



#### **WELCOME MEMBERS!**

#### COLLABORATING FOR GROWTH & RECOVERY

ANNUAL GENERAL MEETING

Paramount Eventspace, Vaughan, Ontario



### Welcome & Call to Order

June 15, 2022



10:00 am: Business Meeting

10:30 am: 2021 & Looking Ahead in 2022

11:00 am: Speaker Session - Shoulder Season Strategy

11:30 am: Shoulder Season Regional Networking Breakout

1:00 pm: Networking Lunch

### Chair's Welcome

### Nanci Malek



### Land Acknowledgement

We begin today by acknowledging that we honour the land we are standing on today that is the traditional territory of many nations including the Mississaugas of the Credit, the Anishnabeg, the Chippewa, the Haudenosaunee and the Wendat peoples, and is now home to many diverse First Nations, Inuit and Métis peoples.

We also acknowledge this region is covered by Treaty 13 signed with the Mississaugas of the Credit; Williams Treaties signed with multiple Mississaugas and Chippewa bands; Treaties 18, 19 and 20 signed with multiple Anishinaabe people; and, Treaty 4 signed with the Mississaugas.

### Approval of Agenda

#### **MOTION:**

"THAT the Board of Directors approve the Agenda as presented on June 15, 2022."

### Approval of Minutes

#### MOTION:

"THAT the Board of Directors approve the AGM minutes of June 23, 2021."

### Finance Presentation

Samuel Vander Baaren, MNP LLP

Audited Financial Statements of the corporation as at March 31, 2022.



# Approval of Audited Financial Statements

#### **MOTION:**

"THAT the audited financial statements for the year ended, March 31, 2022 be approved."

### Appointment of Auditors

#### **MOTION:**

"THAT MNP, LLP be appointed as external auditors for Central Counties Tourism for the fiscal year commencing April 1, 2022 with remuneration to be fixed by the Board of Directors."

# Governance Presentation

### Chair Nanci Malek

### Slate of Directors, 2022-23

Tony Elenis, Director at Large, ORHMA

Dwayne McMulkin, Director at Large, Canada's Wonderland

Angela Poletto, York, McMichael Canadian Art Collection

Jim Beechey, York, Georgina Chamber of Commerce

Shruti Ganapathy, York, Markham Arts Council

Ana Stuart, Director-at-Large, AgScape

Susan Powell, Headwaters, Headwaters Arts Board

Kristyn Chambers, Durham, Regional Municipality of Durham, Durham Tourism

Laura Gibbs, Durham, City of Pickering - Cultural Services

Michael Whiston, Durham, Uxbridge Tourism Advisory Committee

Trevor Crystal, Headwaters, Tailwinds Inc. Bed & Breakfast

Leni Brem, Director at Large, Brem Consulting Inc.

Sergei Petrov, York, York Region Arts Council

John Caneco, Director at Large, Holiday Inn Express & Suites Vaughan Southwest, Element by Westin-Vaughan Southwest

Lara Scott, Durham, Town of Whitby

Bill Cutt, Director-at-Large, The Millcroft Inn & Spa, Lais Hotel Property Ltd.

Carol Maitland, Headwaters, Town of Shelbourne

Nanci Malek, Museum of Dufferin (Past Chair)



### Motion to Approve

#### **MOTION:**

"THAT the Board of Directors approves the slate of Directors to serve on the 2022-23 Central Counties Tourism Board as of June 15, 2022."

# Adjournment of AGM Meeting

#### **MOTION:**

"THAT with no further business arising, the Board of Directors hereby adjourn the formal business AGM meeting."

### **DIRECTOR RECOGNITION**

Kelly O'Brien

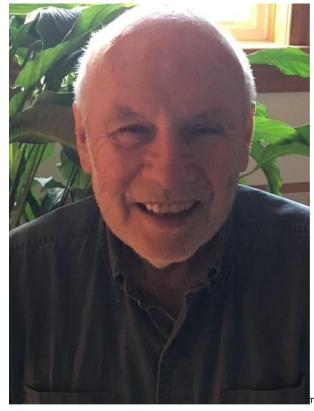


**Chair Nanci Malek** 



**Ashley Travassos** 

**Gary Brown** 



### TWEET!

#cctevents

### Session Speakers

Coming up!

Chuck Thibeault, Central Counties Tourism Greg Klassen, Twenty/31



# Central Counties Update

### Chuck Thibeault, Executive Director





## Capacity Building

Central Counties Tourism





#### Social Media Marketing Program

The Social Media Marketing Program is a four-course series created to help you elevate the use of ...



#### Tourism Ambassador Program

This course will give you a better understanding of the relationship between tourism, your business,...

## Capacity Building





- Tourism Social Media Marketing
  - ✓ Get Tourism Social Media Ready
  - ✓ Get Tourism Social Media Savvy
  - ✓ Get Tourism Content Ready
  - ✓ Telling Your Tourism Story
- Strategic Writing for your Business
  - Your Brand in Words
  - Press Releases and Media Lists
  - Media Advisories and Photo Opps
- Grant and Funding Applications Best Practices
- Research & Data How to read it, how to use it

### Dashboard







#### MORE FROM THE BIZBLOG



B2B E-News: June 2022



E.D. Corner - June 2022



Partnership Opportunity Tourism Relief Fund



Partnership Opportunity Tourism Website Partnerships



Partnership Opportunity 2022-23 Partnership Opportunities Program

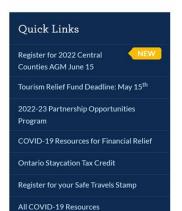
#### Your Listings



VENUE Hockley Valley Resort Due for an Update Last Modified: February 17th, 2021



Due for an Update Last Modified: January 28th, 2021



Tools







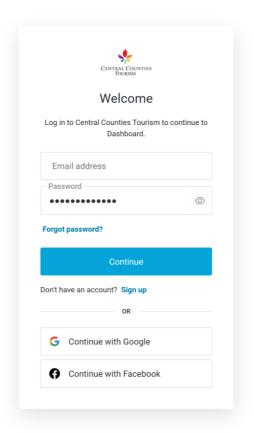












#### We will be watching (but not in a creepy way!)

The new CCT login system will allow us to assist you in the best ways possible and give us the insights we need to evolve for YOU!

- Opportunities: which ones are most appealing to you?
- Programs: How are you developing?
- Research: Are you learning about your audience?
- Content Development: Are we telling your story in the right way?
- Promotion: Are you maximizing your marketing reach?

### Research



Uxbridge December Go Data	eo-Fence	# of Locals (0-40km)	% of Locals	Tourists (40+km)	% of Tourists	Total Count
December 2019	Visits	126,924	83.30%	25,438	16.70%	152,362
December 2020	Visits	122,565	87.24%	17,934	12.76%	140,499
December 2021	Visits	140,634	87.79%	19,566	12.21%	160,200
December 2021 vs 2020	Visits	14.74%	0.55%	9.10%	-0.55%	14.02%
December 2021 vs 2019	Visits	10.80%	4.49%	-23.08%	-4.49%	5.14%
December 2020 vs 2019	Visits	-3.43%	3.94%	-29.50%	-3.94%	-7.79%

# Investment



### Greg Klassen

### **Shoulder Season Strategy**

Planning for tourism recovery and addressing the challenges our region faces with regards to seasonality







### Thank you Central Counties Members!

We look forward to connecting with you!

Your key B2B connectors:

B2B e-news, CCT Learning Lab

Sign up on the homepage at <u>centralcounties.ca</u>



Central Counties
Tourism

Developing a Winter/Shoulder Season Tourism

\*Document is available for download on www.centralcounties.ca





