7 |  |
| Avg Hhd Income | \$127,639 | \$104,603 | 122 |  |  |  |  | *index of 100 is average |



Multi-ethnic younger and middle-aged suburbanites.

Population:
1,000,904
(2.64\% of Canada)

Households:
317,626
(2.12\% of Canada)

Average Household Income:
\$137,614
Average Household
Net Worth:
\$479,204
House Tenure:
Own

## Education:

University/College
Occupation:
Mixed
Cultural Diversity
Index:
High
Sample Social Value: Importance of Aesthetics

## Multi-ethnic younger and middle-aged suburbanites

## Who They Are

With one of the highest percentages of suburban households, Modern Suburbia is a magnet for younger and middle-aged, diverse families with young children. Many of these acculturated households contain first- and second-generation Canadians from Asia and South Asia who arrived in their 20s and 30s and have recently moved to new suburbs near large cities like Toronto, Edmonton, Calgary, Ottawa and Vancouver. More than half the population identify as visible minorities: More than twice the national average identify as Asian, and more than three times the average identify as South Asian. With their university and college educations, they earn upper-middleclass incomes from a wide range of jobs that afford them new single-family, semidetached or row houses. And few segments are more mobile: the number of residents who have moved in the last five years is nearly 70 percent above average. Modern Suburbia members have crafted active lifestyles for their relatively large families and participate in many team sports, including basketball and hockey. For a splurge, they head to kid-friendly venues such as amusement parks, zoos and aquariums, admitting that Attraction for Crowds is among their strongest values.

Children are the centre of the Modern Suburbia world. Parents enroll kids in a number of sports, and vacations typically involve package deals to beaches and other familyfriendly destinations; more than half travelled outside of Canada last year. A big treat is a family outing to a pizza, burger or taco restaurant. In Modern Suburbia, homes are filled with child-friendly tech products-like tablets and video gaming systems-as well as smart watches, Internet-enabled appliances and fitness bands to help manage their daily routine. Eclectic in their media tastes, these immigrant families have high rates for watching nearly every sport on TV—including cricket and rugby-and reading varied magazines on parenting, technology, business and health. But mostly these connected families like to use their mobile phones to access media and perform various tasks, like banking, streaming music, posting to social networks and downloading coupons; they buy almost every retail category online at high rates. Stating they like to be the first to own new technology, they're receptive to many forms of mobile advertising, including coupons based on their demographics.

## How They Think

The immigrant families of Modern Suburbia are comfortable in their adopted country and feel optimistic about their future (Personal Optimism). They've demonstrated their Penchant for Risk in their decision to uproot their family, and they fervently believe that anyone can make it if they work hard enough (North American Dream). While these younger families sometimes feel overwhelmed (Time Stress), they accept both the good and the bad outcomes of the decisions they've made (Just Deserts). They support diverse communities and their desire to preserve their distinctive cultures (Multiculturalism), and they seek to incorporate those cultural influences in their lives (Culture Sampling). In their neighbourhoods, they demonstrate their social status through their well-maintained homes decorated with objects that convey affluence (Status via Home, Ostentatious Consumption). They're eager to discover new products and integrate them into their daily life, but they're also drawn to items simply for their aesthetics rather than their functionality (Pursuit of Novelty, Importance of Aesthetics). These consumers especially like to make purchases in their areas of interest (Consumptivity), if only to exercise their role as influencer among their peer group (Consumption Evangelism).

## Where They Live



How They Live


LEISURE
camping bowling
amusement parks beach/resort package tours


TRADITIONAL MEDIA
TV rugby
top-40 radio
parenting/babies magazines newspaper sports sections


FOOD/DRINK
gluten-free products herbal tea Sobeys sub/sandwich restaurants


AUTOMOTIVE
intermediate SUVs Honda
$\$ 30,000-\$ 49.999$ spent on vehicle
2017-2019 model years


## MOBILE

mobile wallet
four or more phones beauty/fashion sites on tablet collect loyalty points on phone


SHOPPING
Joe Fresh
Home Depot Sport Chek
compare products/prices while shopping

## ((1))

INTERNET
access food/recipes content download video content
sports sites
purchase clothing/footwear online


FINANCIAL
online trading GICs RESPs
universal life insurance spent $\$ 5,000+$ /month on credit cards


SOCIAL
Twitter
Snapchat
WhatsApp Reddit


HEALTH
Use home teeth-whitening products

## ATTITUDES

"It is important to me that people admire the things I own"
"I like being in a large crowd "
"The Internet improves the relationships I have with other people"
"I often buy things just because they are beautiful, whether or not they are practical"


|  | Segment <br> Population | Canada <br> \% | Index* |
| :--- | ---: | ---: | ---: |
| Age |  |  |  |
| Under 5 | 9.2 | 5.1 | 180 |
| 5 to 14 | 15.6 | 10.8 | 145 |
| 15 to 24 | 11.2 | 11.9 | 94 |
| 25 to 44 | 37.7 | 27.2 | 139 |
| 45 to 64 | 19.9 | 26.9 | 74 |
| 65 to 74 | 4.3 | 10.4 | 42 |
| 75 to 84 | 1.6 | 5.4 | 29 |
| $85+$ | 0.4 | 2.3 | 19 |


| Home Language |  |  |  |
| :--- | ---: | ---: | ---: |
| English | 72.6 | 67.4 | 108 |
| French | 2.1 | 20.1 | 10 |
| Non-Official | 25.3 | 12.4 | 203 |


| Immigration |  |  |  |
| :--- | ---: | ---: | ---: |
| Immigrant Population | 40.0 | 23.0 | 174 |
| Before 2001 | 27.5 | 47.6 | 58 |
| 2001 to 2005 | 13.0 | 10.5 | 124 |
| 2006 to 2010 | 15.2 | 12.0 | 126 |
| 2011 to 2016 | 15.9 | 13.8 | 115 |
| 2017 to present | 28.4 | 16.0 | 178 |
|  |  |  |  |
| Visible Minority | 58.0 | 25.8 | 225 |
| Visible Minority Presence |  |  |  |
|  | 23.8 | 29.0 | 82 |
| Marital Status | 67.7 | 56.9 | 119 |
| Single | 8.6 | 14.1 | 61 |
| Married or Common Law |  |  |  |
| Wid/Div/Sep | 86.4 | 78.5 | 110 |
| Mode of Transport | 10.7 | 13.0 | 83 |


| Class of Worker |  |  |  |
| :--- | ---: | ---: | ---: |
| Employed | 73.6 | 61.2 | 120 |
|  |  |  |  |
| Occupation | 0.3 | 1.5 | 23 |
| Agriculture | 28.6 | 22.3 | 128 |
| White Collar | 28.8 | 25.2 | 114 |
| Grey Collar | 19.0 | 16.2 | 117 |
| Blue Collar |  |  |  |

## Education

| No High School | 10.4 | 16.5 | 63 |
| :--- | ---: | ---: | ---: |
| High School | 23.3 | 26.6 | 87 |
| Trade School | 5.5 | 9.2 | 60 |
| College | 19.7 | 20.0 | 98 |
| Some University | 2.7 | 2.3 | 116 |
| University | 38.5 | 25.38 | 152 |

## Income

Avg Hhd Income

## Households

Maintainer Age

| Under 25 | 2.7 | 3.0 | 91 |
| :--- | ---: | ---: | ---: |
| 25 to 34 | 24.5 | 14.6 | 168 |
| 35 to 44 | 32.9 | 17.6 | 187 |
| 45 to 54 | 20.9 | 18.1 | 116 |
| 55 to 64 | 11.4 | 20.3 | 56 |
| 65 to 74 | 5.4 | 15.5 | 35 |
| $75+$ | 2.1 | 11.0 | 19 |

Size

| 1 person | 14.2 | 28.3 | 50 |
| :--- | ---: | ---: | ---: |
| 2 people | 27.4 | 34.3 | 80 |
| 3 people | 20.5 | 15.2 | 135 |
| 4+ people | 37.9 | 22.2 | 171 |

Family Status

| Non-Family | 18.4 | 32.6 | 56 |
| :--- | ---: | ---: | ---: |
| Couples with Kids | 49.2 | 29.4 | 167 |
| Couples, no Kids | 24.0 | 27.2 | 88 |
| Lone-Parent Family | 8.4 | 10.8 | 78 |

Age of Children

| Kids under 5 | 26.1 | 16.8 | 155 |
| :--- | ---: | ---: | ---: |
| 5 to 9 | 23.4 | 17.9 | 131 |
| 10 to 14 | 18.5 | 17.6 | 105 |
| 15 to 19 | 13.9 | 17.5 | 80 |
| 20 to 24 | 9.4 | 13.4 | 70 |
| $25+$ | 8.6 | 16.7 | 51 |

## Dwellings

Tenure

| Own | 84.7 | 67.7 | 125 |
| :--- | ---: | ---: | ---: |
| Rent | 15.3 | 31.9 | 48 |
| Band Housing | 0.0 | 0.4 | 1 |


| Period of Construction |  |  |  |
| :--- | ---: | ---: | ---: |
| Before 1960 | 0.4 | 20.7 | 2 |
| 1961 to 1980 | 0.9 | 28.7 | 3 |
| 1981 to 1990 | 0.6 | 12.9 | 4 |
| 1991 to 2000 | 2.4 | 12.1 | 20 |
| 2001 to 2005 | 7.9 | 6.4 | 123 |
| 2006 to 2010 | 25.1 | 7.2 | 350 |
| 2011 to 2016 | 47.2 | 6.7 | 709 |
| 2017 to present | 15.6 | 5.3 | 292 |

## Type

| Single-detached | 54.1 | 52.8 | 103 |
| :--- | ---: | ---: | ---: |
| Semi-detached | 9.6 | 5.0 | 190 |
| Row | 23.1 | 6.6 | 352 |
| Duplex | 2.3 | 5.7 | 41 |
| Lowrise (<5 Stories) | 9.4 | 18.1 | 52 |
| Highrise (5+ Stories) | 1.4 | 10.2 | 13 |
| Mobile | 0.1 | 1.3 | 6 |



Older and mature upscale city dwellers

Population:
700,003
(1.84\% of Canada)

Households:
231,570
(1.55\% of Canada)

Average Household Income:
\$165,530
Average Household
Net Worth:
\$1,494,174
House Tenure:
Own

## Education:

University
Occupation:
White Collar
Cultural Diversity Index:
Medium
Sample Social Value:
Community
Involvement

## Who They Are

Emblematic of Canadian's aging society, Mature \& Secure consists of older and mature couples and families aging in place in urban fringe neighbourhoods. More than half the maintainers are over 55 years old. About 80 percent of this segment's households are found in Canada's largest markets: Toronto, Montreal, Vancouver, Calgary, Ottawa and Edmonton. Many contain first- and second-generation Canadians, the immigrants having arrived between 1990 and 2010. And one in eight residents is Jewish, the highest percentage among all segments and more than 11 times the national average. Well educated with university degrees, those still in the workforce earn upscale incomes from management and white-collar positions in business, finance, science and education. Longtime homeowners, they live in stylish houses and duplexes built between 1960 and 1990 and valued at over $\$ 800,000$. With a high level of financial security, Mature \& Secure residents tend to own investments, real estate and imported luxury cars. Yet they also express a desire to provide a secure future for their children and grandchildren (Legacy).

The educated and upscale adults of Mature \& Secure exhibit worldly sensibilities. They're well travelled, often touring Europe, Asia and North America via car, plane and cruise ship. Their worldliness even shows in their preferred auto: typically a premium midsize car costing at least $\$ 30,000$ and made by a European or Japanese manufacturer. And they have the time and money to spend their evenings attending a variety of cultural events-theatre, ballet, opera, classical music concerts and art galleries. Mindful of their health-they're a prime market for organic dairy and meatthey have above-average rates for taking yoga and fitness classes at nearby health clubs and avoiding fast food. And while their days playing high-impact sports may be over, they like to watch professional hockey, golf and tennis matches. These Canadians read an assortment of mainstream magazines-including Canadian Living and People -and they page through nearly every section of national daily newspapers. But they're comfortable with digital media, too, and especially like using tablets to read books, clip coupons, download apps and purchase everything from home furnishings to concert and theatre tickets.

## How They Think

Mature \& Secure is an engaged and centred group that accepts a wide range of social views among its members. While some support progressive definitions of the family unit (Equal Relationship with Youth), others tend to have more conservative notions influenced by their faith (Traditional Families, Religiosity). What they share is a firm belief that hard work will bring success (North American Dream) and a commitment to improving their local neighbourhood and city (Community Involvement). Having come of age at a time when keeping up with the Joneses was a prevalent aspiration, these Canadians still want to be respected by others for their fine manners, chic style and well-appointed home decorated with objects that convey affluence (Need for Status Recognition, Status via Home, Ostentatious Consumption). In the marketplace, they satisfy their desire to feel different from others by purchasing cutting-edge products, preferring brand-name goods from larger companies (Pursuit of Originality, Importance of Brand, Confidence in Big Business). And they appreciate marketing efforts that appeal to their National Pride, believing that buying products made in Canada strengthens the country's position in the world.

