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## Demographics | Population \& Households

Trade Area: Markham

POPULATION
378,463
HOUSEHOLDS
115,558

MEDIAN MAINTAINER AGE
54
Index: 101

MARITAL STATUS

63.4\%

Index: 111

Married/Common-Law

## FAMILY STATUS*



HOUSEHOLD SIZE


POPULATION BY AGE

| 0 to 4 | Count | $\%$ | Index |
| :--- | ---: | ---: | ---: |
| 5 to 9 | 19,987 | 5.3 | 104 |
| 10 to 14 | 21,300 | 5.6 | 109 |
| 15 to 19 | 21,605 | 5.7 | 107 |
| 20 to 24 | 22,400 | 5.9 | 108 |
| 25 to 29 | 24,549 | 6.5 | 96 |
| 30 to 34 | 27,559 | 7.3 | 99 |
| 35 to 39 | 25,990 | 6.9 | 99 |
| 40 to 44 | 23,991 | 6.3 | 95 |
| 45 to 49 | 23,773 | 6.3 | 98 |
| 50 to 54 | 25,196 | 6.7 | 103 |
| 55 to 59 | 26,822 | 7.1 | 103 |
| 60 to 64 | 27,541 | 7.3 | 98 |
| 65 to 69 | 25,487 | 6.7 | 103 |
| 70 to 74 | 20,833 | 5.5 | 102 |
| 75 to 79 | 17,226 | 4.6 | 101 |
| 80 to 84 | 10,703 | 2.8 | 91 |
| $85+$ | 7,204 | 1.9 | 87 |

AGE OF CHILDREN AT HOME


Benchmark: Ontario

TENURE


AVERAGE HOUSEHOLD INCOME

## \$129,324

Index: 118

## STRUCTURE TYPE



Houses
84.6\%

Index: 124


Apartments
15.4\%

Index: 49

## AGE OF HOUSING*

9-13 Years Old<br>\% Comp: 15.6 Index: 231

HOUSEHOLD INCOME DISTRIBUTION


## Benchmark: Ontario

*Chosen from index ranking with minimum 5\% composition

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EDUCATION

University Degree

## LABOUR FORCE PARTICIPATION



Participation Rate

METHOD OF TRAVEL TO WORK: TOP 2*


Travel to work by Car (as Driver) Travel to work by Public Transit

OCCUPATIONS: TOP 5*


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VISIBLE MINORITY PRESENCE

78.1\%

Index: 238

Belong to a visible minority group

NON-OFFICIAL LANGUAGE

9.3\%

Index: 375

No knowledge of English or French

## IMMIGRATION



Born outside Canada

PERIOD OF IMMIGRATION*

2001 to 2005
\% Comp: 6.8 Index: 208

VISIBLE MINORITY STATUS: TOP 5**
LANGUAGES SPOKEN AT HOME: TOP 5**


Black
$\square$ Trade Area $\quad$ Benchmark

## Benchmark: Ontario

*Chosen from index ranking with minimum 5\% composition
**Ranked by percent composition

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Demographics | DemoStats Highlights