## Where They Live




| Population | Segment <br> Age | Canada <br> \% |  |
| :--- | ---: | ---: | ---: |
| Undex* 5 |  |  |  |
| 5 to 14 | 4.3 | 5.1 | 84 |
| 15 to 24 | 10.6 | 10.8 | 98 |
| 25 to 44 | 13.5 | 11.9 | 113 |
| 45 to 64 | 22.3 | 27.2 | 82 |
| 65 to 74 | 29.0 | 26.9 | 108 |
| 75 to 84 | 11.9 | 10.4 | 114 |
| $85+$ | 6.1 | 5.4 | 113 |
|  | 2.4 | 2.3 | 102 |


| Home Language |  |  |  |
| :--- | ---: | ---: | ---: |
| English | 83.6 | 67.4 | 124 |
| French | 3.0 | 20.1 | 15 |
| Non-Official | 13.4 | 12.4 | 108 |


| Immigration |  |  |  |
| :--- | ---: | ---: | ---: |
| Immigrant Population | 30.4 | 23.0 | 132 |
| Before 2001 | 59.5 | 47.6 | 125 |
| 2001 to 2005 | 9.5 | 10.5 | 90 |
| 2006 to 2010 | 8.8 | 12.0 | 73 |
| 2011 to 2016 | 8.1 | 13.8 | 58 |
| 2017 to present | 14.2 | 16.0 | 88 |
|  |  |  |  |
| Visible Minority | 27.3 | 25.8 | 106 |
| Visible Minority Presence |  |  |  |
|  | 26.8 | 29.0 | 92 |
| Marital Status | 62.7 | 56.9 | 110 |
| Single | 10.6 | 14.1 | 75 |
| Married or Common Law |  |  |  |
| Wid/Div/Sep |  |  |  |


| Mode of Transport |  |  |  |
| :--- | :--- | :--- | :--- |
| Car | 78.9 | 78.5 | 101 |
| Public Transit | 14.6 | 13.0 | 112 |

## Class of Worker

| Employed | 60.0 | 61.2 | 98 |
| :--- | ---: | ---: | ---: |
|  |  |  |  |
| Occupation | 0.3 | 1.5 | 18 |
| Agriculture | 29.6 | 22.3 | 133 |
| White Collar | 22.6 | 25.2 | 89 |
| Grey Collar | 10.2 | 16.2 | 63 |

## Education

| No High School | 9.4 | 16.5 | 57 |
| :--- | ---: | ---: | ---: |
| High School | 22.8 | 26.6 | 86 |
| Trade School | 4.4 | 9.2 | 47 |
| College | 17.2 | 20.0 | 86 |
| Some University | 2.3 | 2.3 | 100 |
| University | 44.0 | 25.38 | 173 |

## Income

Avg Hhd Income
$\xrightarrow[\text { Mouseholds }]{\text { Maintainer Age }}$

| Under 25 | 1.0 | 3.0 | 32 |
| :--- | ---: | ---: | ---: |
| 25 to 34 | 6.7 | 14.6 | 46 |
| 35 to 44 | 14.3 | 17.6 | 81 |
| 45 to 54 | 19.3 | 18.1 | 107 |
| 55 to 64 | 23.8 | 20.3 | 118 |
| 65 to 74 | 19.5 | 15.5 | 125 |
| $75+$ | 15.4 | 11.0 | 140 |

Size

| 1 person | 14.1 | 28.3 | 50 |
| :--- | ---: | ---: | ---: |
| 2 people | 33.4 | 34.3 | 97 |
| 3 people | 18.7 | 15.2 | 123 |
| 4+ people | 33.8 | 22.2 | 152 |

Family Status

| Non-Family | 17.3 | 32.6 | 53 |
| :--- | ---: | ---: | ---: |
| Couples with Kids | 43.8 | 29.4 | 149 |
| Couples, no Kids | 30.4 | 27.2 | 112 |
| Lone-Parent Family | 8.5 | 10.8 | 79 |
|  |  |  |  |
| Age of Children | 12.5 | 16.8 | 74 |
| Kids under 5 | 15.1 | 17.9 | 85 |
| 5 to 9 | 16.7 | 17.6 | 95 |
| 10 to 14 | 18.7 | 17.5 | 107 |
| 15 to 19 | 16.8 | 13.4 | 125 |
| 20 to 24 | 20.2 | 16.7 | 121 |

## Dwellings <br> Tenure

| Own | 90.4 | 67.7 | 134 |
| :--- | ---: | ---: | ---: |
| Rent | 9.6 | 31.9 | 30 |
| Band Housing | 0.0 | 0.4 | 0 |

Period of Construction

| Before 1960 | 22.3 | 20.7 | 108 |
| :--- | ---: | ---: | ---: |
| 1961 to 1980 | 36.6 | 28.7 | 127 |
| 1981 to 1990 | 18.5 | 12.9 | 143 |
| 1991 to 2000 | 10.2 | 12.1 | 84 |
| 2001 to 2005 | 3.8 | 6.4 | 59 |
| 2006 to 2010 | 2.9 | 7.2 | 40 |
| 2011 to 2016 | 2.3 | 6.7 | 35 |
| 2017 to present | 3.5 | 5.3 | 66 |

Type

| Single-detached | 80.8 | 52.8 | 153 |
| :--- | ---: | ---: | ---: |
| Semi-detached | 3.6 | 5.0 | 71 |
| Row | 5.0 | 6.6 | 76 |
| Duplex | 6.6 | 5.7 | 115 |
| Lowrise (<5 Stories) | 2.4 | 18.1 | 13 |
| Highrise (5+ Stories) | 1.5 | 10.2 | 15 |
| Mobile | 0.0 | 1.3 | 4 |

Appendix: Additional Ranking Variables

- Internet/Social Media usage
- Local Attractions
- Activities/Events
- Participating in Sports \& Activities
- Attended Sports
- Travel - Vacation/Business
- Consumer Shows
- Food \& Beverage
- Alcohol Consumption
- Psychographic Statements
- Social Values

Ranking Variables | Customers
Customer: RTO6 2017-2019 All Postal Codes: QTY
Benchmark: York Region Boundary

## Internet Use

Q891330C01 Terciles - Internet - Light
Q891330C03 Terciles - Internet - Heavy
Q891300C01 Hours Spent [Avg Day] - All Week - Internet - Less than 1 hour
Q891300C02 Hours Spent [Avg Day] - All Week - Internet - 1 to 2 hours
Q891300C03 Hours Spent [Avg Day] - All Week - Internet - 2.01 to 3 hours
Q891300C04 Hours Spent [Avg Day] - All Week - Internet - 3.01 to 4 hours
Q891300C05 Hours Spent [Avg Day] - All Week - Internet - More than 4 hours
Q892610C01 Hours Spent [Avg Day] - Weekday - Internet - Less than 1 hour
Q892610C02 Hours Spent [Avg Day] - Weekday - Internet - 1 to 2 hours
Q892610C03 Hours Spent [Avg Day] - Weekday - Internet - 2.01 to 3 hours
Q892610C04 Hours Spent [Avg Day] - Weekday - Internet - 3.01 to 4 hours
Q892610C05 Hours Spent [Avg Day] - Weekday - Internet - More than 4 hours
Q892630C01 Hours Spent [Avg Day] - Weekend - Internet - Less than 1 hour
Q892630C02 Hours Spent [Avg Day] - Weekend - Internet - 1 to 2 hours
Q892630C03 Hours Spent [Avg Day] - Weekend - Internet - 2.01 to 3 hours
Q892630C04 Hours Spent [Avg Day] - Weekend - Internet - 3.01 to 4 hours
Q892630C05 Hours Spent [Avg Day] - Weekend - Internet - More than 4 hours
Q411040110 Weekday Browsing - Internet - 6am -9am - 1+
Q411040210 Weekday Browsing - Internet - 9am - noon - 1+
Q4110403IO Weekday Browsing - Internet - Noon - 5pm - 1+
Q411040410 Weekday Browsing - Internet - 5pm -7pm - 1+
Q4110405IO Weekday Browsing - Internet-7pm-11pm-1+
Q411040610 Weekday Browsing-Internet-11pm-2am-1+
Q411040710 Weekday Browsing - Internet-2am-6am-1+
Q411050110 Weekend Browsing - Internet-6am-9am-1+
Q411050210 Weekend Browsing - Internet - 9am - noon-1+
Q411050310 Weekend Browsing - Internet - Noon - 5pm - 1+
Q411050410 Weekend Browsing - Internet - 5pm - 7pm - 1+
Q4110505IO Weekend Browsing - Internet - 7pm - 11pm - 1+
Q411050610 Weekend Browsing-Internet-11pm-2am-1+
Q411050710 Weekend Browsing - Internet-2am-6am-1+
Q4450103C5 Actively Avoid Advertising [Occas/Freq] - Internet - Web browsing
Q4450108C5 Actively Avoid Advertising [Occas/Freq] - Internet - Social media
Q2510507K1 Watch [Avg Wk] - Media service - YouTube - 1-59 minutes
Q2510507K2 Watch [Avg Wk] - Media service - YouTube - 1-2 hours
Q2510507K3 Watch [Avg Wk] - Media service - YouTube - 3 hours or more
Q4111001C2 Online Activity [Yest] - Internet search - business, services, products
Q4111002C2 Online Activity [Yest] - Access content (e.g. news, sports, entertainment, etc.)
Q4111003C2 Online Activity [Yest] - Participate in a social network
Q4111004C2 Online Activity [Yest] - Shop for products/services
Q4111005C2 Online Activity [Yest] - Listen to audio (e.g. podcast, radio streaming broadcast)
Q4111006C2 Online Activity [Yest] - Watch a video (e.g. TV streaming broadcast, Nefflix, YouTube)
Q4100901C1 Used Online Social Networks [Pst Wk] - Internet - Facebook
Q4100903C1 Used Online Social Networks [Pst Wk] - Internet - Instagram
Q4100904C1 Used Online Social Networks [Pst Wk] - Internet - Linkedln
Q4100905C1 Used Online Social Networks [Pst Wk] - Internet - Pinterest
Q4100907C1 Used Online Social Networks [Pst Wk] - Internet - Twitter
Q4100909C1 Used Online Social Networks [Pst Wk] - Internet - Video/photo sharing
Q4100911C1 Used Online Social Networks [Pst Wk] - Internet - YouTube videos/channels
Q4110602C1 Activity [Pst Wk] - Internet - Listen to a podcast
Q4110603C1 Activity [Pst Wk] - Internet - Listen to a radio broadcast via streaming audio
Q4110612C1 Activity [Pst Wk] - Internet - Participate in an online social network
Q4110613C1 Activity [Pst Wk] - Internet - Share/refer/link friends to a website or an article
Q4110614C1 Activity [Pst Wk] - Internet - Click on an Internet advertisement
Q4110615C1 Activity [Pst Wk] - Internet - Enter online contests
Q4110616C1 Activity [Pst WK] - Internet - Internet search - business, services, products
Q4110626C1 Activity [Pst Wk] - Internet - Compare products/prices while shopping
Q4110627C1 Activity [Pst Wk] - Internet - Consult consumer reviews
Q4110629C1 Activity [Pst Wk] - Internet - Download/print/redeem discount coupon
Q4110630C1 Activity [Pst Wk] - Internet - Purchase group deal (e.g. Groupon)
Q4110631C1 Activity [Pst Wk] - Internet - Purchase products or services
Q4110632C1 Activity [Pst Wk] - Internet - Receive store offers by SMS
Q4110633C1 Activity [Pst Wk] - Internet - Research products/services
Q4110634C1 Activity [Pst Wk] - Internet - Scan mobile tagging barcode/QR
Q4110641C1 Activity [Pst Wk] - Internet - Access food/recipes content
Q4110646C1 Activity [Pst Wk] - Internet - Access restaurant guides/reviews
Q4110647C1 Activity [Pst Wk] - Internet - Access travel content
Q4110648C1 Activity [Pst Wk] - Internet - Read or look into online magazines
Q4110649C1 Activity [Pst Wk] - Internet - Read or look into online newspapers

## Ranking Variables | Customers

Customer: RTO6 2017-2019 All Postal Codes: QTY
Benchmark: York Region Boundary

## Social Media

S6B_1C1 Actions taken using SM - Like brand on Facebook - Yes
\%

S6B_2C2 Actions taken using SM - Follow brand on Twitter - Yes
S6B_3C3 Actions taken using SM - Subscribe to brand email newsletter - Yes
S6B 4C4 Actions taken using SM - Subscribe to brand channel on YouTube - Yes
S6B_6C6 Actions taken using SM - Register or join an exclusive online community of consumers who also like the brand - Yes
S6B_8C8 Actions taken using SM - Follow brand on Instagram - Yes
S6D_1C1 Reasons chosen to follow brands through SM - To get coupons and discounts
S6D_2C2 Reasons chosen to follow brands through SM - To enter contests
S6D_3C3 Reasons chosen to follow brands through SM - To be among the first to hear brand news
S6D_4C4 Reasons chosen to follow brands through SM - To provide feedback to the brand about their products or services
S6D_5C5 Reasons chosen to follow brands through SM - To make suggestions to the brand for new products or services
S6D_6C6 Reasons chosen to follow brands through SM - To share brand-related stories with other consumers
S6D_8C8 Reasons chosen to follow brands through SM - To learn about a brand's products and services
S6D_9C9 Reasons chosen to follow brands through SM - To engage with content
S6F_1C1 Reason to unlike/unsubscribe from a brand - Too many messages
S6F_2C2 Reason to unlike/unsubscribe from a brand - Not enough value
S6F_3C3 Reason to unlike/unsubscribe from a brand - Stopped purchasing products from brand
S4A_7C1 Facebook - Like or become a fan of a page created by a brand, company or organization - Never
S4A_7C2 Facebook - Like or become a fan of a page created by a brand, company or organization - About once per month
S4A_7C3 Facebook - Like or become a fan of a page created by a brand, company or organization - A few times per month
S4A_7C4 Facebook - Like or become a fan of a page created by a brand, company or organization - A few times per week
S4A_7C56 Facebook - Like or become a fan of a page created by a brand, company or organization - About once per day or more
S4A_12C1 Facebook - Click on an ad - Never
S4A_12C2 Facebook - Click on an ad - About once per month
S4A_12C3 Facebook - Click on an ad - A few times per month
S4A_12C4 Facebook - Click on an ad - A few times per week
Facebook - Click on an ad - A few times per week
Facebook - Click on an ad - About once per day or more
S4B_3C1 Twitter - Share a link to a blog post , news article or item of interest - Never
S4B_3C2 Twitter - Share a link to a blog post, news article or item of interest - About once per month
S4B_3C3 Twitter - Share a link to a blog post, news article or item of interest - A few times per month
S4B_3C4 Twitter - Share a link to a blog post, news article or item of interest - A few times per week
S4B_3C56 Twitter - Share a link to a blog post, news article or item of interest - About once per day or more
S4B_11C1 Twitter - Click on an ad - Never
S4B_11C2 Twitter - Click on an ad - About once per month
S4B_11C3 Twitter - Click on an ad - A few times per month
S4B_11C4 Twitter - Click on an ad - A few times per week
S4B_11C56 Twitter - Click on an ad - About once per day or more (!)
S4M_7C1 Instagram - View a brand's page - Never
S4M_7C2 Instagram - View a brand's page - About once per month
S4M_7C3 Instagram - View a brand's page - A few times per month
S4M_7C4 Instagram - View a brand's page - A few times per week
S4M_7C5 Instagram - View a brand's page - Once per day
S4M_7C6 Instagram - View a brand's page - Several times per day (!)
S4M_8C1 Instagram - Click on ads - Never
S4M_8C2 Instagram - Click on ads - About once per month
S4M_8C3 Instagram - Click on ads - A few times per month
S4M_8C4 Instagram - Click on ads - A few times per week
S4M_8C5 Instagram - Click on ads - Once per day (!)
S4M_8C6 Instagram - Click on ads - Several times per day (!)
S4D_9C1 YouTube - Click on an ad - Never
S4D_9C2 YouTube - Click on an ad - About once per month
S4D_9C3 YouTube - Click on an ad - A few times per month
S4D_9C4 YouTube - Click on an ad - A few times per week
S4D_9C56 YouTube - Click on an ad - About once per day or more
S2_12C1 Freq. Participate - Rate or review products online - Never
S2_12C2 Freq. Participate - Rate or review products online - A few times per year
S2_12C3 Freq. Participate - Rate or review products online - About once per month
S2_12C4 Freq. Participate - Rate or review products online - A few times per month
S2_12C5 Freq. Participate - Rate or review products online - A few times per week
S2_12C6 Freq. Participate - Rate or review products online - About every day

|  | Base Coun | Base \% | Ind |
| :---: | :---: | :---: | :---: |
| 39.69 | 331,288 | 35.36 | 112 |
| 14.77 | 112,844 | 12.04 | 123 |
| 22.97 | 197,836 | 21.12 | 109 |
| 18.76 | 159,326 | 17.01 | 110 |
| 12.00 | 100,433 | 10.72 | 112 |
| 19.91 | 159,682 | 17.05 | 117 |
| 38.21 | 322,439 | 34.42 | 111 |
| 27.18 | 248,908 | 26.57 | 102 |
| 18.20 | 149,912 | 16.00 | 114 |
| 14.66 | 121,872 | 13.01 | 113 |
| 7.50 | 62,544 | 6.68 | 112 |
| 8.96 | 69,444 | 7.41 | 121 |
| 33.97 | 297,054 | 31.71 | 107 |
| 12.22 | 95,910 | 10.24 | 119 |
| 35.54 | 316,729 | 33.81 | 105 |
| 21.78 | 194,195 | 20.73 | 105 |
| 11.70 | 105,098 | 11.22 | 104 |
| 26.13 | 264,398 | 28.22 | 93 |
| 22.14 | 198,330 | 21.17 | 105 |
| 13.21 | 111,014 | 11.85 | 111 |
| 10.13 | 82,840 | 8.84 | 115 |
| 6.55 | 54,678 | 5.84 | 112 |
| 30.79 | 308,702 | 32.95 | 93 |
| 18.99 | 164,389 | 17.55 | 108 |
| 13.11 | 106,756 | 11.39 | 115 |
| 9.64 | 80,776 | 8.62 | 112 |
| 5.63 | 50,635 | 5.41 | 104 |
| 14.42 | 130,081 | 13.88 | 104 |
| 8.40 | 64,810 | 6.92 | 121 |
| 5.52 | 40,757 | 4.35 | 127 |
| 4.32 | 37,205 | 3.97 | 109 |
| 5.54 | 36,337 | 3.88 | 143 |
| 19.57 | 173,699 | 18.54 | 106 |
| 7.73 | 54,623 | 5.83 | 133 |
| 4.44 | 30,430 | 3.25 | 137 |
| 3.27 | 25,466 | 2.72 | 120 |
| 3.19 | 24,972 | 2.67 | 120 |
| 16.78 | 155,287 | 16.58 | 101 |
| 9.40 | 82,925 | 8.85 | 106 |
| 8.27 | 62,316 | 6.65 | 124 |
| 6.49 | 49,645 | 5.30 | 123 |
| 3.03 | 28,032 | 2.99 | 101 |
| 2.46 | 21,186 | 2.26 | 109 |
| 22.16 | 208,612 | 22.27 | 100 |
| 8.79 | 69,346 | 7.40 | 119 |
| 5.49 | 42,054 | 4.49 | 122 |
| 6.58 | 46,197 | 4.93 | 133 |
| 2.05 | 18,987 | 2.03 | 101 |
| 1.36 | 14,194 | 1.51 | 89 |
| 44.90 | 423,767 | 45.23 | 99 |
| 15.48 | 125,460 | 13.39 | 116 |
| 7.18 | 64,198 | 6.85 | 105 |
| 4.34 | 41,524 | 4.43 | 98 |
| 4.75 | 42,657 | 4.55 | 104 |
| 22.65 | 242,062 | 25.84 | 88 |
| 25.10 | 247,571 | 26.43 | 95 |
| 17.80 | 143,324 | 15.30 | 116 |
| 18.91 | 170,707 | 18.22 | 104 |
| 11.73 | 102,195 | 10.91 | 107 |
| 3.80 | 30,984 | 3.31 | 115 |

## Ranking Variables | Customers

Customer: RTO6 2017-2019 All Postal Codes: QTY
Benchmark: York Region Boundary

|  | \% | Base Count | Base \% | Index |
| :---: | :---: | :---: | :---: | :---: |
| Local Attractions |  |  |  |  |
| Q3000101C1 Attended/Visited [Pst Yr] - Local Attractions - Art galleries/museums/science centres | 28.20 | 303,465 | 29.58 | 95 |
| Q3000102C1 Attended/Visited [Pst Yr] - Local Attractions - Exhibitions/carnivals/fairs/markets | 28.90 | 284,902 | 27.77 | 104 |
| Q3000103C1 Attended/Visited [Pst Yr] - Local Attractions - Historical sites | 29.65 | 299,649 | 29.21 | 102 |
| Q3000104C1 Attended/Visited [Pst Yr] - Local Attractions - Parks/city gardens | 27.73 | 279,672 | 27.26 | 102 |
| Q3400110C1 Attended/Visited [Pst Yr] - Local Attractions - National or provincial park | 19.26 | 198,318 | 19.33 | 100 |
| Q3000105C1 Attended/Visited [Pst Yr] - Local Attractions - Specialty movie theatres/IMAX | 26.83 | 264,438 | 25.78 | 104 |
| Q3000106C1 Attended/Visited [Pst Yr] - Local Attractions - Sporting events/racing events/air shows | 11.42 | 128,333 | 12.51 | 91 |
| Q3000107C1 Attended/Visited [Pst Yr] - Local Attractions - Video arcades/indoor amusement centres | 13.25 | 115,622 | 11.27 | 118 |
| Q3000108C1 Attended/Visited [Pst Yr] - Local Attractions - Theme parks/waterparks/water slides | 28.43 | 230,041 | 22.42 | 127 |
| Q3000109C1 Attended/Visited [Pst Yr] - Local Attractions - Zoos/aquariums/farms/drive-through animal parks | 27.41 | 246,505 | 24.03 | 114 |
| Q3000110C1 Attended/Visited [Pst Yr] - Local Attractions - Other leisure activities/attractions | 38.91 | 372,791 | 36.34 | 107 |
| Q3000201K1 Frequency of Visiting [Pst Yr] - Local Attractions - Art galleries/museums/science centres - Once a year | 21.18 | 211,360 | 20.60 | 103 |
| Q3000201K2 Frequency of Visiting [Pst Yr] - Local Attractions - Art galleries/museums/science centres - 2-6 times a year | 5.04 | 77,940 | 7.60 | 66 |
| Q3000201K3 Frequency of Visiting [Pst Yr] - Local Attractions - Art galleries/museums/science centres - 7 times a year or more | 1.97 | 14,165 | 1.38 | 143 |
| Q3000202K1 Frequency of Visiting [Pst Yr] - Local Attractions - Exhibitions/carnivals/fairs/markets - Once a year | 22.71 | 212,981 | 20.76 | 109 |
| Q3000202K2 Frequency of Visiting [Pst Yr] - Local Attractions - Exhibitions/carnivals/fairs/markets - 2-6 times a year | 5.88 | 65,322 | 6.37 | 92 |
| Q3000202K3 Frequency of Visiting [Pst Yr] - Local Attractions - Exhibitions/carnivals/fairs/markets - 7 times a year or more | 0.32 | 6,600 | 0.64 | 50 |
| Q3000203K1 Frequency of Visiting [Pst Yr] - Local Attractions - Historical sites - Once a year | 19.77 | 183,746 | 17.91 | 110 |
| Q3000203K2 Frequency of Visiting [Pst Yr] - Local Attractions - Historical sites - 2-6 times a year | 8.54 | 103,566 | 10.10 | 85 |
| Q3000203K3 Frequency of Visiting [Pst Yr] - Local Attractions - Historical sites-7 times a year or more | 1.34 | 12,337 | 1.20 | 111 |
| Q3000204K1 Frequency of Visiting [Pst Yr] - Local Attractions - Parks/city gardens - Once a year | 8.06 | 78,742 | 7.68 | 105 |
| Q3000204K2 Frequency of Visiting [Pst Yr] - Local Attractions - Parks/city gardens - 2-6 times a year | 14.34 | 144,082 | 14.04 | 102 |
| Q3000204K3 Frequency of Visiting [Pst Yr] - Local Attractions - Parks/city gardens - 7 times a year or more | 5.33 | 56,849 | 5.54 | 96 |
| Q3000205K1 Frequency of Visiting [Pst Yr] - Local Attractions - National or provincial parks - Once a year | 6.07 | 72,105 | 7.03 | 86 |
| Q3000205K2 Frequency of Visiting [Pst Yr] - Local Attractions - National or provincial parks - 2-6 times a year | 11.77 | 109,448 | 10.67 | 110 |
| Q3000205K3 Frequency of Visiting [Pst Yr] - Local Attractions - National or provincial parks - 7 times a year or more | 1.42 | 16,765 | 1.63 | 87 |
| Q3000206K1 Frequency of Visiting [Pst Yr] - Local Attractions - Specialty movie theatres/IMAX/VIP - Once a year | 5.89 | 60,464 | 5.89 | 100 |
| Q3000206K2 Frequency of Visiting [Pst Yr] - Local Attractions - Specialty movie theatres/IMAX/VIP - 2-6 times a year | 19.32 | 178,952 | 17.44 | 111 |
| Q3000206K3 Frequency of Visiting [Pst Yr] - Local Attractions - Specialty movie theatres/IMAX/VIP - 7 times a year or more | 1.62 | 25,022 | 2.44 | 66 |
| Q3000207K1 Frequency of Visiting [Pst Yr] - Local Attractions - Sporting events/racing events/air shows - Once a year | 3.46 | 45,932 | 4.48 | 77 |
| Q3000207K2 Frequency of Visiting [Pst Yr] - Local Attractions - Sporting events/racing events/air shows - 2-6 times a year | 4.92 | 62,944 | 6.14 | 80 |
| Q3000207K3 Frequency of Visiting [Pst Yr] - Local Attractions - Sporting events/racing events/air shows - 7 times a year or more | 3.04 | 19,457 | 1.90 | 160 |
| Q3000208K1 Frequency of Visiting [Pst Yr] - Local Attractions - Video arcades/indoor amusement centres - Once a year | 6.68 | 57,667 | 5.62 | 119 |
| Q3000208K4 Frequency of Visiting [Pst Yr] - Local Attractions - Video arcades/indoor amusement centres - 2 times a year or more | 6.57 | 57,955 | 5.65 | 116 |
| Q3000209K1 Frequency of Visiting [Pst Yr] - Local Attractions - Theme parks/waterparks/water slides - Once a year | 15.85 | 141,924 | 13.84 | 115 |
| Q3000209K4 Frequency of Visiting [Pst Yr] - Local Attractions - Theme parks/waterparks/water slides - 2 times a year or more | 12.58 | 88,118 | 8.59 | 146 |
| Q3000210K1 Frequency of Visiting [Pst Yr] - Local Attractions - Zoos/aquariums/farms/drive-through animal parks - Once a year | 22.75 | 194,852 | 18.99 | 120 |
| Q3000210K4 Frequency of Visiting [Pst Yr] - Local Attractions - Zoos/aquariums/farms/drive-through animal parks - 2 times a year or more | 4.67 | 51,653 | 5.04 | 93 |
| Q3200102C1 Attended/Visited [Pst Yr] - Theatre - Community theatres | 4.38 | 63,625 | 6.20 | 71 |
| Q3200202K1 Frequency of Attendance [Pst Yr] - Theatre - Community theatres - Once a year | 2.95 | 37,631 | 3.67 | 80 |
| Q3200202K4 Frequency of Attendance [Pst Yr] - Theatre - Community theatres - 2 times a year or more | 1.43 | 25,994 | 2.53 | 56 |