Trade Area: Markham

## HOUSEHOLD CHARACTERSTICS

|  | Count |  | Base Count | Base \% | Pen Index |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Basics |  |  |  |  |  |  |
| Total Population | 378,463 | 100.00 | 14,483,929 | 100.00 | 2.61 | 100 |
| Total Households | 115,558 | 100.00 | 5,536,784 | 100.00 | 2.09 | 100 |
| Age of Household Maintainer |  |  |  |  |  |  |
| 15 to 24 | 1,055 | 0.91 | 138,834 | 2.51 | 0.76 | 36 |
| 25 to 34 | 13,148 | 11.38 | 795,062 | 14.36 | 1.65 | 79 |
| 35 to 44 | 20,926 | 18.11 | 956,777 | 17.28 | 2.19 | 105 |
| 45 to 54 | 26,132 | 22.61 | 1,064,623 | 19.23 | 2.45 | 118 |
| 55 to 64 | 26,500 | 22.93 | 1,138,016 | 20.55 | 2.33 | 112 |
| 65 to 74 | 17,918 | 15.51 | 822,195 | 14.85 | 2.18 | 104 |
| 75 or Older | 9,879 | 8.55 | 621,277 | 11.22 | 1.59 | 76 |
| Size of Household |  |  |  |  |  |  |
| 1 Person | 14,299 | 12.37 | 1,442,973 | 26.06 | 0.99 | 47 |
| 2 Persons | 29,269 | 25.33 | 1,808,714 | 32.67 | 1.62 | 78 |
| 3 Persons | 24,073 | 20.83 | 893,076 | 16.13 | 2.70 | 129 |
| 4 Persons | 27,234 | 23.57 | 852,128 | 15.39 | 3.20 | 153 |
| 5 or Mbre Persons | 20,683 | 17.90 | 539,893 | 9.75 | 3.83 | 184 |
| Household Type |  |  |  |  |  |  |
| Total Family Households | 98,782 | 85.48 | 3,868,336 | 69.87 | 2.55 | 122 |
| One-Family Households | 89,925 | 77.82 | 3,720,258 | 67.19 | 2.42 | 116 |
| Multiple-Family Households | 8,857 | 7.67 | 148,078 | 2.67 | 5.98 | 287 |
| Non-Family Households | 16,776 | 14.52 | 1,668,448 | 30.13 | 1.01 | 48 |
| One-Person Households | 14,458 | 12.51 | 1,447,997 | 26.15 | 1.00 | 48 |
| Two-Or-Mbre-Person Households | 2,318 | 2.01 | 220,451 | 3.98 | 1.05 | 50 |
| Marital Status |  |  |  |  |  |  |
| Married Or Living With A Common-Law Partner | 198,748 | 63.38 | 6,872,442 | 57.19 | 2.89 | 111 |
| Single (Never Legally Married) | 79,776 | 25.44 | 3,320,833 | 27.63 | 2.40 | 92 |
| Separated | 6,172 | 1.97 | 401,986 | 3.35 | 1.54 | 59 |
| Divorced | 13,636 | 4.35 | 718,684 | 5.98 | 1.90 | 73 |
| Widowed | 15,226 | 4.86 | 703,590 | 5.86 | 2.16 | 83 |
| Children at Home |  |  |  |  |  |  |
| Percent: Households with Children at Home | - | 60.78 | - | 43.89 | - | 138 |
| Age of Children at Home |  |  |  |  |  |  |
| Total Number Of Children At Home | 134,735 | 100.00 | 4,484,508 | 100.00 | 3.00 | 100 |
| 0 to 4 | 19,429 | 14.42 | 703,366 | 15.68 | 2.76 | 92 |
| 5 to 9 | 21,017 | 15.60 | 735,546 | 16.40 | 2.86 | 95 |
| 10 to 14 | 21,040 | 15.62 | 748,377 | 16.69 | 2.81 | 94 |
| 15 to 19 | 21,590 | 16.02 | 753,717 | 16.81 | 2.86 | 95 |
| 20 to 24 | 20,655 | 15.33 | 667,541 | 14.88 | 3.09 | 103 |
| 25 and over | 31,004 | 23.01 | 875,961 | 19.53 | 3.54 | 118 |

## DWELUNGCHARACTERISTICS

| Housing Tenure | Count | $\%$ | Base Count | Base $\%$ | $\%$ Pen | Index |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Owned | 101,719 | 88.02 | $3,836,897$ | 69.30 | 2.65 | 127 |
| Rented | 13,839 | 11.98 | $1,689,746$ | 30.52 | 0.82 | 39 |
| Band Housing | 0 | 0.00 | 10,141 | 0.18 | 0.00 | 0 |
| Housing Type |  |  |  |  |  |  |
| Houses | 97,723 | 84.57 | $3,783,163$ | 68.33 | 2.58 | 124 |
| $\quad$ Single-Detached House | 73,659 | 63.74 | $2,967,120$ | 53.59 | 2.48 | 119 |
| $\quad$ Semi-Detached House | 8,099 | 7.01 | 311,462 | 5.63 | 2.60 | 125 |
| $\quad$ Row House | 15,965 | 13.82 | 504,581 | 9.11 | 3.16 | 152 |
| Apartments | 17,804 | 15.41 | $1,726,459$ | 31.18 | 1.03 | 49 |
| $\quad$ High-rise (5+ Floors) | 9,105 | 7.88 | 973,481 | 17.58 | 0.94 | 45 |
| $\quad$ Low-rise (<5 Floors) | 2,324 | 2.01 | 561,065 | 10.13 | 0.41 | 20 |
| $\quad$ Detached Duplex | 6,375 | 5.52 | 191,913 | 3.47 | 3.32 | 159 |
| Other Dwelling Types | 31 | 0.03 | 27,162 | 0.49 | 0.11 | 5 |
| Housing Period of Construction |  |  |  |  |  |  |
| Bef ore 1961 | 3,645 | 3.15 | $1,323,353$ | 23.90 | 0.28 | 13 |
| 1961-1980 | 16,276 | 14.09 | $1,522,055$ | 27.49 | 1.07 | 51 |
| 1981-1990 | 22,126 | 19.15 | 708,801 | 12.80 | 3.12 | 150 |
| 1991-2000 | 17,850 | 15.45 | 653,889 | 11.81 | 2.73 | 131 |
| $2001-2005$ | 16,971 | 14.69 | 402,410 | 7.27 | 4.22 | 202 |
| $2006-2010$ | 17,998 | 15.57 | 374,073 | 6.76 | 4.81 | 231 |
| $2011-2016$ | 15,566 | 13.47 | 344,077 | 6.21 | 4.52 | 217 |
| After 2016 | 5,126 | 4.44 | 208,126 | 3.76 | 2.46 | 118 |

## INCOME EDUCATION \& EMPLOYMENT

|  | Count | \% | Base Count | Base \% \% Pen Index |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Household Income |  |  |  |  |  |  |
| Average Household Income | - 129,323.92 |  | - 109,660.18 |  |  | 118 |
| Education |  |  |  |  |  |  |
| No Certificate, Diploma Or Degree | 47,791 | 15.24 | 1,907,032 | 15.87 | 2.51 | 96 |
| High School Certificate Or Equivalent | 83,531 | 26.64 | 3,279,099 | 27.29 | 2.55 | 98 |
| Apprenticeship Or Trades Cert/Dipl | 9,241 | 2.95 | 693,412 | 5.77 | 1.33 | 51 |
| College/CEGEP/Non-Uni Cert/Dipl | 51,305 | 16.36 | 2,560,221 | 21.30 | 2.00 | 77 |
| University Cert/Dipl Below Bachelor | 7,880 | 2.51 | 225,596 | 1.88 | 3.49 | 134 |
| University Degree | 113,810 | 36.30 | 3,352,175 | 27.89 | 3.40 | 130 |
| Labour Force |  |  |  |  |  |  |
| In The Labour Force (15+) | 184,857 | 58.95 | 7,411,246 | 61.67 | 2.49 | 96 |
| Labour Force by Occupation |  |  |  |  |  |  |
| Management | 23,935 | 7.63 | 796,916 | 6.63 | 3.00 | 115 |
| Business Finance Administration | 35,471 | 11.31 | 1,149,419 | 9.56 | 3.09 | 118 |
| Sciences | 22,233 | 7.09 | 574,567 | 4.78 | 3.87 | 148 |
| Health | 10,144 | 3.23 | 484,297 | 4.03 | 2.09 | 80 |
| Education, Gov't, Religion, Social | 18,238 | 5.82 | 908,797 | 7.56 | 2.01 | 77 |
| Art, Culture, Recreation, Sport | 5,654 | 1.80 | 239,453 | 1.99 | 2.36 | 90 |
| Sales and Service | 41,003 | 13.08 | 1,651,049 | 13.74 | 2.48 | 95 |
| Trades and Transport | 14,439 | 4.61 | 953,973 | 7.94 | 1.51 | 58 |
| Natural Resources and Agriculture | 1,517 | 0.48 | 123,243 | 1.03 | 1.23 | 47 |
| Manufacturing and Utilities | 7,834 | 2.50 | 371,972 | 3.10 | 2.11 | 81 |
| Commuting |  |  |  |  |  |  |
| Car (As Driver) | 117,219 | 75.17 | 4,481,353 | 70.42 | 2.62 | 107 |
| Car (As Passenger) | 11,538 | 7.40 | 384,066 | 6.04 | 3.00 | 123 |
| Public Transit | 22,193 | 14.23 | 986,279 | 15.50 | 2.25 | 92 |
| Walk | 3,052 | 1.96 | 350,278 | 5.50 | 0.87 | 36 |
| Bicycle | 639 | 0.41 | 88,422 | 1.39 | 0.72 | 29 |