Ranking Variables | Customers
Customer: RTO6 2017-2019 All Postal Codes: QTY
Benchmark: York Region Boundary

| Activities/Events |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Q3400101C1 | Attended/Visited [Pst Yr] - Attractions/Events - Ballet/opera/symphony | 8.17 | 86,916 | 8.47 | 96 |
| Q3400102C1 | Attended/Visited [Pst Yr] - Attractions/Events - Bars/restaurant bars | 40.21 | 375,827 | 36.63 | 110 |
| Q3400104C1 | Attended/Visited [Pst Yr] - Attractions/Events - Comedy clubs/shows | 9.18 | 85,303 | 8.31 | 110 |
| Q3400105C1 | Attended/Visited [Pst Yr] - Attractions/Events - Dancing/night clubs | 10.05 | 82,634 | 8.05 | 125 |
| Q3400106C1 | Attended/Visited [Pst Yr] - Attractions/Events - Dinner theatres | 1.23 | 22,655 | 2.21 | 56 |
| Q3400107C1 | Attended/Visited [Pst Yr] - Attractions/Events - Film festivals | 4.06 | 41,308 | 4.03 | 101 |
| Q3400108C1 | Attended/Visited [Pst Yr] - Attractions/Events - Music festivals | 5.91 | 53,801 | 5.24 | 113 |
| Q3400111C1 | Attended/Visited [Pst Yr] - Attractions/Events - Popular music/rock concerts | 17.66 | 182,435 | 17.78 | 99 |
| Q3400201K1 | Frequency of Attendance [Pst Yr] - Attractions/Events - Ballet/opera/symphony - Once a year | 4.04 | 39,344 | 3.83 | 105 |
| Q3400201K2 | Frequency of Attendance [Pst Yr] - Attractions/Events - Ballet/opera/symphony - 2-6 times a year | 3.61 | 40,150 | 3.91 | 92 |
| Q3400201K3 | Frequency of Attendance [Pst Yr] - Attractions/Events - Ballet/opera/symphony - 7 times a year or more | 0.52 | 7,422 | 0.72 | 72 |
| Q3400202K1 | Frequency of Attendance [Pst Yr] - Attractions/Events - Bars/restaurant bars - Once a year | 3.10 | 28,679 | 2.80 | 111 |
| Q3400202K2 | Frequency of Attendance [Pst Yr] - Attractions/Events - Bars/restaurant bars - 2-6 times a year | 21.50 | 202,601 | 19.75 | 109 |
| Q3400202K3 | Frequency of Attendance [Pst Yr] - Attractions/Events - Bars/restaurant bars - 7 times a year or more | 15.61 | 144,547 | 14.09 | 111 |
| Q3400204K1 | Frequency of Attendance [Pst Yr] - Attractions/Events - Comedy clubs/shows - Once a year | 6.33 | 57,220 | 5.58 | 113 |
| Q3400204K4 | Frequency of Attendance [Pst Yr] - Attractions/Events - Comedy clubs/shows - 2 times a year or more | 2.85 | 28,038 | 2.73 | 104 |
| Q3400205K1 | Frequency of Attendance [Pst Yr] - Attractions/Events - Dancing/night clubs - Once a year | 3.71 | 25,025 | 2.44 | 152 |
| Q3400205K2 | Frequency of Attendance [Pst Yr] - Attractions/Events - Dancing/night clubs - 2-6 times a year | 4.84 | 40,877 | 3.98 | 122 |
| Q3400205K3 | Frequency of Attendance [Pst Yr] - Attractions/Events - Dancing/night clubs - 7 times a year or more | 1.49 | 16,733 | 1.63 | 91 |
| Q3400206K1 | Frequency of Attendance [Pst Yr] - Attractions/Events - Dinner theatres - Once a year | 0.96 | 16,686 | 1.63 | 59 |
| Q3400206K4 | Frequency of Attendance [Pst Yr] - Attractions/Events - Dinner theatres - 2 times a year or more | 0.27 | 5,969 | 0.58 | 47 |
| Q3400207K1 | Frequency of Attendance [Pst Yr] - Attractions/Events - Film festivals - Once a year | 2.72 | 26,807 | 2.61 | 104 |
| Q3400207K4 | Frequency of Attendance [Pst Yr] - Attractions/Events - Film festivals - 2 times a year or more | 1.34 | 14,502 | 1.41 | 95 |
| Q3400208K1 | Frequency of Attendance [Pst Yr] - Attractions/Events - Music festivals - Once a year | 3.32 | 30,437 | 2.97 | 112 |
| Q3400208K4 | Frequency of Attendance [Pst Yr] - Attractions/Events - Music festivals - 2 times a year or more | 2.59 | 23,363 | 2.28 | 114 |
| Q3400209K1 | Frequency of Attendance [Pst Yr] - Attractions/Events - Movies at a theatre/drive-in - Once a year | 6.55 | 58,836 | 5.74 | 114 |
| Q3400209K2 | Frequency of Attendance [Pst Yr] - Attractions/Events - Movies at a theatre/drive-in - 2-6 times a year | 26.63 | 260,598 | 25.40 | 105 |
| Q3400209K3 | Frequency of Attendance [Pst Yr] - Attractions/Events - Movies at a theatre/drive-in - 7 times a year or more | 8.22 | 82,426 | 8.04 | 102 |
| Q3400210K1 | Frequency of Attendance [Pst Yr] - Attractions/Events - Popular music/rock concerts - Once a year | 7.43 | 74,409 | 7.25 | 102 |
| Q3400210K2 | Frequency of Attendance [Pst Yr] - Attractions/Events - Popular music/rock concerts - 2-6 times a year | 7.64 | 84,842 | 8.27 | 92 |
| Q3400210K3 | Frequency of Attendance [Pst Yr] - Attractions/Events - Popular music/rock concerts - 7 times a year or more | 2.59 | 23,184 | 2.26 | 115 |

## Ranking Variables | Customers

Customer: RTO6 2017-2019 All Postal Codes: QTY
Benchmark: York Region Boundary

| Participating in Sports \& Activities |  | \% | Base Count | Base \% | Index |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |
| Q350010112 | Frequency of Participation [Occas/Reg] - Adventure sports | 9.33 | 106,940 | 10.42 | 89 |
| Q350010212 | Frequency of Participation [Occas/Reg] - Arts/crafts/sewing/knitting | 37.02 | 400,639 | 39.05 | 95 |
| Q350010312 | Frequency of Participation [Occas/Reg] - ATV/snowmobiling | 10.85 | 102,306 | 9.97 | 109 |
| Q350010412 | Frequency of Participation [Occas/Reg] - Baseball/softball | 24.38 | 200,769 | 19.57 | 125 |
| Q350010512 | Frequency of Participation [Occas/Reg] - Basketball | 18.31 | 180,780 | 17.62 | 104 |
| Q350010612 | Frequency of Participation [Occas/Reg] - Billiards/pool | 26.52 | 252,568 | 24.62 | 108 |
| Q350010712 | Frequency of Participation [Occas/Reg] - Bowling | 45.96 | 445,250 | 43.40 | 106 |
| Q350010812 | Frequency of Participation [Occas/Reg] - Camping | 43.94 | 408,457 | 39.82 | 110 |
| Q350010912 | Frequency of Participation [Occas/Reg] - Canoeing/kayaking | 34.12 | 354,043 | 34.51 | 99 |
| Q350013312 | Frequency of Participation [Occas/Reg] - Skiing - cross country / Snowshoeing | 12.78 | 143,433 | 13.98 | 91 |
| Q350011012 | Frequency of Participation [Occas/Reg] - Curling | 6.45 | 62,259 | 6.07 | 106 |
| Q350011112 | Frequency of Participation [Occas/Reg] - Cycling (mountain/road biking) | 38.06 | 384,226 | 37.45 | 102 |
| Q350011212 | Frequency of Participation [Occas/Reg] - Fishing/hunting | 23.57 | 220,947 | 21.54 | 109 |
| Q350011312 | Frequency of Participation [Occas/Reg] - Fitness classes | 33.10 | 344,170 | 33.55 | 99 |
| Q350011412 | Frequency of Participation [Occas/Reg] - Fitness walking | 47.79 | 488,652 | 47.63 | 100 |
| Q350011512 | Frequency of Participation [Occas/Reg] - Football | 9.23 | 81,849 | 7.98 | 116 |
| Q350011612 | Frequency of Participation [Occas/Reg] - Gardening | 54.64 | 564,802 | 55.06 | 99 |
| Q350011712 | Frequency of Participation [Occas/Reg] - Golfing | 23.56 | 234,735 | 22.88 | 103 |
| Q350011812 | Frequency of Participation [Occas/Reg] - Health club activity | 31.80 | 308,844 | 30.11 | 106 |
| Q350011912 | Frequency of Participation [Occas/Reg] - Hiking/backpacking | 35.86 | 347,141 | 33.84 | 106 |
| Q350012012 | Frequency of Participation [Occas/Reg] - Hockey | 15.21 | 135,382 | 13.20 | 115 |
| Q350012112 | Frequency of Participation [Occas/Reg] - Home exercise/home workout | 56.00 | 563,359 | 54.91 | 102 |
| Q350012212 | Frequency of Participation [Occas/Reg] - Ice skating | 33.68 | 318,171 | 31.02 | 109 |
| Q350012312 | Frequency of Participation [Occas/Reg] - Inline skating | 5.39 | 52,335 | 5.10 | 106 |
| Q350012412 | Frequency of Participation [Occas/Reg] - Jogging | 29.64 | 289,520 | 28.22 | 105 |
| Q350012512 | Frequency of Participation [Occas/Reg] - Marathon or similar event | 4.25 | 42,180 | 4.11 | 103 |
| Q350012612 | Frequency of Participation [Occas/Reg] - Martial arts (any) | 4.43 | 39,844 | 3.88 | 114 |
| Q350013912 | Frequency of Participation [Occas/Reg] - Photography | 32.73 | 351,491 | 34.26 | 96 |
| Q350012712 | Frequency of Participation [Occas/Reg] - Pilates/yoga | 19.11 | 213,410 | 20.80 | 92 |
| Q350012812 | Frequency of Participation [Occas/Reg] - Playing video games | 48.12 | 445,528 | 43.43 | 111 |
| Q350012912 | Frequency of Participation [Occas/Reg] - Power boating/Jet skiing | 7.28 | 82,921 | 8.08 | 90 |
| Q350013012 | Frequency of Participation [Occas/Reg] - Racquet sports | 16.08 | 153,467 | 14.96 | 107 |
| Q350013112 | Frequency of Participation [Occas/Reg] - Reading | 81.51 | 844,347 | 82.31 | 99 |
| Q350013212 | Frequency of Participation [Occas/Reg] - Skateboarding | 3.51 | 36,446 | 3.55 | 99 |
| Q350013412 | Frequency of Participation [Occas/Reg] - Skiing - downhill | 18.41 | 194,249 | 18.93 | 97 |
| Q350013512 | Frequency of Participation [Occas/Reg] - Snowboarding | 7.14 | 63,813 | 6.22 | 115 |
| Q350013612 | Frequency of Participation [Occas/Reg] - Soccer | 19.99 | 169,084 | 16.48 | 121 |
| Q350013712 | Frequency of Participation [Occas/Reg] - Swimming | 56.93 | 582,528 | 56.78 | 100 |
| Q350013812 | Frequency of Participation [Occas/Reg] - Volunteer work | 47.57 | 483,787 | 47.16 | 101 |
| Q350014012 | Frequency of Participation [Occas/Reg] - Whale watching | 3.04 | 49,274 | 4.80 | 63 |