LANGUAGE, IMMIGRATION \& VISIBLE MINORITY STATUS

|  | Count \% |  | Base Count | Base \% | \% Pen | Index |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Knowledge of Official Language |  |  |  |  |  |  |
| English Only | 319,056 | 84.76 | 12,283,143 | 86.06 | 2.60 | 98 |
| French Only | 157 | 0.04 | 42,199 | 0.30 | 0.37 | 14 |
| English And French | 22,107 | 5.87 | 1,592,757 | 11.16 | 1.39 | 53 |
| Neither English Nor French | 35,118 | 9.33 | 355,123 | 2.49 | 9.89 | 375 |
| Immigration Status |  |  |  |  |  |  |
| Non-Immigrant Population | 157,248 | 41.77 | 9,719,863 | 68.10 | 1.62 | 61 |
| Born In Province of Residence | 145,228 | 38.58 | 8,646,491 | 60.58 | 1.68 | 64 |
| Born Outside Province of Residence | 12,020 | 3.19 | 1,073,372 | 7.52 | 1.12 | 42 |
| Immigrant Population | 211,868 | 56.28 | 4,304,631 | 30.16 | 4.92 | 187 |
| Visible Minority Status |  |  |  |  |  |  |
| Total Visible Minorities | 294,138 | 78.14 | 4,691,801 | 32.87 | 6.27 | 238 |
| Chinese | 171,202 | 45.48 | 873,659 | 6.12 | 19.60 | 743 |
| South Asian | 72,900 | 19.37 | 1,462,854 | 10.25 | 4.98 | 189 |
| Black | 11,060 | 2.94 | 769,583 | 5.39 | 1.44 | 54 |
| Filipino | 8,011 | 2.13 | 308,927 | 2.16 | 2.59 | 98 |
| Latin American | 1,907 | 0.51 | 231,833 | 1.62 | 0.82 | 31 |
| Southeast Asian | 2,692 | 0.71 | 149,219 | 1.04 | 1.80 | 68 |
| Arab | 3,947 | 1.05 | 266,504 | 1.87 | 1.48 | 56 |
| West Asian | 6,124 | 1.63 | 206,441 | 1.45 | 2.97 | 112 |
| Korean | 2,980 | 0.79 | 98,969 | 0.69 | 3.01 | 114 |
| Japanese | 867 | 0.23 | 29,754 | 0.21 | 2.91 | 110 |
| Mother Tongue* |  |  |  |  |  |  |
| English | 140,416 | 37.30 | 9,421,389 | 66.01 | 1.49 | 57 |
| French | 2,387 | 0.63 | 546,960 | 3.83 | 0.44 | 17 |
| Total Non-Official | 217,897 | 57.88 | 3,903,251 | 27.35 | 5.58 | 212 |
| Cantonese | 78,655 | 20.89 | 291,735 | 2.04 | 26.96 | 1,022 |
| Mandarin | 51,545 | 13.69 | 318,224 | 2.23 | 16.20 | 614 |
| Tamil | 17,578 | 4.67 | 128,786 | 0.90 | 13.65 | 518 |
| Chinese N.O.S | 7,469 | 1.98 | 46,620 | 0.33 | 16.02 | 608 |
| Urdu | 7,029 | 1.87 | 171,764 | 1.20 | 4.09 | 155 |
| Gujarati | 4,993 | 1.33 | 85,564 | 0.60 | 5.84 | 221 |
| Persian | 4,912 | 1.30 | 141,456 | 0.99 | 3.47 | 132 |
| Tagalog | 4,840 | 1.29 | 187,038 | 1.31 | 2.59 | 98 |
| Italian | 4,484 | 1.19 | 235,172 | 1.65 | 1.91 | 72 |
| Panjabi | 3,942 | 1.05 | 224,978 | 1.58 | 1.75 | 66 |

Behavioural | Media Overview

MAGAZINE

\[\)|  Minutes/Day*  |
| ---: |
|  Index:  78 |

\]

Index: 82

Top Genres**



| $((1))$ | INTERNET |
| :---: | :---: | | Users: $89.5 \%$ |
| ---: |
| Index: 100 |

Top Activities**


NEWSPAPER
Readers: $25.6 \%$
Index: 88

1. 0 Hours/Week*

Index: 84
Top Sections Read**


## 몬믐ㅁㅁㄴ DIRECT/OUTDOOR

15 Min/Day commuting one-way by car* Index: 120

Top DM Formats Used**


## Benchmark: Ontario

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[^0]
## Top Shows \& Exhibitions

Auto shows

6.8\%

Index: 116

Home shows

6.1\%

Index: 100

Craft shows


Top Local Attractions \& Destinations

Other leisure activities


$$
42.7 \%
$$

Index: 121

Film festivals


Zoos/aquariums


Theme parks


Top Professional Sports

| Basketball |  |
| :---: | :---: |
| $\boxed{\square}$ | $15.1 \%$ <br> Index: 158 |

Top Concert \& Theatre Venues
Concerts - Theatres/halls

24.2\%

Index: 105

Soccer
 10.9\% Index: 138

Horse racing


Baseball

27.6\%

Index: 112

## Top Individual Sports

## Martial arts (any)

5.0\%

Index:137

Racquet sports


Skiing - downhill


Inline skating
5.7\%

Index:109

## Top Team Sports

Basketball
$20.4 \%$
Index: 128

Hockey


Playing video games
43.3\%

Index: 104


Football


Soccer
18.5\%

Index: 108

## Top Activities


$32.6 \%$
Index: 102


## Top Fitness

Jogging

$34.1 \%$
Index: 127

Home exercise

58.6\%

Index: 110

Fitness classes

$34.2 \%$
Index: 108

Health club activity
30.7\%

Index: 104

## teevision

|  | Count | \% | \% Pen | Index |
| :--- | ---: | ---: | ---: | ---: |
| Viewership | 30,974 | 9.48 | 1.56 | 60 |
| Heavy | 50,770 | 17.53 | 2.83 | 108 |
| Medium/Heavy | 60,394 | 18.48 | 2.77 | 106 |
| Medium | 58,618 | 17.94 | 2.57 | 98 |
| Medium/Light | 74,257 | 22.73 | 3.07 | 117 |
| Light | 30,838 | 9.44 | 4.31 | 165 |
| Top Program Types (Watch in Typical Week) |  |  |  |  |
| Tennis (When in season) | 43,135 | 13.20 | 3.20 | 122 |
| Basketball (When in season) | 70,704 | 21.64 | 2.86 | 109 |
| Mbrning local news | 70.641 | 21.62 | 2.80 | 107 |
| Baseball (hen in season) | 43,511 | 13.32 | 2.82 | 107 |
| Sci-Fi/fantasy/comic book shows | 33,781 | 10.34 | 2.78 | 106 |
| Cartoons | 24,765 | 7.58 | 2.79 | 106 |
| Children's programs | 32,241 | 9.87 | 2.78 | 106 |
| Entertainment news programs | 3,043 | 9.81 | 2.77 | 106 |
| Late night talk shows | 78,573 | 24.05 | 2.73 | 104 |
| Cooking programs | 33,114 | 10.13 | 2.73 | 104 |
| Variety/award specials | 27,888 | 8.54 | 2.63 | 100 |
| Soccer | 8,665 | 27.13 | 2.57 | 98 |
| News/current aff | 47,589 | 14.56 | 2.55 | 97 |
| Other programs | 84,701 | 25.92 | 2.53 | 96 |

## RADIO

| Listenership | Count | $\%$ | $\%$ Pen | Index |
| :--- | ---: | ---: | ---: | ---: |
| Heavy | 51,513 | 15.77 | 1.99 | 76 |
| Madium/Heavy | 61,243 | 18.74 | 2.37 | 90 |
| Medium | 77,097 | 23.59 | 3.19 | 122 |
| Medium/Light | 66,679 | 20.41 | 2.62 | 100 |
| Light | 70,236 | 21.49 | 3.01 | 115 |
| Top Formats (Weekly Reach)* | 22,830 | 6.99 | 8.09 | 309 |
| Ethnic/Multi-cultural | 73,714 | 22.56 | 5.86 | 224 |
| All News | 113,238 | 34.65 | 4.16 | 159 |
| Mainstream Top 40/CHR | 19,749 | 6.04 | 4.00 | 153 |
| Classical/Fine Arts | 23,382 | 7.16 | 3.69 | 141 |
| Sports | 33,466 | 10.24 | 2.92 | 111 |
| Mbder/Alternative Rock | 53,397 | 16.34 | 2.66 | 1011 |
| Hot Adult Contemporary | 55,236 | 16.90 | 2.55 | 97 |
| Classic Hits | 46,764 | 14.31 | 2.30 | 88 |
| Adult Contemporary | 24,193 | 7.40 | 2.24 | 85 |
| Multi/Variety/Specialty | 53,168 | 16.27 | 1.96 | 75 |
| News/Talk |  |  |  |  |

## NEWSPAPERS

|  | Count | $\%$ | $\%$ Pen | Index |
| :--- | ---: | ---: | ---: | ---: |
| Readership - Dailies | 14,672 | 4.49 | 1.95 | 74 |
| Heavy | 1,783 | 5.75 | 2.57 | 98 |
| Medium/Heavy | 21,903 | 6.70 | 3.12 | 119 |
| Medium | 13,849 | 4.24 | 1.89 | 72 |
| Medium/Light | 14,321 | 4.38 | 2.02 | 77 |
| Light | 60,058 | 18.38 | 3.14 | 120 |
| Section Read - Dailies | * | 121,028 | 37.04 | 3.00 |
| Computer/high tech | 83,012 | 25.40 | 2.89 | 114 |
| Business \& financial | 132,535 | 40.56 | 2.83 | 108 |
| Fashionlifestyle | 109,707 | 33.57 | 2.80 | 107 |
| Mvie \& entertainment | 124,450 | 38.09 | 2.77 | 106 |
| Travel | 59,189 | 18.11 | 2.77 | 106 |
| Health | 112,215 | 34.34 | 2.73 | 104 |
| Newhomes section | 48,948 | 14.98 | 2.64 | 101 |
| Food | 180,148 | 55.13 | 2.64 | 101 |
| Automotive | 16,132 | 4.94 | 1.48 | 56 |
| National news | 2,700 | 6.33 | 2.41 | 92 |
| Readership -Community Papers | 17,598 | 5.39 | 1.84 | 70 |
| Heavy | 30,123 | 9.22 | 3.16 | 121 |
| Madium/Heavy | 25,602 | 7.83 | 2.65 | 101 |
| Medium |  |  |  |  |
| Medium/Light |  |  |  |  |
| Light |  |  |  |  |