## Ranking Variables | Customers

Customer: RTO6 2017-2019 All Postal Codes: QTY
Benchmark: York Region Boundary

| Attended Sports |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Q3500201K2 Attended/Visited [Pst Yr] - Live Professional Sports Events - Auto racing | 3.06 | 33,946 | 3.31 | 92 |
| Q3500202K2 Attended/Visited [Pst Yr] - Live Professional Sports Events - Baseball | 20.16 | 211,872 | 20.65 | 98 |
| Q3500203K2 Attended/Visited [Pst Yr] - Live Professional Sports Events - Basketball | 18.58 | 135,918 | 13.25 | 140 |
| Q3500204K2 Attended/Visited [Pst Yr] - Live Professional Sports Events - Boxing (!) | 1.14 | 11,236 | 1.09 | 104 |
| Q3500205K2 Attended/Visited [Pst Yr] - Live Professional Sports Events - Figure skating | 1.06 | 19,121 | 1.86 | 57 |
| Q3500206K2 Attended/Visited [Pst Yr] - Live Professional Sports Events - Football | 6.47 | 62,892 | 6.13 | 106 |
| Q3500207K2 Attended/Visited [Pst Yr] - Live Professional Sports Events - Golf | 1.57 | 19,552 | 1.91 | 82 |
| Q3500208K2 Attended/Visited [Pst Yr] - Live Professional Sports Events - Hockey | 24.91 | 210,673 | 20.54 | 121 |
| Q3500209K2 Attended/Visited [Pst Yr] - Live Professional Sports Events - Horse racing | 7.16 | 50,802 | 4.95 | 145 |
| Q3500210K2 Attended/Visited [Pst Yr]-Live Professional Sports Events - Lacrosse | 1.30 | 16,426 | 1.60 | 81 |
| Q3500211K2 Attended/Visited [Pst Yr] - Live Professional Sports Events - Soccer | 9.89 | 88,756 | 8.65 | 114 |
| Q3500212K2 Attended/Visited [Pst Yr] - Live Professional Sports Events - Tennis | 3.45 | 27,238 | 2.65 | 130 |

## Ranking Variables | Customers

Customer: RTO6 2017-2019 All Postal Codes: QTY
Benchmark: York Region Boundary

|  | \% | Base Count | Base \% | Index |
| :---: | :---: | :---: | :---: | :---: |
| Travel - Vacation/Business |  |  |  |  |
| Q4900501C1 Used [Pst 3 Yrs] - Vacation Accommodations - All-inclusive resort | 31.53 | 284,709 | 27.75 | 114 |
| Q4900502C1 Used [Pst 3 Yrs] - Vacation Accommodations - Spa resort | 4.70 | 39,621 | 3.86 | 122 |
| Q4900503C1 Used [Pst 3 Yrs] - Vacation Accommodations - Bed and breakfast | 13.08 | 132,832 | 12.95 | 101 |
| Q4900504C1 Used [Pst 3 Yrs] - Vacation Accommodations - Boat | 1.31 | 16,385 | 1.60 | 82 |
| Q4900505C1 Used [Pst 3 Yrs] - Vacation Accommodations - Camping | 14.64 | 129,834 | 12.66 | 116 |
| Q4900506C1 Used [Pst 3 Yrs] - Vacation Accommodations - Condominium/apartment | 13.35 | 114,810 | 11.19 | 119 |
| Q4900507C1 Used [Pst 3 Yrs] - Vacation Accommodations - Cottage | 20.81 | 210,262 | 20.50 | 102 |
| Q4900508C1 Used [Pst 3 Yrs] - Vacation Accommodations - Cruise ship | 9.50 | 100,351 | 9.78 | 97 |
| Q4900509C1 Used [Pst 3 Yrs] - Vacation Accommodations - Friends/relatives | 35.17 | 358,248 | 34.92 | 101 |
| Q4900510C1 Used [Pst 3 Yrs] - Vacation Accommodations - Hotel | 58.52 | 573,242 | 55.88 | 105 |
| Q4900511C1 Used [Pst 3 Yrs] - Vacation Accommodations - Motel | 9.12 | 123,629 | 12.05 | 76 |
| Q4900512C1 Used [Pst 3 Yrs] - Vacation Accommodations - Package tours | 2.28 | 40,174 | 3.92 | 58 |
| Q4900513C1 Used [Pst 3 Yrs] - Vacation Accommodations - RV/camper | 4.77 | 40,336 | 3.93 | 121 |
| Q4900514C1 Used [Pst 3 Yrs] - Vacation Accommodations - Vacation rental by owner | 15.39 | 166,046 | 16.19 | 95 |
| Q490060C01 Spent Last Vacation - Vacation Spending - Under \$500 | 29.02 | 283,170 | 27.60 | 105 |
| Q490060C02 Spent Last Vacation - Vacation Spending - \$500-\$999 | 14.90 | 152,892 | 14.90 | 100 |
| Q490060C03 Spent Last Vacation - Vacation Spending - \$1,000-\$1,999 | 27.84 | 246,191 | 24.00 | 116 |
| Q490060C04 Spent Last Vacation - Vacation Spending - \$2,000-\$2,999 | 9.55 | 128,747 | 12.55 | 76 |
| Q490060C05 Spent Last Vacation - Vacation Spending - \$3,000-\$3,999 | 5.96 | 70,405 | 6.86 | 87 |
| Q490060C06 Spent Last Vacation - Vacation Spending - \$4,000 or more | 12.73 | 144,464 | 14.08 | 90 |
| Q4900701K2 Used [Pst 3 Yrs] - Vacation Planning - Book through an airline directly | 43.06 | 417,214 | 40.67 | 106 |
| Q4900702K2 Used [Pst 3 Yrs] - Vacation Planning - Book through a hotel directly | 35.15 | 356,191 | 34.72 | 101 |
| Q4900703K2 Used [Pst 3 Yrs] - Vacation Planning - Book through a full service travel agent | 28.36 | 266,194 | 25.95 | 109 |
| Q4900704K2 Used [Pst 3 Yrs] - Vacation Planning - Book through a discount/last minute agency | 13.66 | 126,963 | 12.38 | 110 |
| Q4900705K2 Used [Pst 3 Yrs] - Vacation Planning - Book a package tour | 14.03 | 151,886 | 14.81 | 95 |
| Q4900706K2 Used [Pst 3 Yrs] - Vacation Planning - Book through an on-line travel agency | 41.91 | 396,537 | 38.65 | 108 |
| Q4900707K2 Used [Pst 3 Yrs] - Vacation Planning - Book through airline/hotel website | 28.25 | 278,733 | 27.17 | 104 |
| Q4900708K2 Used [Pst 3 Yrs] - Vacation Planning - Other services | 16.88 | 157,791 | 15.38 | 110 |
| Q4910212C1 Visited [Pst Yr] - Online Travel Services - Booking.com | 23.38 | 251,289 | 24.50 | 95 |
| Q4910202C1 Visited [Pst Yr] - Online Travel Services - Expedia.com/Expedia.ca | 44.58 | 416,938 | 40.64 | 110 |
| Q4910203C1 Visited [Pst Yr] - Online Travel Services - Hotels.com | 19.59 | 201,718 | 19.66 | 100 |
| Q4910204C1 Visited [Pst Yr] - Online Travel Services - itravel2000.com | 10.70 | 93,745 | 9.14 | 117 |
| Q4910205C1 Visited [Pst Yr] - Online Travel Services - Redtag.ca | 8.37 | 90,590 | 8.83 | 95 |
| Q4910206C1 Visited [Pst Yr] - Online Travel Services - Sunwing.ca | 20.46 | 172,683 | 16.83 | 122 |
| Q4910207C1 Visited [Pst Yr] - Online Travel Services - Travelocity.com/Travelocity.ca | 16.71 | 152,636 | 14.88 | 112 |
| Q4910211C1 Visited [Pst Yr] - Online Travel Services - Trivago.ca | 19.32 | 205,523 | 20.03 | 96 |
| Q4910208C1 Visited [Pst Yr] - Online Travel Services - Other discount travel sites | 9.98 | 102,783 | 10.02 | 100 |
| Q4910209C1 Visited [Pst Yr] - Online Travel Services - Airline websites | 30.26 | 306,104 | 29.84 | 101 |
| Q4910210C1 Visited [Pst Yr] - Online Travel Services - Other online travel sites | 14.43 | 148,743 | 14.50 | 100 |
| Q4910301C1 Booked With [Pst Yr] - Online Travel Services - Booking.com | 4.36 | 55,464 | 5.41 | 81 |
| Q4910302C1 Booked With [Pst Yr] - Online Travel Services - Expedia.com/Expedia.ca | 15.67 | 157,944 | 15.40 | 102 |
| Q4910303C1 Booked With [Pst Yr] - Online Travel Services - Hotels.com | 2.67 | 38,712 | 3.77 | 71 |
| Q4910313C1 Booked With [Pst Yr] - Online Travel Services - Redtag.ca/itravel.com (!) | 1.21 | 17,871 | 1.74 | 69 |
| Q4910307C1 Booked With [Pst Yr] - Online Travel Services - Travelocity.com/Travelocity.ca | 1.25 | 14,327 | 1.40 | 89 |
| Q4910312C1 Booked With [Pst Yr] - Online Travel Services - Trivago.ca | 1.78 | 22,143 | 2.16 | 83 |
| Q4910311C1 Booked With [Pst Yr] - Online Travel Services - Other discount travel sites | 1.63 | 16,412 | 1.60 | 102 |
| Q4910309C1 Booked With [Pst Yr] - Online Travel Services - Airline websites | 8.50 | 93,935 | 9.16 | 93 |
| Q4910310C1 Booked With [Pst Yr] - Online Travel Services - Other online travel sites | 2.89 | 37,891 | 3.69 | 78 |
| Q492090C01 Taken [Pst 3 Yrs] - Out-of-town vacations - 0 | 18.34 | 197,578 | 19.26 | 95 |
| Q492090C02 Taken [Pst 3 Yrs] - Out-of-town vacations -1-2 | 24.84 | 267,386 | 26.06 | 95 |
| Q492090C03 Taken [Pst 3 Yrs] - Out-of-town vacations - 3-4 | 33.31 | 319,725 | 31.17 | 107 |
| Q492090C04 Taken [Pst 3 Yrs] - Out-of-town vacations - 5 or more | 23.51 | 241,180 | 23.51 | 100 |
| Q5300901K2 Frequency of Trips by Air [Pst Yr] - Business Trips (160+ KMs one way) - 1-2 trips | 8.89 | 88,910 | 8.67 | 103 |
| Q5300901K3 Frequency of Trips by Air [Pst Yr] - Business Trips (160+ KMs one way) - 3-6 trips | 3.10 | 24,705 | 2.41 | 129 |
| Q5300901K4 Frequency of Trips by Air [Pst Yr] - Business Trips (160+KMs one way) - More than 6 trips | 1.79 | 15,954 | 1.55 | 115 |
| Q5300903K2 Frequency of Trips by Car [Pst Yr] - Business Trips (160+KMs one way) - 1-2 trips | 7.55 | 82,892 | 8.08 | 93 |
| Q5300903K3 Frequency of Trips by Car [Pst Yr] - Business Trips (160+KMs one way) - 3-6 trips | 1.82 | 30,262 | 2.95 | 62 |
| Q5300903K4 Frequency of Trips by Car [Pst Yr] - Business Trips (160+KMs one way) - More than 6 trips | 7.13 | 54,722 | 5.33 | 134 |
| Q5301000K1 Nights Away [Pst Yr]-Business Trips - None | 55.68 | 525,661 | 51.24 | 109 |
| Q5301000K2 Nights Away [Pst Yr] - Business Trips - 1 to 5 nights | 9.65 | 87,281 | 8.51 | 113 |
| Q5301000K3 Nights Away [Pst Yr] - Business Trips - 6 to 10 nights | 1.23 | 19,208 | 1.87 | 65 |
| Q5301000K7 Nights Away [Pst Yr] - Business Trips - 11 to 21 nights | 6.08 | 46,141 | 4.50 | 135 |
| Q5301000K6 Nights Away [Pst Yr] - Business Trips - More than 21 nights | 3.02 | 29,216 | 2.85 | 106 |