## INTERNET

|  | Count | \% \% Pen |  | ndex |
| :---: | :---: | :---: | :---: | :---: |
| Usage |  |  |  |  |
| Heavy | 59,388 | 18.17 | 2.40 | 92 |
| Medium/Heavy | 67,505 | 20.66 | 2.81 | 107 |
| Medium | 57,118 | 17.48 | 2.52 | 96 |
| Medium/Light | 56,483 | 17.29 | 2.69 | 103 |
| Light | 52,085 | 15.94 | 2.72 | 104 |
| Online Social Networks (Used in Past Month) |  |  |  |  |
| Tumblr | 12,077 | 3.70 | 3.42 | 131 |
| Linkedln | 61,296 | 18.76 | 3.22 | 123 |
| Online/Internet dating sites | 10,102 | 3.09 | 3.15 | 120 |
| Instagram | 95,108 | 29.11 | 2.83 | 108 |
| Twitter | 56,286 | 17.23 | 2.83 | 108 |
| Video/photo sharing | 5,220 | 1.60 | 2.80 | 107 |
| YouTube | 143,909 | 44.04 | 2.74 | 105 |
| Google+ | 73,129 | 22.38 | 2.61 | 100 |
| Snapchat | 49,457 | 15.13 | 2.63 | 100 |
| Facebook | 160,555 | 49.13 | 2.40 | 92 |
| Pinterest | 45,556 | 13.94 | 2.32 | 89 |
| Top Activities (Past Week) |  |  |  |  |
| Read or look into online magazines | 20,189 | 6.18 | 3.72 | 142 |
| Watch free streaming music videos | 101,995 | 31.21 | 3.39 | 129 |
| Access celebrity gossip content | 27,727 | 8.48 | 3.39 | 129 |
| Use ad blocking sof tware | 51,381 | 15.72 | 3.37 | 128 |
| Download any video content (free or paid) | 45,381 | 13.89 | 3.34 | 127 |
| Listen to music via streaming video service (e.g. YouTube) | 107,494 | 32.90 | 3.27 | 125 |
| Access travel content | 36,783 | 11.26 | 3.28 | 125 |
| Download music/MP3 files (free or paid) | 49,571 | 15.17 | 3.23 | 123 |
| Receive store offers by SMS | 20,305 | 6.21 | 3.22 | 123 |
| Compare products/prices while shopping | 101,784 | 31.15 | 3.21 | 122 |
| Access professional sports content | 49,447 | 15.13 | 3.18 | 121 |
| Access fashion or beauty-related content | 26,198 | 8.02 | 3.13 | 120 |
| Listen to Internet-only music service (e.g. Spotify) | 51,315 | 15.70 | 3.12 | 119 |
| Consult consumer reviews | 70,743 | 21.65 | 3.10 | 119 |
| Read or look into online newspapers | 42,701 | 13.07 | 3.11 | 119 |

DIRECT

|  | Count | $\%$ | $\%$ Pen | Index |
| :--- | ---: | ---: | ---: | ---: |
| Used in Shopping | 97,684 | 29.89 | 3.22 | 123 |
| Direct email offers | 116,448 | 35.64 | 2.89 | 110 |
| General information from the Internet/websites | 123,559 | 37.81 | 2.81 | 107 |
| Coupons | 122,809 | 37.58 | 2.74 | 105 |
| Online flyers | 124,149 | 37.99 | 2.49 | 95 |
| Flyers inserted into a community newspaper | 72,280 | 22.12 | 2.49 | 95 |
| Local store catalogues | 129,994 | 39.78 | 2.32 | 89 |
| Flyers delivered to the door or in the mail | 63,477 | 19.43 | 2.33 | 89 |
| Flyers inserted into a daily newspaper | 21,639 | 6.62 | 2.30 | 88 |
| Mail order | 9,520 | 2.91 | 1.63 | 62 |
| Yellow Pages (print or online) | 68,229 | 20.88 | 2.74 | 105 |
| Opinion of Flyers to Door/By Mail | 76,827 | 23.51 | 2.71 | 103 |
| Somewhat unfavourable | 116,317 | 35.60 | 2.66 | 101 |
| Very unfavourable | 65,395 | 20.01 | 2.36 | 90 |
| Somewhat favourable |  |  |  |  |

## MAGAZINES

|  | Count | $\%$ | $\%$ Pen | Index |
| :--- | ---: | ---: | ---: | ---: |
| Readership | 10,071 | 3.08 | 2.15 | 82 |
| Heavy | 9,628 | 2.95 | 2.08 | 79 |
| Medium/Heavy | 7,008 | 2.15 | 1.52 | 58 |
| Medium | 12,201 | 3.73 | 2.49 | 95 |
| Medium/Light | 12,306 | 3.77 | 2.45 | 93 |
| Light |  |  |  |  |
| Top Magazine Types* | 21,789 | 6.67 | 3.90 | 149 |
| Business \& finance | 21,764 | 6.66 | 3.30 | 126 |
| Sports \& recreation | 23,327 | 7.14 | 3.25 | 124 |
| Fashion | 23,489 | 7.19 | 2.75 | 105 |
| Travel \& tourism | 26,551 | 8.13 | 2.61 | 100 |
| News \& current affairs | 22,508 | 6.89 | 2.59 | 99 |
| Health/fitness | 19,055 | 5.83 | 2.59 | 99 |
| Home décor | 26,017 | 7.96 | 2.45 | 93 |
| Entertainment/celebrity | 21,921 | 6.71 | 2.24 | 85 |
| Gardening \& homes | 32,011 | 9.80 | 2.18 | 83 |
| Food \& beverage |  |  |  |  |

Trade Area: Markham


## Youtube

$76.3 \%$ currently use Index:106
Top Activities (Daily)



## SNAPCHAT

> 17.4\% currently use Index: 114

Top Activities (Weekly)


## INSTAGRAM

41.4\% currently use Index: 110
Top Activities (Daily)



56.0\% currently use Index: 116
Top Activities (Weekly)


Trade Area Benchmark


## Benchmark: Ontario

Chosen and ranked by percent composition
(!)Indicates variables with low sample size. Please analyze with discretion

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## Opticks Social | Social Media Usage

FRIENDS IN ALL SM NETWORKS

32.9\%

Index: 94

0-49 friends

FREQUENCY OF USE (DAILY)


Facebook

BRAND INTERACTION


NO. OF BRANDS INTERACTED


2-5 brands

REASONS TO FOLLOW BRANDS USING SOCIAL MEDIA


Benchmark:Ontario

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## Opticks Social | Purchases and Future Usage

SOCIAL MEDIA PURCHASES - SEEK SUGGESTIONS/RECOMMENDATIONS WHEN CONSIDERING: (Top 4)

|  | $11.2 \%$ <br> Index: 128 |  | 10.6\% <br> Index: 119 |
| :---: | :---: | :---: | :---: |
| Vacation, travel-related | Big-ticket (i.e. appliances) | Car, auto-related | Entertainment-related (i.e. movies) |

USAGE EXPECTATIONS (Increase in the next yr)


Benchmark: Ontario

## Chosen and ranked by percent composition

Note: N/A values are displayed if variables do not meet criteria
(!)Indicates variables with low sample size. Please analyze with discretion

## Opticks Social | Social Media Attitudes

DESCRIBES ME*...
Use SM to stay connected with personal contacts
\% Comp 45.7 Index 99

I WOULD BE MORE INCLINED TO PARTICIPATE IN SM IF I KNEW MY PERSONAL INFORMATION WOULD NOT BE OWNED/SHARED BY COMPANY
\% Comp 69.2 Index 94


SOCIAL MEDIA COMPANIES SHOULD NOT BE ALLOWED TO OWN OR SHARE MY PERSONAL INFORMATION
\% comp 80.1 Index 95

I AM OPEN TO RECEIVING RELEVANT MARKETING MESSAGES THROUGH SOCIAL MEDIA CHANNELS
\% Comp 26.1 Index 99

I AM VERY COMFORTABLE SHARING MY PERSONAL INFORMATION WITH SOCIAL MEDIA SITES
\% Comp 10.2 Index 98

SHARING MY PERSONAL INFORMATION WITH FRIENDS/ACQUAINTANCES IN SM ENVIRONMENTS DOES NOT CONCERN ME

$$
\% \text { Comp } 21.8 \text { Index } 94
$$

# Top 5 segments represent $72.0 \%$ of households in Markham 



Rank:
Hhlds:
Hhld \%:
34.45
\% in Benchmark:
1.97

Index


Rank: 2
16,031
Hhlds:
13.87

Hhld \%:
3.19
\% in Benchmark:
435
Index



Rank:

Index


Rank:
Hhlds:
5,650
Hhld \%: 4.89
\% in Benchmark: 0.97
Index 502
With nearly two-thirds of residents foreign-born, Asian Avenues is an urban lifestyle of middle-aged inmigrants from China and, to a lesser degree, the Philippines and South Asia. Divided between Vancouver and Toronto, it's the most Chinese of all the segments, with a quarter of all households consisting of first- and second-generation Chinese. Now middle-aged and older, nearly half are married with children, most have moderate educations and members earn middle incomes. With nearly half speaking a non-official language at home, they inhabit a bi-cultural world, travelling often to their native country in addition to destinations throughout Asia, Europe and the western U.S. They enjoy going to exhibitions and have high rates for attending electronics and pet shows. And these family households enjoy the full range of sports: fitness classes, tennis, baseball and basketball. On weekends, they can often be seen taking their children to zoos, aquariums and indoor amusement centres.