Ranking Variables | Customers
Customer: RTO6 2017-2019 All Postal Codes: QTY
Benchmark: York Region Boundary

|  | \% | Base Count | Base \% | Index |
| :---: | :---: | :---: | :---: | :---: |
| Consumer Shows |  |  |  |  |
| Q3300101C1 Attended [Pst Yr] - Attractions/Events - Auto shows | 4.14 | 52,950 | 5.16 | 80 |
| Q3300125C1 Attended [Pst Yr] - Attractions/Events - Baby/Kid shows (!) | 1.24 | 17,002 | 1.66 | 75 |
| Q3300102C1 Attended [Pst Yr] - Attractions/Events - Boat shows | 2.33 | 19,492 | 1.90 | 123 |
| Q3300122C1 Attended [Pst Yr] - Attractions/Events - Book shows | 0.63 | 9,586 | 0.93 | 67 |
| Q3300103C1 Attended [Pst Yr] - Attractions/Events - Bridal shows (!) | 0.72 | 8,995 | 0.88 | 82 |
| Q3300104C1 Attended [Pst Yr] - Attractions/Events - Cottage shows (!) | 1.25 | 18,163 | 1.77 | 70 |
| Q3300105C1 Attended [Pst Yr] - Attractions/Events - Craft shows | 3.43 | 53,645 | 5.23 | 66 |
| Q3300126C1 Attended [Pst Yr] - Attractions/Events - Electronics/photo shows (!) | 0.77 | 8,533 | 0.83 | 93 |
| Q3300107C1 Attended [Pst Yr] - Attractions/Events - Fan shows | 2.76 | 33,917 | 3.31 | 84 |
| Q3300108C1 Attended [Pst Yr] - Attractions/Events - Fitness/golf/ski shows | 2.15 | 13,757 | 1.34 | 160 |
| Q3300109C1 Attended [Pst Yr] - Attractions/Events - Food/wine shows | 3.47 | 32,810 | 3.20 | 108 |
| Q3300110C1 Attended [Pst Yr] - Attractions/Events - Garden shows | 2.08 | 31,305 | 3.05 | 68 |
| Q3300111C1 Attended [Pst Yr] - Attractions/Events - Health and living shows | 2.26 | 21,380 | 2.08 | 108 |
| Q3300112C1 Attended [Pst Yr] - Attractions/Events - Home shows | 3.84 | 53,709 | 5.24 | 73 |
| Q3300113C1 Attended [Pst Yr] - Attractions/Events - Job fairs | 1.21 | 12,724 | 1.24 | 98 |
| Q3300114C1 Attended [Pst Yr] - Attractions/Events - Motorcycle shows | 0.37 | 6,884 | 0.67 | 55 |
| Q3300115C1 Attended [Pst Yr] - Attractions/Events - Pet shows | 3.30 | 25,391 | 2.48 | 133 |
| Q3300116C1 Attended [Pst Yr] - Attractions/Events - RV shows | 0.54 | 8,066 | 0.79 | 69 |
| Q3300119C1 Attended [Pst Yr] - Attractions/Events - Sportsman/outdoor shows | 1.48 | 16,929 | 1.65 | 90 |
| Q3300120C1 Attended [Pst Yr] - Attractions/Events - Travel shows | 1.52 | 10,220 | 1.00 | 152 |
| Q3300124C1 Attended [Pst Yr] - Attractions/Events - Other shows | 4.47 | 39,442 | 3.85 | 116 |
| Q3400103C1 Attended/Visited [Pst Yr] - Attractions/Events - Beer/food/wine festivals | 8.39 | 106,587 | 10.39 | 81 |
| Q3400203K1 Frequency of Attendance [Pst Yr] - Attractions/Events - Beer/food/wine festivals - Once a year | 3.30 | 45,555 | 4.44 | 74 |
| Q3400203K4 Frequency of Attendance [Pst Yr] - Attractions/Events - Beer/food/wine festivals - 2 times a year or more | 5.09 | 61,033 | 5.95 | 86 |

## Ranking Variables | Customers

Customer: RTO6 2017-2019 All Postal Codes: QTY
Benchmark: York Region Boundary

| F\&B |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Q3420203C1 Visited [Pst Yr] - Locations - Restaurant, resto-bar, or pub | 80.19 | 823,821 | 80.31 | 100 |
| Q3420204C1 Visited [Pst Yr] - Locations - Bar or nightclub | 29.12 | 241,989 | 23.59 | 123 |
| Q3420303C1 Visited [Pst Mth] - Locations - Restaurant, resto-bar, or pub | 68.06 | 689,142 | 67.18 | 101 |
| Q3420304C1 Visited [Pst Mth] - Locations - Bar or nightclub | 15.99 | 125,490 | 12.23 | 131 |
| Q3420403C1 Visited [Pst Wk] - Locations - Restaurant, resto-bar, or pub | 41.72 | 419,092 | 40.85 | 102 |
| Q3420404C1 Visited [Pst Wk] - Locations - Bar or nightclub | 7.61 | 57,766 | 5.63 | 135 |
| Q3420503K1 Frequency of Visiting [Pst Wk] - Locations - Restaurant, resto-bar, or pub-1 time | 17.77 | 199,855 | 19.48 | 91 |
| Q3420503K2 Frequency of Visiting [Pst Wk] - Locations - Restaurant, resto-bar, or pub-2 times | 13.20 | 117,966 | 11.50 | 115 |
| Q3420503K3 Frequency of Visiting [Pst Wk] - Locations - Restaurant, resto-bar, or pub-3 times | 5.85 | 55,473 | 5.41 | 108 |
| Q3420503K4 Frequency of Visiting [Pst Wk] - Locations - Restaurant, resto-bar, or pub-4 to 6 times | 2.43 | 23,541 | 2.29 | 106 |
| Q3420503K5 Frequency of Visiting [Pst Wk] - Locations - Restaurant, resto-bar, or pub-7 times or more | 2.48 | 22,256 | 2.17 | 114 |
| Q3420504K1 Frequency of Visiting [Pst Wk] - Locations - Bar or nightclub - 1 time | 3.99 | 30,462 | 2.97 | 135 |
| Q3420504K6 Frequency of Visiting [Pst Wk] - Locations - Bar or nightclub - 2 times or more | 3.61 | 27,305 | 2.66 | 136 |

## Ranking Variables | Customers

Customer: RTO6 2017-2019 All Postal Codes: QTY
Benchmark: York Region Boundary

## Alcohol

$\begin{array}{ll}\text { Q4500100K1 } & \text { Drinks [Pst Wk] - Beer - Non } \\ \text { Q4500100K2 } & \text { Drinks [Pst Wk] - Beer - 1-3 }\end{array}$
Q4500100K3 Drinks [Pst Wk] - Beer - 4-6
Q4500100K4 Drinks [Pst Wk] - Beer - 7-9
Q4500100K5 Drinks [Pst Wk] - Beer - 10-12
Q4500100K6 Drinks [Pst Wk] - Beer - More than 12
Q4510300K1 Drinks [Pst Wk] - Beer (outside the home) - None
Q4510300K2 Drinks [Pst Wk] - Beer (outside the home) - 1-3
Q4510300K3 Drinks [Pst Wk] - Beer (outside the home) - 4-6
Q4510300K7 Drinks [Pst Wk] - Beer (outside the home) - 7 or more (!)
Q4500330K4 Brand Drink [M Oft/Freq] - Beer - Other Canadian microbrewery/craft beer
Q4500501C1 Types Drank [Pst Mth] - Beer - Regular priced domestic beer (excl.microbrewery beers)
Q4500502C1 Types Drank [Pst Mth] - Beer - Value priced domestic beer (excl. microbrewery beers)
Q4500503C1 Types Drank [Pst Mth] - Beer - Light beer
Q4500504C1 Types Drank [Pst Mth] - Beer - Microbrewery/craft beer
Q4500505C1 Types Drank [Pst Mth] - Beer - Imported beer
Q4500507C1 Types Drank [Pst Mth] - Beer - Non-alcoholic beer
Q4510129C1 Drank [Pst Mth] - Beverages - Cider
Q4510130C1 Drank [Pst Mth] - Beverages - Coolers/pre-mixed drinks
Q4510131C1 Drank [Pst Mth] - Beverages - Liqueurs (any)
Q4510132C1 Drank [Pst Mth] - Beverages - Gin
Q4510133C1 Drank [Pst Mth] - Beverages - Port/sherry
Q4510134C1 Drank [Pst Mth] - Beverages - Rum
Q4510135C1 Drank [Pst Mth] - Beverages - Tequila
Q4510136C1 Drank [Pst Mth] - Beverages - Vodka
Q4510137C1 Drank [Pst Mth] - Beverages - Rye/Canadian whisky
Q4510138C1 Drank [Pst Mth] - Beverages - Scotch whisky
Q4510139C1 Drank [Pst Mth] - Beverages - Other whisky
Q4510140C1 Drank [Pst Mth] - Beverages - Red wine (any)
Q4510141C1 Drank [Pst Mth] - Beverages - Rosé wine (any)
Q4510142C1 Drank [Pst Mth] - Beverages - Sparkling/champagne (any)
Q4510143C1 Drank [Pst Mth] - Beverages - White wine (any)
Q4510144C1 Drank [Pst Mth] - Beverages - Canadian wine
Q4510149C1 Drank [Pst Mth] - Beverages - Other alcoholic beverages (excluding beer)
Q4510230K1 Frequency of Drinking [Pst Mth] - Beverages - Liqueurs (any) - Once a month
Q4510230K2 Frequency of Drinking [Pst Mth] - Beverages - Liqueurs (any) - 2-3 times a month
Q4510230K3 Frequency of Drinking [Pst Mth] - Beverages - Liqueurs (any) - Once a week or more (!)
Q4510231K1 Frequency of Drinking [Pst Mth] - Beverages - Gin - Once a month
Q4510231K2 Frequency of Drinking [Pst Mth] - Beverages - Gin-2-3 times a month
Q4510231K3 Frequency of Drinking [Pst Mth] - Beverages - Gin - Once a week or more
Q4510232K1 Frequency of Drinking [Pst Mth] - Beverages - Port/sherry - Once a month
Q4510232K4 Frequency of Drinking [Pst Mth] - Beverages - Port/sherry - 2-3 times a month or more
Q4510233K1 Frequency of Drinking [Pst Mth] - Beverages - Rum - Once a month
Q4510233K2 Frequency of Drinking [Pst Mth] - Beverages - Rum - 2-3 times a month
Q4510233K3 Frequency of Drinking [Pst Mth] - Beverages - Rum - Once a week or more
Q4510234K1 Frequency of Drinking [Pst Mth] - Beverages - Tequila - Once a month
Q4510234K4 Frequency of Drinking [Pst Mth] - Beverages - Tequila - 2-3 times a month or more
Q4510235K1 Frequency of Drinking [Pst Mth] - Beverages - Vodka - Once a month
Q4510235K2 Frequency of Drinking [Pst Mth] - Beverages - Vodka - 2-3 times a month
Q4510235K3 Frequency of Drinking [Pst Mth] - Beverages - Vodka - Once a week or more
Q4510236K1 Frequency of Drinking [Pst Mth] - Beverages - Rye/Canadian whisky - Once a month
Q4510236K2 Frequency of Drinking [Pst Mth] - Beverages - Rye/Canadian whisky - 2-3 times a month
Q4510236K3 Frequency of Drinking [Pst Mth] - Beverages - Rye/Canadian whisky - Once a week or more
Q4510237K1 Frequency of Drinking [Pst Mth] - Beverages - Scotch whisky - Once a month
Q4510237K2 Frequency of Drinking [Pst Mth] - Beverages - Scotch whisky - 2-3 times a month
Q4510237K3 Frequency of Drinking [Pst Mth] - Beverages - Scotch whisky - Once a week or more
Q4510238K1 Frequency of Drinking [Pst Mth] - Beverages - Other whisky - Once a month
Q4510238K2 Frequency of Drinking [Pst Mth] - Beverages - Other whisky - 2-3 times a month
Q4510238K3 Frequency of Drinking [Pst Mth] - Beverages - Other whisky - Once a week or more (!)
Q4510239K1 Frequency of Drinking [Pst Mth] - Beverages - Red wine (any) - Once a month
Q4510239K2 Frequency of Drinking [Pst Mth] - Beverages - Red wine (any) - 2-3 times a month
Q4510239K3 Frequency of Drinking [Pst Mth] - Beverages - Red wine (any) - Once a week or more
Q4510240K1 Frequency of Drinking [Pst Mth] - Beverages - Rosé wine (any) - Once a month
Q4510240K2 Frequency of Drinking [Pst Mth] - Beverages - Rosé wine (any) - 2-3 times a month
Q4510240K3 Frequency of Drinking [Pst Mth] - Beverages - Rosé wine (any) - Once a week or more
Q4510241K1 Frequency of Drinking [Pst Mth] - Beverages - Sparkling/champagne (any) - Once a month
Q4510241K2 Frequency of Drinking [Pst Mth] - Beverages - Sparkling/champagne (any) - 2-3 times a month
Q4510241K3 Frequency of Drinking [Pst Mth] - Beverages - Sparkling/champagne (any) - Once a week or more (!)
Q4510242K1 Frequency of Drinking [Pst Mth] - Beverages - White wine (any) - Once a month
Q4510242K2 Frequency of Drinking [Pst Mth] - Beverages - White wine (any) - 2-3 times a month
Q4510242K3 Frequency of Drinking [Pst Mth] - Beverages - White wine (any) - Once a week or more
Q4510243K1 Frequency of Drinking [Pst Mth] - Beverages - Canadian wine - Once a month
Q4510243K2 Frequency of Drinking [Pst Mth] - Beverages - Canadian wine - 2-3 times a month
Q4510243K3 Frequency of Drinking [Pst Mth] - Beverages - Canadian wine - Once a week or more

| \% | Base Count | Base \% | Index |
| :---: | :---: | :---: | :---: |
| 68.62 | 724,469 | 70.62 | 97 |
| 21.50 | 183,147 | 17.85 | 120 |
| 5.67 | 61,709 | 6.01 | 94 |
| 1.90 | 27,184 | 2.65 | 72 |
| 1.22 | 12,097 | 1.18 | 103 |
| 1.09 | 17,262 | 1.68 | 65 |
| 88.55 | 911,594 | 88.86 | 100 |
| 8.74 | 91,759 | 8.95 | 98 |
| 2.47 | 19,232 | 1.88 | 132 |
| 0.24 | 3,284 | 0.32 | 74 |
| 12.41 | 139,160 | 13.56 | 91 |
| 13.28 | 135,635 | 13.22 | 100 |
| 3.43 | 31,512 | 3.07 | 112 |
| 8.10 | 85,571 | 8.34 | 97 |
| 8.45 | 100,992 | 9.85 | 86 |
| 13.07 | 124,181 | 12.11 | 108 |
| 1.50 | 18,437 | 1.80 | 84 |
| 7.88 | 85,890 | 8.37 | 94 |
| 9.41 | 92,315 | 9.00 | 105 |
| 8.69 | 75,558 | 7.37 | 118 |
| 4.72 | 57,040 | 5.56 | 85 |
| 1.30 | 18,601 | 1.81 | 72 |
| 7.70 | 78,466 | 7.65 | 101 |
| 3.96 | 44,575 | 4.34 | 91 |
| 13.30 | 125,501 | 12.23 | 109 |
| 9.41 | 88,328 | 8.61 | 109 |
| 5.11 | 55,947 | 5.45 | 94 |
| 2.02 | 25,813 | 2.52 | 80 |
| 27.65 | 260,236 | 25.37 | 109 |
| 6.22 | 63,417 | 6.18 | 101 |
| 4.47 | 51,781 | 5.05 | 89 |
| 20.94 | 230,099 | 22.43 | 93 |
| 16.41 | 172,064 | 16.77 | 98 |
| 3.10 | 42,701 | 4.16 | 74 |
| 2.98 | 34,094 | 3.32 | 90 |
| 5.22 | 35,481 | 3.46 | 151 |
| 0.43 | 5,865 | 0.57 | 76 |
| 1.93 | 27,333 | 2.66 | 73 |
| 2.35 | 22,382 | 2.18 | 108 |
| 0.44 | 7,325 | 0.71 | 62 |
| 0.43 | 8,688 | 0.85 | 51 |
| 0.68 | 7,590 | 0.74 | 92 |
| 3.78 | 30,298 | 2.95 | 128 |
| 2.27 | 31,171 | 3.04 | 75 |
| 1.65 | 16,998 | 1.66 | 99 |
| 3.04 | 31,029 | 3.02 | 100 |
| 0.92 | 13,546 | 1.32 | 70 |
| 7.10 | 62,847 | 6.13 | 116 |
| 5.71 | 52,911 | 5.16 | 111 |
| 0.49 | 9,743 | 0.95 | 52 |
| 2.36 | 30,542 | 2.98 | 79 |
| 4.90 | 37,073 | 3.61 | 136 |
| 2.13 | 20,349 | 1.98 | 107 |
| 1.63 | 16,798 | 1.64 | 99 |
| 2.73 | 27,462 | 2.68 | 102 |
| 0.75 | 11,195 | 1.09 | 69 |
| 0.77 | 10,013 | 0.98 | 79 |
| 0.55 | 7,113 | 0.69 | 79 |
| 0.70 | 8,686 | 0.85 | 83 |
| 8.55 | 65,366 | 6.37 | 134 |
| 11.75 | 113,831 | 11.10 | 106 |
| 7.35 | 81,040 | 7.90 | 93 |
| 3.50 | 34,966 | 3.41 | 103 |
| 2.25 | 22,380 | 2.18 | 103 |
| 0.48 | 6,072 | 0.59 | 80 |
| 2.29 | 25,351 | 2.47 | 93 |
| 1.72 | 20,508 | 2.00 | 86 |
| 0.46 | 5,921 | 0.58 | 80 |
| 7.49 | 70,550 | 6.88 | 109 |
| 8.30 | 98,978 | 9.65 | 86 |
| 5.15 | 60,570 | 5.90 | 87 |
| 4.79 | 56,668 | 5.52 | 87 |
| 6.16 | 63,645 | 6.20 | 99 |
| 5.47 | 51,750 | 5.04 | 108 |

## Ranking Variables | Customers

Customer: RTO6 2017-2019 All Postal Codes: QTY
Benchmark: York Region Boundary

## Psychographics

Q540010111 Statements - 'New and improved' on packages is just an advertising gimmick - Agree

Q5400102I1 Statements - I buy the latest high-tech gadgets before most people I know - Agree
Q5400103I1 Statements - Premium priced brands are generally worth the extra money - Agree
Q5400104I1 Statements - I offer recommendations of products/services to other people-Agree
Q5400105I1 Statements - Advertising is an important source of information to me - Agree
Q5400106I1 Statements - I am very concerned about the nutritional content of food products I buy - Agree
Q5400107I1 Statements - I prefer low-calorie or "light" foods and drinks - Agree
Q5400109I1 Statements - I like to try new and different products - Agree
Q540011011 Statements - If I see something interesting in a store, I will usually buy it on impulse - Agree
Q540011111 Statements - I tend to pass up my favourite brand if something else is on sale - Agree
Q540011211 Statements - If one of my usual brands is on special, I will buy extra - Agree
Q5400113I1 Statements - It's important to buy products from socially-responsible/environmentally-friendly companies - Agree
Q5400114I1 Statements - Once I find a brand I like, I stick with it - Agree
Q5400115I1 Statements - No-name products are as good as nationally advertised brands - Agree
Q5400116I1 Statements - I am willing to pay more for eco-friendly products - Agree
Q5400117I1 Statements - When I make a purchase, I often spend more than I thought I would - Agree
Q540011811 Statements - I am willing to pay a little extra to save time shopping - Agree
Q540011911 Statements - To me, shopping is a chore rather than a pleasure - Agree
Q5400121I1 Statements - I worry about not having enough money to retire - Agree
Q5400122I1 Statements - I prefer to postpone a purchase than buy on credit - Agree
Q5400123I1 Statements - I like to try new places to eat - Agree
Q5400124I1 Statements - I lead a fairly busy social life - Agree
Q5400125I1 Statements - I do more entertaining at home now than ever before - Agree
Q5400126I1 Statements - I try to keep abreast of changes in style and fashions - Agree
Q5400127I1 Statements - I take care of money matters and bill paying in our household - Agree
Q540012811 Statements - I compare grocery prices at different stores - Agree
Q540012911 Statements - I value companies who give back to the community - Agree
Q540013011 Statements - I would like to eat healthy foods more often - Agree
Q5400132I1 Statements - I have tried a product/service based on a personal recommendation - Agree
Q5400133I1 Statements - I enjoy being extravagant/indulgent - Agree
Q5400134I1 Statements - I consider myself to be sophisticated - Agree
Q5400135I1 Statements - I prepare a grocery list before doing my shopping - Agree
Q5400136I1 Statements - I like to cook - Agree
Q540013711 Statements - I am interested in learning about different cultures - Agree
Q540013811 Statements - I would rather spend a quiet evening at home than go out to a party - Agree
Q540013911 Statements - Family life and having children are most important to me - Agree
Q5400140I1 Statements - Television is my primary source of entertainment - Agree
Q540014111 Statements - My home is kept very neat and clean - Agree
Q5400142I1 Statements - I consider myself to be informed on current events or issues - Agree
Q5400143I1 Statements - I generally achieve what I set out to do - Agree
Q5400144I1 Statements - An important part of my life and activities is dressing smartly - Agree
Q5400145I1 Statements - I have difficulty trying to balance my work and family/personal life - Agree
Q5400146I1 Statements - I am more independent than most people - Agree
Q5400147I1 Statements - I am careful of what I eat in order to keep my weight under control - Agree
Q5400148I1 Statements - My friends' opinions are an important source of information for me - Agree
Q5400149I1 Statements - I place a lot of importance on personal appearance - Agree
Q5400150I1 Statements - I am concerned about the issues of online security/identity theft - Agree
Q540015111 Statements - It is important to monitor what children watch/listen to/access via media - Agree
Q5400152I1 Statements - I make an effort to buy local produce/products - Agree
Q5400153I1 Statements - Vegetarianism is a healthy option - Agree
Q5400154I1 Statements - Free-trial/product samples can influence my purchase decisions - Agree
Q540015511 Statements - I am more of a spender than a saver - Agree
Q540016011 Statements - Staying connected via social media is very important to me - Agree
Q540015711 Statements - Online streaming services do not replace radio - Agree
Q540015811 Statements - Radio feels more personal than other media - Agree
Q540015611 Statements - I have had or would consider cosmetic procedures/surgery - Agree
Q5400161I1 Statements - I consider it important to vote in elections - Agree
Q540016211 Statements - I prefer to shop at retail store location for the customer experience - Agree
Q5400163I1 Statements - I prefer to shop online for convenience - Agree
Q5400164I1 Statements - I am adventurous/"outdoorsy" - Agree
Q5400165I1 Statements - I am concerned about people getting high and driving - Agree
Q5400166I1 Statements - When I shop online I prefer to support Canadian retailers - Agree
69.87
12.29
35.80

| 35.80 | 347,545 | 10.70 | 115 |
| :--- | :--- | :--- | :--- |


| 35.80 | 347,545 | 33.88 | 106 |
| :--- | :--- | :--- | :--- |


| 62.24 | 594,047 | 57.91 | 107 |
| :--- | :--- | :--- | :--- |


| 69.42 | 311,598 | 30.37 | 97 |
| ---: | ---: | ---: | ---: |

$67.58 \quad 712,133 \quad 69.42 \quad 97$

| 25.35 | 303,586 | 29.59 |
| :--- | :--- | :--- |

52.33

| 541,931 | 52.83 | 99 |
| :--- | :--- | :--- |


| 23.18 | 235,621 | 22.97 | 101 |
| :--- | :--- | :--- | ---: |


| 34.82 | 369,298 | 36.00 | 97 |
| :--- | :--- | :--- | :--- |

$68.25 \quad 722,085 \quad 70.39 \quad 97$

| 59.81 | 599,424 | 58.43 | 102 |
| :--- | :--- | :--- | :--- |
| 73.17 | 753,207 | 73.42 | 100 |


| 73.17 | 753,207 | 73.42 | 100 |
| ---: | ---: | ---: | ---: |
| 44.49 | 504,206 | 49.15 | 91 |


| 44.49 | 504,206 | 49.15 | 91 |
| :--- | :--- | :--- | :--- |
| 30.03 | 338,449 | 32.99 | 91 |36.17