One of the wealthiest suburban lifestyles, Kids \& Careers is known for its spraw ling families-more than 40 percent include four or more people-living in the nation's second-tier cities. Parents are middle-aged, children are between 10 and 25 years old, and 85 percent live in single-family homes-typically spacious affairs built after 1980. And more than a quarter of households contain immigrants who have achieved success and moved to the suburbs. With average incomes around $\$ 170,000$, residents lead flourishing lifestyles, belonging to golf and fitness clubs, shopping at upscale malls and big-box stores and attending pro sporting events. Few segments score higher for teamsports as both participants and spectators, with Kids \& Careers households exhibiting high rates for playing ice hockey, soccer, football and basketball. When they want to catch a game on TV, they relax in family rooms outfitted with HDTVs, personal video recorders, tablet computers and gaming devices. Still in the asset accumulation phase of their financial lives, these families score high for investing in stocks and mutual funds, and many do their investing with discount brokers.

As immigration continues to play an important role in Canada's population growth, Asian New Wave has emerged as a new Asian Canadian-dominated lifestyle. The least affluent of the three Asian segments, it's home to younger, lower-middle-income singles and families living in urban areas in Vancouver and Toronto. Nearly two-thirds are foreign born, and most have come to Canada during the 1990s or more recently. In fact, over half speak a non-official language at home, typically one of the Chinese languages. Despite their modest incomes, Asian New Wave members are well educated-nearly half have gone to a university - and they hold jobs in the sciences, business administration, art, culture, recreation and sport. While still establishing their careers, they make time to enjoy their urban lifestyles, stopping for a latté at their local Starbucks where they may also pick up an alternative weekly. But they're not averse to leaving the city, and they have high rates for going snowboarding, visiting zoos and aquariums, attending health and living shows, and shopping for clothing at Banana Republic and H\&M In their high-rise apartments they watch soccer and W Netw ork, flip through a news magazine and listen to podcasts.


Trade Area: Markham

## 4 <br> Strong Values

| Values | Index |
| :--- | ---: |
| Status via Home | 133 |
| Ostentatious Consumption | 128 |
| Advertising as Stimulus | 123 |
| Equal Relationship with Youth | 123 |
| Skepticism Toward Small Business | 123 |
| Acceptance of Violence | 120 |
| Consumption Evangelism | 120 |
| Traditional Family | 120 |
| Atraction For Crowds | 119 |
| Confidence in Advertising | 119 |

## Descriptions | Top 3 Strong Values

## Status via Home

Feeling a strong sense that one's home represents an extension of one's image. People strongest on this construct make great efforts to decorate and equip their homes in a manner that will impress others, and pay particular attention to the way they entertain in the home.

## Ostentatious Consumption

Desire to impress others and express one's social standing through the display of objects that symbolize affluence.

## Advertising as Stimulus

Tendency to enjoy viewing advertising for its aesthetic properties; to enjoy advertising in a wide range of venues, from magazines to television to outdoor signs and billboards.

## Weak Values

| Values | Index |
| :--- | ---: |
| Atraction to Nature | 65 |
| Cultural Assimilation | 77 |
| Flexible Families | 77 |
| Utilitarian Consumerism | 77 |
| Confidence in Small Business | 79 |
| Brand Apathy | 81 |
| Fulfilment Through Work | 82 |
| Primacy of Environmental Protection | 83 |
| Need for Escape | 84 |
| Skepticism Towards Advertising | 84 |

## Descriptions | Top 3 Weak Values

## Attraction to Nature

How close people want to be to nature, whether to recharge their spiritual batteries or to enjoy a simpler, healthier or more authentic way of life.

## Cultural Assimilation

Lack of openness toward the diverse cultures, ethnic communities and immigrants that make up Canada. A belief that ethnic groups should be encouraged to give up their cultural identities and blend in to the dominant culture.

## Flexible Families

Willingness to accept non-traditional definitions of "family", such as common law and same-sex marriages. The belief that "family" should be defined by emotional links rather than by legal formalities or institutions. The belief that society should be open to new definitions of what constitutes a "family".


[^0]:    *Consumption values based to Household Population 12+
    **Chosen from index ranking with minimum 5\% composition