$32.99-91$

| 354,031 | 34.51 | 105 |
| :--- | :--- | :--- | :--- |
| 408,628 | 39.83 | 110 |


| 408,628 | 39.83 | 110 |
| :--- | :--- | :--- |
| 421,937 | 41.13 | 104 |

407,883 $39.76 \quad 95$
$497,417 \quad 48.49 \quad 96$
$592,820 \quad 57.79 \quad 102$
$\begin{array}{lll}286,279 & 27.91 & 102\end{array}$
$238,979 \quad 23.30 \quad 101$
221,151 $21.56 \quad 94$
543,004 $52.93 \quad 96$
$506,757 \quad 49.40 \quad 96$
$\begin{array}{lll}639,751 & 62.36 & 100 \\ 795,439 & 77.54 & 100\end{array}$
$740,549 \quad 72.19$
$\begin{array}{lll}191,974 & 18.71 & 120 \\ 306,802 & 29.91 & 102\end{array}$
$\begin{array}{rrr}638,120 & 62.20 & 98\end{array}$
$543,478 \quad 52.98 \quad 105$
$618,576 \quad 60.30 \quad 103$
$\begin{array}{lll}714,706 & 69.67 & 101\end{array}$
$647,235 \quad 63.09 \quad 96$
$494,562 \quad 48.21 \quad 100$
591,027 $57.61 \quad 106$
$640,259 \quad 62.41 \quad 101$
$\begin{array}{lll}683,283 & 66.61 & 104\end{array}$
$374,970 \quad 36.55 \quad 105$
$249,179 \quad 24.29 \quad 129$
$\begin{array}{lll}584,536 & 56.98 & 98 \\ 473,151 & 46.12 & 98\end{array}$
$\begin{array}{lll}457,357 & 44.58 & 95\end{array}$
$426,096 \quad 41.53 \quad 97$
$718,373 \quad 70.03 \quad 96$
$\begin{array}{lll}762,226 & 74.30 & 98\end{array}$
$\begin{array}{rrr}598,936 & 58.38 & 101\end{array}$
$\begin{array}{lrr}310,647 & 30.28 & 98 \\ 461,358 & 44.97 & 100\end{array}$
$\begin{array}{rrr}461,358 & 44.97 & 100 \\ 235,310 & 22.94 & 93\end{array}$
$\begin{array}{rrr}235,310 & 22.94 & 93 \\ 356,245 & 34.73 & 109\end{array}$
$480,239 \quad 46.81 \quad 102$
$443,253 \quad 43.21 \quad 97$
$\begin{array}{rrr}135,747 & 13.23 & 119 \\ 842,979 & 82.17 & 99\end{array}$
$\begin{array}{ll}842,979 & 82.17 \\ 572,701 & 55.83\end{array}$
$366,372 \quad 35.71 \quad 111$
403,898
816,741
555,632 54.16

Customer: RTO6 2017-2019 All Postal Codes: QTY Benchmark: York Region Boundary

| Social Values |  | \% | Base Count | Base \% | Index |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |
| SV00001 | Acceptance of Violence | 31.60 | 285,500 | 29.08 | 109 |
| SV00002 | Active Government | 23.98 | 215,940 | 21.99 | 109 |
| SV00003 | Adaptability to Complexity | 24.49 | 251,377 | 25.60 | 96 |
| SV00004 | Advertising as Stimulus | 32.51 | 298,427 | 30.39 | 107 |
| SV00005 | Anomie-Aimlessness | 34.52 | 297,490 | 30.30 | 114 |
| SV00006 | Attraction For Crowds | 35.36 | 317,085 | 32.30 | 109 |
| SV00007 | Attraction to Nature | 14.45 | 148,713 | 15.15 | 95 |
| SV00008 | Aversion to Complexity | 24.53 | 228,043 | 23.23 | 106 |
| SV00009 | Brand Apathy | 19.48 | 190,710 | 19.42 | 100 |
| SV00010 | Brand Genuineness | 28.02 | 273,962 | 27.90 | 100 |
| SV00011 | Buying on Impulse | 25.70 | 255,397 | 26.01 | 99 |
| SV00012 | Community Involvement | 25.32 | 249,616 | 25.42 | 100 |
| SV00013 | Concern for Appearance | 28.32 | 272,634 | 27.77 | 102 |
| SV00014 | Confidence in Advertising | 33.60 | 287,131 | 29.24 | 115 |
| SV00015 | Confidence in Big Business | 33.20 | 309,807 | 31.55 | 105 |
| SV00016 | Confidence in Small Business | 22.56 | 210,489 | 21.44 | 105 |
| SV00017 | Consumption Evangelism | 35.20 | 320,700 | 32.66 | 108 |
| SV00018 | Consumptivity | 27.82 | 254,567 | 25.93 | 107 |
| SV00019 | Cultural Assimilation | 21.14 | 199,200 | 20.29 | 104 |
| SV00020 | Culture Sampling | 27.17 | 256,887 | 26.16 | 104 |
| SV00021 | Discriminating Consumerism | 23.26 | 208,706 | 21.26 | 109 |
| SV00022 | Duty | 26.00 | 240,449 | 24.49 | 106 |
| SV00023 | Ecological Concern | 17.58 | 191,385 | 19.49 | 90 |
| SV00024 | Ecological Fatalism | 31.94 | 292,266 | 29.77 | 107 |
| SV00025 | Ecological Lifestyle | 23.58 | 217,916 | 22.20 | 106 |
| SV00026 | Effort Toward Health | 24.13 | 233,422 | 23.77 | 102 |
| SV00027 | Emotional Control | 24.17 | 230,143 | 23.44 | 103 |
| SV00028 | Enthusiasm for Technology | 30.55 | 266,095 | 27.10 | 113 |
| SV00029 | Equal Relationship with Youth | 27.52 | 265,228 | 27.01 | 102 |
| SV00030 | Ethical Consumerism | 20.10 | 207,184 | 21.10 | 95 |
| SV00031 | Fatalism | 30.71 | 282,265 | 28.75 | 107 |
| SV00032 | Fear of Violence | 25.47 | 256,688 | 26.14 | 97 |
| SV00033 | Financial Concern Regarding the Future | 23.10 | 229,947 | 23.42 | 99 |
| SV00034 | Financial Security | 23.86 | 234,835 | 23.92 | 100 |
| SV00035 | Flexible Families | 19.85 | 200,896 | 20.46 | 97 |
| SV00036 | Fulfilment Through Work | 13.16 | 154,481 | 15.73 | 84 |
| SV00037 | Global Consciousness | 23.87 | 232,924 | 23.72 | 101 |
| SV00038 | Importance of Aesthetics | 30.89 | 289,011 | 29.44 | 105 |
| SV00039 | Importance of Brand | 29.52 | 275,538 | 28.06 | 105 |
| SV00040 | Importance of Price | 24.08 | 217,377 | 22.14 | 109 |
| SV00041 | Importance of Spontaneity | 20.13 | 191,280 | 19.48 | 103 |
| SV00042 | Interest in the Unexplained | 25.43 | 238,990 | 24.34 | 104 |
| SV00043 | Introspection \& Empathy | 26.02 | 247,883 | 25.25 | 103 |
| SV00044 | Intuition \& Impulse | 25.04 | 241,683 | 24.61 | 102 |
| SV00045 | Joy of Consumption | 29.95 | 272,151 | 27.72 | 108 |
| SV00046 | Just Deserts | 28.37 | 253,180 | 25.79 | 110 |
| SV00047 | Legacy | 30.16 | 288,521 | 29.39 | 103 |
| SV00049 | Multiculturalism | 29.11 | 270,334 | 27.53 | 106 |
| SV00050 | National Pride | 26.01 | 243,444 | 24.80 | 105 |
| SV00051 | Need for Escape | 24.67 | 243,372 | 24.79 | 100 |
| SV00052 | Need for Status Recognition | 31.57 | 301,127 | 30.67 | 103 |
| SV00053 | North American Dream | 26.93 | 249,207 | 25.38 | 106 |
| SV00054 | Obedience to Authority | 24.27 | 224,169 | 22.83 | 106 |
| SV00055 | Ostentatious Consumption | 36.54 | 339,133 | 34.54 | 106 |
| SV00056 | Parochialism | 25.90 | 238,280 | 24.27 | 107 |
| SV00057 | Patriarchy | 31.20 | 289,893 | 29.53 | 106 |
| SV00058 | Penchant for Risk | 33.22 | 306,571 | 31.22 | 106 |
| SV00059 | Personal Challenge | 22.15 | 223,423 | 22.76 | 97 |
| SV00060 | Personal Control | 18.59 | 196,554 | 20.02 | 93 |
| SV00061 | Personal Creativity | 24.22 | 223,233 | 22.74 | 107 |
| SV00062 | Personal Expression | 28.21 | 261,229 | 26.61 | 106 |
| SV00063 | Personal Optimism | 32.56 | 290,517 | 29.59 | 110 |
| SV00273 | Primacy of Environmental Protection | 20.39 | 211,698 | 21.56 | 95 |
| SV00064 | Primacy of the Family | 28.29 | 252,041 | 25.67 | 110 |
| SV00065 | Propriety | 27.78 | 276,970 | 28.21 | 98 |
| SV00066 | Pursuit of Intensity | 27.19 | 260,956 | 26.58 | 102 |
| SV00067 | Pursuit of Novelty | 31.79 | 292,904 | 29.83 | 107 |
| SV00068 | Pursuit of Originality | 26.81 | 252,183 | 25.68 | 104 |
| SV00069 | Racial Fusion | 25.47 | 225,716 | 22.99 | 111 |
| SV00070 | Rejection of Authority | 22.98 | 228,127 | 23.23 | 99 |
| SV00272 | Rejection of Inequality | 20.83 | 197,137 | 20.08 | 104 |
| SV00072 | Rejection of Orderliness | 18.45 | 196,662 | 20.03 | 92 |
| SV00073 | Religion a la Carte | 24.15 | 226,297 | 23.05 | 105 |
| SV00074 | Religiosity | 33.18 | 314,916 | 32.07 | 103 |
| SV00075 | Saving on Principle | 28.00 | 289,421 | 29.48 | 95 |
| SV00076 | Search for Roots | 22.03 | 219,917 | 22.40 | 98 |
| SV00077 | Sensualism | 25.10 | 245,894 | 25.04 | 100 |
| SV00078 | Sexism | 28.18 | 269,478 | 27.45 | 103 |
| SV00079 | Sexual Permissiveness | 24.02 | 229,873 | 23.41 | 103 |
| SV00080 | Skepticism Toward Small Business | 26.04 | 262,446 | 26.73 | 97 |
| SV00081 | Skepticism Towards Advertising | 19.08 | 195,099 | 19.87 | 96 |
| SV00271 | Social Darwinism | 31.91 | 298,623 | 30.41 | 105 |
| SV00083 | Social Intimacy | 24.34 | 242,371 | 24.68 | 99 |
| SV00084 | Social Learning | 21.64 | 212,636 | 21.66 | 100 |
| SV00085 | Social Responsibility | 22.87 | 213,006 | 21.70 | 105 |
| SV00086 | Spiritual Quest | 27.24 | 254,396 | 25.91 | 105 |
| SV00087 | Status via Home | 39.03 | 354,558 | 36.11 | 108 |
| SV00088 | Technology Anxiety | 27.07 | 238,432 | 24.28 | 111 |
| SV00089 | Time Stress | 26.72 | 270,301 | 27.53 | 97 |
| SV00090 | Traditional Family | 34.39 | 322,129 | 32.81 | 105 |
| SV00091 | Utilitarian Consumerism | 21.22 | 207,509 | 21.14 | 100 |
| SV00092 | Vitality | 23.53 | 234,337 | 23.87 | 99 |
| SV00093 | Voluntary Simplicity | 24.36 | 223,299 | 22.74 | 107 |
| SV00094 | Work Ethic | 28.80 | 250,055 | 25.47 | 113 |
| SV00095 | Xenophobia | 27.07 | 250,231 | 25.49 | 106 |


[^0]:    Benchmark:York Region Boundary

[^1]:    *Chosen from index ranking with minimum 5\% composition

[^2]:    Benchmark:York Region Boundary

